

## Legislation, Delegated

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**From:** Libby Cass  
**Sent:** Monday, 12 October 2015 11:22 AM  
**To:** Legislation, Delegated  
**Subject:** RE: NSLA supporting document - approved for publication  
**Attachments:** image001.jpg; image002.jpg; BSOL-client-manual.pdf

Hi Lauren

I will follow up with ALIA and NSW.net in relation questions 1 and 2 below.

In response to question 3. I am aware that ISO Standards can accessed via British Standards Online (BSOL). Access/subscriptions via the BSOL platform offers a number of benefits to libraries; including BSOL indexing in discovery layers, permission of deep linking, full text access being automatic (rather than additional yearly repurchase required in SAI Global individual standard unlocking), retention of the copy/e-copy of standards (as there is no destruct date as per SAI Global), and unlimited concurrent users.

See <http://www.bsigroup.com/en-ID/Our-services/BSOL/> and the attached.

Regards  
Libby Cass

Libby Cass | Assistant Director | NSLA eResources Consortium | National Library of Australia

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**From:** Legislation, Delegated [mailto:delleg@parliament.wa.gov.au]  
**Sent:** Monday, 12 October 2015 12:58 PM  
**To:** Libby Cass  
**Subject:** RE: NSLA supporting document - approved for publication

Good Morning Libby,

Further to the below emails, at the hearing you undertook to provide further information:

1. An indication of what data may be available from ALIA members, and when.
2. Any information that may be available from NSW.net regarding the ending of their State funding and the costs of buying Standards now.
3. Details of the alternative provider of International Standards other than SAI Global.

I was hoping to get an update on the progress of this.

Kind Regards,

*Lauren*

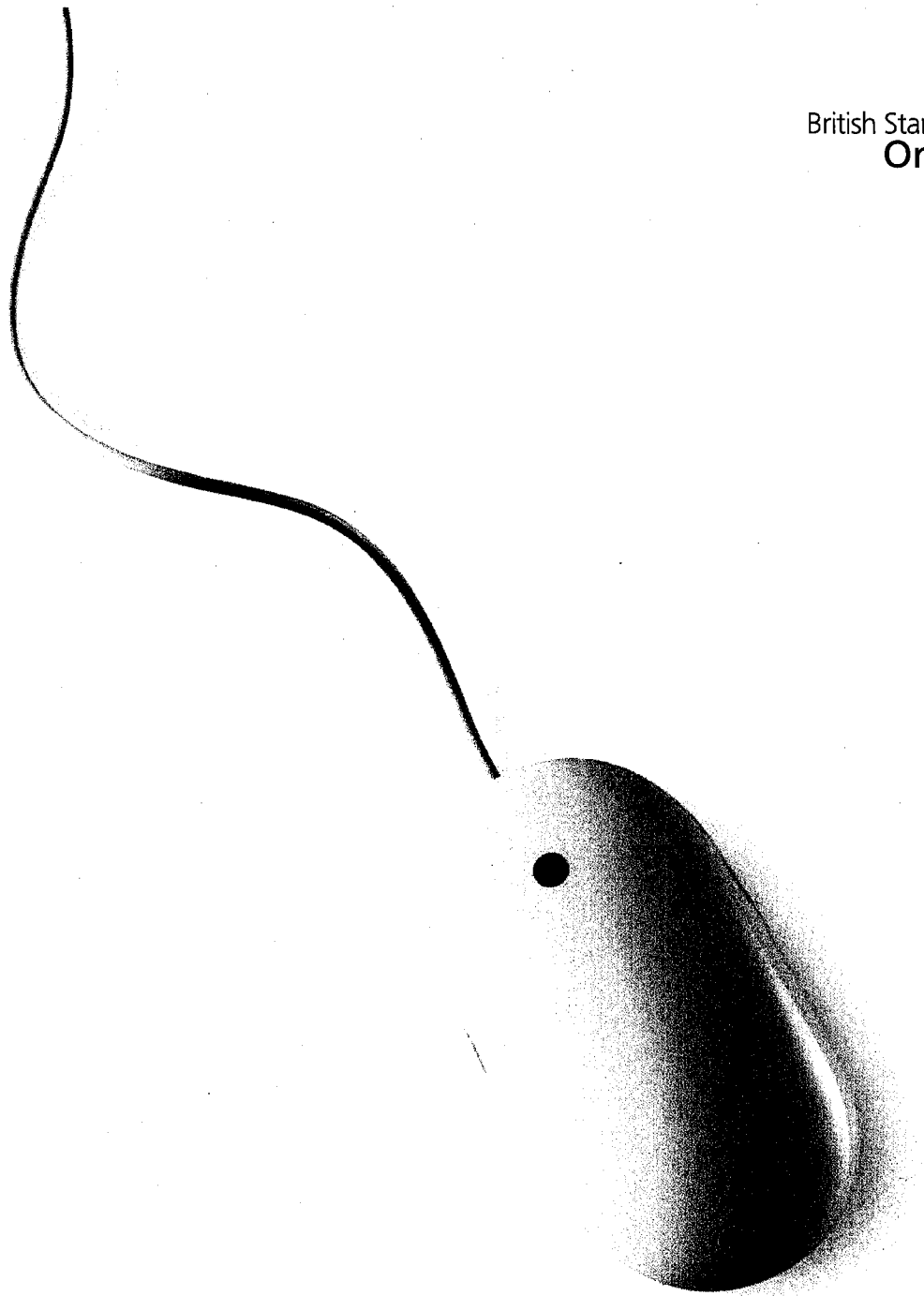
Lauren Mesiti | Committee Clerk | Delegated Legislation Committee | Legislative Council  
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British Standards  
Online | **BSOL**



