



STANDING COMMITTEE ON ESTIMATES AND FINANCIAL OPERATIONS

ADDITIONAL QUESTIONS FOR THE 2014-15 BUDGET ESTIMATES HEARING

Wednesday, 11 June 2014

Disability Services Commission

***Question No 1** We refer to Budget Paper 2, page 405, the Commission is expecting to spend \$3.3 million in 2013-14 on the voluntary separation scheme. Please provide a breakdown of the age, role, location and a brief summary of why the position was surplus to requirements for successful applicants for voluntary severance.*

Answer: At the time Budget Paper 2 was being finalised, the Commission was expecting to spend \$3.3 million on voluntary severances in 2013-14. However, as at 19 June 2014, the Commission had spent \$5.4 million on voluntary severances.

In June 2013 the State Government announced an enhanced voluntary severance scheme for non-core public sector positions. As such, the Commission undertook a comprehensive review of future staffing requirements to ensure it was best placed to respond to the major structural reforms being progressed both at the state and federal level. This review identified a number of positions which were no longer required for the Commission's long-term operations.

The following table shows the positions, age of position holders and location of the positions which were abolished in line with this review.

Occupation	Location	Age	Total
Access & Inclusion Team Leader	West Perth	46	1
Administrative Officer	Myaree	61	1
	West Perth	20	1
	West Perth	45	1
	West Perth	58	1
Alternative to Employment Officer	West Perth	62	1
	West Perth	66	1
Change Control Officer	West Perth	45	1
Community & Family Living Facilitator	West Perth	34	1
	West Perth	54	1
	West Perth	56	1
Community & Sector Development			
Executive Director	West Perth	46	1
Community Development Manager	West Perth	57	1
Community Social Trainer	Joondalup	41	1
	Joondalup	47	1
	Myaree	33	1
	Myaree	61	1
	West Perth	40	1
Community Social Trainer Supervisor	Joondalup	62	1

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Cook	Armadale	53	1
	Armadale	68	1
DAIP Program Officer	East Victoria Park	60	1
	Palmyra	65	1
Domestic	West Perth	37	1
	Armadale	50	1
	Armadale	56	1
	Armadale	59	2
	Ballajura	63	1
	Bassendean	52	1
	Brentwood	59	1
	Cooloongup	57	1
	Forrestfield	61	1
	Forrestfield	66	1
	Gosnells	40	1
	Guildford	59	1
	Guildford	65	1
	Maddington	52	1
	Mirrabooka	47	1
	Morley	38	1
	Nollamara	54	1
	South Lake	40	1
	South Lake	44	1
	Myaree	53	1
Early Childhood Develop Team Leader	West Perth	69	1
Facility Officer	West Perth	44	1
Injury Management Officer	East Victoria Park	69	1
Management Support Officer	West Perth	56	1
People at Risk Coordinator	West Perth	40	1
	West Perth	69	1
Principal Eligibility Officer	West Perth	41	1
Program Support & Reporting Manager	West Perth	31	1
Project Officer	West Perth	67	1
Quality Assurance Officer	Joondalup	58	1
Receptionist	Myaree	50	1
	Myaree	60	1
Records Officer	West Perth	51	1
Sector Development Manager	West Perth	33	1
Senior Community Development Officer	West Perth	30	1
Senior Podiatrist	Joondalup	39	1
	West Perth	52	1
Senior Project Manager	West Perth	62	1
Service Resource Consultant	West Perth	47	1
Statewide Specialist Services Executive	West Perth	63	1
Director			
Strategic Development Manager	West Perth	67	1
Tradesperson Cook	Bull Creek	78	1
	Forrestfield	45	1
Workforce Planning Adviser	Yokine	33	1
	West Perth	69	1
Grand Total			69

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Disability Services Commission

Question 2 The Standing Committee on Estimates and Financial Operations asked- We refer to Budget Paper 2, page 144 and 405, the Commission will spend an additional \$179.8 million over four years to accommodate growth in demand for existing services outside the National Disability Insurance Scheme (NDIS) trial sites. The expenditure will allow a further 1,145 individuals to start receiving support services, as well as accommodate increasing demand for services from the Commission's existing clients. Of the additional \$179.8 million over four years in growth funding, what is the breakdown of spending between new recipients (the 1,145 individuals) and on existing clients?

Answer: The full amount of growth funding in the budget is for new services that are required by clients, whether those clients are new or existing. The Commission determines the allocation of services based on priority of need and many funding processes do not distinguish between a client that is new to the Commission or an existing client and it is not possible to fully disaggregate the data to provide a breakdown between new and existing clients.

Approved
Minumoto

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Disability Services Commission

Question 3 We refer to Budget, paper 2, page 405, the commission will spend an additional \$4.6 million over five years on salaries for in prison services for people deemed unfit to plead due to a disability, and ask

(a) Is the service limited to people who are deemed unfit to plead due to a disability, or is there also scope for the service to assist other prisoners with a disability?

Answer: The scope of direct service delivery is limited to mentally impaired accused people who are deemed unfit to plea due to an intellectual or cognitive disability or an acquired brain injury, but it is anticipated that this service will have a wider impact on other people with disability in the prison system as a value adding component of the work of professional staff.

The In Reach Program delivers supports to eligible mentally impaired accused who may still be required to spend periods of time in the prison system. In Reach assists these people to live positive and law abiding lives within the community following their release by providing developmental programs, occupational and speech therapy and activities specific to his or her needs and those ordered by the Mentally Impaired Accused Review Board

(b) If it only applies to prisoners who are unfit to plead, will the current clients of the inreach service all be relocated to the new disability justice centre? If so why does funding extend to 2017-2018, if the centre will open in 2015? If not, why are some people who are unfit to plead not being placed in the disability justice centre?

Answer: Not all individuals who are deemed mentally impaired accused on the basis of an intellectual or cognitive disability will be suitable or appropriate to place in the disability justice centre; this was never the intent of the Centre. There will be individuals who remain in prison and continue to receive an 'in reach' service.



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STANDING COMMITTEE ON ESTIMATES AND FINANCIAL OPERATIONS
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Disability Services Commission

Question 4 We refer to Budget Paper 3, page 151 - "Continence Management and Support" to provide at least 1,231 individuals with assistance to purchase necessary continence products, and ask—

(a) What is the total spending on the Continence Management Aids Support Scheme in 2013-14 and over the last five years?

