



Government of Western Australia
WA Country Health Service

My Travelling Booklet



**Your guide to travelling away from home
for medical treatment**

What you need to take with you

Make sure to pack these things.

You can tick them off as you pack.

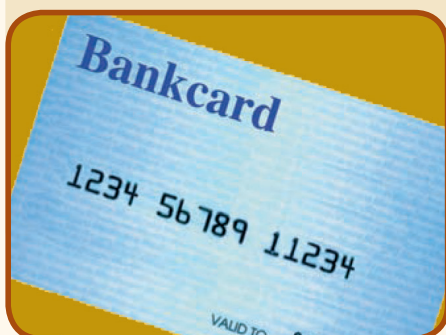
☐ Travel papers / tickets



☐ Taxi vouchers



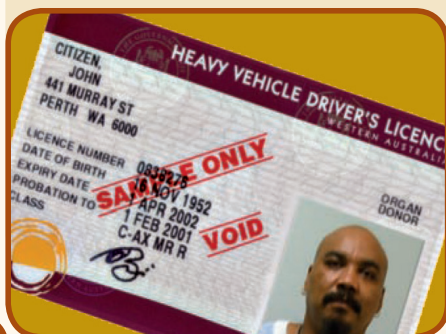
☐ Bankcard / bank book



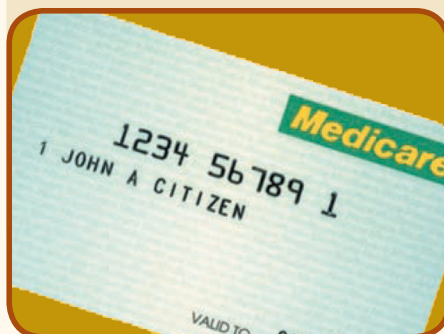
☐ Money



☐ Identification



☐ Medicare card





☐ **Health Care cards**



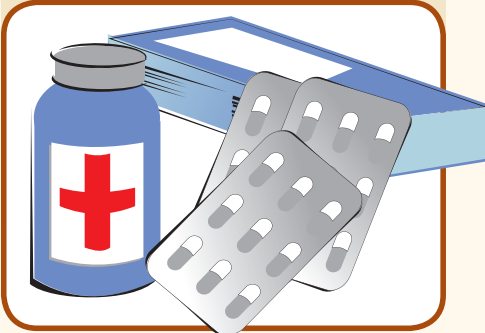
☐ **Doctors papers / appointment cards**

ROYAL PERTH HOSPITAL
OUTPATIENT CLINIC APPOINTMENTS
Wellington Street, PERTH

Direct telephone: 9224 _____
CLINIC _____
Located on Level _____ of _____ Block _____

AFFIX LABEL HERE
MR / MRS
MS / MISS
ADDRESS _____
UNIT No _____ P/CODE _____

☐ **Medicines**



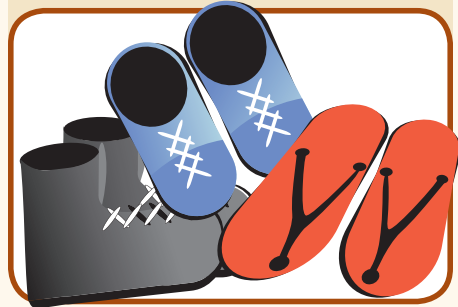
☐ **Toiletries**



☐ **Clothes** (*rug up in winter*)



☐ **Shoes** (*you must wear them when travelling*)



Other things to take

☐ _____

☐ _____





Before you travel

Tell the person making your travel booking if you need any special food, a wheelchair etc.

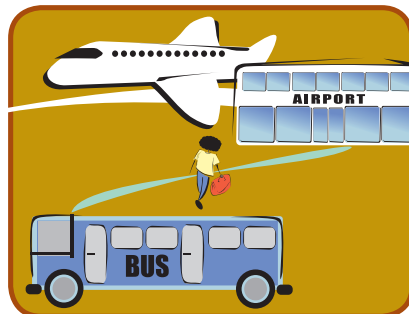
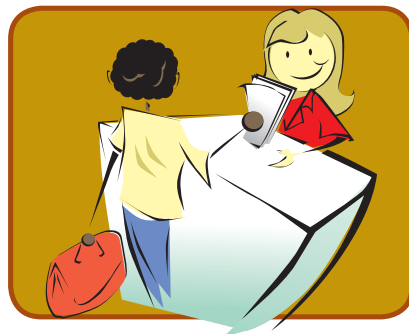
Your travel booking is done through your PATS clerk with a PATS Application Form signed by your local doctor.

