



Our ref: MIN21-2252

Hon Peter Collier MLC  
Chair  
Standing Committee on Estimates and Financial Operations  
[icefoc@parliament.wa.gov.au](mailto:icefoc@parliament.wa.gov.au)

Dear Mr Collier

### **2021-22 Budget Estimates Hearing – Correction to Transcript of Evidence**

Thank you for Ms Margaret Liveris' email dated 20 October 2021 regarding incorrect factual information in the 2021-22 Budget Estimates Transcript of Evidence. I wish to advise of amendments to pages 11 and 14.

Current text:

Page 11:

*Mr Cameron: I will say we are still getting no-shows, which does not help, because it takes a booking out and it takes an assessor out. It is still about 10 per cent of our bookings that are a no-show.*

Page 14:

*Mr Cameron: We have bookings made in advance. We send an SMS reminder, I think, 24 or perhaps 48 hours before the test. That is still with a 10 per cent no-show rate, but we are constantly making more, we call them spots, available and there is a release every day, depending on the time of the day of those releases.*

Amendments:

Page 11:

*Mr Cameron: I will say we are still getting no-shows, which does not help, because it takes a booking out and it takes an assessor out. It is still about 5 per cent of our bookings that are a no-show.*

Page 14:

*Mr Cameron: We have bookings made in advance. We send an SMS reminder, I think, 24 or perhaps 48 hours before the test. That is still with a 5 per cent no-show rate, but we are constantly making more, we call them spots, available and there is a release every day, depending on the time of the day of those releases.*

Yours sincerely

**Iain Cameron**  
Managing Director

25 / 10 / 2021