Answer: The total spending on the Continence Management and Support Scheme (CMASS) in 2013/14 is \$3,897,607.

The total spending for the last five years is \$13,536,283 and is comprised of the following funding amounts:

2013/14 – \$3,897,607

2012/13 – \$2,977,399

2011/12 – \$3,362,325

2010/11 – \$2,691,662*

2009/10 – \$607,290

*During 2010/11 the Disability Services Commission transitioned the operation of CMASS from Silver Chain Group Ltd to Independence Australia. The budget for this year includes transition costs.

(b) Is funding for this program ongoing? If yes, why is it not shown in the forward estimates? If not, why not?

Answer: Yes - \$2,641,857 is ongoing and built into base budget.

The additional \$2.5 million is one-off to address the current waiting list, while the Disability Services Commission, the Department of Health and the Department of Local Government and Communities undertake work to determine the growing demand and establish a realistic budget proposal to address the need. Over 80% of people who access the CMASS subsidy are seniors over 65 years of age. A future budget bid will be considered by government.



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Disability Services Commission

Question 5. We refer to Budget Paper 2, page 407, the Commission aims to contract out approximately 60% of accommodation places to alternative service providers and approximately 60% of early childhood intervention positions to the not-for-profit sector in late 2014, and ask –

(a) Has the Commission done any cost-benefit analysis on the contracting out of accommodation places or early childhood to other parties?

Answer: Yes – the Commission undertook extensive internal reviews of each service, and contracted independent advice in regard to the accommodation transition.

(a) so, what was the result of that analysis? If not, why not?

Answer: In the case of the early childhood intervention program, the transition retains the same number of places in the program, in the same geographic areas. Due to the manner of the transition, no individual will need to change service provider mid-program: places transition as the individuals occupying them complete their programs. The transition will allow the Commission to dedicate staff to a strengthened consultancy service. The exercise is anticipated to be cost-neutral.

In the case of the accommodation transition, the analysis indicated that individuals would have greater choice and control over their funded services in a non-government environment. The transition will allow the Commission to restructure its residual services to effect greater flexibility for those individuals remaining with the Commission. The analysis indicated that while some support options will cost less when transferred to the non-government sector, others will likely be more costly. The cost for each person will not be known until an individual planning process is completed.



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Disability Services Commission

Question 6 We refer to Budget Paper 2, page 407, "Disability Justice Centres" and note that in 2013 a fact sheet issued by the commission stated that the two facilities were required to provide flexibility for people based on their age and gender and the centres will be small scale and blend into the neighbourhood. Given that currently only one disability justice centre is being built, how is the department ensuring that one centre has the flexibility to provide for a range of age and genders?

Answer: The design of the centre incorporates separate housing units, that allow for people (or small groups of people) to have their own living space, while still retaining some communal facilities. Through the provision of these housing units there will be flexibility to cater for a range of ages and gender.

Decisions will be made about the design and location of the second Disability Justice Centre (DJC) after the first DJC is up and running.



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Disability Services Commission

Question 7 We refer to Budget Paper 2, page 413 – “Holding account receivables (current assets)” are expected to decline to zero in 2014-16 and remain there, and ask –

(a) Why does the Commission have no current asset in holding account receivables after 2014-15?

Answer: Holding Account Receivables (current assets) are only recognised when the drawdown from this account is expected within the next financial year (2015-16).

(b) Where are assets used to cover short-term leave liabilities and asset replacement located on the balance sheet.

Answer: Short term leave liabilities are funded from the Holding Account Receivables, and asset replacements are funded from Capital Appropriation, Holding Account Receivables and cash balances.

Approved
M. Munro

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Disability Services Commission

Question 8 Budget Paper 2, page 413 – The value of current restricted cash is \$1.0 million in each year, except 2014-15, where it increases to \$7.4 million. The value of non-current restricted cash drops from \$5.6 million to zero in 2014-15 and 2015-16 before increasing to \$780,000 in 2016-17. Can the Commission explain the reasons for these variations in the value of current and non-recurrent restricted cash assets?

Answer: The increase in the current asset restricted cash balance of \$6.38 million in 2014-15 reflects the transfer of cash balances from non current restricted cash (\$5.61 million) in 2014-15 and the annual provision for the 27th pay in that year (\$0.77 million). The movements in Restricted cash balances (current and non current) are required to provide for the Commission's 27th salaries pay in 2015-16.

*Approved
H. Munro*

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Disability Services Commission

Question 9 We refer to Budget Paper 2, page 414 – The Commission will receive a negative cashflow from the State Government, worth \$1.7 million in 2014-15. Why does the Commission have a negative cashflow from the State Government of \$1.7 million in 2014-15.

The negative cashflow in 2014-15 represents the return of proceeds to Treasury from the sale of a Commission property to partially fund the construction of the Disability Justice Centre at Caversham.

Approved
Minister

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Wednesday, 11 June 2014

Disability Services Commission

Question 10 Hon S Talbot asked—

I refer to page 408, “Reference Community-focused Supports”, and asked—

(a) Does the 2014—2015 budget provide a provision for Social Innovation Grants Program?

Answer: The Commission does not have a Social Innovation Grants Program

(b) Where in the budget papers would this initiative lie?

Answer: N/A

(c) If so how much has been allocated?

Answer: N/A

Approved
Alumanta

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Wednesday, 11 June 2014

Disability Services Commission

Question No 11, Hon S Talbot asked—

I refer to page 410, "Reference Access and Inclusion", and ask—

(a) Which organisations have not lodged a Disability Access and Inclusion Plan (DAIP) with the Disability Services Commission?

