

SMARTRIDER CARDS — FAULT REPORTING

4660. Hon Ken Travers to the Minister for Finance representing the Minister for Transport

Why can people not report a Smartrider fault and have a claim dealt with on the same day the fault occurred?

Hon SIMON O'BRIEN replied:

The Public Transport Authority advises:

The Member, as the Shadow Minister for Transport, should be aware that claims may be dealt with on the same day as it has been reported, depending on the type of claim.