

SOUTH WEST REGION — HOMESWEST HOUSING — MAINTENANCE

3701. Hon Adele Farina to the Minister for Finance representing the Minister for Housing

I refer to Homeswest housing, and ask —

- (1) How many Homewest residential dwellings are listed for maintenance work in —
  - (a) the South West region;
  - (b) the Greater Bunbury area; and
  - (c) Busselton?
- (2) When were each of these dwellings put on the maintenance list?
- (3) How long have each of these dwellings been on the maintenance list?
- (4) For each of the dwellings, what is the reason for the delay in completing the maintenance works?

Hon SIMON O'BRIEN replied:

The Department of Housing advises:

- (1)
  - (a) 389 (as at 18 March 2011)
  - (b) 127
  - (c) 84
- (2) Maintenance is generated by tenants contacting the Department. A prioritised job order is then issued for work required on that property. There is no maintenance list.
- (3) Timeframes are dependent on the priority allocated to the maintenance required and when the request for work was received.
- (4) Service Level Agreements per Contract (per Region) have been implemented and effective from 1 February 2011. Maintenance is planned for completion within specific timeframes.