Answer: State Government Authorities

- ChemCentre (2008-2013 – new DAIP in progress)
- Department of Aboriginal Affairs (2007-2011 – new DAIP in progress)
- Department of Corrective Services (2007-2010 – new DAIP in progress)
- Department of Lands (new agency, new DAIP in progress)
- Department of Water (2009-2013 – new DAIP in progress)
- Forestry Products Commission (new agency, new DAIP in progress)
- Gold Corporation (new agency, new DAIP in progress)
- Legal Aid Western Australia (new agency, new DAIP in progress)
- Office of the Department of Public Prosecutions (2007-2012 – new DAIP in progress) / extension sought granted to September 2014)
- Office of the Information Commissioner (new agency, new DAIP in progress)
- Parliamentary Commissioner for Administrative Investigations - Office of the Ombudsman (new agency, new DAIP in progress)
- South West Development Commission (2007-2012)

Local Government Authorities

- Shire of Ashburton (2006-2010)
- Shire of Boyupbrook (2007-2012 – new DAIP in progress)
- City of Busselton (2010-2013 – new DAIP in progress)
- Shire of Corrigin (2007-2011)
- Shire of Cranbrook (2008-2013)
- Shire of Cuballing (2007-2012)
- Shire of Cunderdin (2007-2012)
- Shire of Dumbleyung (2007-2012)
- Shire of Gingin (2007-2012)
- Shire of Kelleberrin (2007-2012 – new DAIP in progress)
- Shire of Kojonup (2007-2012 – new DAIP in progress)
- Shire of Kulin (2007-2012)
- Shire of Lake Grace (2008-2013)
- Shire of Merredin (2007-2012)
- Shire of Murchison (2008-2013)
- Shire of Narrogin (2008-2013)



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- Shire of Ngaanyatjaraku (date not known)
- Shire of Northam (2009-2013)
- Shire of Nungarin (2007-2012)
- Shire of Quairading (2007-2012)
- Shire of Shark Bay (2008-2013)
- Shire of Tammin (2007-2012)
- Shire of Toodyay (2007-2010)
- Shire of Upper Gascoyne (2007-2012)
- Shire of Wandering (2007-2012)
- Shire of Wickiepin (2007-2012)
- Shire of Williams (2007-2012)
- Shire of Wangan-Ballidu (2007-2012)
- Shire of Yalgoo (2007-2012)
- Shire of Yilgarn (2007-2011)

(b) Is there a legal requirement to submit DAIPs?

Answer: West Australian Public Authorities are required to develop and implement a DAIP under The Disability Services Act 1993 (amended 2004).

(c) Who is responsible for ensuring DAIPs are lodged?

Answer: The CEO or designated officer at each public authority that is required to have a DAIP is responsible for ensuring that the DAIP is lodged with the Commission.

(d) What action is taken against organisations that have not lodged DAIPs?

Answer: While the legislation does not specify actions required to be taken, all Public Authorities that do not submit a DAIP within the required timeframe are sent correspondence from the Director General of the Disability Services Commission to remind them of their obligation and offer the assistance of Commission staff in meeting this obligation.

Approved
M. Munro

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STANDING COMMITTEE ON ESTIMATES AND FINANCIAL OPERATIONS
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Wednesday, 11 June 2014

Disability Services Commission

Question 12 Hon Sally Talbot MLC asked—

I refer to page 405, “Spending Changes”, and ask—

(a) What is the full breakdown of savings made in the 2013-14 savings procurement initiative?

Answer: The 2013-14 procurement savings of \$771,000 is comprised of the following:

	\$'000
staff travel	70
repairs and maintenance	46
communications	131
consumables	521
other expenses	3

(b) What is the full breakdown of the anticipated savings made in the planned 2014-15 savings procurement initiative?

Answer: The 2014-15 procurement savings of \$1.428 million is comprised of the following:

	\$'000
staff travel	129
repairs and maintenance	86
communications	243
consumables	964
other expenses	6



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(c) What was the value of maintenance deferred in the 2013-14 savings procurement initiative?

Answer: The value of repairs and maintenance that was harvested from the Commission's budget in 2013-14 was \$46,000.

(d) What was the value of maintenance deferred in the 2014-15 savings procurement initiative?

Answer: The value of repairs and maintenance that was harvested from the Commission's budget in 2014-15 was \$86,000.

Approved
Markusson

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STANDING COMMITTEE ON ESTIMATES AND FINANCIAL OPERATIONS
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Wednesday, 11 June 2014

Disability Services Commission

Question 13 Hon Sally Talbot MLC asked—

I refer to page 405, "Reference Appropriations, expenses and cash assets", and ask—

(a) With reference to Item 131 'Capital Appropriation' what is the \$9,100,000 in 2014-15 and the \$1,999,000 in 2015-16 earmarked for?

Answer: The \$9.1 million capital appropriation in 2014-15 mainly represents funding for the construction of the Disability Justice Centre in Caversham, information technology to support the WA NDIS My Way trial, and Community Disability Housing. The \$1.999 million capital appropriation in 2015-16 mainly represents funding for Community Disability Housing and the non-residential renovation program.

(b) Why is there a significant drop in the 2016-17 and 2017-18 forward estimates?

Answer: The reduction in capital appropriations in 2016-17 and 2017-18 reflects the completion of one-off funded capital projects in 2014-15 and 2015-16, (Disability Justice Centre and information technology for the WA NDIS My Way trial).

Humason

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STANDING COMMITTEE ON ESTIMATES AND FINANCIAL OPERATIONS
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Wednesday, 11 June 2014

Disability Services Commission

Question No 14, Hon Stephen Dawson MLC asked —

I refer to page 406, "Reference Accommodation Support", and ask -

(a) Can the Minister explain the increase in funding from the 2013-14 to 2014-15 estimate?

Answer: The funding increase mainly reflects:

- State/Commonwealth growth funding (\$10.5M)
- Commonwealth contribution towards support packages and administration costs for WA NDIS My Way trial sites (\$4.4M)
- Non government Human Services Sector Indexation (NGHSS) for Disability Sector Organisations (\$3.6M)
- Commission cost escalation and wage increases (including Disability Justice In-Reach capacity - \$0.8M) \$2.2M
- Sustainable Funding and Contracting with the Not for Profit Sector – Component II flow on impact from 2013/14 (\$2.8M)
- Commonwealth indexation via the National Disability Agreement (\$1.2M)
- Offset by the impact of NDIS funding reduction (Perth hills) and various budget corrective savings measures (-\$1.1M)

(b) Would this line item include maintenance of properties? (it might be DoH not DSC). If it does how much was spend on accommodation maintenance in 2012-13 and 2013-14? What will be spend on maintenance in 2014-15 and 2015-16?

Answer: No

The spend on maintenance for 2012/13 = \$1.5M and in 13/14 it is projected to be a total of \$1.3M

The spend on maintenance in 2014/15 is estimated to be approx. \$1.1 M, and approx. \$1.0M in 2015/16

Minister

PUBLIC

(c) *Is extra money being spent on maintenance in the lead up to the outsourcing of the accommodation services?*

Answer: No. The Commission's annual expenditure for maintenance has not significantly increased in the last 3 - 4 years (it has been between \$1.3 - \$1.8M).

