

Abernethie, Loraine

From: John Campbell
Sent: Tuesday, 14 April 2009 1:53 PM
To: Committee, Economics & Industry Standing
Subject: Re WA Parliament Enquiry -Caravan Parks

Dear Members

My name is Mr John Campbell,I live on the north side of Brisbane.

I Had planned a Trip from the Northern end of Western Australia down the west coast through the Margaret River region then through Kalgoorlie back across the bottom back to Brisbane.
At this point it must be noted that I have Renal Failure and need to do 9 hours dialysis per night. With this in mind the need to book Powered and nightly guarenteed Accommodation in Caravan Parks was important to me. I put together a planned Itenary,so as to organise the collection of Medical requirements on a fortnightly basis.With this plan drawn up it was then deemed that I make the bookings to pull all these plans together.I commenced to make these bookings in January of 2009, with a departure date set as the 31st May 2009, travelling with 5 other Families.

Unfortunatley my health took a down turn and I was forced to withdraw from the Trip.

Now in response to your Questions

1) I must say most Caravan Parks were most co-operative in granting a refund in full upon my contacting them to explain my situation.However there were a small **MINORITY** that given 11 weeks notice were rather rude in refusing "ANY" refund at all, this does not encorage me to rebook at these Parks should my Health improve enough to consider Travelling to Western Australia.

2) With regard to supply and demand ,I found that some Parks particualey in the Middle of the West Coast were booked out close to 6 months ahead.

Having not been able to do the Trip, I am unable to offer any further comment.

Kindest Regards

John Campbell