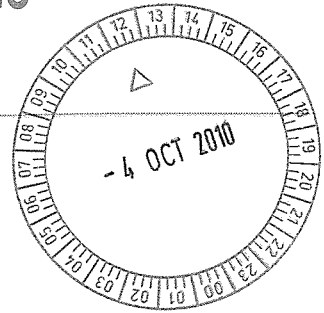


Omar, Linda

From: Zorana Manigodich
Sent: Thursday, 30 September 2010 10:16 AM
To: Omar, Linda
Subject: FW: COCKBURN CEMENT
Attachments: LANCER 002.jpg



I have been living in [redacted] for only seven months. My daughter's has a 2009 Black Lancer (**pictures attached the car has just been washed**) and my husband has a White 2005 VW which they both park outside on the front lawn. I have previously not had a problem with Cockburn Cement, but now I do. I tried three different email addresses from their website to send them some pictures all came back to me rejected. From the pictures that I have take something is very wrong here. We have tried washing both cars twice but the cement is not coming off. Whats even worse is that the front and back windows on both cars are completely covered with this residue making it nearly impossible to see out the back and front windows. We went out and bought a \$200 buffer thinking it would come off but it didn't even help.

I would like to know what is Cockburn Cement going to do to fix this problem with my vehicles. Is there a way to get this off my vehicles? If there is I believe that Cockburn Cement should pay for this. Surely this is not right.

I would appreciate someone contact me urgently regarding this matter.
Kind Regards

Zorana Manigodich

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