(d) *Have any NGOs expressed concern about the standard of some DSC run accommodation facilities?*

Answer: No. Should any particular house require any maintenance at the time its lease is transitioned to a non-government service provider, this activity will follow established lead-end make-good arrangements.

Chunson

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STANDING COMMITTEE ON ESTIMATES AND FINANCIAL OPERATIONS

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Wednesday, 11 June 2014

Disability Services Commission

Question 15 Hon Alanna Clohesy MLC asked:

I refer to Budget Paper 1, page 412, "Income Statement – Employee Benefit", and ask—

(a) Why are 'Employee Benefits' (Vol. 1, part 8, p. 412) in both 2016-17 and 2017-18, as a percentage change from the previous years, significantly below CPI?

Answer: Employee Benefits in 2015-16 include one-off funding of \$2.7 million from the Commonwealth for the WA NDIS My Way trial, which is not applicable in 2016-17. The percentage increase for Employee Benefits between 2016-17 and 2017-18 reflects the level of funding provided by the Government for salaries escalation.



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Disability Services Commission

Question 16 Hon Alanna Clohesy MLC asked:

I refer to page 407, "Significant Issues Impacting the Agency", and ask—

(a) What percentage of the Commission's Budget is forecast to flow directly to the non-government sector for:

a. 2015-16

Answer: 74%

b. 2016-17

Answer: 75%

c. 2017-18

Answer: 75%



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STANDING COMMITTEE ON ESTIMATES AND FINANCIAL OPERATIONS
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Disability Services Commission

Question No 17, Hon A Clohesy asked—

I refer to page 407, “Significant Issues Impacting the Agency” and note that approximately 60% of the accommodation places provided directly by the Commission are transitioning to alternative services providers and ask –

(a) What is happening to the staff who have been supporting these services?

Answer: The Commission ceased recruitment of new direct care staff in December 2013 to effectively quarantine all new vacancies for use by existing staff when people they currently support transition to non-government service providers. As a result, no staff currently affected by the transition process stand to lose their positions. As the transition progresses, these quarantined places will gradually be filled. At this point, staff will be managed in full compliance with all relevant awards and conditions.

Approved
Chummont

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Disability Services Commission

Question No 18, Hon A Clohesy asked—

I refer to page 412, “Income Statement”, and ask in relation to the total cost of services, what is the total net amount budgeted for School Leavers Services (formerly Post School Options) in the financial year 2014—2015?

Answer: Total Budget in 2014—2015 for School Leavers (formerly Post School Options) is \$74,128,890.

Approved
H. Munro

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Wednesday, 11 June 2014

Disability Services Commission

Question No 19, Hon A Clohesy asked—

I refer to page 412, “Income Statement”, and ask in relation to the total cost of services, what is the amount budgeted for Family Living and Community Living funding in the financial year 2014—2015?

Answer: The total budget in 2014—2015 for Family Living is \$7,549,888. The total budget in 2014-15 for Community Living is \$6,276,279.

H. Munro

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Wednesday, 11 June 2014

Disability Services Commission

Question No 20, Hon A Clohesy asked—

I refer to page 412, “Income Statement”, and ask in relation to the total cost of services, what if any amount, has been budgeted for the Combined Applications Process in the following years-

(a) 2014—15

Answer: \$15,600,000

(b) 2015—16

Answer: N/A

(c) 2016—17

Answer: N/A

(d) 2017—18

Answer: N/A

The funding that is allocated through the Combined Application process generally represents around 60% of growth funding each year. In 2014-15 around \$16m has been budgeted to be allocated to people with disability through the CAP process. The Commission’s process for the allocation of growth funds is applied annually once growth has been confirmed so until then no amounts will show in the forward estimates for 2015-16, 2016-17 or 2017-18.



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Disability Services Commission

Question 21 I refer to page 412, "Income Statement", and ask in relation to the total cost of services, has funding been allocated for a Combined Applications Process panel in the financial year 2014-2015, and if so, how many?

Answer: \$15,600,000 has been identified to be allocated through two Combined Application Process panels. If further funding becomes available the budget will be increased.

*Approved
Mumukshu*

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Disability Services Commission

Question 22 I refer to page 412, "Income Statement", and ask in relation to the total cost of services, if the Combined Application Process is to be abolished, what will be created to replace it?

The Commission has, over recent years, developed a decentralised funding model, based on individual planning. Initially, this model was embodied in the State Government's My Way project. This project has since been expanded into the WA NDIS My Way trial. The Commission expects that following the trial period, it will be in a position to gradually roll out this funding allocation methodology across the State. As the roll-out progresses, reliance on CAP will be lessened until it is eventually phased out. It is not expected that this end point will be reached for several years.



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Disability Services Commission

Question 23 Hon Alana Clohesy MLC asked—

I refer to page 407, “Significant Issues impacting the Agency”, and ask—

(a) When does the minister expect the transfer of homes to NGOs commence given NGO concerns around the impact of provisions within the Fair Work?

Answer: The Commission has worked closely with Disability Sector Organisations throughout the project and expects that some homes will be commencing transition preparations imminently.

(b) What is the number of labour hire staff currently contracted to DSC, particularly accommodation services? Can the minister provide a list of the positions currently filled by Labour Hire and where those positions are located? What qualifications do labour hire staff hold, eg. Cert III?

