



Department for Child Protection and Family Support

annual report

2013-2014

For the year ended 30 June 2014

Hon HELEN MORTON MLC
MINISTER FOR CHILD PROTECTION

In accordance with section 63 of the *Financial Management Act 2006*, I hereby submit for your information and presentation to Parliament, the Annual Report of the Department for Child Protection and Family Support for the financial year ended 30 June 2014.

The report has been prepared in accordance with the provisions of the *Financial Management Act 2006*.



Emma White
DIRECTOR GENERAL
15 September 2014

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This and earlier annual reports are available on our website: www.childprotection.wa.gov.au

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In this report, the term ‘Aboriginal’ refers to both Aboriginal and Torres Strait Islander people.



DIRECTOR GENERAL'S REPORT

Child protection is arguably one of the most difficult areas of public administration and service delivery. Protecting children and young people who are in need, and supporting families and individuals who are at risk or in crisis is inseparable from the most complex and chronic problems faced by the Western Australian community. Tragedy and contention exists in parallel with positive outcomes for children and families that can, and do, overcome these problems and hardships. Protecting children is everyone's responsibility and we all have an important role to play.

Since 2007, under the strong and inspired leadership of the former Director General, Terry Murphy, the Department has undergone a substantial period of reform, significantly the implementation of the *Signs of Safety Child Protection Practice Framework*. The implementation of *Signs of Safety* has reoriented the Department's work with families to a more open, inclusive and evidence based approach that builds safety around the child, drawing upon the support network of family members to enable children to remain at home, where possible.

Whilst the challenges and priorities for continual performance improvement and capacity building are multiple, Western Australia is now seen as a jurisdiction that others look to for leadership. Partnership with other jurisdictions around *Signs of Safety* child protection practice has strengthened the Department and continues to accelerate our knowledge, skill and capabilities to deliver quality child protection services.

Over the past four years the number of child protection notifications reported to the Department has increased by 13 per cent annually with over 19,000 notifications received this year. Emotional abuse and neglect account for nearly two thirds of substantiated cases and have implications for service demand on related services and, significantly, family support services.

Family and domestic violence is now recognised as one of the most common reasons for notification to statutory child protection services. In cases where it may not be the presenting problem, it can often be the underlying cause. It is strongly associated with and linked to a number of other serious social issues including other forms of child abuse, homelessness, mental health issues, poverty, and drug and alcohol misuse. Effective responses to family and domestic violence require shared responsibility and the coordinated efforts of multiple service systems and agencies.

Supporting families and children to address these issues is most successful when it is done in partnership. The Department has continued to pursue service integration and resource efficiency with the community sector through the valued leadership of the Community Sector Roundtable and continued implementation of the *Delivering Community Services in Partnership Policy*.

The quest to streamline and integrate services across and between sectors to achieve targeted intensive support services to children and families at the earliest opportunity continues. Family Support Networks now operating in Armadale, Midwest and Mirrabooka remain central to this goal and to the reduction of the demand on statutory child protection services and the rate and number of children coming into care.

The Department continues to drive performance improvement and stronger service integration between child protection workers, Parent Support and Strong Families and has led multiple initiatives, working in partnership with other agencies in both metropolitan and regional areas, to respond to community concerns about unsupervised at risk youth.

Western Australia has over 4,300 children and young people in care. Over 50 per cent of children in care are Aboriginal children. The research is conclusive; establishing permanent, safe, stable, nurturing care environments for children in care at the earliest opportunity is central to their ability to overcome trauma and achieve better life outcomes. Establishing comprehensive permanency planning, including special guardianship orders where children are unlikely to return home is our priority. Reunifying children with their families in a timely manner where possible is actively pursued.



Addressing the overrepresentation of Aboriginal children in child protection services is a national challenge and one that can only be addressed with a concerted effort by all levels of government and the community sector. The Department's *Aboriginal Services Framework* guides this work and directs the leadership of the Department, specialist Aboriginal roles and the broader workforce to continually improve and grow our ability to work effectively with Aboriginal children and families.

