

Estimates and Financial Operations Committee

2016-17 Annual Report hearings - Questions prior to hearings



WA Country Health Service

Hon Martin Aldridge MLC asked:

1) Page 20 of the annual report identifies 37,009 Telehealth occasions accessed by patients in 2016.

a) Will you provide a breakdown of Telehealth instances by service location?

Answer: The 37,009 Telehealth Occasions of Service noted in the WACHS Annual Report relate to the 2016/2017 Financial Year (FY) for Mental Health, Outpatients and the Emergency Telehealth Service (ETS). A breakdown of these Occasions of Service has been provided in the below tables.

Table 1: Total Occasions of Service by Region

Receiving Region	Statewide Telehealth Service (STS)	Emergency Telehealth Service	Mental Health	Total Occasions of Service
Goldfields	1,816	395	1,641	3,852
Great Southern	2,351	718	50	3,119
Indian Ocean	39	0	0	39
Kimberley	1,852	57	1,418	3,327
Midwest	1,738	4,661	420	6,819
Pilbara	1,824	2,456	1,643	5,923
South West	2,922	583	242	3,747
Wheatbelt	2,697	7,350	270	10,317
GRAND TOTAL	15,239	16,220	5,684	37,143

Occasions of Service by Receiving Regions for Mental Health, Outpatients and ETS for the 2016/2017 FY
(Data sources: MMEX & PSOLIS)

Occasions of service pertaining to Non-Government Authorities, Private Providers and Prisons have been omitted from the data extracts in the tables. Actual occasions of service between 2016/17 are now greater than initially reported in the WACHS Annual Report. This is a result of some appointments not having an outcome entered when the initial report was run in mid-July 2017.

Please note that the data shows Telehealth Occasions of Service at “receiving sites”. A Receiving Site is a site that is receiving a Telehealth service from a Provider. The data was extracted from Data Sources on 19 December 2017.

Table 2: Occasions of Service by Sites for Outpatients and ETS

Receiving Region & Establishment	STS TOTAL	ETS TOTAL
GOLDFIELDS	1,816	395
Blackstone (Papulankutja) Clinic	1	
Coolgardie Health Centre	42	
Esperance Hospital	757	3
Kalgoorlie Hospital	802	
Kambalda Nursing Post	49	53
Laverton Hospital	35	110
Leonora Hospital	44	204
Norseman Hospital	66	25
Population Health - Goldfields	15	
Spinifex Health Service – Tjuntjuntjara	3	
Wanarn Nursing Home	1	
Warakurna Learning Centre	1	
GREAT SOUTHERN	2,351	718
Albany Hospital	1,409	
Bremer Bay Health Centre	18	43
Denmark Hospital	180	9
Gnowangerup Hospital	24	51
Hopetoun HACC	18	
Hopetoun Medical Centre	20	
Jerramungup Nursing Post	28	91
Katanning Hospital	285	51
Kojonup Hospital	87	56
Plantagenet Hospital	181	2
Population Health Great Southern	26	
Ravensthorpe Hospital	64	415
Tambellup Nursing Post	11	
INDIAN OCEAN	39	0
Christmas Island Health Service	38	
Cocos Island	1	
KIMBERLEY	1,852	57
Broome Hospital	1,066	5
Derby Hospital	280	11
Fitzroy Crossing Hospital	51	12
Halls Creek Hospital	101	15
Kununurra Hospital	270	3
Looma Clinic	17	
Warmun Community	10	
Wyndham Hospital	57	11
MIDWEST	1,738	4,661
Carnarvon Hospital	228	52
Coral Bay Nursing Post	4	497
Cue Nursing Post	23	71
Dongara Multi-Purpose Health Centre	79	1635
Exmouth Hospital	162	10
Geraldton Hospital	1,039	
Kalbarri Health Centre	48	598
Meekatharra Hospital	3	7

Receiving Region & Establishment	STS TOTAL	ETS TOTAL
Morawa Hospital	25	193
Mount Magnet Nursing Post	24	403
Mullewa Hospital	29	369
North Midlands Hospital	24	224
Northampton Hospital	35	395
Pannawonica Medical Centre	8	
Yalgoo Nursing Post	7	207
PILBARA	1,824	2,456
Hedland Health Campus	549	
Marble Bar Nursing Post	19	68
Newman Hospital	196	16
Nickol Bay Hospital	358	
Nullagine Community Health Service	2	22
Onslow Hospital	84	892
Paraburdoo Hospital	89	73
Population Health - PB West	138	
Puntuturnu Aboriginal Medical Service	5	
Roebourne Hospital	122	1376
Tom Price Hospital	259	9
Wickham Health Centre	3	
SOUTH WEST	2,922	583
Augusta Hospital	41	10
Boyup Brook Soldiers Memorial Hospital	37	136
Bridgetown Hospital	266	13
Bunbury Hospital	1,133	
Busselton Hospital	546	
Collie Hospital	218	9
Donnybrook Hospital	75	22
Harvey Hospital	156	51
Margaret River Hospital	162	11
Nannup Hospital	48	119
Northcliffe Nursing Post	16	
Pemberton Hospital	27	191
Population Health South West	1	
Warren Hospital	196	21
WHEATBELT	2,697	7,350
Beverley Hospital	87	372
Boddington Hospital	35	571
Bruce Rock Memorial Hospital	44	166
Chittering Health Centre	2	
Corrigin Hospital	47	392
Cunderdin Hospital	65	433
Dalwallinu Hospital	61	340
Dumbleyung Memorial Hospital	19	181
Eastern Wheatbelt Primary Health	1	
Gingin Community Health	10	
Goomalling Hospital	74	320
Jurien Bay Health Centre	63	974
Kellerberrin Memorial Hospital	40	144