APPLICATION FOR ASSISTANCE
PATIENTS ASSISTED TRAVEL SERVICE (P.A.T.S.)

Patient's Full Name	
Patient's Date of Birth	
Patient's Permanent Residential Address	
Home address if different from above (including postcode)	

Catching your transport

- **Arrive at the airport, bus or train station 1 hour early.**
- **Take travel papers and identification to the person at the counter.**
 - Tell the person you are here for your flight, bus or train trip.
 - **If you are flying...** The person at the counter will give you a boarding pass and will tell you what gate number you will need to go through.
- If you are catching more than one flight, bus or train you will need to be as fast as you can and sometimes you will need to take your bags when you check-in for your next trip.





Arriving

Picking up your bags from the airport:

- Follow the crowd from the plane to the baggage carousel to **get your bags**.
- Go outside to **get a taxi** and have your taxi voucher or money ready.
- Tell the taxi driver where you need to go.
- Pay your taxi driver by money or taxi voucher at the end of your trip.



Picking up your bags from the bus or train:

- **Collect your bags** from the bus or train.
- Go outside to **get a taxi** and have your taxi voucher or money ready.
- Tell the taxi driver where you need to go.
- Pay your taxi driver by money or taxi voucher at the end of your trip.



or



Meet and Greet Service - Country Health Connection

Some people need special help, like first timers to Perth, mums with babies, elderly or disabled. A Country Health Connection staff member can meet you and take you to your accommodation or first appointment. The PATS clerk in your region **must** pre-book this service **before** you leave home.

At the airport, please wait at the Dome cafe (inside the terminal).

If coming by bus/train, wait on the chairs inside the terminal.





Arriving at the place you'll be stopping at

Arriving at the Aboriginal hostel

Go to the manager of the hostel and give them:

- All paperwork for appointments
- Return transport papers – if you have them
- Taxi vouchers

The staff will assist you with your stay.



Arriving at the hospital

Go to the person at the desk:

- Give them all your paperwork

The staff will assist you with your stay

You can ask to see the Aboriginal Liaison Officer.



Getting to appointments

...if you are staying at a hostel

- Discuss your transport arrangements with your hostel manager.

...if you are staying at a hospital

- The hospital will organise your appointments and/or transport.
- Make sure you are ready in time to travel to your appointments.





Going home

Have your PATS form **signed by your doctor** to say you have attended your appointment.

SECTION A - Specialist to Complete

I certify that: _____ was seen by me on _____ (date)

1. _____ (name of patient)

2. Was the patient admitted as an inpatient: YES NO
If yes, Admission Date _____ Discharge Date _____
Name of Hospital _____

3. Complete only if accommodation assistance is required in connection with the present specialised medical treatment.

3.1 The patient was required to stay for outpatient appointment/s on the following date/s: _____

3.2 For the medical well-being of the patient the approved escort was required to stay with the inpatient from _____ until _____ (dates)

3.3 For medical reasons the approved attendant was required to stay with the _____ from _____ to _____ (dates)

...if you have been staying at an Aboriginal hostel

- See your hostel manager and they will make travel arrangements for you.

...if you have been staying at a hospital

- The hospital will organise your travel home.
- Ask if you need a *Fitness to Fly* form done.

***If you are not sure where to go, ask someone.**





contact numbers



Accommodation:

Elizabeth Hansen Autumn Centre (Renal)	9370 1044
Derbal Bidjar (Long term treatments/cancer).....	9371 9090
Jewell House	9325 8488
Allawah Grove (Short term treatment).....	9279 6646
Crawford Lodge (Cancer).....	9489 7333
Milroy Lodge (Cancer)	9382 9333
Ronald McDonald House (Children)	9346 9002

Hospitals:

Royal Perth	9224 2244
Sir Charles Gairdner	9346 3333
King Edward	9340 2222
Princess Margaret	9340 8222
Bentley	9334 3666
Fremantle	9431 3333
Graylands	9347 6600
Swan Districts	9347 5244

Regional PATS Clerk:

Name: _____

Number: _____

Country Health Connection (WACHS)

Phone: 08 9382 7541

8.30am – 4.30pm Monday to Friday.

Important names and numbers:

This information is available in alternative format
upon request from a person with a disability.

JAN13

