

MINISTER FOR CORRECTIVE SERVICES — RESPONSE TO REPORT 27 OF THE STANDING COMMITTEE ON PUBLIC ADMINISTRATION

Recommendation	Response
<p>Public Sector Comparator</p> <p><i>Recommendation 1: The Committee recommends that in its response to this report the Government provide to the Legislative Council the Public Sector Comparator in order to verify the evidence given by the Commissioner.</i></p>	<p>Support.</p> <p>During the tender process for the Court Security and Custodial Services (CS&CS) contract an Internal Cost Model (ICM) was developed to estimate the risk-adjusted cost of the State delivering the CS&CS services. As the responsible Minister, I will be tabling a project summary report which contains the results of the ICM.</p>
<p>Office of the Inspector of Custodial Services</p> <p><i>Recommendation 2: The Committee recommends that the Inspector of Custodial Services Act 2003 be amended to require that the Office of the Inspector of Custodial Services to conduct regular reviews and make recommendations regarding all aspects of transport of persons in custody.</i></p>	<p>Do not support.</p> <p>The Office of the Inspector of Custodial Services has the authority to inspect and report on services delivered under the <i>Court Security and Custodial Services Act 1999</i>. As a statutory appointee, the Inspector has responsibility for determining the frequency and nature of any such inspections.</p>
<p>Governance and Contract Management</p> <p><i>Recommendation 3: The Committee recommends that the Minister advise how, in future contracts, this significant risk [contract management resourcing] will be managed.</i></p>	<p>Do not support.</p> <p>The contract management function is suitably resourced and does not present a risk to the management of the Court Security and Custodial Services (CS&CS) contract. The contract management team is supported by the Department's risk and assurance frameworks.</p>

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<p><i>Recommendation 7: The Committee recommends that each of the Directors General Governance Group and the Senior Officers Group meet regularly to ensure, in regard to any future contract, better communication and clarity for stakeholders.</i></p>	<p>Support.</p> <p>There is significant overlap in the membership of the Project Steering Committee overseeing the development and delivery of the new CS&CS contract, the supporting Project Working Group and the governance bodies referred to.</p> <p>For this reason, the operation of the Directors General Governance Group and the Senior Officers Group was suspended during this period.</p> <p>The new CS&CS contract establishes additional governance bodies in the form of a Contract management Group and a CS&CS Board.</p>
<p>Scope and operation of the Contract</p> <p><i>Recommendation 4: The Committee recommends that any future contract address the issues identified by the Committee regarding the multiple handling of persons in custody with a view to streamlining the current inefficient process.</i></p>	<p>Support.</p> <p>Broadspectrum (Australia Pty Ltd) was recently awarded the CS&CS contract and will commence services in March 2017. Broadspectrum will be developing site-specific operating procedures which will seek to ensure that the interface with other service providers is effective and minimises the impact on those people in its care.</p>

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<p><i>Recommendation 5: The Committee recommends that any future contract address the issues identified by the Committee regarding prisoner transport vehicles that arrive early to court. These vehicles should be cleared for entry immediately rather than having to wait outside the sally port.</i></p> <p><i>Recommendation 6: The Committee recommends that any future contract should make greater allowance for transfers to occur within the scope of the contract.</i></p> <p><i>Recommendation 8: The Committee recommends that any future contract address the current gaps regarding the transfer of persons in custody to and from Rockingham.</i></p>	<p>Support in principle</p> <p>Under the contract with the State, Broadspectrum is required to move persons in custody in a safe, secure and humane way that meets the welfare needs of each individual and must ensure that persons in custody are not confined in vehicles any longer than is necessary.</p> <p>Support</p> <p>The pricing model under the new CS&CS contract allows prices to adjust to changing service volumes without incurring disproportionately large increases in cost to the State. This provides the State with the flexibility to adjust volumes as it sees necessary.</p> <p>Support</p> <p>Movement services under the new CS&CS contract now include both Rockingham and Mandurah courts.</p>

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<p><i>Recommendation 10: The Committee recommends that any future contract address the significant gaps outlined in this report.</i></p>	<p>Support</p> <p>The new CS&CS contract has achieved the following additional services:</p> <ul style="list-style-type: none"> • extension of movement services to Rockingham and Mandurah courts; • the clearance of an additional 10 regional police lock ups where the lock up is on an existing transport route between two hub locations; and • the provision of additional custody and court-related duties in seven regional locations where the Contractor has transported a person and must remain with the person until transported back to prison.
<p>Magistrates Court at the Northbridge Police Complex</p> <p><i>Recommendation 9: The Committee recommends that the Magistrates Court at the Northbridge Police Complex be funded to operate seven days per week.</i></p>	<p>As previously advised, the funding and operation of the Magistrates Court at the Northbridge Police Complex is a matter for consideration by the Attorney General.</p>