

**ESTIMATES AND FINANCIAL OPERATIONS COMMITTEE**

**2014/15 ANNUAL REPORT HEARINGS  
ANSWERS TO QUESTIONS PRIOR TO HEARING**

**Department of Transport**

**Hon Alanna Clohesy asked:**

1) In relation to each of the following categories of Multi-Purpose Taxis, how many were on the road as at June 2014, and how many are currently on the road

(a) Restricted hours for peak period sedan;

Answer: 30 June 2014 = 326

Answer: as at 30 September 2015 = 300

(b) Restricted hours for peak period van; and

Answer: 30 June 2014 = 31

Answer: as at 30 September 2015 = 27

(c) Restricted-area taxis?

Answer: as at 30 June 2014 = 52

Answer: as at 30 September 2015 = 50

2) How many MPT plates are licensed by region?

Answer: As at 30 September 2015, there were 109 MPT plates in the Perth Taxi Control area; 11 in the South-West; 4 in the Goldfields; 3 in the Pilbara; 0 in the Gascoyne; 5 in the Mid-West, 4 Kimberly and 2 in the Great Southern.

3) How many MPT plates are currently on the road (operational) by region?

Answer: As at 30 September 2015, there were 109 MPT vehicles on the road in the Perth Taxi Control area; 11 in the South-West; 4 in the Goldfields; 3 in the Pilbara; 0 in the Gascoyne; 5 in the Mid-West, 4 Kimberly and 2 in the Great Southern.

4) How many Multi-Purpose Taxi drivers are currently licensed to drive MPTs by gender?

Answer: As at 26 October 2015, there are 20 out of 597 currently licensed MPT drivers that are female.

5) How many Multi-Purpose Taxi drivers are currently driving by gender?

Answer: Whilst it is hard to determine exactly how many male and female MPT drivers are currently driving; as at 30 September 2015, there were 4 out of 95 MPT lease plate holders that are female.

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### Department of Transport

#### Hon Alanna Clohesy asked:

- 6) In relation to Multi-Purpose Taxis, for the year 2014/15 and by type, how many complaints were made and what was the outcome of each?

Answer: 26 complaints made by passengers:

- 15 resulted in No Offence;
- 2 infringements were issued;
- 5 cautions were issued;
- 1 was referred for prosecution, but was dismissed;
- 2 complaints about the same driver were referred for a review of the driver's suitability to hold a T endorsement, resulting in the driver being prohibited from driving taxis;
- 1 is still under investigation

- 7) How many of these complaints were referred to external agencies for investigation and what was the outcome of these?

Answer: Just the one referred for prosecution. The prosecution was dismissed.

- 8) Of the 8 complaints that were 'under investigation' 1 July 2014-26 Feb 2015, what issues were these regarding and what was the outcome of each?

Answer:

- Driver behaviour. Complaint was referred for prosecution, but the prosecution was dismissed.
- 2 complaints were for the same driver regarding driver behaviour. There was insufficient evidence to indicate bad character, but DoT requested driver to do a psychological assessment, which was never completed. A notice of 'failing to comply' is to be served on the driver.
- Suspected TUSS Fraud. Evidence is being gathered, still under investigation.
- 2 other drivers were suspected of TUSS fraud. Insufficient evidence to establish an offence.
- Parking illegally and behaviour. Complaint was withdrawn/dismissed.
- Driver behaviour. No offence was established.

- 9) Has the Department commenced the roll out of the taxi camera system in the Peel Region and if yes:

Answer: Yes.

- (a) When did the roll out commence;

Answer: April 2015.

- (b) How many taxis have the camera's installed;

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**Hon Alanna Clohesy asked:**

Answer: None.

(c) How much has been allocated to the rollout;

Answer: As at 27 October 2015, \$8241.50 has been expended on the audit and reconditioning of the Verifeye Mark IV cameras supplied to Mandurah Taxis Pty Ltd.

(d) What funding source was used; and

Answer: \$6583.50 was sourced from the Taxi Industry Development Account and \$1658.00 from recurrent expenditure.

(e) What other regions are being considered and when?

Answer: DoT is supporting a trial of taxi camera surveillance units in Kalgoorlie-Boulder region under which a taxi operator has already acquired and installed the equipment at their own cost.

10) How many of each of the following types of taxi plates are currently on the road

(a) Conventional;

Answer: – as at 30 September 2015 = 1839

(b) Peak Period;

Answer: – as at 30 September 2015 = 360

(c) Area Restricted;

Answer: – as at 30 September 2015 = 64

(d) Multipurpose Taxi;

Answer: – as at 30 September 2015 = 147

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**Hon Alanna Clohesy asked:**

11) Please provide the statistics for MPTs not covered and wait times for inner and middle suburbs in each month for 2014-15 for outer suburbs for each month and for metro for each month.

