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STANDING COMMITTEE ON ESTIMATES AND FINANCIAL OF ERATIONS 2014

2013/14 ANNUAL REPORT HEARINGS - QUESTIONS PRIOR TO MEARINGS

DISABILITY SERVICES COMMISSION

First Week in November 2014 and Second week of December 2014

Disability Services Commission

Question No.1. Hon Alanna Clohesy MLC asked-

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I refer to page 12 of the Annual Report, "Significant projects- NDIS/My Way trials", and ask-

a) How many people with disability are currently receiving services/supports at each of the trial sites, by service/support type?

Answer:

As at 30 September 2014, 518 people had been found eligible for support through WA NDIS My Way. All people are receiving the support of a My Way Coordinator. 449 individuals had approved plans and were receiving supports and/or services through the WA NDIS My Way trial site operating in the Lower South West region. 352 individual's plans required funding and their strategies have been funded in the support types outlined in Appendix A.

Information regarding individuals in the National Disability Insurance Agency (NDIA) trial site (Perth Hills) is only available from the NDIA.

b) What is the target number of people to receive services/support at each trial site by 30 June 2015?

Answer:

Based on the Commonwealth's projections, the target at 30 June 2015 for WA NDIS My Way is 1,404.

Appendix A (Question 1)

	Support Type											
	Accommodation	Behaviour Support & Specialist Care	Communication	Daily Living	Episodic Coordination of Support	Equipment	Family & Carer Support	Other	Self-management	Therapy & Specialist Support	Wellbeing	Total strategies within each Support Type
Strategies for Individuals	11	22	33	227	5	64	102	14	110	99	324	1011
Grand Total	11	22	33	227	5	64	102	14	110	99	324	1011



First Week in November 2014 and Second week of December 2014

Disability Services Commission

Question No 2. Hon Alanna Clohesy MLC asked-

I refer to page 14 of the Annual report and younger people with disability/age appropriate accommodation, and ask –

a) How many young people with disability currently live in non-age appropriate accommodation?

Answer:

Currently, the Commission has applications for support from 12 younger people (aged 50 or below) who are living in aged care facilities. Ten of these individuals are seeking accommodation support, while the other two are seeking support for day activities only. The Commission has a further 35 applications for support from young people with disability accommodated in other residential facilities or hospitals.

b) How many young people with disability are expected to be assisted by this initiative in 2014/15 and the following 3 years?

Answer:

Nine individuals are supported under the program in 2014/15 and it is estimated that a total of 18 individuals will be supported over the next three years.

c) How much will be spent on Residential care for young people in 2014/15?

Answer:

- Age Appropriate Housing Strategy (AAHS): \$1,500,000.
- Young People In Nursing Homes (YPINH): \$12,838,421.
- Young People in Residential Aged Care (YPiRAC): \$2,630,455.

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Question No. 3. Hon Alana Clohesy MLC asked-

I refer to pages 35 of the Annual report, "Expenditure breakdown – Commission and disability sector organisation 2009-10 to 2013-14", and ask –

a) What percentage of non-government organisations that the Commission provided funding in 2013-14 were not-for-profit organisations and what percentage were for-profit organisations?

Answer:

- a) 92% of organisations funded by the Disability Services Commission in 2013-14 are not-for-profit entities. Of these 6% are either Local or State Government organisations.
 - 8% of organisations funded by the Disability Services Commission in 2013-14 are mission focussed for-profit entities.
- b) How much funding did each not-for-profit non-government organisation receive, and how has this varied from the previous reporting period?

Answer:

- b) Please refer to Table 1, attached.
- c) How much funding did each for-profit non-government organisation receive, and how has this varied from the previous reporting period?

Answer:

c) Please refer to Table 2, attached. One organisation in this table is noted as a 'sole trader' organisation. While the organisation is not incorporated as a not-for-profit, it is not a commercial business and manages a grant for one individual only.

