

SMARTRIDER CARDS — EQUIPMENT FAILURE

4662. Hon Ken Travers to the Minister for Finance representing the Minister for Transport

- (1) What is the average number of Smartrider equipment failures per day?
- (2) Have problems been identified with the gates not opening as commuters tag off?
- (3) If yes to (2), how often does this occur?
- (4) Can a gate close before a commuter can exit through them?
- (5) If yes to (4), why and how often does this occur?

Hon SIMON O'BRIEN replied:

The Public Transport Authority advises:

- (1) 7 failures on average per day for the 2010/2011 financial year.
- (2) No
- (3) Not Applicable
- (4) Yes
- (5) An Automatic Fare Gate (AFG) will close if a passenger takes too long to pass the sensors or if "tailgating" is detected by the AFG sensors. Records are not kept on how often this occurs.

The alternative option of manned gates being inferred by the Member would be excessively costly. It would however continue the trend of wasteful policy decision being made by the Labor Party, including their plan to paint all taxis gold at a cost of approximately \$10 million of taxpayers' money.