British Standards Online  
A faster, easier way to work with standards

**bsi.**

...making excellence a habit.™

BSOL is the online standards database that makes using standards easier and more cost effective. With it, you can access over 55,000 British, adopted European and International Standards from your desktop. **It's available 24/7 and revised every single day so you'll always be completely up to date.**

# British Standards Online

## A faster, easier way to work with standards

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### **Let standards into your workflow**

Working with BSOL is simplicity itself. Just browse, search and download the information you need. You'll find what you're looking for in seconds – searching by number, keyword or phrase. And the standards are PDFs so images are crystal clear and formulas are easy to read.

### **Too busy to check for updated standards?**

Of course you are. That's why with BSOL, you'll be sent automatic email alerts that let you know what's changed and when. We call it 'My Notifications' and it lets you choose which standards you want to receive notifications on.

### **Flexible, cost-effective access**

Choose from 53 subject-related modules (full list on far right page) or build a custom collection with the standards you already use.

Buying standards by subject area could save you thousands when compared to buying and updating them separately. And budgeting is predictable with one annual subscription for all your users.

Once you're subscribed, adding an item to your subscription is simple. Licensed users can search and download using a prepaid account.

### **Get one-up on competitors with exclusive content**

BSOL is the only way to subscribe to PAS documents, BSI books and draft standards. And the BS 2000 series of oil and gas standards are included in module 39 at no extra cost.

With access to every draft standard, you'll be better placed to anticipate and influence the future of your industry.

What's more, if you're working with older equipment or buildings, you can search a complete archive of historical standards – as far back as 1919.

### **Dedicated support**

Our online support team is available during business hours to help with any questions you might have. And to help you get the most from BSOL, you'll have free access to expert trainers over the phone, on the web or at your office.