Finding suitable carers remains one of our great challenges. The Department's *Foster Care Partnership Framework* is a mature and strong framework for working with carers and is built on the ethos of mutual respect and joint decision-making. However, the demand for out-of-home care options particularly for young people with complex needs and challenging behaviours, or who are at risk of harming themselves or others in the community has been intensifying and changes the nature and cost of services provided.

The Department, in partnership with the community sector, has been developing an *Out-Of-Home Care Five Year Strategic Plan*. This work is occurring in parallel to a national focus on out-of-home care standards and the recommendations emerging from the Royal Commission into Institutional Responses to Child Sexual Abuse.

The Department has made great strides forward in recent years and I look forward to taking up the reins and continuing to drive the Department in its unending quest to improve the lives of vulnerable children and their families.

Emma White

Acting Director General



AGENCY OVERVIEW: GOVERNANCE

Mission

- The mission of the Department for Child Protection and Family Support (the Department) is to protect and care for children and young people who are in need, and support families and individuals who are at risk or in crisis.

Minister

- The Honourable Helen Morton MLC was the Minister for Child Protection at 30 June 2014. The following advisory bodies provided independent advice to the Minister during 2013-14:
 - Child Safety Directors' Group;
 - Ministerial Advisory Council on Child Protection; and
 - Western Australian Council on Homelessness.

Statutory authority

- The Minister for Child Protection was responsible for administering the following Acts and Regulations:
 - *Adoption Act 1994*;
 - *Adoption Regulations 1995*;
 - *Children and Community Services Act 2004*;
 - *Children and Community Services Regulations 2006*;
 - *Parental Support and Responsibility Act 2008*;
 - *Parental Support and Responsibility Regulations 2009*;
 - *Parental Support and Responsibility (Disclosure of Information) Guidelines 2009*;
 - *Working with Children (Criminal Record Checking) Act 2004*; and
 - *Working with Children (Criminal Record Checking) Regulations 2005*.

