

TAFE — STUDENT MANAGEMENT SYSTEM

560. Hon ALISON XAMON to the Minister for Education and Training:

I refer to the new student management system that went live in North Metropolitan TAFE in semester 1 2018 and is currently being rolled out to the three regional TAFE colleges.

- (1) Does the minister acknowledge that there have been serious issues with the implementation at north metro college?
- (2) Will the minister please advise how many students' enrolment details required delayed data entry into this system?
- (3) Will the minister please provide an estimate of the value of student fees that remain to be collected from semester one at North Metro TAFE?
 - (a) Have any of the fees from semester 1 been written off; and, if so, what is the value of that write-off?

Hon SUE ELLERY replied:

I thank the honourable member for some notice of the question.

- (1) With the implementation of such a large-scale system change, there are challenges that will need to be addressed. North Metropolitan TAFE is working with the Department of Training and Workforce Development to implement the new student management system and address issues as they arise.
- (2) All students were enrolled and commenced in semester 1.
- (3) It was an amount of \$1.876 million. The majority of fees outstanding relate to the college extending payment plan options to students.
 - (a) No.