### **Reduced costs**

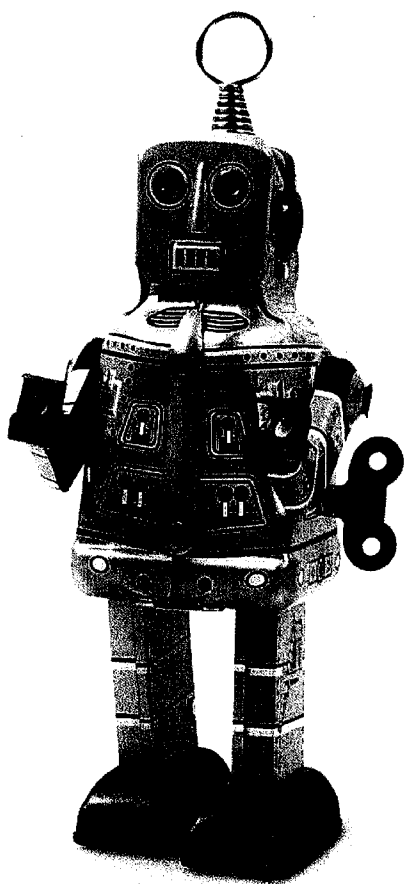
Tracking and maintaining a library of documents costs precious time. With BSOL it's all done for you, and you'll never purchase another duplicate document.

And because you always have the right specification for the job, you'll save on manufacturing and wastage too.

### **Reduced risk**

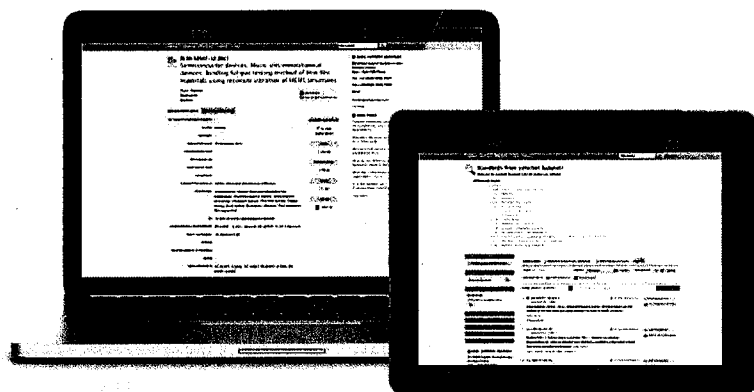
Having guaranteed access to the latest standards helps reduce liability and risk of using out of date documents. It also makes compliance with contracts or audit requirements simple.

Using an out of date document could mean a product recall or a project failure. BSOL brings you peace of mind, because it guarantees everyone has access to the right documents.



## Four easy ways to work with BSOL

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### 1. Subscribe to the full collection

The full collection contains over 55,000 British Standards and is the most comprehensive way to ensure you have access to the standards you need. This option is often taken by libraries, universities, larger organizations, and those who work over a wide range of technical fields.

### 2. Subscribe to subject based modules

The BSOL database is broken down into 53 standards based modules and 3 book modules. Each module contains all the standards related to a specific subject, and many contain thousands of individual standards. Chances are your subject area is covered – you can browse the full list of modules on the back of this brochure.

### 3. Subscribe to a collection

Collections are put together for more niche areas of interest, and contain a smaller number of standards. For example, there is a wide ranging module for construction, but a smaller, more specific collection for lifts.

#### The collections are:

- **Management** – standards and books to effectively run any organization.
- **Lifts** – standards for lifts, escalators and paternosters
- **Facilities management** – a wide range of health & safety, fire, environment and technical standards
- **Wiring regulations** – the wiring regulations plus 650 important electrical standards.

### 4. Create your own custom collection

Get every standard you require and none you don't – just tell us what standards you need to use and we'll put together a custom collection.

## What are customers saying?

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"Efficient service that provides our business with relevant technical information at a time we need it, our twelfth man."

*Matthew Charlton*

*Applications & Development Engineer, Weir Valves & Controls UK Ltd*

"It's just one minute to find it, download it, and it's there on your desktop."

*Craig Ashbridge*

*Engineering Manager, Pulse Home Products*

"The online resource (BSOL) has certainly helped us to turn around design works more quickly."

*Mick Rawson*

*Royal Engineer Specialist Team*

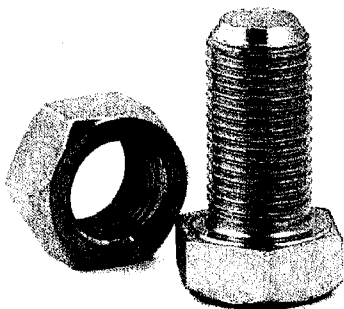
"Using BSOL we have made a significant saving because before it was practically a full time job to update them manually. Anyone contemplating BSOL should go ahead. It's useful and easy to use."