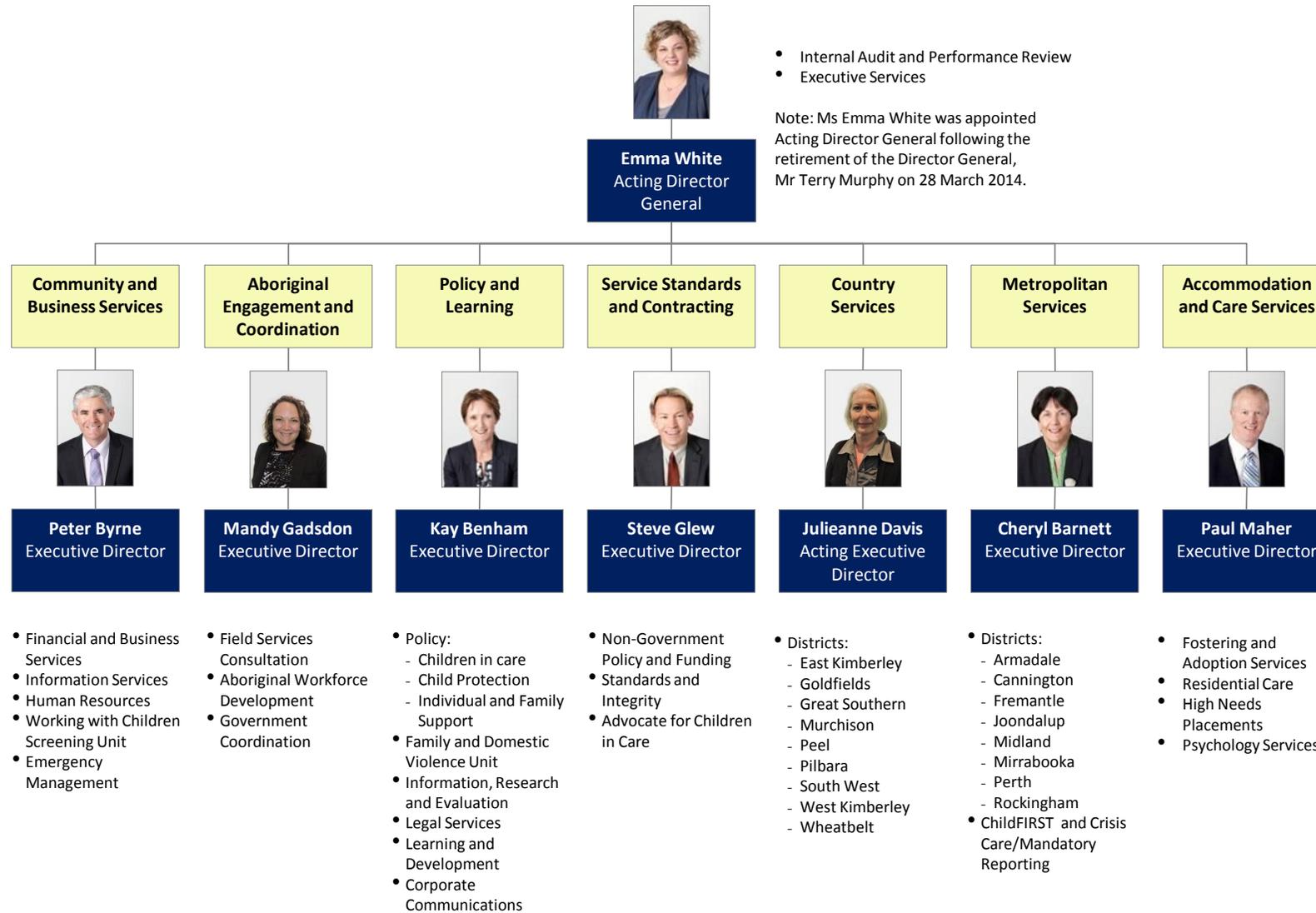
Service delivery across Western Australia

- The Department provides care and protection to children and young people in the care of the Chief Executive Officer (CEO) and delivers child protection and family support services across 17 districts throughout the State's metropolitan and regional areas (office locations are outlined in Appendix 1).
- The Department funds 169 community sector organisations to deliver services to vulnerable children, individuals and families across Western Australia (WA). These organisations and their service agreements with the Department are listed in Appendix 2.

Organisational structure

- The Department's organisational structure is shown in Figure 1.

