

TO WHOM IT MAY CONCERN

My brother, [redacted] Home was one of the first homes to be involved with the transition from DSC Care to the care of the Nulsen Family. In the beginning it became distressful and uncertain for [redacted] and our Family. Over the long period of time it took to finalise the takeover, [redacted], usually an outgoing friendly, happy and talkative person ended up emotionally upset, very quite, withdrawn and a little aggressive when he didn't understand who was looking after him.

I lost the brother I knew and loved and this affected me more than anyone will ever realise. When Nulsen completely took over the home, within a week I had a phone call from [redacted] to say that he was really happy. I asked why, thinking the Wildcats had won, but he surprised me by saying "I really like the new Carers". The next time we saw [redacted], he didn't draw breathe, he was full of news about everything that was happening and going to happen in the house. He was the contented, happy person that is my brother.

I HAVE MY BROTHER BACK, AGAIN

Not only is [redacted] a part of this great Family, but we all feel part of this wonderful Nulsen Family. Our whole family feel like they are going to [redacted] family home, not just the place where he lives.

Yours sincerely

Nola Barrett