

SMARTRIDER — FAULTS

**671. Hon KEN TRAVERS to the minister representing the Minister for Transport:**

- (1) How many complaints or reports did the Public Transport Authority receive about faults with SmartRider technology in the 2010–11 financial year?
- (2) How many of these faults are related to SmartRider machines located in areas exposed to direct sunlight?
- (3) How many of these faults related to technology at the McIver station?
- (4) What was the location of the SmartRider machine that received the most complaints or faults and how many did it receive?
- (5) How many reports did PTA staff or contractors make regarding faulty SmartRider technology or fare gates in the 2010–11 financial year?
- (6) What investigations have the PTA or its contractors undertaken into the effect of exposure to high heat conditions on SmartRider technology and what was the result of those investigations?

**Hon SIMON O'BRIEN replied:**

I thank the honourable member for notice of the question.

- (1)–(6) Providing the information in the time required is not possible and I request that the member place the question on notice.