

REF: A905714: Petition No. 013

6 September 2021

Hon Peter Foster MLC  
Chair  
Standing Committee on Environment and Public Affairs  
Legislative Council Committee Office  
Parliament House  
4 Harvest Terrace  
WEST PERTH WA 6005

[env@parliament.wa.gov.au](mailto:env@parliament.wa.gov.au)

Dear Mr Foster,

**RE: PETITION NO. 013 – OUTSOURCING COMMONWEALTH HOME CARE PROGRAM  
KALGOORLIE**

The City of Kalgoorlie-Boulder (City) has transitioned away from providing Commonwealth Home Support Programme (CHSP) services effective from 1 July 2021.

The City has been proactively working with the Department of Health to identify a suitable provider to transition services to. Amana Living were successful in novating the continuation of CHSP services that were previously provided by the City. Amana Living is one of the largest Not for Profit providers of aged care services and retirement living in Western Australia, and is a well-respected provider of CHSP services.

This decision to transition out of CHSP services has stemmed from national reforms across the aged care and disability services sector. This is a gap the City is no longer covering as a public authority, as there are capable CHSP providers within Kalgoorlie-Boulder who are offering these services that the City were previously competing against.

From 1 July 2021, Amana Living have been effectively operating CHSP services as scheduled. All seniors who were receiving CHSP services have been successfully transitioned over to Amana Living or other local service providers of their choice.

The three course Meals on Wheels that was previously being prepared in the City's Community Centre has continued without interruption. There have been no changes to these services that were previously offered and the feedback received by the City and Amana Living regarding the food quality and portion sizes has been positive. Amana Living has also been offering seniors who do not receive CHSP services within the community a three course meal during the week.



City of  
Kalgoorlie  
Boulder

Overall the transition of services has been seamless with a portion of staff choosing to commence employment with Amana Living. The City is continuing to support Amana Living to assist with the ongoing successful transition.

The Community Centre continues to remain as a community facility, and all senior services continue to operate out of the existing buildings. The City remains committed to seniors activities which fall outside the scope of direct care services, and these services have not been affected.

Yours sincerely

**DAVID TREVASKIS**  
Acting Chief Executive Officer