Answer: As at 11 June 2014 there were 130 labour hire staff utilised within the Commission. Of the 130 labour hire staff within the Commission, the Accommodation Services Directorate utilised 69 labour hire staff for direct care, 41 as support workers and three as administrative staff. As at 11 June 2014, the locations and positions of labour hire staff within the Commission are as follows:

Position	Location
Direct care/Social Trainer	Armadale
Direct care/Social Trainer	Ashfield
Direct care/Social Trainer	Yangebup
Direct care/Social Trainer	South Lake
Direct care/Social Trainer	Brentwood
Direct care/Social Trainer	East Vic Park
Direct care/Social Trainer	Redcliffe
Direct care/Social Trainer	Caversham
Direct care/Social Trainer	Noranda
Direct care/Social Trainer	Innaloo
Direct care/Social Trainer	Caversham
Direct care/Social Trainer	Innaloo
Direct care/Social Trainer	Forrestfield
Direct care/Social Trainer	Ashfield
Direct care/Social Trainer	Lockridge
Direct care/Social Trainer	Yokine



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[illegible]

Brentwood
Yokine
South Lake
Chidlow
Chidlow
Chidlow
East Vic Park
South Lake
Yokine
Wellard
Wellard
Doubleview
Cloverdale
Bullcreek
Guildford
Midland
Noranda
Ashfield
Lockridge
Chidlow
Redcliffe
Morley
Armadale
Bentley
Palmyra
East Vic Park
East Vic Park
Waikiki
Yokine
Karawara
Yangebup
Thornlie
Maddington
Brentwood
Lockridge
Caversham
Caversham
Girrawheen
Mirrabooka
Dianella
Dianella
Bullcreek
Bullcreek
Bullcreek
Palmyra
Mandurah
Maddington



PUBLIC

[illegible]

Como
Mandurah
Armadale
Cooloongup
Noranda
Marangaroo
Innaloo
Noranda
Bassendean
Dianella
Ballajura
Guildford
Forrestfield
Mirrabooka
Bassendean
Caversham
Morley
Como
Gosnell
Cannington
Cloverdale
Wellard
Nollarama
Eden Hill
Karinyup
Doubleview
Bedford
Yokine
Bullcreek
Yokine
Yokine
Mandurah
Wilson
East Vic Park
Armadale
Maddington
Armadale
Armadale
Armadale
Armadale
South Lake
Cooloongup
Calista
Hamilton Hill
Mandurah
Brentwood
Armadale

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Position	Location
Admin/Clerical	West Perth
Admin/Clerical	West Perth
Admin/Clerical	East Vic Park
Contract Officer	West Perth
Contract Officer	West Perth
Contract Officer	West Perth
Contract Officer	West Perth
Contract Officer	West Perth
Contract Officer	West Perth
Project Manager	West Perth
Contract Officer	West Perth
ICT Developer	West Perth
ICT Contractor	West Perth
Contract Officer	West Perth
Contract Officer	West Perth
Contract Officer	West Perth
Contract Officer	West Perth
Contract Officer	West Perth
Contract Officer	West Perth
Contract Officer	West Perth

Direct care staff from the labour hire agency are required to have Certificate III in Disability (or similar) or at least six months relevant experience (within the last 12 months); domestic staff – cooks – are required to have relevant certification; administration staff do not require any specific qualifications; positions that require specialist skill and knowledge would have mandatory qualifications in the relevant discipline.

(c) What is the cost of contracting labour hire staff in accommodation services? (Also projected costs for 2014/2015, 2015/2016 and 2016/2017 financial year.)

Answer: The labour hire cost for 2013-14 is projected to be \$2.3 million. The Commission expects the cost of labour hire arrangements in the forward estimates to be lower than 2013-14 costs but is unable to provide a definite figure in the forward estimate, as the cost will depend on the speed at which the Client Transition Project progresses.

Author

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(d) Given the delay for transfer of homes is it now more appropriate for those positions to be filled with short term contract employees, if not why not?

Answer: There is no need at this present period of time to increase the number of fixed term contracts. The Commission is utilising labour hire staff as a result of the strategic decision not to recruit permanent direct care staff into vacancies as of December 2013. This decision provides the Commission with the ability to quarantine positions for Commission staff whose current roles will no longer be required as a result of the Client Transition Project. All appropriate steps are being taken to ensure labour hire staff entering Commission group homes are qualified and inducted appropriately to provide effective care to the residents within those homes. This strategy is effectively providing the Commission with the numerical flexibility required to best support staff and meet operational needs. The Commission will continue to monitor this situation, and make adjustments as appropriate.

(e) While the budget shows an increase in funding for NGOs this is going to offset by the withdrawal of direct service delivery by DSC. Has any modelling been done to show that this is the most efficient and effective way to increase sector capacity? Can the minister provide this modelling?

Answer: The Client Transition Project is not aimed at increasing sector capacity: it is aimed at providing individuals receiving services with choice and control. As a result, modelling was not undertaken on this issue in relation to the Client Transition Project.

Sector capacity has been supported separately through significant funding expended by the State Government in preparing for the implementation of both the Delivering Community Services in Partnership Policy and the National Disability Insurance Scheme. This funding has been delivered under three main categories: Government funded sector development activities, Economic Audit Committee Component I funding, and specific grant funding to prepare the sector for the NDIS (which is currently in the process of being disbursed). All these initiatives have focused on strengthening the sector's ability to plan and deliver high quality, individualised services for people with disability.

Approved
Minister

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STANDING COMMITTEE ON ESTIMATES AND FINANCIAL OPERATIONS

ADDITIONAL QUESTIONS FOR THE 2014-15 BUDGET ESTIMATES HEARING

Wednesday, 11 June 2014

Disability Services Commission

Question No 24, Hon Alana Clohesy MLC asked—

I refer to page 407, "Significant Issues Impacting the Agency", and ask—

(a) The PWC report that staffing capacity in the NFP sector is more complex than simply increasing funding. Withdrawing direct service delivery will result in the early departure of many DSC workers from the Disability Sector Workforce. How is the government going to address this capacity issue?

Answer: The Commission agrees with the PWC report on this issue, which is why capacity development has been a strong theme in the disability sector across several years. The Commission has worked and continues to work in close partnership with the sector to build on the individualised, high quality services already available. Significant funding has been expended by the State Government in preparing for the implementation of both the Delivering Community Services in Partnership Policy and the National Disability Insurance Scheme. This funding has been delivered under three main categories: Government funded sector development activities, Economic Audit Committee Component I funding, and specific grant funding to prepare the sector for the NDIS (which is currently in the process of being disbursed). All these initiatives have focused on strengthening the sector's ability to plan and deliver high quality, individualised services for people with disability. There are clear indications from the boards and management of many disability sector organisations that they are taking steps to expand their operations and workforce.

(b) Those that remain with DSC will more than likely be individuals in transition or who because of their high complex needs cannot find placement with NGOs. Given that high complex need individuals require greater human and financial resources, has any modelling been done to ensure that remaining funding for direct delivery of services to this cohort is adequate? Can the minister provide this modelling?

Answer: The Commission has utilised information from the past 5 years to estimate the future costs of supporting individuals with complex needs. This will inform future budgets for the Commission's direct services as and when, individuals and their specific support needs, become known. Also, not all the individuals remaining with the Commission will be those with complex needs.



