

ELLENBROOK PUBLIC TRANSPORT — COMMUNITY CONSULTATION

2669. Hon Linda Savage to the Minister for Transport

I refer to question No. 505, asked 11 August 2010, and the response by the Minister that, 'Transperth has conducted community consultation at Ellenbrook on numerous occasions and has also analysed letters and website comments from residents. The analysis has shown that Ellenbrook residents have indicated that their first priority is for a strong public transport connection from Ellenbrook to Morley,' and I ask —

- (1) Where and on what dates, were community consultations held by Transperth at Ellenbrook, since September 2008?
- (2) How many letters has Transperth received from residents of Ellenbrook, since September 2008 concerning bus services from Ellenbrook?
- (3) How many letters has Transperth received from residents of Ellenbrook, since September 2008 concerning rail services from Ellenbrook?
- (4) How many website comments has Transperth received from residents of Ellenbrook, since September 2008?
- (5) On the basis of the consultations, letters and website comments received —
  - (a) when was the analysis carried out;
  - (b) by whom was it carried out;
  - (c) when did the Minister receive the analysis; and
  - (d) will the Minister table a copy of the analysis?

Hon SIMON O'BRIEN replied:

- (1) Transperth continuously seeks input from communities to ensure that services provided are effective and best serve the public within available resource capacity. Information gleaned from residents of a community comes to Transperth in many forms such as: group community consultations; letters from residents; general comments from members of the public (via a call centre operation); website communications from the members of the public; bus operator driver feedback; and from meetings with local members (representing the concerns of residents) who write to Transperth or the Minister.

Following the recent Government announcement of significant improvement to Ellenbrook services, a series of group community consultations were held at Ellenbrook and Morley. Prior to this, four community consultations were conducted in the two years prior to September 2008.

Direct community consultations in the "shopping centre/library" style are only conducted in an area when resources have been identified to enable improvements for the community. The recent consultation verified the priority connections for public transport being those between Ellenbrook and Morley, and Ellenbrook and Bassendean.

- (2) Transperth has received four direct letters from the local member on behalf of his constituents.
- (3) Nil.
- (4) 131 contacts have been received via the Transperth Commentline. These contacts are made up of website and verbal comments and were addressed by Transperth.
- (5) (a)-(b) Transperth received 131 comments (website and verbal) over the past year regarding improvement in public transport within Ellenbrook. Transperth's service planning team considered the comments when designing the Ellenbrook service improvements, and decisions such as the improvements to bus services for Ellenbrook are part of the routine decision making process of the Transperth Service Planners. Verbal feedback at the recent group community consultations (August 2010) overwhelmingly support the current proposal of connecting Ellenbrook with the Bassendean station for continuance bus services to Morley Galleria and for the train connection to Midland.
  - (c) This analysis was discussed in a Ministerial meeting with the PTA, and a proposal for improvement in services for Ellenbrook was received.
  - (d) As this analysis is not formatted in a formal document, I will not be tabling any document.