

ARROW TRAINING SERVICES — REGISTERED TRAINING ORGANISATION

**467. Mr F.M. LOGAN to the Minister for Training and Workforce Development:**

If we can move on from fire-breathing spiders to more sensible things.

Several members interjected.

**The SPEAKER:** Thank you; that question is finished.

**Mr F.M. LOGAN:** I draw the minister's attention to the Future Skills WA funding of the registered training organisation Arrow Training Services of Osborne Park.

- (1) Why is this company claiming that in order to issue a certificate III in warehouse operations, it is compulsory that a period of four weeks' unpaid workplace training is undertaken at Coles?
- (2) Is this course structure, which compels unpaid training, in compliance with both Australian Skills Quality Authority standards and those of the WA Training Accreditation Council?
- (3) If a student has paid for the RTO training either up-front or via VET FEE-HELP, why should they also be expected to work for nothing to receive their certificate?

**Mrs L.M. HARVEY replied:**

- (1)–(3) I thank the member for Cockburn for the question. I am flattered that he thinks I know the activities of the thousands of training providers in Western Australia.

**Mr F.M. Logan** interjected.

**The SPEAKER:** Quick answer.

**Mrs L.M. HARVEY:** If the member could put that question to me in an email, I would be happy to provide that information. Alternatively, he can put it on notice and I will provide the information to the Parliament.

Several members interjected.

**The SPEAKER:** That is enough.

**Mrs L.M. HARVEY:** It is somewhat ridiculous to assume that when there are hundreds of training providers that have contracts with the Department of Training and Workforce Development, I am going to know the intricacies of that particular training program. We have 600 priority skills areas that we fund for training. The member is asking about one training provider and one arrangement. Give me some time to find the information. If the member had given me some notice of this question, I could have answered it, but I do not know the activities or the arrangements of every individual training provider. I can provide the information to the member in due course.