

DEPARTMENT OF FIRE AND EMERGENCY SERVICES

40. Ms M.M. Quirk to the Minister for Emergency Services:

I refer to occupational health and safety (OHS) arrangements at the Fire and Emergency Services Authority, and ask:

- (a) what is the current procedure for resolving OHS issues;
- (b) how many complaints have been received in the past 12 months;
- (c) how many of these have been actioned with remedial action taken;
- (d) how many provisional improvement notices (PINS) have been issued in the last 12 months;
- (e) of those PINS, how many have been remedied and how many remain outstanding; and
- (f) do these procedures apply to Volunteer Fire and Rescue Service volunteers and if not, what arrangements apply to those personnel?

Mr J.M. Francis replied:

- (a) The Department of Fire and Emergency Services Authority has an online hazard reporting system for all occupational safety and health incidents and work related injuries. All reports are categorised and elevated to the most appropriate resolution level.
- (b) No formal written complaints have been received within the past 12 months. 707 online reports have been submitted in the period between April 2012–March 2013.
- (c) 391 of these reports have been closed
- (d) No provisional improvement notices have been issued in the previous 12 months.
- (e) Not applicable.
- (f) The Volunteer Fire and Rescue Service has a paper based reporting and recording system of workplace incidents and injuries which is manually fed into the online reporting system.