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(c) For the 40% of individuals retained by DSC accommodation services will the current standard of service be maintained?

Answer: Yes

(d) Have the NGOs advised what would be an optimum length of time for the handover period?

Answer: The length of time required for handover will vary from individual to individual. This will be planned separately for each individual transitioning and will involve the Commission, the Disability Sector Organisation and the individual transitioning, their family and/or key decision maker.

(e) What safeguard processes are in place to ensure that individuals can be transitioned safely and effectively? What contingencies are in place in the event that an individual who has been transitioned to a new provider becomes distressed, exhibits anti-social behaviors or in any way does not cope with the change?

Answer: With the consent of family members and key decision makers, information about individuals support needs will be provided to the preferred non government provider. The scope of the information is deliberately very extensive so as to minimise impact on individuals during and after the change in management of the supported accommodation option. The safeguarding undertaken is inclusive of identification of each person's vulnerabilities and what needs to be in place to minimise these occurring.

(f) What are the safeguards to protect individual's financial interests - bank accounts etc.?

Answer: Each DSO has its own internal policies and procedures to guide the management of individuals' funds. How such matters will be managed into the future will form part of the considerations in planning each individual's transition and will be largely determined by the individual, their family and/or key decision maker. Where the Commission, a person or their family deems appropriate, a formal administrator can also be sought through application to the State Administrative Tribunal.

It is important to note that 83% of services are currently provided by disability sector organisations and personal finances are managed appropriately.



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STANDING COMMITTEE ON ESTIMATES AND FINANCIAL OPERATIONS
ADDITIONAL QUESTIONS FOR THE 2014-15 BUDGET ESTIMATES HEARING

Wednesday, 11 June 2014

Disability Services Commission

Question 25 Hon Adele Farina MLC asked—

I refer to Budget paper No 2, page 405, "Spending Changes", line item Adjustments to Commonwealth Grants, and ask—

(a) Have grants received from the Commonwealth been cut or reduced?

Answer: Yes.

(b) If yes, what grants have been cut and what grants have been reduced and by how much?

Answer: The reduction of \$10.5 million over four years (to 2017/18) related to the overall funding provided by the Commonwealth.

(c) What reasons have been provided for the cuts and reductions?

Answer: As part of the Commonwealth's 2013-14 Mid Year review process the Commonwealth adjusted the level of funding. There was no explanation provided to the State.

Approved
Minister

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STANDING COMMITTEE ON ESTIMATES AND FINANCIAL OPERATIONS
ADDITIONAL QUESTIONS FOR THE 2014-15 BUDGET ESTIMATES HEARING

Wednesday, 11 June 2014

Disability Services Commission

Question 26 The Hon Adele Farina MLC asked—

I refer to Budget Paper, no 2, page 405, "Spending Changes", line item In Reach Capacity- reinstatement of salary funding for prisons, and ask—

- (a) How much of the In Reach funding will be allocated to the South West electoral directorate?*

Answer: The funding for the In Reach service is not allocated geographically; rather, it is applied to individuals as they are identified to the Commission as eligible for supports. At the current time, there are no individuals in the South West being supported through the In Reach service.

- (b) How much of the In Reach Capacity funding will be allocated to the Bunbury regional prison?*

Answer: As above

- (c) How much of the in reach capacity funding will be allocated to the Albany regional prison?*

As above

- d) When will the in reach program commence at the Bunbury regional prison?*

Answer: When a MIA individual is placed there.

- e) When will the in reach program commence at the Albany regional prison?*

Answer: When a MIA individual is placed there.



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STANDING COMMITTEE ON ESTIMATES AND FINANCIAL OPERATIONS
ADDITIONAL QUESTIONS FOR THE 2014-15 BUDGET ESTIMATES HEARING

Wednesday, 11 June 2014

Disability Services Commission

Question No 27, Hon A Farina asked—

I refer to Budget Paper No2, page 405, "Spending Changes", line item Young People in Residential Aged Care, and ask—

(a) How much will be spent on Residential care for young people in 2014/15?

Answer: Age Appropriate Housing Strategy (AAHS): \$1,500,000
Young People In Nursing Homes (YPINH): \$799,636
Young People in Residential Aged Care (YPRAC): \$2,630,455

(b) How much will be spent on Residential care for young people in 2014/15 in the South West electoral district?

Answer: Funds under these programs are not allocated geographically; rather, they are allocated as individuals eligible and prioritised for support are identified. As a result, it is not possible to provide a figure on this matter.

Approved
H. H. H. H. H.

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STANDING COMMITTEE ON ESTIMATES AND FINANCIAL OPERATIONS
ADDITIONAL QUESTIONS FOR THE 2014-15 BUDGET ESTIMATES HEARING

Wednesday, 11 June 2014

Disability Services Commission

Question 28 Hon Adele Farina MLC asked—

I refer to Budget Paper No 2, Page 407, “Significant issues impacting the agency”, dot point seven, and ask—

- (a) Of the early childhood intervention positions to be transferred to the not-for profit sector, how many will be based in the South West electoral district?*

Answer: None. The Early Childhood Intervention transition is only relevant to places within the Perth metropolitan area.

- b) What will the South West positions be?*

Answer: N/A

- c) Which not for profit service providers in the South West will benefit from the transfer of positions to their staff?*

Answer: N/A

Approved
Kulmanto

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STANDING COMMITTEE ON ESTIMATES AND FINANCIAL OPERATIONS
ADDITIONAL QUESTIONS FOR THE 2014-15 BUDGET ESTIMATES HEARING

Wednesday, 11 June 2014

Disability Services Commission

Question No 29, Hon Adele Farina MLC asked –

I refer to Budget Paper No2, page 408, "Service and Key Efficiency Indicators", line item Accommodation Support, and ask –

(a) How many of the Commission's accommodation support employees are based in the South West electoral district?

Answer: The Commission's Accommodation Services are in the Perth Metropolitan area, and in Mandurah. There are currently two Commission managed accommodation options in Mandurah. These options are supported by approximately 25 FTE.

(b) Of the 1184 FTE positions, how many will be lost as more accommodation services are transferred to the Not for Profit sector?

Answer: It is anticipated that there will be approximately 400 staff required to provide the Commission's accommodation services post the transition of approximately 60% of the service. Some of the variance of the FTE between now and the end of the process would be utilised within the Disability Justice Service and to increase the number of Local Area Coordinators / My Way Co-ordinators.