Receiving Region & Establishment	STS TOTAL	ETS TOTAL
Kondinin Hospital	50	251
Kukerin Nursing Post	7	
Kulin Health Centre	11	
Kununoppin Hospital	34	15
Lake Grace Hospital	54	286
Lancelin Health Centre	10	115
Merredin Hospital	127	75
Moora Hospital	148	4
Mukinbudin Nursing Post	22	
Narembeen Memorial Hospital	21	67
Narrogin Hospital	119	37
Northam Hospital	667	3
Pingelly Hospital	68	418
Population Health - Wheatbelt	224	
Quairading Hospital	60	376
Southern Cross Hospital	66	171
Wagin Hospital	89	312
Wheatbelt Aboriginal Health Service	2	
Wickepin Nursing Post	23	
Williams Nursing Post	26	
Wongan Hills Hospital	64	200
Wundowie Health Centre	20	
Wyalkatchem-Koorda and Districts Hospital	77	239
York Hospital	160	888
GRAND TOTAL	15,239	16,220

Occasions of Service by Receiving Sites and Regions for Outpatients and ETS for the 2016/2017 FY
(Data source: MMEX)

Mental Health data is extracted from PSOLIS; Outpatients and ETS data is extracted from MMEx. As a result the Occasions of Service by Receiving Site cannot be presented together. To accommodate this, data has been presented below to show the following.

Table 3: Mental Health Occasions of Service

Mental Health Region	Total
GOLDFIELDS AND SOUTH EAST	1,641
Kalgoorlie Boulder	935
Esperance	706
GREAT SOUTHERN	50
Albany Mental Health Services	17
Katanning Mental Health Service	5
Narrogin	28
KIMBERLEY	1,418
Fitzroy Crossing	178
Kununurra	674
Broome	82
Derby	248
Halls Creek	236

Mental Health Region	Total
MIDWEST AND MURCHISON / GASCOYNE	420
Meekatharra	181
Carnarvon / Exmouth	181
Geraldton	58
PILBARA	1,643
Newman - Tom Price	384
Karratha	46
Port Hedland	1,213
SOUTH WEST	242
Warren Blackwood	59
South West MHS	34
Vasse Leeuwin	147
Bunbury Mental Health	2
WHEATBELT	270
Wheatbelt MHS West	270
GRAND TOTAL	5,684

Occasions of Service by Receiving site and Region for Mental Health for the 2016/2017 FY

(Data source: PSOLIS)

2) Table 34 on page 116 of the annual report states WACHS employed 7606 FTE at 30 June 2017

- a) Will you provide the total number of employees (and FTE) working in regional Western Australia and a region-by-region breakdown of employee locations as at 30 June 2017.

Answer: Table 34 on page 116 of the 2016-17 WACHS Annual Report is based on the Year-to-date (YTD) FTE figure and represents the average paid FTE in the 2016-17 Financial Year. Total employee numbers and the equivalent FTE information can only be provided on the Month-to-Date (MTD) paid FTE at the end of each pay month. The data table below shows the employee headcount and paid FTE in the June 2017 pay month. Figures exclude agency staff (cannot be reported as headcount) and employees based in Perth.

REGION	HEADCOUNT	MTD FTE
GOLDFIELDS	871	710
GREAT SOUTHERN	1,454	1,049
KIMBERLEY	1,215	1,018
MIDWEST	1,378	1,046
PILBARA	814	689
SOUTH WEST	2,454	1,691
WHEATBELT	1,500	1,081
TOTAL	9,686	7,284

- b) Will you provide the total number of employees (and FTE) working in regional Western Australia and a region-by-region breakdown of employee locations as at 13 December 2017.

Answer: FTE information is not available for December 2017. Total employee numbers and the equivalent FTE information can only be provided on the Month-to-Date (MTD) paid FTE at the end of each pay month. The data table below shows the employee headcount and paid FTE in the November 2017 pay month. Figures exclude agency staff (cannot be reported as headcount) and employees based in Perth.

REGION	HEADCOUNT	MTD FTE
GOLDFIELDS	855	703
GREAT SOUTHERN	1,446	1018
KIMBERLEY	1,227	1020
MIDWEST	1,366	1051
PILBARA	820	693
SOUTH WEST	2,441	1678
WHEATBELT	1,499	1086
TOTAL	9,654	7249

- c) Will you provide the total number of positions required to be cut by WACHS as part of the State Government's Voluntary Targeted Separation Scheme

Answer: Agency targets are Cabinet-in-confidence.

- d) With reference to question 3, will you provide the total number of employees (and FTE) working in regional Western Australia which will be cut by WACHS as part of the State Government's Voluntary Targeted Separation Scheme and a region-by-region breakdown of employee locations?

Answer: Please refer to response to question 2(c).