Figure 1: Organisational structure



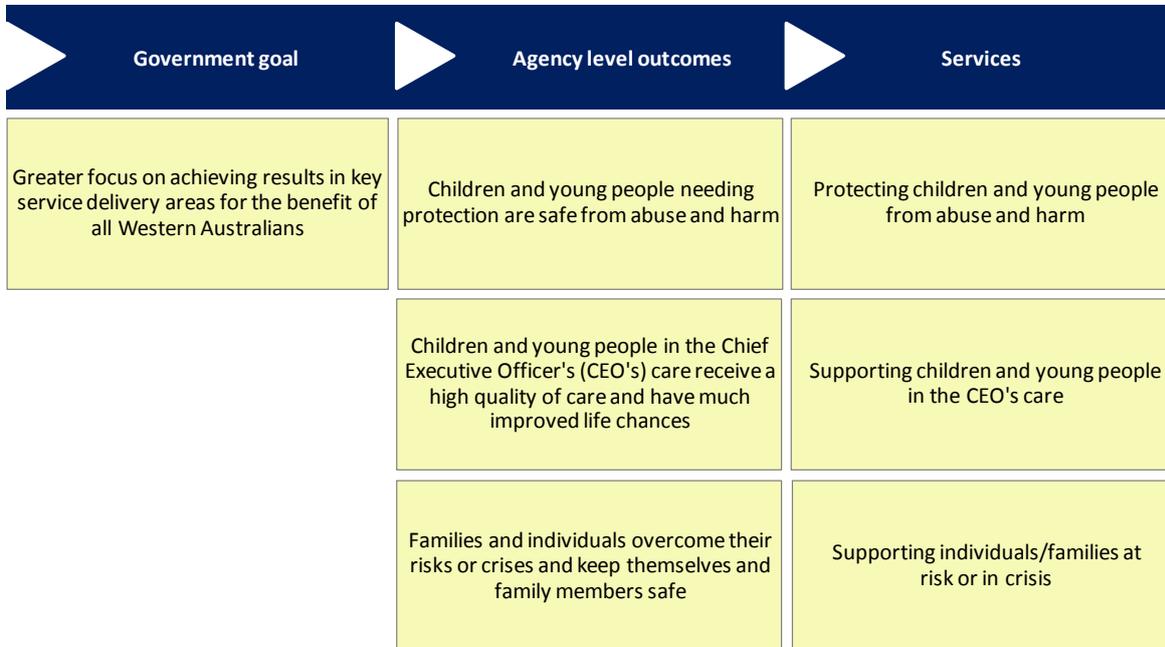


AGENCY PERFORMANCE: EXECUTIVE SUMMARY

Performance management framework

- The Department's performance management framework is outlined in Figure 2.

Figure 2: Performance management framework



Children and young people needing protection are safe from abuse and harm

- 17,929 children and young people were involved in child protection notifications, assessments, investigations or court applications.
- 19,396 child protection notifications were made to the Department, including 2,169 reports of suspected child sexual abuse to the Mandatory Reporting Service.
- 14,240 safety and wellbeing assessments were commenced from notifications received in the year.
- Child abuse and harm was substantiated in 3,070 assessments, representing a 29.4 per cent substantiation rate.
- Over 307,500 people held 'Working with children' cards in WA, equating to approximately one in every six Western Australian adults. Since 2006, 448 persons have been barred from working with children or have had their cards cancelled.

Supporting children and young people in the CEO's care

- 4,237 children and young people were in the CEO's care at 30 June 2014.
- 28 per cent of children were able to leave care within six months of entering care.
- 66 per cent of children who left care in the year returned to live with their families.
- 423 children benefitted from more permanent living arrangements under special guardianship orders and were no longer in the CEO's care.



Supporting individuals and families at risk or in crisis

- Almost 103,000 at risk individuals and families across the State were supported to overcome a crisis in their lives.
- Almost 22,000 clients facing homelessness were assisted with accommodation and other support services.
- Over 45,000 family and domestic violence incidents were attended by WA Police, with incident reports provided to the Department for joint responses, including assessments of child safety.
- Almost 25,000 Hardship Utilities Grant Scheme grants totalling over \$9 million were provided to families who were struggling to pay their electricity, water and gas bills.
- 2,358 families were provided services through the Department's Parent Support and Best Beginnings services to improve their parenting capacity and family functioning.
- 429 families received coordinated assistance from government agencies under the Strong Families program to address housing, education, health and other social issues.
- Eight emergencies and natural disasters were managed across the State, with the Department assisting 1,855 community members during these events.

Client profile

- In 2013-14, there were almost 92,000 contacts with the Department, involving more than 104,000 individuals. Clients most commonly contacted the Department to report child protection concerns or as a result of family and domestic violence issues, family and parenting problems or seeking assistance to find accommodation.
- Over 17,000 contacts (19 per cent) resulted in further assessment of an individual's or family's circumstances to identify their specific needs and provide support services. Services provided to clients included:
 - assessment of child protection concerns (64 per cent);
 - family support services, including Parent Support or Best Beginnings (10 per cent);
 - provision of financial assistance (9 per cent);
 - carer management services (9 per cent);
 - case support services (7 per cent); and
 - adoption services (1 per cent).
- Many people who contacted the Department were referred to support services provided by community sector organisations. The Department funded 169 community sector organisations to deliver support services to almost 90,000 clients in 2013-14. A third of these clients were under 18 years of age and over 30 per cent were Aboriginal people.
- Aboriginal people comprise 3.1¹ per cent of the State's population, with Aboriginal children and young people under 18 years of age comprising 5.5 per cent of the State's child population. Aboriginal people continue to be over represented in child protection cases.
- Over 50 per cent of children in care were Aboriginal, with Aboriginal children being almost nine times more likely to be the subject of substantiated abuse and harm than non-Aboriginal children.

