

In February 2021 I Applied for a complimentary service for my 4 children as we reside 3 km from our town of Ravensthorpe W.A.

We are located rurally and our house is located off a heavy haulage bypass road, meaning my children would have to cross the heavy haulage road to get to school. 2 of my children have ADHD and due to their condition cannot negotiate crossing on foot or bike the heavy haulage road safely. My application was denied due to the fact that we lived less than 5km from town and complimentary request was not even considered by the service provider's person in charge. No formal assessment of the route was taken by the school bus service supervisor. My request was denied by the lady in charge without any further consideration and she also refused to provide me with an appeals process. I have had no choice but to resign from my employment as I am having to drive my children to and from school.