

Tahlia Jones

Dr David Worth  
Principal Research Officer

Via email: laeisc@parliament.wa.gov.au

Dear Dr Worth

**RE: INQUIRY INTO SHORT STAY ACCOMMODATION – COMMENT TAHLIA JONES**

Thank you for the opportunity to provide a comment to the State Governments Inquiry into Short Stay Accommodation. I am providing the below comments as a private citizen who resides at Western Australia .

- Supportive of the introduction of standardised mandatory registration across Western Australia, requiring owners to ensure that they are listing detailed information on their properties with the Local Council. This would include the owner being available 24/7 should there be an issue on site.
- A more robust process around complaints management and reporting. From my understanding complaints are managed by each local government, however there could be a need for a State Government body to have more oversight if mandatory regulation is implemented.
- Ability for each Local Council to introduce a standardised fee for mandatory registration to assist Local Governments with the increased administrative burden associated with mandatory registration, dealing with compliance related matters and complaints.
- There are a range of regularity requirements imposed on traditional accommodation providers including access requirements, fire and safety plans, parking and increased building standards. Owners of short stay accommodation properties are simply bypassing this process, building residential properties with the intent to advertise as a short stay accommodation.
- Impact on local amenity and the social impact on communities can be significant. People booking properties via the various online properties often have no connection to an area and carry with them a sense of entitlement during their stay. The impact on small communities located in quiet suburbs can be devastating. Adopting a *Code of Conduct* is a step in the right direction, however, there needs to be greater emphasis on properties being available for booking within permitted zones. Regulation through the Local Governments planning instruments is an option, for example short stay located in tourist precincts would be appropriate.

Thank you once again for the opportunity to comment.

Yours sincerely

Tahlia Jones  
25 January 2019