

HOMESWEST — REPAIRS AND MAINTENANCE — PRIVATISATION

76. Hon KATE DOUST to the minister representing the Minister for Housing:

- (1) When was the decision made to engage KPMG to audit the privatisation of maintenance and repairs to Homeswest housing?
- (2) How much did the audit cost and what were the terms of reference?
- (3) Will the minister release the full audit report; and, if not, why not?
- (4) Did the minister brief or meet with KPMG at any time to discuss the audit; and, if yes, who else attended the meeting?

Hon SIMON O'BRIEN replied:

As with the previous question by the member about a related matter, notice was given in the name of Hon Sue Ellery, but the question is identical. I thank the honourable member for some notice of the question. The Department of Housing advises —

- (1) The minister asked that the audit be undertaken in July 2011.
- (2) The audit cost was \$143 960 and was funded within the Department of Housing's 2011–12 internal audit budget. The scope was: the adequacy and robustness of the department's decision-making process that led to the introduction of the head maintenance model; the actions taken by the department to implement the new arrangements prior to and following 1 July 2010; head contractor performance in the period 1 July 2010 to 30 June 2011—the engagement considered performance results and information captured by the department and excluded consultation with the individual head contractors; the adequacy of the existing contracts and associated service level agreements between the department and the head contractors with regard to controls and performance monitoring; and implementation of appropriate performance measurement metrics and reporting mechanisms.
- (3) The audit has not been completed as the minister has asked KPMG to undertake further work regarding quality management, job order work payment and timeliness.
- (4) Yes. The minister met with KPMG auditors on 15 March 2011. The minister's chief of staff, media adviser and principal policy adviser were in attendance.