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Table 1 - Not-for-Profit

		2012-13	2013-14	
AgencyName	Status	\$ -	\$ -	Variance
Activ Foundation Inc	Not For Profit	39,105,800	45,951,331	6,845,531
Advocacy South West (Inc)	Not For Profit	112,668	278,612	165,944
Anglicare WA Inc	Not For Profit	1,268,999	1,506,018	237,019
Association for the Blind of Western Australia (Inc)	Not For Profit	1,609,644	1,994,895	385,251
ATLAS (Access to Leisure and Sport) Inc	Not For Profit	233,008	259,756	26,748
Australian Red Cross (Lady Lawley Cottage)	Not For Profit	7,231,330	8,572,279	1,340,949
Autism Association of WA	Not For Profit	28,619,811	31,793,134	3,173,323
Avon Community Employment Support Centre Inc	Not For Profit	611,446	1,142,721	531,275
Baptistcare Inc	Not For Profit	12,100,282	12,545,915	445,633
Belmont Districts Family & Individual Support Association Inc	Not For Profit	84,469	- -	
BGSR Pty Ltd Supported Accommodation Services	Not For Profit	4,219,630	5,581,703	1,362,073
Blind Citizens WA Inc	Not For Profit	17,689	18,309	620
Brightwater Care Group Inc	Not For Profit	11,819,825	12,124,109	304,284
Carers' Association of Western Australia	Not For Profit	189,129	127,438 -	
Claremont Therapeutic Riding Centre	Not For Profit	109,278	222,381	113,103
Community Living Association Inc	Not For Profit	8,067,618	9,857,238	1,789,620
Community Vision Inc	Not For Profit	2,112,249	2,293,175	180,926
Crosslinks Inc	Not For Profit	5,666,194	6,025,715	359,521
DADAA Inc	Not For Profit	347,973	395,056	47,083
Deafness Council of WA	Not For Profit	20,166		20,166
Developmental Disability Council of WA	Not For Profit	837,451	1,622,762	785,311
Directions Family Support Association	Not For Profit	2,158,017	2,469,970	311,953
Elba Inc	Not For Profit	6,422,602	6,091,884 -	330,718
Empowering People In Communities (EPIC) Inc	Not For Profit	1,712,956	2,216,053	503,097
Enable Southwest Inc	Not For Profit	9,235,865	8,415,650 -	820,215
Ethnic Disability Advocacy Centre	Not For Profit	275,560	552,205	276,645
Fairbridge Western Australia Inc	Not For Profit	96,168	99,531	3,363
Family Planning WA	Not For Profit	505,552	585,242	79,690
Family Support WA Inc	Not For Profit	2,600,659	3,084,645	483,986
Goldfields Individual and Family Support Association	Not For Profit	4,595,751	4,576,019 -	19,732
Headwest Brain Injury Association of WA Inc	Not For Profit	338,826	482,686	143,860
dentitywa	Not For Profit	21,239,823	21,928,070	688,247
nclusion WA Inc	Not For Profit	1,987,805	1,993,036	5,231
ndependence Australia (Paraquad Victoria)	Not For Profit	3,285,056	5,266,032	1,980,976
ndependent Living Centre	Not For Profit	1,385,637	4,191,286	2,805,649
nterchange Inc	Not For Profit	4,833,819	5,640,951	807,132
ntework Inc	Not For Profit	9,507,715	10,847,470	1,339,755
SADD WA Pty Ltd	Not For Profit	942,773	893,530 -	49,243
Kalparrin Centre	Not For Profit	385,375	346,634 -	38,741
Key Assets WA Ltd	Not For Profit	667,116	860,816	193,700
Kids are Kids! Therapy and Education Centre Inc.	Not For Profit	700,127	591,179 -	108,948
Kids' Camps Inc	Not For Profit	233,464	276,166	42,702
Kimberley Individual and Family Support Association	Not For Profit	2,356,676	2,531,447	174,771
Kira Inc	Not For Profit	1,481,705	1,879,284	397,579
Life Without Barriers	Not For Profit	17,443,979	18,583,828	1,139,849
Lifeplan Recreation & Leisure Association Inc	Not For Profit	975,778	1,061,938	86,160
Lifestyle Solutions Aust Ltd	Not For Profit	3,243,703	2,845,925 -	397,778
Lower Great Southern Family Support Association Inc	Not For Profit	2,560,096	2,516,038 -	44,058
Mandurah Community Care Inc	Not For Profit	1,220,936	585,877 -	635,059
Mandurah Disabled Support & Recreational Respite (Inc)	Not For Profit	38,857	40,217	1,360
Midway Community Care	Not For Profit	6,243,034	7,330,992	1,087,958
Midwest Community Living Association Inc	Not For Profit	1,789,141	1,801,170	12,029
Miscellaneous Providers	Not For Profit	1,458,663	11,061,964	9,603,301
Mosaic Community Care Inc	Not For Profit	8,060,094	9,282,065	1,221,971
Multicultural Services Centre of Western Australia	Not For Profit	79,680	286,086	206,406
Multiple Sclerosis Society	Not For Profit	10,613,702	12,038,587	1,424,885
My Place Foundation Inc	Not For Profit	237,910	217,823 -	20,087
Nascha Inc	Not For Profit	2,019,165	2,379,280	360,115
National Disability Services Limited WA	Not For Profit	1,483,698	3,763,417	2,279,719
Ngaanyatjarra Pitjantjatjara Yankunytjatjara Women's Council	Not For Profit	770,193	797,150	26,957
Noah's Ark Toy Library	Not For Profit	178,833		178,833



