

**POLICE — SERVICES DEFINITION AND RESOURCE MODEL PROCESS**

*Statement by Minister for Police*

**MRS L.M. HARVEY (Scarborough — Minister for Police)** [9.02 am]: I rise to inform the house of the progress of the WA Police services definition and resource model process. WA Police commenced the SDRM process in July 2013 to review and evaluate efficiency, productivity and savings opportunities across the agency. The process has been conducted in three phases, with each phase taking place over a 17 to 20-week period. Phase 1 involved corporate and business support areas, phase 2 involved specialist and operational support areas and phase 3 involved frontline police stations and facilities. An assessment of all resources, costs and services produced by the areas were captured and defined, followed by the development of productivity and efficiency opportunities. Opportunities identified through the SDRM process range from realisable and tangible savings to more efficient and effective use of resources to enable greater value for money or opportunities as a result of releasing valuable resources from back office functions. The first iteration of the SDRM process has been completed and the outcomes will continue to be implemented over the next 12 to 24 months.

I am delighted to inform the house that, to date, the SDRM process has realised \$35.4 million per year in efficiency and productivity opportunities, which has enabled WA Police to maximise service delivery, and, most importantly, to reinvest in frontline areas, with a particular focus on the Frontline 2020 metropolitan policing model. This focus on identifying and targeting opportunities to maximise resources deployed to frontline roles has enabled the release of 118 police officer FTE from back office roles to the front line. This process puts police where the community needs them. WA Police is now embedding the SDRM process and methodologies into everyday business practices, and they will now be utilised as a permanent function for continuous business review and improvement. I am very proud of the efforts of WA Police in achieving a more efficient and productive way to do business, and I look forward to informing the house on the future successful outcomes that this process is sure to bring to the agency.