¹ Australian Bureau of Statistics 2011, 2011 Census of Population and Housing Aboriginal and Torres Strait Islander Peoples (Indigenous) Profile, Western Australia, cat. no. 2002.0, ABS, Canberra.



Financial results

- The Department's 2013-14 financial results are outlined in Table 1.

Table 1: 2013-14 financial results

Financial target	2013-14 Target ^(a) \$'000	2013-14 Actual \$'000	Variation ^(b) \$'000
Total cost of services (expense limit) (sourced from Statement of Comprehensive Income)	589,427	587,161	2,266
Net cost of services (sourced from Statement of Comprehensive Income)	547,189	542,641	4,548
Total equity (sourced from Statement of Financial Position)	143,896	143,180	-716
Net increase / decrease in cash held (sourced from Statement of Cash Flows)	-6,876	-4,194	2,682
Approved full time equivalent (FTE) staff level	2,226	2,226	0

(a) As specified in the 2013-14 Budget Statements.

(b) Further explanations are contained in Note 38 'Explanatory Statement' of the financial statements on pages 91 to 93.

Total and net cost of services

- The \$2.3 million variance in the total cost of services and \$4.6 million variance in the net cost of services outlined were mainly due to:
 - one-off savings which resulted from unexpected delays in establishing procurement contracts with community sector organisations for new services, most notably additional general foster care placements;
 - a reduction in Information and Communication Technology (ICT) expenditure following a strategic review of the Department's ICT replacement and upgrade program, and savings in contracted ICT services; and
 - a higher than anticipated increase in departmental income, including the \$0.75 million return of the Ministerial Fund from WA No Interest Loans Network Inc.

Total equity

- The \$0.7 million decrease in the Department's total equity was primarily due to an approved increase to the Department's leave liability cap during the year, offset by a decrease in the accumulated deficit.

Net increase/decrease in cash held

- The increase of \$2.7 million in cash held was a result of expenditure savings due to the unexpected delays in establishing procurement contracts with community sector organisations in 2013-14 and unanticipated savings in ICT expenditure.

Approved full time equivalent (FTE) staff level

- There was no movement in the Department's approved FTE level.



Key performance indicator results

- The Department's key performance indicator results are summarised in Table 2.

Table 2: 2013-14 key performance indicator results

Key performance indicator	2013-14 Target ^(a)	2013-14 Actual	Variance ^(b)
Children and young people needing protection are safe from abuse and harm			
<i>Key effectiveness indicators:</i>			
Improved safety - Proportion of children not subject to a subsequent substantiation of harm within 12 months of a previous substantiation of harm	95%	94%	(1%)
Improved safety - Proportion of children not subject to a substantiation of harm 12 months after an assessment of harm that was unsubstantiated	95%	95%	-
<i>Key efficiency indicators:</i>			
Proportion of child safety and wellbeing assessments and an outcome recorded within 30 days	50%	56%	6%
Average cost per child involved in child protection cases	\$6,614	\$6,717	(\$103)
Average cost per 'Working with Children check' activity	\$52	\$50	\$2
Children and young people in the CEO's care receive a high quality of care and have much improved life chances			
<i>Key effectiveness indicators:</i>			
Proportion of children in the CEO's care with comprehensive care planning undertaken within set time frames	85%	85%	-
Average number of placements per child in the CEO's care per year	1.4	1.5	(0.1)
Proportion of Aboriginal children in the CEO's care placed in accordance with the Aboriginal and Torres Strait Islander Child Placement Principle	80%	68%	(12%)
<i>Key efficiency indicator:</i>			
Average cost per child per day in the CEO's care	\$191	\$193	(\$2)
Families and individuals overcome their risks or crises and keep themselves and family members safe			
<i>Key effectiveness indicators:</i>			
Percentage of customers who report that they were supported to provide care and safety to their family members	95%	94%	(1%)
Percentage of customers who report confidence to manage well in the future as a result of receiving services	95%	90%	(5%)
Percentage of customers who report that their needs were met as a result of using services	97%	96%	(1%)
<i>Key efficiency indicator:</i>			
Average cost per client	\$2,126	\$2,119	(\$7)

