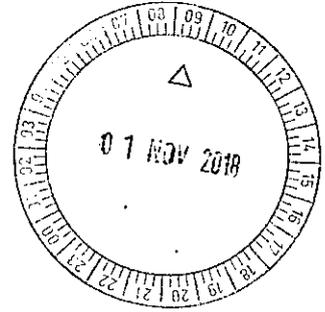


**Estimates and Financial Operations Committee  
2017-18 Annual Reports questions prior to hearings**

**Western Australian Land Authority**

**The Committee asked:**



1. How frequently do you review your

(a) key performance indicators

Answer:

LandCorp's Key Performance Indicators are reviewed annually,

(b) key performance indicator targets?

Answer:

LandCorp reviews its Key Performance Indicator targets annually.

2. When were your key performance indicators last reviewed?

Answer:

The Key Performance Indicators were last reviewed in December 2017

3. Can you provide any documentation from your last review of your key performance indicators?

Answer:

The review of the Key Performance Indicator from 2017-18 to 2018-19 are attached.

4. Can you list any new key performance indicators for this year?

Answer:

- Landcorp has not developed any new Key Performance Indicators for 2018-19. The targets have been updated to reflect the 2018-19 financial year in relation to financial performance.
- The Planned Achievements have been updated to reflect the priorities set by Government based on election commitments, the establishment of the Industrial Lands Authority and priority projects to deliver land supply, jobs creation and returns to the Government.

5. In relation to credit and debit card payments

(a) Do you allow a person to pay for goods and services with credit or debit card

Answer:

- LandCorp does not allow a person to pay for goods and services provided with a credit or debit card as LandCorp's business is the development and sale of residential, commercial, mixed-use and industrial land.
- The sale of land is through contractual arrangements, which have specified requirements in relation to required deposit, settlement terms and means of payment.
- LandCorp utilises electronic fund transfers and / or cheques as preferred payment options available to purchasers of land.

(b) If so, when a person pays a fee or fine by credit or debit card

(i) What surcharge do you apply to process that card payment

Answer:

Not applicable

(ii) Do you impose the same surcharge irrespective of which type card is used

Answer:

Not applicable

(iii) Is that surcharge authorised by a legislative Instrument, for example, by regulations

Answer:

Not applicable

(iv) What steps have you taken to ensure compliance with Reserve Bank of Australia Standard No. 3 2016 titled 'Scheme rules relating to merchant pricing for credit, debit and prepaid card transactions'

Answer:

Not applicable

(v) As per the Standard, is your surcharge no greater than the average cost of acceptance of the lowest cost system, not an average of all cost systems?

Answer:

Not applicable