Answer:—

	<b>JNC % Inner</b>	<b>JNC % Outer</b>	<b>TOT % Peak</b>	<b>TOT % Off Peak</b>
July 2014	27%	12%	72%	50%
August 2014	28%	18%	66%	52%
September 2014	28%	12%	66%	52%
October 2014	24%	5%	71%	54%
November 2014	27%	14%	68%	57%
December 2014	70%	28%	70%	59%
January 2015	34%	14%	74%	57%
February 2015	34%	14%	66%	53%
March 2015	65%	11%	64%	56%
April 2015	36%	10%	67%	56%
May 2015	36%	6%	65%	53%
June 2015	14%	5%	64%	49%

TOT = Taxi On-time, ie the percentage of taxis which came on time. This measure was previously called wait times.

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**Department of Transport**

**Hon Alanna Clohesy asked:**

12) Please provide statistics for 2014-15 for MPTs: by booking type, service period, target time and target percentage of jobs and actual percentage of jobs by month.

Answer:

Table 1: Targets and Actuals for percentage of MPT jobs completed on-time

<b>Booking</b>		<b>Pre-booked</b>	<b>Pre-booked</b>	<b>ASAP</b>	<b>ASAP</b>
<b>Period</b>		<b>Peak</b>	<b>Off-Peak</b>	<b>Peak</b>	<b>Off-Peak</b>
<b>Target Time</b>		5 min	5 min	20 min	15 min
<b>Target % of jobs</b>		85%	90%	90%	90%
<b>Actual MPT on-time 2014/2015</b>	<b>Jul-14</b>	62.50%	65.20%	76.70%	50.60%
	<b>Aug-14</b>	60.70%	59.10%	67.60%	48.30%
	<b>Sep-14</b>	46.20%	62.50%	66.10%	50.00%
	<b>Oct-14</b>	55.60%	63.40%	69.70%	48.80%
	<b>Nov-14</b>	52.20%	60.40%	68.70%	46.80%
	<b>Dec-14</b>	54.90%	54.40%	66.90%	43.50%
	<b>Jan-15</b>	61.40%	57.70%	74.90%	45.00%
	<b>Feb-15</b>	58.30%	60.60%	67.70%	45.10%
	<b>Mar-15</b>	56.80%	62.50%	68.00%	44.40%
	<b>Apr-15</b>	71.40%	61.40%	70.20%	49.00%
	<b>May-15</b>	62.00%	65.50%	69.90%	50.40%
	<b>Jun-15</b>	68.90%	66.20%	70.60%	53.90%

13) How many taxi lease plates were issued in 2014/15?

Answer: 31

14) How many taxi lease plates were returned by drivers in 2014/15?

Answer: 67

15) Has there been an increase in the number of taxi lease plates being returned?

Answer: In 2013/14, 100 taxi lease plates were issued and 79 were returned.

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**Department of Transport**

**Hon Ken Travers MLC asked:**

1) Does the department have a Strategic Asset Plan?

Answer: Yes

(a) If yes, what is the timeframe for the plan?

Answer: The Strategic Asset Plan has a 10 year timeframe, as per the Government Strategic Asset Management Framework (SAMF).

(b) Will the Minister table the Plans for the 2014/15 and 2015/16 Financial Years

Answer: No.

(c) If no to (b), why not?

Answer: The Strategic Asset Plan is considered as part of the annual budget deliberation process and is therefore cabinet-in-confidence.

2) Was any inappropriate use of credit cards identified in 2014/15?

Answer: For the purpose of this reporting, the term inappropriate use was deemed as deliberate misuse of agency credit cards. No deliberate misuse of agency credit cards was identified in the 2014/2015 period.

(a) If yes;

- i) What was the inappropriate use?
- ii) What was the value of the purchase?
- iii) What action was taken?

Answer: Not applicable.

3) Was any invoice splitting identified in 2014/15

Answer: No invoice splitting was identified in the 2014/2015 period.

(a) If yes;

- i. What was the circumstances of the invoice splitting?
- ii. What was the total value of the invoice?
- iii. What action was taken?

Answer: Not applicable.



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**Department of Transport**

**Hon Ken Travers MLC asked:**

4) How much is currently in the Taxi Industry Development Account?

Answer: As at 20 October 2015 - \$33,185,645

(a) What was the money in the account spent on in 2014/15?

Answer:

Operational Expenses, Taxi rank security services, Taxi driver professional development, Taxi peer support, Festive season campaign, Taxi rank strategy – CBD sign upgrade, MPT standby vehicle, MPT vehicle modification grant, Taxi User Subsidy Scheme - metro MPT lifting subsidy, Taxi Driver Licensing legislation implementation.

(b) How much revenue does the Government expect to collect for this account in 2015/16?

Answer: \$9,640,838

(c) How much does the Government expect will be expended from this account in 2015/16?

Answer: \$6,058,107

(d) What will this money be spent on?

Answer: Operational Expenses, Taxi driver professional development, Taxi industry reform initiatives, Taxi peer support, MPT standby vehicle, MPT vehicle modification grant, Taxi User Subsidy Scheme - metro MPT lifting subsidy.