*Lesley Stackpoole*

*Information Adviser,  
London South Bank University*

## BSOL modules

01 Documentation	21 Electronic Components & Devices	42 Wood Technology
02 Information & Finance	22 Electromechanical Components	43 Glass & Ceramics Industries
03 Vocabularies	23 Telecommunications	44 Rubber Industry
04 Management, Law & Quality	24 IT Software & Networking	45 Plastics Industry
05 Sciences & Healthcare	25 IT Hardware & Office Machines	46 Paper Products & Technology
06 Environment & Waste	26 Image Technology	47 Paint & Colour Industries
07 Occupational & Personal Safety	27 Road Vehicle Engineering	48 Construction in General
08 Fire, Accident & Crime Prevention	28 Railway Engineering	49 Building Materials & Components
09 Metrology	29 Shipbuilding & Marine Structures	50 Building Installations & Finishing
10 Testing	30 Aircraft & Aerospace Engineering	51 Civil Engineering
11 Screw Threads & Fasteners	31 Materials for Aerospace Construction	52 Domestic Equipment & Appliances
12 Mechanical Systems & Components	32 Aerospace Components & Fasteners	53 Sports Equipment & Entertainment
13 Fluid Systems & Components	33 Materials Handling Equipment	71 BSI Books - Management, Quality & Risk
14 Manufacturing Engineering	34 Packaging & Distribution	72 BSI Books - ICT & Information Governance
15 Metal Treatment & Welding	35 Textiles, Leather & Clothing	73 BSI Books - Construction & Fire
16 Energy & Heat Transfer Engineering	36 Agriculture & Agricultural Engineering	79 BSI Books - Withdrawn & Purchase-only
17 Electrical Engineering General	37 Food Technology	81 Wiring Regulations collection
18 Electrical Components	38 Chemical Technology	
19 Electrical Accessories, Switchgear and Controlgear	39 Mining & Petroleum Technology	
20 Electric Lamps, Power Generation, Distribution & Storage	40 Metallurgy	
	41 Metal Products	



### How to get started

If you'd like to find out how BSOL can help your organization, or request a no-obligation quote or demo:

Visit [shop.bsigroup.com/BSOL](http://shop.bsigroup.com/BSOL)

Call +62 21 8379 3174 - 77

Email [info.indonesia@bsigroup.com](mailto:info.indonesia@bsigroup.com)

Office hours: Monday to Friday 08:00-17:00 (Indonesia time)

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## Legislation, Delegated

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**From:** Libby Cass  
**Sent:** Tuesday, 13 October 2015 6:28 AM  
**To:** Legislation, Delegated  
**Subject:** Summary of NSW.net access to Standards Australia – via SAI Global online

Dear Lauren

Please see below a summary of NSW.net access to Standards Australia – via SAI Global online. Colleagues from NSW.net have confirmed that this information can be provided to the Committee and can be published.

Regards

Libby Cass

### **Summary of NSW.net access to Standards Australia – via SAI Global online**

Due to commercial in confidence NSW.net cannot provide information on the cost of access to Standards Australia, however NSW.net can confirm the following. Prior to the 2015/16 financial year and for 12 consecutive years, NSW.net fully subsidised a state-wide subscription to SAI Global's Standards Online Public Library Service. This subscription could only be accessed from within the library (i.e. no remote access) and access was provided to all NSW public libraries.

NSW.net concluded this state-wide subscription in June 2015 due to budgetary constraints and low use. Usage statistics for the 2014/15 financial year showed 9626 searches and 9747 full-text downloads.

In its place, NSW.net brokered a consortia offer for NSW.net public libraries to take up and continue this service at a discounted rate. Of the 101 NSW library services, 34 took up this offer. This offer was for a limited time only until 30 June 2015 and for a 12 month term.