		458,287,019	517,392,950	59,105,931
				-
Total Govt & LGAs		7,853,922	7,505,664	
WA Country Health Service	Government Department	2,057,488	2,149,555	92,067
South Metropolitan Area Health Service	Government Department	2,906,256	2,983,501	77,245
North Metropolitan Area Health Service	Government Department	1,176,692	1,126,235	
City of Gosnells	Local Government Autho	113,366	94,614	18,752
City of Fremantle	Local Government Autho	20,382	21,096	714
City of Canning	Local Government Autho	1,006,738	1,077,663	70,925
Child & Adolescent Health Service	Government Department	573,000	53,000 -	520,000
		450,433,097	509,887,286	59,454,189
Total NFPs	INULFULFIUIL			59.454.189
Yaandina Family Centre Inc.	Not For Profit	2,727,496 68,434	2,809,800	82,304 68,434
Workpower Incorporated	Not For Profit	2,143,166	2,040,215 - 2.809.800	
Wheatbelt Individual and Family Support Association	Not For Profit			102.054
Western Australian Motor Industry Foundation Inc	Not For Profit	400,000	400,000	7,578
Westcare Inc	Not For Profit	281,292	273,714 -	24,455 7,578
West Australian Sleep Disorders Research Institute (Inc)	Not For Profit	291,851	316,306	
WA Disabled Sports Association Inc	Not For Profit	312,067	247,888 - 308,350 -	
WA Deaf Society	Not For Profit	2,664,955		118,509
WA Blue Sky Inc	Not For Profit	2,664,955	2,783,464	18,353
Vemvane Inc	Not For Profit	540,584	5,833,751 558,937	471,173
Valued Independent People Inc	Not For Profit	5,362,578	1,169,447	233,138
Upper Great Southern Family Support Association	Not For Profit Not For Profit	3,383,308 936,309	3,898,942	515,634
UnitingCare West	Not For Profit			
UnitingCare Crossroads		208,997	18,814,311	2,813,338
Therapy Focus Inc	Not For Profit	16,000,973	18.814.311	
The Spiers Centre Inc	Not For Profit	15,163	65,694	17,132 50,531
The Society of Friends of David Guhl	Not For Profit	66,270	83,402	
The Centre for Cerebral Palsy	Not For Profit	42,675,711	43,264,099	588,388
Telethon Speech and Hearing Centre for Children	Not For Profit	418,175	438,811	20,636
Telethon Institute for Child Health Research	Not For Profit	2,181	174,636	172,455
TeenSpirit Incorporated	Not For Profit	132,741	116,160	
Strive Warren Blackwood Inc	Not For Profit	1,114,085	1,208,206	94,121
Spine & Limb Foundation Inc (formerly Paraplegic Quadriple		1,829,996	1,724,518	
Spina Bifida Association	Not For Profit	61,089	154,000	61,089
Southern Cross Care WA Inc	Not For Profit	144,923	134,660	THE RESERVE AND ADDRESS OF THE PARTY OF THE
South Metropolitan Personnel (Lifeskills 2 Work Fremantle)	Not For Profit	2,356,155	2,516,161	160,006
Silver Chain Group Limited	Not For Profit	478,642	495,394	312,071 16,752
Seventh Day Adventist Aged Care WA	Not For Profit Not For Profit	9,050,543 1,322,081	10,003,538 1,634,152	952,995
SECCA Senses Foundation Inc	Not For Profit	321,716	448,247	126,531
Rocky Bay Inc	Not For Profit	23,504,336	25,440,294	1,935,958
Rise Network Inc (formerly HCSG)	Not For Profit	10,379,203	11,678,047	1,298,844
Riding for the Disabled Association of WA	Not For Profit	305,720	316,421	10,701
Richmond Fellowship of Western Australia Inc	Not For Profit	261,022	544,090	283,068
Pledg Inc	Not For Profit	212,240	219,669	7,429
Phylos Inc	Not For Profit	739,738	759,153	19,415
Perth Home Care Services Inc	Not For Profit	27,599,449	30,683,616	3,084,167
Personal Advocacy Service	Not For Profit	122,296	126,577	4,281
People With Disabilities	Not For Profit	450,900	565,635	114,735
People Actively Committed Together	Not For Profit	508,624	529,475	20,851
Peel Community Living Inc	Not For Profit	4,746,667	5,767,924	1,021,257
Outcare Inc	Not For Profit	1,371,038	1,423,581	52,543
	Not For Profit	24,890,210	27,345,309	2,455,099



