

STANDING COMMITTEE ON ESTIMATES AND FINANCIAL OPERATIONS

ANSWERS TO QUESTIONS PRIOR TO HEARING

Department of Local Government, Sport and Cultural Industries

Hon Wilson Tucker MLC asked:

- 1) Please identify digital inclusion initiatives administered by the agency, and for each initiative, please provide:
- a) The total investment, in both FY 2022-23, and over the forward estimates; and

Answer: Department of Local Government, Sport and Cultural Industries has interpreted digital inclusion initiatives to mean public facing digital services which will be delivered online, mobile first, and available on any device.

There is one project identified as digitally inclusive which is underway or scheduled to commence in FY 2022-23.

- a. **Centralised Registration System – Dogs and Cats’ register:** This initiative intends to operationalise the legislation described under the Dog Amendment (Stop Puppy Farming) Bill 2021 (Bill) was passed by the State Parliament on 15 December 2021 and received Royal Assent on 22 December 2021 by delivering a centralised digital registration system for Western Australians.

Total approved investment: \$906,000 ex GST

2021-22	2022-23	2023-24	Total (ex. GST k\$)
\$506,000	\$250,000	\$150,000	\$906,000

- 2) The KPI’s by which the initiative’s success may be measured?

Answer: All projects with a digital component must comply with the Whole of Government Digital Services Policy Framework set by the Office of Digital Government (DGov). DLGSC has not set any specific KPIs relating to digital inclusion beyond the standard project measurement metrics of on time, on budget, quality and customer satisfaction.

While focusing on digitally inclusive initiatives, DLGSC also acknowledges the need to ensure services continue to be available to those that have limited access to technology and require additional assistance.

Minister’s initials