Libby Cass | Assistant Director | NSLA eResources Consortium | National Library of Australia







# ALIA Standards Australia survey 2015

## Introduction

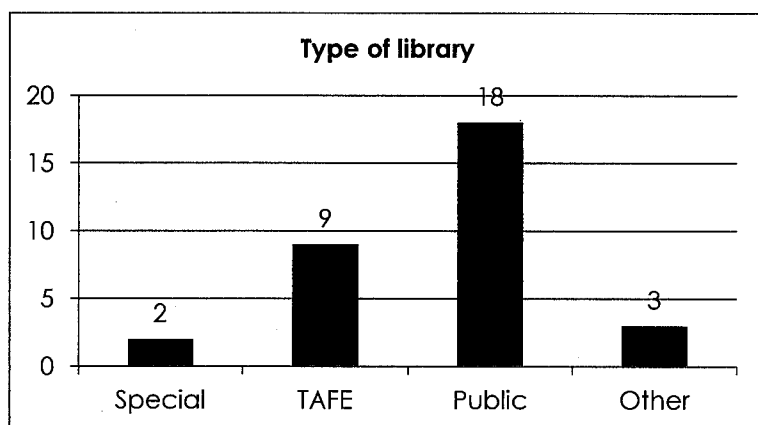
ALIA has been aware that the cost of providing equitable access to Standards Australia has been an issue for some libraries in Australia. In August 2015 we ran a survey of libraries to find out how widespread the problem may be, in advance of contacting the organisation to discuss possible options.

As the peak body for libraries in Australia, ALIA represents school, public, academic, TAFE, government, health, law, corporate and other special libraries. We have a close working relationship with National and State Libraries Australasia.

For this survey, we sought input specifically from public and TAFE libraries. There are approximately 1500 public libraries in Australia and 250 TAFE libraries.

## Survey respondents

We received 32 responses from library services representing 5,019,854 library users.



The 'other' libraries were a State Library, a corporate library and a joint use school/community library.

Of the respondents, 32% subscribed to Standards Australia, all with a one year subscription.