Table 2 - For-Profit

		2012-13	2013-14	
				Variance
AgencyName	Status	\$	\$	\$
Cam Can & Associates	For Profit	2,968,376	10,253,464	7,285,088
HomeCare Options	For Profit	191,089	-	- 191,089
My Place WA Pty Ltd	For Profit	23,335,946	24,465,891	1,129,945
Next Challenge Enterprises Pty Ltd	For Profit	141,700	95,535	- 46,165
One 2 One Pty Ltd	For Profit	1,023,090	3,178,714	2,155,624
Orion Services WA Pty Ltd (formerly TIS)	For Profit	4,150,812	4,391,172	240,360
Teem Treasure Pty Ltd	For Profit	3,684,370	4,587,291	902,921
We Can Community Services Pty Ltd	For Profit	2,601,264	2,837,050	235,786
Wize Therapy Pty Ltd	For Profit	465,820	500,866	35,046
Total for Profits		38,562,467	50,309,983	11,747,516
		2012-13	2013-14	
				Variance
AgencyName	Status	\$	\$	\$
Ben's Administration Company	Sole Trader	-	131,355	131,355
Total for Sole Traders		-	131,355	131,355



First Week in November 2014 and Second week of December 2014

Disability Services Commission

Question No. 4. Hon Alanna Clohesy MLC asked-

I refer to pages 39 and 155 of the Annual report, "Outcome 2: The West Australian community is inclusive of people with disability", and ask –

a) What were the 43 public authorities have not lodged Disability Access and Inclusion Plans with the Commission by the close of the reporting cycle?

Answer:

State Government Authorities

- ChemCentre (2008-2013 new DAIP in progress)
- Department of Aboriginal Affairs (2007-2011 new DAIP in progress)
- Department of Corrective Services (2007-2010 new DAIP in progress)
- Department of Lands (new agency, new DAIP in progress)
- Department of Water (2009-2013 new DAIP in progress)
- Forestry Products Commission (new agency, new DAIP in progress)
- Gold Corporation (new agency, new DAIP in progress)
- Legal Aid Western Australia (new agency, new DAIP in progress)
- Office of the Department of Public Prosecutions (2007-2012 new DAIP in progress) / extension sought granted to September 2014)
- Office of the Information Commissioner (new agency, new DAIP in progress)
- Parliamentary Commissioner for Administrative Investigations Office of the Ombudsman (new agency, new DAIP in progress)
- South West Development Commission (2007-2012)

