

OICS Ref: 0208 Vol.2

The Hon Liz Behjat, MLC  
Chairman  
Standing Committee on Public Administration  
Parliament House  
PERTH WA 6000

**Attention: Ms Tracey Sharpe**

**Inquiry into the Transport of Persons in Custody in Western Australia**

Further to the Transcript of Evidence take on the 15 June 2015 we supply a response to the following question (A1) from the Committee:

**The CHAIRMAN:** Your 2013 report into court custody centres made some comments about the monitoring of the contract. In particular, you recommended that the CS & CS contract should be monitored according to the KPIs in the contract, rather than Serco's operating instructions, as had been happening. It appears there was some dispute as to whether this had been happening. Are you aware of what the current situation is?

**Prof. Morgan:** OICS has no specific knowledge about the current situation with regard to monitoring of the CS & CS contract. OICS officers have not directly observed DCS monitors at court custody sites, nor has the DCS monitoring system been reviewed since that 2013 report. The next scheduled inspection of court custody centres is due to commence in September 2015. The monitoring system will be examined again during this inspection. If the Committee seeks further information about the monitoring system, this would best be requested from DCS and/or the contractor.

Please accept our apologies for the delay in providing the above response which was inadvertently overlooked.

Yours sincerely



Andrew Harvey  
**Deputy Inspector**

24 August 2015