(e) What plans does the Government have for the unspent money in this account?

Answer: Funds will continue to be allocated for initiatives to develop the industry.

5) What is the latest estimated number of daily passenger boardings for the following projects:

- (b) Butler to Yanchep extension;
- (c) Thornlie to Cockburn extension;
- (d) Rapid transit bus to Ellenbrook;
- (e) MAX light Rail; and
- (f) Train line to Ellenbrook?

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**Department of Transport**

**Hon Ken Travers MLC asked:**

- 6) What is the latest estimated number of daily trips generated for the following projects:
- (a) Butler to Yanchep extension;
  - (b) Thornlie to Cockburn extension;
  - (c) Rapid transit bus to Ellenbrook;
  - (d) MAX light Rail; and
  - (e) Train line to Ellenbrook?
- 7) What is the latest estimated cost for the following projects:
- (a) Butler to Yanchep extension;
  - (b) Thornlie to Cockburn extension;
  - (c) Rapid transit bus to Ellenbrook;
  - (d) MAX light Rail; and
  - (e) Train line to Ellenbrook?
- 8) What is the latest estimated Benefit Cost Ratio for the following projects:
- (a) Butler to Yanchep extension;
  - (b) Thornlie to Cockburn extension;
  - (c) Rapid transit bus to Ellenbrook;
  - (d) MAX light Rail; and
  - (e) Train line to Ellenbrook?

Answer (5-8): For Butler to Yanchep and Thornlie to Cockburn extensions, patronage and cost estimates are still under development.

For MAX Light Rail, patronage and cost estimates were developed as part of the Project Definition Plan which is Cabinet in Confidence.

For Rapid Transit Bus and Train Line to Ellenbrook, no live project exists.

- 9) When will the Transport Plan for Perth and Peel at 3.5Million be completed?

Answer: The Perth Transport Plan for 3.5 Million People and Beyond will be submitted to Government for consideration in mid-2016.

- (a) How much was spent on this plan in 2014/15?

Answer: \$161,300

- (b) What is the estimated expenditure in 2015/16?

Answer: \$925,000



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**Hon Ken Travers MLC asked:**

(c) What projects was it spent on and how much was spent on each project in 2014/15?

Answer:

Mass transit: \$36,050

Transport demand analysis, modelling and planning: \$125,250

10) What was the number of practical driving assessments (PDA) performed in 2014/15 for  
(a) Metropolitan Perth and

Answer: 102,736

(b) Regional areas

Answer: 31,759

11) What was the number of practical driving test assessors in 2014/15 for  
(a) Metropolitan Perth and

Answer: Full time equivalents (FTE) average of 69.8 FTE. In addition there are a further 15 multi-skilled staff trained to conduct PDAs.

(b) Regional areas?

Answer: 47 staff which include designated PDA staff, multi-skilled counter staff, remote licensing officers and DoT contracted PDA assessors.



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## 2014/15 ANNUAL REPORT HEARINGS ANSWERS TO QUESTIONS PRIOR TO HEARING

### Department of Transport

#### Hon Ken Travers MLC asked:

12) I refer to the payments from the Perth Parking Licensing Account in the 2014-15 financial year and ask will the Department provide a breakdown of the programs, services or assets these payment were spent on?

(a) Please indicate which of the payment are for recurrent and which are for Capital assets?

Answer:

Description	Recurrent Amount (\$'000)	Capital Amount (\$'000)
Roe Street PSP planning and design	124	
Revenue collection costs (Office of State Revenue)	175	
Salaries, general office administration	331	
Various planning studies, CAT bus census, legal advice and compliance costs	624	
Active Traffic Management	2,238	
Parallel pedestrian walks conversion	3,366	
Central Area Transit (CAT) bus and Free Transit Zone service	15,139	
Mounts Bay Road Merge Taper		1,057
Barrack Street Principal Shared Path (PSP)		2,028
Bus lanes – Mounts Bay Road and William Street		2,109
Contribution towards the construction of Perth Busport		63,645
<b>TOTAL</b>	<b>21,997</b>	<b>68,839</b>

(b) On what date was the City of Perth consulted regarding each item of expenditure?

(c) What was the City of Perth's view on the expenditure?

(d) Will the Minister table all letters outlining each proposed expenditure sent to the City of Perth as part of the consultation?

Answers: The City of Perth has been involved in discussions on expenditure for the wide range of initiatives funded from the Perth Parking Licensing Account, particularly through the CBD Traffic Management Steering Committee and the CBD Transport Plan Coordinating Committee.

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**Hon Ken Travers MLC asked:**

(e) What is the current balance in the Perth Parking Licensing Account (PPLA)?

Answer: \$41m as of 31 October 2015.

(f) How much is currently unallocated in this account over the forward estimates?

Answer: The expected PPLA balance based on the published 2015-16 State Budget is \$78.9m as at 30 June 2019. This figure may change as decisions are taken in future budget processes.