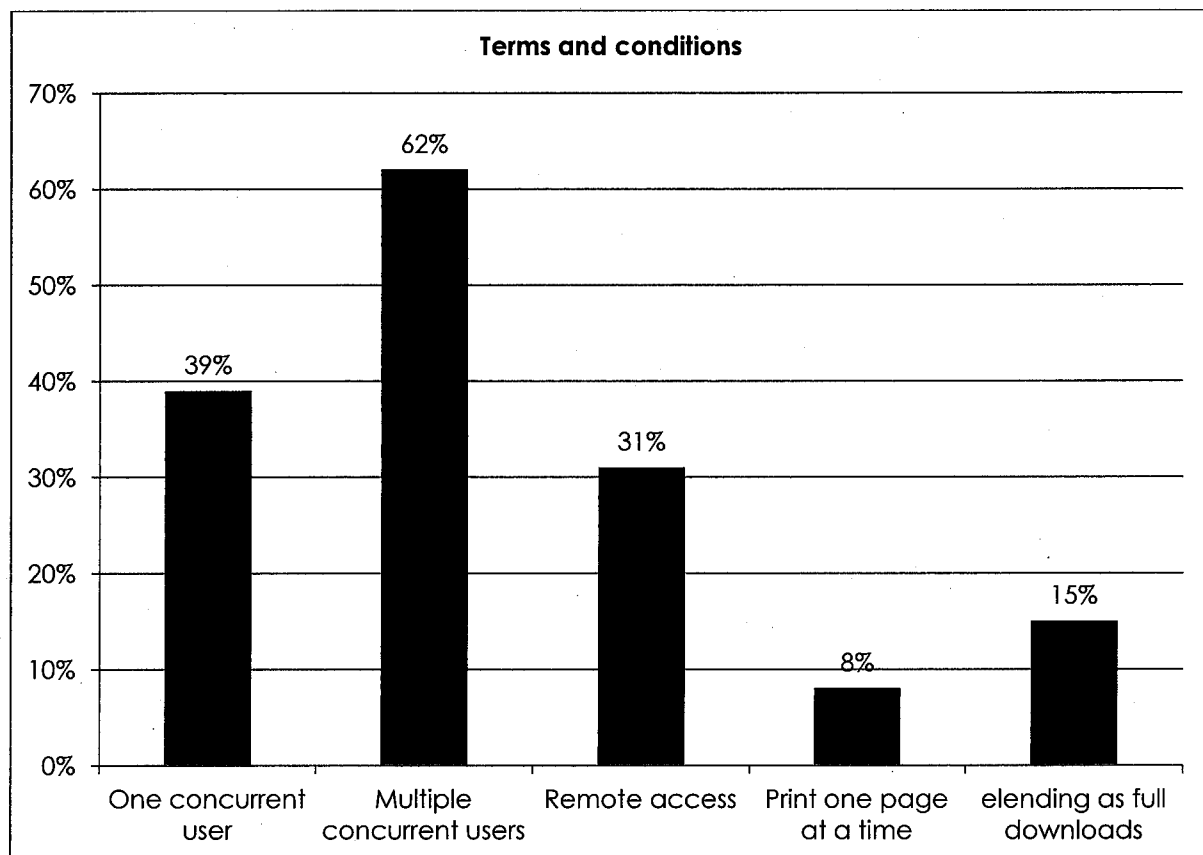


## Terms and conditions

Respondents who subscribed to Standards Australia did so in the following ways:

- 53% subscribed to the Premium Edition
- 20% subscribed to the Public Library Edition
- 20% subscribed to another edition
- 7% didn't know

Subscribers had different terms and conditions depending on their subscription.



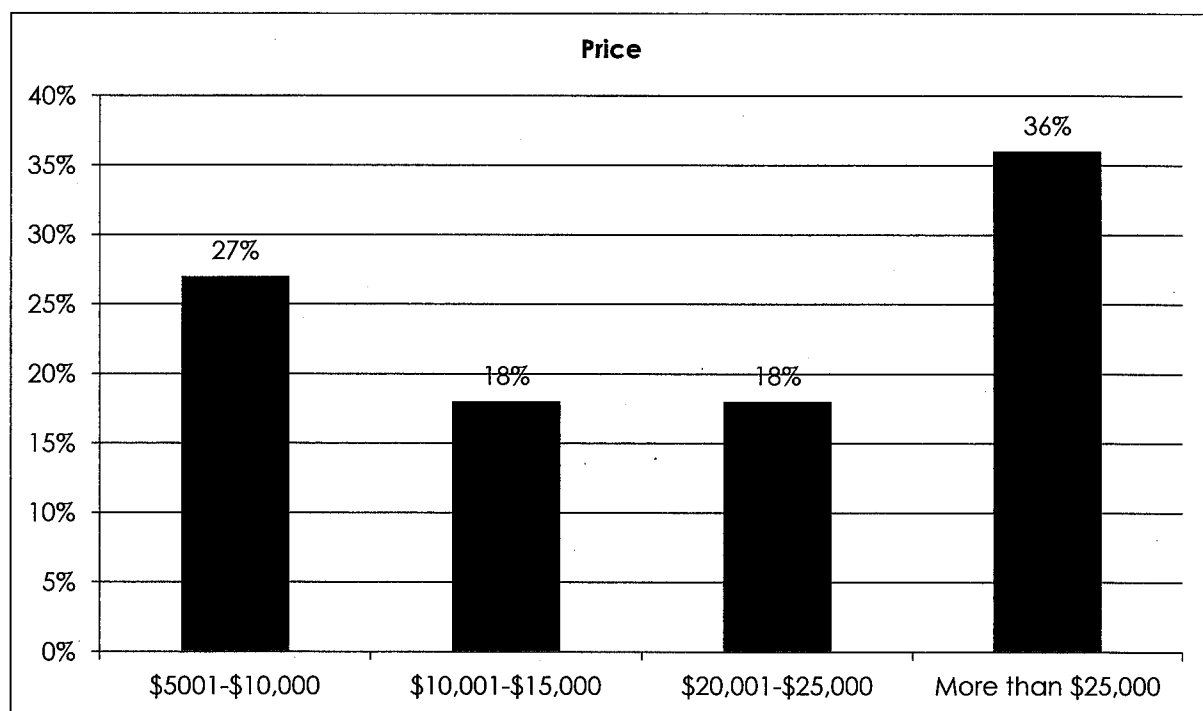
These terms and conditions were an issue for 44% of those who subscribed to Standards Australia. Comments included:

- Generally onerous restrictions all round
- We do not subscribe due to the costs involved
- Unable to afford enough concurrent users to meet demand - restrictions on where you can print - restrictions on ability to use Standards in the online teaching environment

- Printing is time consuming and confusing to users when only 1 page can be printed at a time. We are a statewide network and are only able to serve clients onsite at a few locations instead of all our public library sites
- Too expensive for multiple concurrent users. A single concurrent user is limiting when TAFE are expected to deliver training that includes Australian Standards where required.
- Not available to Library patrons. Only available internally to Org with conditions applied.
- Confusing and contradictory statements about what lecturers and students can do especially in regards to printing and saving
- Have to pay full price to unlock a standard (12 months) and then renew on the due date. Double dipping. Cost to add additional users is high - only 20% less on the price for just 1 user

## Pricing

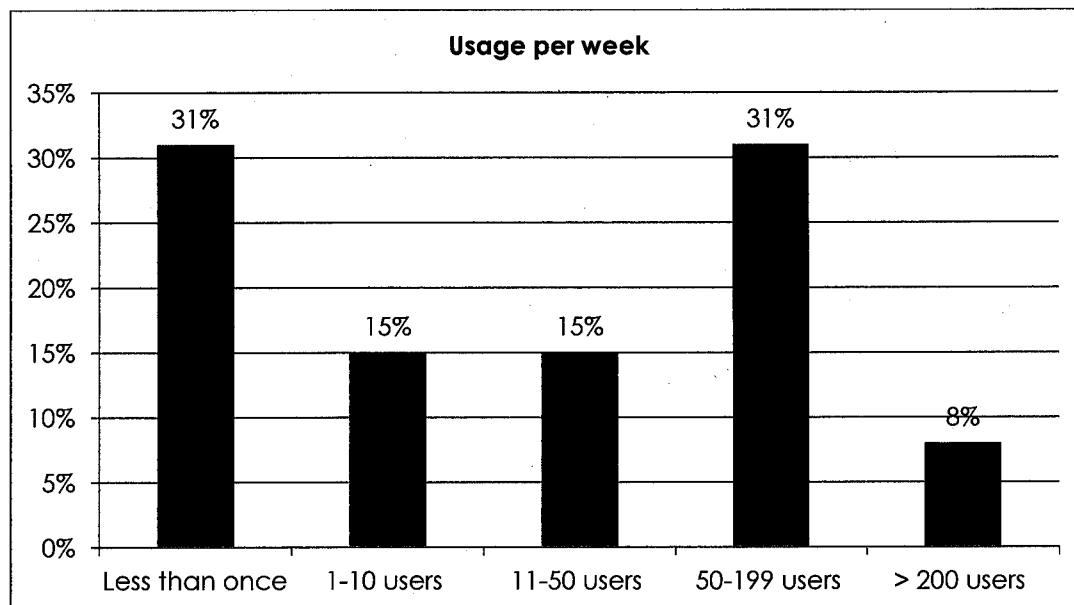
Subscription prices varied from \$5000 to \$75,000.



Affordability was an issue for 83% (24 of the 32 respondents).

## Usage

Usage of Standards Australia was said to be higher in TAFE libraries than in public libraries but few libraries had hard data. For most, their response to this question was an estimate.



## Other comments

- "Teachers unable to print copies for students – teachers and students can only access and print a copy for their individual use"
- "Teachers cannot copy extracts or images from standards to include in learning resources"
- "Platform is not particularly user-friendly – considering the cost of the service one would expect a premium product in all areas"
- "We have only rarely received enquiries about the availability of standards, we refer customers to the State Library"
- "We are no longer able to afford a sufficient number of licenses to meet demand, which now results in c14% unavailability"
- "I have had to resort to cost-sharing with other agencies though their threshold is also limited"