Local Government Authorities

- Shire of Ashburton (2006-2010)
- Shire of Boyupbrook (2007-2012 new DAIP in progress)
- City of Busselton (2010-2013 new DAIP in progress)
- Shire of Corrigin (2007-2011)
- Shire of Cranbrook (2008-2013)
- Shire of Cuballing (2007-2012)
- Shire of Cunderdin (2007-2012)
- Shire of Dumbleyung (2007-2012)
- Shire of Gingin (2007-2012)
- Shire of Katanning (date not known)

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- Shire of Kelleberrin (2007-2012 new DAIP in progress)
- Shire of Kojonup (2007-2012 new DAIP in progress)
- Shire of Kulin (2007-2012)
- Shire of Lake Grace (2008-2013)
- Shire of Merredin (2007-2012)
- Shire of Murchison (2008-2013)
- Shire of Narrogin (2008-2013)
- Shire of Ngaanyatjarraku (date not known)
- Shire of Northam (2009-2013)
- Shire of Nungarin (2007-2012)
- Shire of Quairading (2007-2012)
- Shire of Shark Bay (2008-2013)
- Shire of Tammin (2007-2012)
- Shire of Toodyay (2007-2010)
- Shire of Upper Gascovne (2007-2012)
- Shire of Wandering (2007-2012)
- Shire of Wickepin (2007-2012)
- Shire of Williams (2007-2012)
- Shire of Wangan-Ballidu (2007-2012)
- Shire of Yalgoo (2007-2012)
- Shire of Yilgarn (2007-2011)
- b) Have any of these 43 public authorities still not lodged Disability Access and Inclusion Plans with the Commission, and if so, what are they?

Answer:

State Government Authorities

- Department of Corrective Services (2007-2010 new DAIP in progress)
- Department of Lands (new agency, new DAIP in progress)
- Department of Water (2009-2013 new DAIP in progress)
- Forestry Products Commission (new agency, new DAIP in progress)
- Legal Aid Western Australia (new agency, new DAIP in progress)
- Office of the Department of Public Prosecutions (2007-2012 new DAIP in progress) / extension sought granted to September 2014)
- Parliamentary Commissioner for Administrative Investigations Office of the Ombudsman (new agency, new DAIP in progress)
- South West Development Commission (2007-2012)

Local Government Authorities

- Shire of Corrigin (2007-2011)
- Shire of Cranbrook (2008-2013)
- Shire of Cunderdin (2007-2012)
- Shire of Dumblevung (2007-2012)
- Shire of Gingin (2007-2012)
- Shire of Kelleberrin (2007-2012 new DAIP in progress)
- Shire of Kulin (2007-2012)
- Shire of Lake Grace (2008-2013)
- Shire of Merredin (2007-2012)

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- Shire of Murchison (2008-2013)
- Shire of Narrogin (2008-2013)
- Shire of Ngaanyatjarraku (date not known)
- Shire of Northam (2009-2013)
- Shire of Nungarin (2007-2012)
- Shire of Quairading (2007-2012)
- Shire of Tammin (2007-2012)
- Shire of Toodyay (2007-2010)
- Shire of Upper Gascoyne (2007-2012)
- Shire of Wandering (2007-2012)
- Shire of Wickepin (2007-2012)
- Shire of Wangan-Ballidu (2007-2012)
- Shire of Yalgoo (2007-2012)
- Shire of Yilgarn (2007-2011)
- c) Of the 43 public authorities who have not lodged Disability Access and Inclusion Plans with the Commission by the close of the reporting cycle, have any of these not lodged a plan by the close of the previous reporting cycles, and if so, which authorities?

Answer:

State Government Authorities

- Department of Corrective Services (2007-2010 new DAIP in progress)
- Office of the Department of Public Prosecutions (2007-2012 new DAIP in progress) / extension sought granted to September 2014)
- South West Development Commission (2007-2012)

Local Government Authorities

- Shire of Corrigin (2007-2011)
- Shire of Cunderdin (2007-2012)
- Shire of Dumbleyung (2007-2012)
- Shire of Gingin (2007-2012)
- Shire of Kelleberrin (2007-2012 new DAIP in progress)
- Shire of Kulin (2007-2012)
- Shire of Merredin (2007-2012)
- Shire of Ngaanyatjarraku (date not known)
- Shire of Nungarin (2007-2012)
- Shire of Quairading (2007-2012)
- Shire of Tammin (2007-2012)
- Shire of Toodyay (2007-2010)
- Shire of Upper Gascoyne (2007-2012)
- Shire of Wandering (2007-2012)
- Shire of Wickepin (2007-2012)
- Shire of Wangan-Ballidu (2007-2012)
- Shire of Yalgoo (2007-2012)
- Shire of Yilgarn (2007-2011)

