

DEPARTMENT OF HOUSING — INSPECTIONS POLICY

454. Hon LINDA SAVAGE to the minister representing the Minister for Housing:

I refer to the Department of Housing's disruptive behaviour management policy and the personal—situational—safety in client interactions policy.

- (1) Is it usual practice to send only one person to undertake routine housing inspections?
- (2) If the department is aware of disruptive or antisocial behaviour of tenants at a particular address, is it usual practice to send only one person to undertake the inspection of that property?
- (3) Are there any circumstances in which it is a requirement that more than one person attend to undertake a housing inspection?
- (4) If yes to (3), what are the circumstances that would require more than one person to attend to undertake a housing inspection?
- (5) How many housing inspections were undertaken between 1 January 2011 and 31 December 2011?
- (6) Of the inspections undertaken between those dates, how many were undertaken by one person and how many were undertaken by more than one person?

Hon SIMON O'BRIEN replied:

I thank the member for some notice of this question. The Department of Housing advises —

- (1) Yes.
- (2) No.
- (3) Yes.
- (4) When a critical alert is recorded on the department's computer system or there is a concern.
- (5) Over 100 000 property visits.
- (6) This data is not recorded.