

PUBLIC HOUSING — MAINTENANCE

248. Hon LYNN MacLAREN to the minister representing the Minister for Housing:

- (1) How many outstanding job orders are there for repair or maintenance of public housing properties?
- (2) How many tenants are currently waiting for maintenance classified as emergency work to protect their health, safety or security?
- (3) How does a job order move up the maintenance priority list?
- (4) When can public housing tenants expect all current emergency work to be completed?

Hon KEN BASTON replied:

I thank the honourable member for some notice of this question.

The Department of Housing advises —

- (1) The department owns and carries out maintenance services to more than 40 000 properties across the state, issuing up to 20 000 job orders a month. A total of 2 794 job orders are overdue as at 14 June 2013.
- (2) There are 87 identified as overdue, of which 63 job orders have been completed and are awaiting invoicing.
- (3) Maintenance is already categorised into emergency, priority and routine when works are requested by the tenant.
- (4) All emergency job orders issued are attended to within a timely manner. Some works will be made safe and remain active on the system until completion of works can be undertaken.