



**Minister for Mines and Petroleum; Ports; Road Safety;
Minister Assisting the Minister for Transport**

Our Ref: 83-04764

Laura Ives Hicks
Committee Clerk
Standing Committee on Estimates and Financial Operations
Legislative Council Committee Office of Western Australia
Parliament House, 2 Harvest Terrace
WEST PERTH WA 6005
Icefoc@parliament.wa.gov.au

Dear Ms Ives Hicks

On Thursday 27 June 2024, advisers from the Department of Transport, Main Roads WA and the Public Transport Authority gave evidence at Session 2 of the 2024-25 Budget Estimates, held by the Legislative Council. This letter is intended to clarify one statement made, and to allow for any relevant records to be amended.

During the hearing, the Minister representing the Minister for Transport, Hon. Stephen Dawson MLC, answered questions related to an eight-week trial, during which three Driver and Vehicle Service Centres, City West, Cannington and Mirrabooka, are open on Saturdays.

Minister Dawson spoke about the Department of Transport's recruitment of additional customer service officers, saying "We have recruited extra, additional customer service officers and so they have been used. Many of them are in a pool and so they been used to staff the extra hours."

To clarify, the new staff recruited by the Department of Transport relates to 43 new positions in the centres to ensure capacity is lifted during the normal weekday opening hours. Staff working on Saturdays are existing, experienced staff members.

Therefore, I would suggest that this paragraph is changed to: "In addition to using existing staff to man the centres on Saturday, we have recruited extra, additional customer service officers to increase capacity at all centres during the week." Please delete: "...and so they have been used. Many of them are in a pool and so they been used to staff the extra hours."

Yours sincerely

HON DAVID MICHAEL MLA
MINISTER ASSISTING THE MINISTER FOR TRANSPORT
8 July 2024