

DEPARTMENT OF HOUSING — DISRUPTIVE BEHAVIOUR MANAGEMENT POLICY

561. Hon LYNN MacLAREN to the Minister for Housing:

- (1) Of all people evicted between 1 July 2015 and 31 May 2016 due to the disruptive behaviour management strategy, what proportion were Aboriginal people?
- (2) Since the disruptive behaviour management strategy was introduced, is the proportion of Aboriginal people being evicted as a result of this strategy trending up or down over time?
- (3) What culturally appropriate measures are being employed by the housing authority to reduce the disproportionately high number of Aboriginal people being evicted under this strategy?
- (4) In February 2015, I asked how many Aboriginal children were among the families evicted, at which time the minister could not provide this significant piece of information. Is the minister now able to obtain this data?
- (5) If the minister is able to provide this data, how many Aboriginal children have been among the families evicted?

Hon COL HOLT replied:

I thank the member for some notice of this question.

- (1)–(2) The provision of information to the Housing Authority relating to a person’s cultural identity is voluntary. The Housing Authority does not collate this data in the format requested.
- (3) When tenancies are at risk of failing, the Housing Authority assists tenants with referrals to support services to help them sustain their tenancy. Participation in these services is voluntary and tenants must be willing to engage. The Housing Authority employs specialist Aboriginal customer service officers throughout the state. Aboriginal customer support officers work collaboratively with relevant units and agencies—both internal and external to the Housing Authority—to support Aboriginal clients to resolve tenancy issues and assist new applicants and current tenants within their region. Aboriginal customer support officers are advised when a tenant identifying as Aboriginal has been identified as experiencing issues in managing their tenancy and meeting their obligations, and/or experiencing other issues that may be impacting on their ability to successfully manage their tenancy.
- (4) No.
- (5) Not applicable.