

Select Committee into Alternate Approaches to Reducing Illicit Drug Use

Subject: FW: 20190705 #CE19-570 RE: Select Committee into Alternate Approaches to Reducing Illicit Drug Use and its Effects on the Community - Redirection of question taken on notice - Hearing with MHC

Attachments: id.alt.190617.tro.001.MHC.PDF; id.alt.190617.tro.001.MHC.DOCX

- The Urgent Care Clinic (UCC) was fully commissioned at Royal Perth Hospital (RPH) from August 2018 (phased opening commenced from April 2018 due to staff recruitment factors)
- Since opening, the UCC has been closely monitored for efficacy of patient care delivery and utilisation.
- An initial review of the efficacy of the service was completed in October 2018, 3 months post commissioning.
- Method of review: manual audit of patient notes.
- The UCC is housed in what was previously a general short stay unit/transitory area of the Emergency Department. This initial review compared metrics to baseline data from the general short stay unit/transit area.
- Findings of this review:
 - Admission times - decreased
 - Length of Stay - decreased
 - Violence (reported) - decreased
 - Restraint - decreased
 - Time to for Doctor review –slight increase
 - Discharge destination
 - Increase in psychiatric admissions (as compared to baseline data from the general short stay unit)
 - Decrease in discharge against medical advice
- UCC utilisation, including patient occupancy, is monitored on a monthly basis at by the relevant Executive members at operational meetings.
- Replication of initial review is planned annually.

Regards,
Anne-Marie

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