

BROOME TURF CLUB — TAB SERVICES

898. Hon KEN BASTON to the minister representing the Minister for Racing and Gaming:

I refer to the TAB services available at Broome Turf Club on Saturday, 17 August, for the Broome Cup.

- (1) How long were TAB services unavailable at this event?
- (2) What was the cause of the outage?
- (3) Can the minister advise what steps can be taken to ensure this does not occur in the future?

Hon ALANNAH MacTIERNAN replied:

I thank the member for the question. I can assure him it is not a Rocket Racer episode! The following information has been provided to me by the Minister for Racing and Gaming.

- (1) Services were disrupted for approximately 60 minutes.
- (2) Racing and Wagering Western Australia utilises a mobile data system that aggregates multiple 4G internet services. Due to the number of people on the course, the 4G network suffered high congestion, causing intermittent disruption to tote services. The decision was made with Broome Turf Club to switch to a physical data line copper BDSL service, which took approximately 15 minutes to implement. This is the first instance that the 4G network has failed.
- (3) On advice that the physical data line copper BDSL service would no longer be supported by Telstra, RWWA and Broome Turf Club had previously received information from Telstra regarding the cost of connecting to a fibre service to the racecourse. The cost was viewed as prohibitive by Broome Turf Club and the mobile data system was the only other option. Given the failure of the mobile data system on Broome Cup day, the fibre service will be reviewed by Broome Turf Club and Telstra.