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First Week in November 2014 and Second week of December 2014

Disability Services Commission

Question No 5. Hon Alanna Clohesy MLC asked-

I refer to pages 40 and 160 of the Annual Report, "Service 4: Family support", and ask -

a) In relation to the average cost per service user for family support increasing by 71% above the target, and 15% above the previous reporting year, what were the drivers that led to the significant increase in expenditure over the initially targeted amount?

Answer:

The 71% increase in expenditure over the targeted amount in Service 4 is a result of the target having been set at a time when the full effect of procurement reform could not be assessed.

There is a net increased cost of services as a result of:

- the impact of the implementation of government procurement reforms effect on pricing; and
- the impact of the allocation of EAC Component II (to sustain existing services as per the Agency Implementation Plan) on top of the full effect of Component I (to increase non-government organisation's sustainability).

In addition, the way services have been grouped in the service 4 category was modified during 2013-14 and include some higher cost services than were previously included.

b) What are the changing needs of existing service users and the service environment that led to the 15% increase above the previous reporting year, and does the Commission anticipate that these needs will continue to change in a way that has future resource implications for service delivery in the area of family support?

Answer:

The changing service environment provides for increased diversity in service delivery in the area of family support and enables service users to tailor support services to meet their needs. However the 15% increase in costs above previous years primarily reflects procurement reform rather than a change in underlying need. The Commission expects ongoing growth in demand for all types of disability services in the future and will seek



to manage the demand in the most efficient and sustainable way possible while still being responsive to individual need.

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First Week in November 2014 and Second week of December 2014

Disability Services Commission

Question No 6. Hon Alanna Clohesy MLC asked-

I refer to page 43 of the Annual Report, "Three year trend of people accessing hostel support", and ask –

a) Has the Commission analysed the trend reduction in the number of people accessing hostel support between 2011-12 and 2013-14, and if so, what does the Commission deduce are the causes of this reduction?

Answer:

The observed trend over this period was primarily due to the closure of a Commission hostel and also the transfer of funding and reporting duties for the Quadriplegic Centre to the Department of Health.

b) Does the Commission anticipate that there will be any future changes to the numbers of people accessing hostel support, and if so, why?

Answer:

The Commission expects a reduction in service users accessing hostel support as people move from hostel style services to group homes, reflecting the ongoing priority of person centred planning and service design and delivery.



First Week in November 2014 and Second week of December 2014

Disability Services Commission

Question No. 8. Hon Stephen Dawson MLC asked-

I refer to "Significant projects- NDIS/My Way" trials on page 12 of the Annual Report, and ask-

a) How many people with a psychosocial disability are currently receiving services/supports at each of the trial sites, by service/support type?

Answer:

As of 30 September 2014 nine people with a psychosocial disability had been found eligible for WA NDIS My Way and over 20 people were undergoing eligibility assessments. Two individuals had approved plans.

Information regarding individuals in the National Disability Insurance Agency (NDIA) trial site (Perth Hills) will need to be obtained from NDIA.

b) What is the target number of people with a psychosocial disability planned to receive services/support at each trial site by 30 June 2015?

Answer:

There is no specific target for people with psychosocial disability in the WA NDIS My Way trial site by 30 June 2015. However based on the Commonwealth's projections approximately 150 people with psycho social disability may be eligible for support through WA NDIS My Way.

c) How many non-government agencies are no longer or will no longer receive block funding as a result of the NDIS/MY Way trials? Which organisations are affected, where are they located and how much is the funding amount affected?

Answer:

Non-government organisations in both trial sites continue to receive block funding from the Disability Services Commission as a part of the cash and 'in-kind' funding arrangements negotiated with the Commonwealth government. Into the future some of these arrangements may be individualized to maximize choice and control for people with disability.