(c) How many of the positions lost will be in the South West?

Answer: As it has not yet been determined which houses will ultimately transition and which will remain Commission-run, it is not possible to determine whether either of the Mandurah houses will be transitioned.

Approved
M. Munro

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STANDING COMMITTEE ON ESTIMATES AND FINANCIAL OPERATIONS
ADDITIONAL QUESTIONS FOR THE 2014-15 BUDGET ESTIMATES HEARING

Wednesday, 11 June 2014

Disability Services Commission

Question No 30, 31 and 33, Hon Adele Farina MLC asked—

I refer to Budget Paper No2, page 408, "Service and Key Efficiency Indicators", line item Accommodation Support, and ask –

- (a) Only 70% of individual plans are commenced and reviewed within the required timeframe, what strategies are in place to improve this indicator?*

Answer: As the indicator is new (and no data has yet been reported), the target of 70% is preliminary only to provide an achievable target that will become fully meaningful once an additional years data is accumulated.

- (b) Is the commencement and review of individual plans within the required timeframe a KPI for not for profit agencies receiving State Government funding to provide accommodations services?*

Answer: The indicator is reported by both Commission provided services and Disability Sector Organisations (not-for-profits) which provide Accommodation Support services for people with disability.

- (c) If yes to b), what percentage of service providers are consistently meeting this KPI?*

Answer: This indicator has only been introduced for the 2013/14 Financial Year onwards. There is no prior reportable data.

- (d) If no to b) why not?*

Answer: Not applicable.



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STANDING COMMITTEE ON ESTIMATES AND FINANCIAL OPERATIONS
ADDITIONAL QUESTIONS FOR THE 2014-15 BUDGET ESTIMATES HEARING

Wednesday, 11 June 2014

Disability Services Commission

Question 32. Hon Adele Farina MLC asked—

I refer to Budget Paper No2, page 408, "Service and Key Efficiency Indicators", line item Community focussed supports, and ask—

(a) How many not for profit organisations receive funding to provide Community focussed supports?

Answer: As at 19 June 2014, 96 not-for-profit organisations receive funding to provide community focused supports.

(b) Please list those organisations and how much funding they received in each of 2011/12, 2012/13 and 2013/14?

Answer: The below organisations received the following funding during 2011/12, 2012/13 and 2013/14:

Activ Foundation Inc: \$37,303,562, \$39,105,800 and \$44,018,997.
Advocacy South West (Inc): \$200,251, \$112,668 and \$278,612.
Anglicare WA Inc: \$1,138,498, \$1,268,999 and \$1,444,786.
Association for the Blind of Western Australia Inc: \$881,314, \$1,609,644 and \$1,494,895.
ATLAS (Access to Leisure and Sport) Inc: \$58,037, \$233,008 and \$217,719.
Australian Red Cross (Lady Lawley Cottage): \$6,130,639, \$7,231,330 and \$8,227,119.
Autism Association of WA: \$23,533,720, \$28,619,811 and \$30,942,419.
Avon Community Employment Support Centre Inc: \$320,797, \$611,446 and \$1,031,930.
Baptistcare Inc: \$13,957,715, \$12,100,282 and \$11,784,526.
Belmont Districts Family & Individual Support Association Inc: \$81,025, \$84,469 and \$84,469.
Ben's Administration Company: New Agreement in 2013/14. \$131,355.
Blind Citizens WA Inc: \$21,967, \$17,689 and \$18,309.
Brightwater Care Group Inc: \$11,498,347, \$11,819,825 and \$11,997,013.
Carers' Association of Western Australia: \$763,109, \$189,129 and \$127,439.
Claremont Therapeutic Riding Centre: \$56,138, \$109,278 and \$113,103.
Community Living Association Inc: \$7,549,046, \$8,067,618 and \$9,892,546.
Community Vision Inc: \$1,904,756, \$2,112,249 and \$2,164,578.
Crosslinks Inc: \$5,333,816, \$5,666,194 and \$5,968,735.



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DADAA Inc: \$659,806, \$347,973 and \$363,931.
Developmental Disability Council of WA: \$272,769, \$837,451 and \$412,762.
Directions Family Support Association: \$1,972,091, \$2,158,017 and \$2,422,910.
Elba Inc: \$6,369,442, \$6,422,602 and \$6,091,883.
Empowering People in Communities (EPIC): Service Agreement commenced 2012/13, \$1,712,956 and \$1,715,182.
Enable Southwest Inc: \$6,237,074, \$9,235,865 and \$8,258,620.
Ethnic Disability Advocacy Centre: \$316,324, \$275,560 and \$452,205.
Fairbridge Western Australia Inc: \$92,247, \$96,168 and \$99,534.
Family Planning WA: \$609,409, \$505,552 and \$585,242.
Family Support WA Inc: \$1,852,973, \$2,600,659 and \$3,036,412.
Goldfields Individual and Family Support Association: \$3,305,164, \$4,595,751 and \$4,469,162.
Headwest Brain Injury Association of WA Inc: \$389,011, \$338,826 and \$482,686.
i.d.entity.wa: \$19,620,149, \$21,239,823 and \$21,753,615.
Inclusion WA Inc: \$1,306,913, \$1,987,805 and \$1,725,040.
Independence Australia (Paragard Victoria): \$3,471,779, \$3,285,056 and \$3,716,032.
Independent Living Centre: \$3,487,071, \$1,385,637 and \$1,911,286.
Interchange Inc: \$4,170,322, \$4,833,819 and \$5,556,719.
Intework Inc: \$8,189,814, \$9,507,715 and \$10,731,695.
Kalparrin Centre: \$468,414, \$385,375 and \$146,634.
Key Assets WA Ltd: \$168,172, \$667,116 and \$838,942.
Kids are Kids! Therapy and Education Centre Inc: \$386,775, \$700,127 and \$480,166.
Kids' Camps Inc: \$225,623, \$233,464 and \$200,485.
Kimberley Individual and Family Support Association: \$1,813,966, \$2,356,676 and \$2,467,091.
Kira Inc: \$1,363,988, \$1,481,705 and \$1,733,821.
Lifeplan Recreation & Leisure Association Inc: \$853,134, \$975,778 and \$932,253.
Lifestyle Solutions Aust Ltd: \$2,218,367, \$3,243,703 and \$2,544,285.
Lower Great Southern Family Support Association Inc: \$2,408,830, \$2,560,096 and \$2,516,039.
Mandurah Community Care Inc: \$464,305, \$1,220,936 and \$569,333.
Mandurah Disabled Support & Recreational Respite (Inc): \$37,373, \$38,857 and \$40,217.
Midway Community Care: \$4,935,661, \$6,243,034 and \$7,253,922.
Midwest Community Living Association Inc: \$1,904,139, \$1,789,141 and \$1,801,170.
Mosaic Community Care Inc: \$7,308,899, \$3,060,094 and \$8,896,123.
Multicultural Services Centre of Western Australia: Service Agreement commenced 2012/13, \$79,680 and \$188,991.
Multiple Sclerosis Society: \$9,339,028, \$10,613,702 and \$11,523,479.
My Place Foundation Inc: Not funded, \$237,910 and \$28,886.
Nasha Inc: \$1,486,816, \$2,019,165 and \$2,293,550.
Nganyatjarra Pitjantjatjara Yankunytjatjara Women's Council: \$738,790, \$770,193 and \$797,150.



