

DEPARTMENT OF HOUSING — MAINTENANCE REQUESTS — SOUTH WEST

2024. Hon Adele Farina to the Minister for Agriculture and Food representing the Minister for Housing:
I refer to maintenance requests, and I ask:

- (a) in 2013–14, how many maintenance requests were received from tenants living in:
 - (i) Bunbury;
 - (ii) Busselton;
 - (iii) Margaret River; and
 - (iv) the South West;
- (b) how many of these maintenance requests were completed in 2013–14; and
- (c) what was the average and median wait time from date of maintenance request to maintenance works being completed?

Hon Ken Baston replied:

The Department of Housing advises:

- (a) The following job orders were created from maintenance requests received by tenants:
 - (i) 1 755
 - (ii) 3 052
 - (iii) 408
 - (iv) 6 458 in the Department’s South West region.
- (b) The following job orders were completed that were created from maintenance requests received by tenants:
 - (i) 1 732
 - (ii) 2 986
 - (iii) 395
 - (iv) 6 374 in the Department’s South West region.
- (c)
 - (i) average: 6.4 days; median: 1.9 days
 - (ii) average: 7.1 days; median: 2.9 days
 - (iii) average 8.0 days; median: 4.1 days
 - (iv) average: 6.8 days; median: 2.0 days