

TRANSPERTH BUSES — DURESS ALARM ACTIVATION

2283. Hon Ken Travers to the Minister for Transport

- (1) In the three months from 1 January 2009 to 31 March 2009, how many times were duress alarms activated on Public Transport Authority buses?
- (2) In the three months from 1 January 2010 to 31 March 2010 —
 - (a) how many times were duress alarms activated on Public Transport buses;
 - (b) what was the average response time to the alarm; and
 - (c) how many people were arrested as a result of the duress alarm being activated?

Hon SIMON O'BRIEN replied:

- (1) No formal record has been kept as to the number of times duress alarms were activated during this period. Transperth has raised this matter with its contracted bus operators and processes will be put in place to record all future activations, whether accidental or genuine and any resulting actions, for example, Transperth security attendance, Police attendance, arrests etc.
- (2)
 - (a) No formal record has been kept as to the number of times duress alarms have been activated during this period. As advised in (1) above, processes will be put in place to record all future activations. An estimate based on advice from Transperth's contracted bus operators is that approximately 2 136 activations would have occurred during this period. The majority of these activations are accidental with the number of genuine alarms estimated at 15 or less than one percent.
 - (b) The response time to duress alarm activation by Transperth bus security is not recorded. The average response time for any reported incident (duress alarm or other report) is nine minutes.
 - (c) No formal record has been kept as to the number of people arrested as a result of duress alarm activation. Transperth has raised this matter with its contracted bus operators to ensure that processes are put in place to record all future activations and any resulting actions including arrests.