

SMARTRIDER CARDS — LAMINATE PEELING

4661. Hon Ken Travers to the Minister for Finance representing the Minister for Transport

- (1) Have problems been identified with the laminate peeling off the Smartrider cards?
- (2) If yes to (1), how long is a Smartrider card expected to last with normal usage?

Hon SIMON O'BRIEN replied:

The Public Transport Authority advises:

- (1) There have been reports of laminate peeling off SmartRider cards, however they are uncommon. The lamination is merely a protective layer for the SmartRider card and does not interfere with card functionality. When a commuter presents a SmartRider card to Transperth that has peeling lamination, the card is replaced free of charge if there are no signs of misuse of the card.
- (2) SmartRider cards are expected to last four years with normal use, however some cards in circulation have lasted six years to date.