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Nulsen: \$23,220,654, \$24,890,210 and \$27,062,575.
 Outcare Inc: \$1,318,104, \$1,371,038 and \$1,367,645.
 Peel Community Living Inc: \$3,668,945, \$4,746,667 and \$5,612,492.
 People Actively Committed Together: \$621,533, \$508,624 and \$527,924.
 People With Disability: \$518,515, \$450,900 and \$565,635.
 Personal Advocacy Service: \$117,310, \$122,296 and \$126,577.
 Perth Home Care Services Inc: \$25,021,300, \$27,599,449 and \$29,406,468.
 Phyllos Inc: \$699,408, \$739,738 and \$759,153.
 Pledg Inc: \$203,587, \$212,240 and \$219,669.
 Richmond Fellowship of Western Australia Inc: \$256,505, \$261,022 and \$270,159.
 Riding for the Disabled Association of WA: \$293,255, \$305,720 and \$316,421.
 Rise Network Inc (formerly HCSG): \$10,067,131, \$10,379,203 and \$10,770,800.
 Rocky Bay Inc: \$21,320,029, \$23,504,336 and \$22,541,223.
 SECCA: \$308,738, \$321,716 and \$336,247.
 Senses Australia: \$6,127,087, \$9,050,543 and \$9,111,854.
 Seventh Day Adventist Aged Care WA: \$1,195,422, \$1,322,081 and \$1,373,797.
 Silver Chain Group Limited: \$504,787, \$478,642 and \$495,394.
 South Metropolitan Personnel (Lifeskills 2 Work Fremantle): \$2,057,557, \$2,356,155 and \$2,514,155.
 Southern Cross Care WA Inc: \$158,848, \$144,923 and \$134,660.
 Spine & Limb Foundation Inc (formerly Paraplegic Quadriplegic Assoc): \$1,562,823, \$1,829,996 and \$1,731,618.
 Strive Warren Blackwood Inc: \$1,008,879, \$1,114,085 and \$1,180,265.
 TeenSpirit Incorporated: \$61,315, \$132,741 and \$116,160.
 Telethon Institute for Child Health Research: \$53,430, \$2,181 and \$171,636.
 Telethon Speech and Hearing Centre for Children: \$458,910, \$418,175 and \$438,811.
 The Centre for Cerebral Palsy: \$36,955,296, \$42,675,711 and \$41,482,153.
 The Society of Friends of David Guhl: \$10,000, \$66,270 and \$80,582.
 The Spiers Centre Inc: \$14,545, \$15,163 and \$15,694.
 Therapy Focus Inc: \$13,382,978, \$16,000,973 and \$14,622,180.
 Uniting Care West: \$3,332,826, \$3,383,308 and \$3,617,489.
 Upper Great Southern Family Support Association: \$1,201,701, \$936,309 and \$1,136,467.
 Valued Independent People Inc: \$5,087,468, \$5,362,578 and \$5,824,771.
 Vemvane Inc: \$504,567, \$540,584 and \$558,937.
 WA Blue Sky Inc: \$2,680,388, \$2,664,955 and \$2,675,588.
 WA Deaf Society: \$229,741, \$279,067 and \$247,888.
 WA Disabled Sports Association Inc: \$239,391, \$312,067 and \$258,302.
 West Australian Sleep Disorders Research Institute (Inc): \$212,451, \$291,851 and \$253,606.
 Westcare Inc: \$270,172, \$281,292 and \$273,714.
 Western Australian Motor Industry Foundation Inc: \$400,000, \$400,000 and \$400,000.
 Wheatbelt Individual and Family Support Association: \$1,577,018, \$2,143,166 and \$1,963,071.
 Workpower Incorporated: \$1,904,545, \$2,727,496 and \$2,776,923.



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STANDING COMMITTEE ON ESTIMATES AND FINANCIAL OPERATIONS

ADDITIONAL QUESTIONS FOR THE 2014-15 BUDGET ESTIMATES HEARING

Wednesday, 11 June 2014

Disability Services Commission

Question No 34, Hon A Farina asked—

I refer to Budget Paper No2, page 409, “Service and Key Efficiency Indicators”, line item family support and ask—

(a) The 2013/14 budget estimated the average cost per service user to be \$11,460 however the estimated actual for the year is \$19,848, what is the reason for this miscalculation?

Answer: The budget estimated average cost per service user of \$11,460 excluded targeted sustainability grants and service improvement grants which did not impact on service user numbers in 2012/13. These grants are now confirmed and factored into the 2013/14 estimated actuals resulting in corrected estimated actual of \$19,848.

Approved
Murphy

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STANDING COMMITTEE ON ESTIMATES AND FINANCIAL OPERATIONS
ADDITIONAL QUESTIONS FOR THE 2014-15 BUDGET ESTIMATES HEARING

Wednesday, 11 June 2014

Disability Services Commission

Question No 35, Hon A Farina asked—

I refer to Budget Paper No2, page 410, “Asset Investment Program”, line item community disability housing, and ask—

- (a) *Of the budget for the 2014/15 program, how much will be spent in the South West electoral district?*

Answer: Nil

- (b) *How many people will this provide housing for in the South West?*

Answer: N/A

Approved
Chunhua

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