

SMARTRIDER CARDS — FAILURE TO LOG OFF

4314. Hon Ken Travers to the Minister for Finance representing the Minister for Transport

For 2010 —

- (1) On average, how many people each week fail to log off their SmartRider ticket at the end of their journey?
- (2) What is the average fare being charged to people who fail to tag off their SmartRider card?
- (3) What is the average total revenue collected each week from people who have failed to log off their SmartRider at the end of their journey?

Hon SIMON O'BRIEN replied:

The Public Transport Authority advises:

- (1) 17 671
- (2)–(3) It is difficult to provide an exact answer as it is not possible to identify the difference between the journey fare payable and the default fare payable as the cardholder's final destination is not known as they have failed to tag off.