(a) As specified in the 2013-14 Budget Statements.

(b) Negative variances are shown in brackets.



Child Protection and Family support staff and family members participating in a Signs of Safety meeting



OUTCOME

Children and young people needing protection are safe from abuse and harm.

Service

Protecting children and young people from abuse and harm.

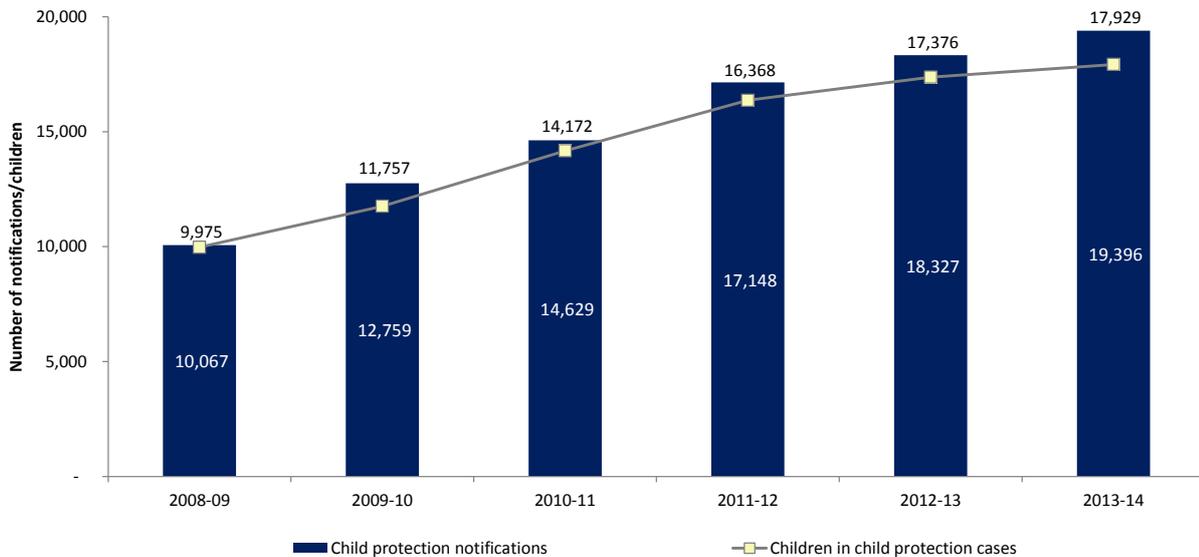


AGENCY PERFORMANCE: CHILD PROTECTION

Notifications about children at risk of abuse and harm

- Almost 19,400 child protection notifications were received by the Department about Western Australian children at risk of abuse and harm, as highlighted in Figure 3.
- Notifications were made by family members, police, teachers, health professionals, government agencies, community sector organisations and other community members.
- Almost 18,000 children were the subject of a child protection case, representing three per cent of all Western Australian children.

Figure 3: Child protection notifications



- Media coverage of high profile cases, heightened awareness and increased community expectations about the Department's role in keeping children safe have contributed to more child protection notifications being made to the Department each year.
- Greater levels of collaboration and integrated service provision between the Department, other government agencies and community sector organisations have also contributed to this trend in recent years.
- Violence in the home, predominantly against women and children, is a major underlying factor in many child protection cases. Other common issues that lead to children being at risk of harm include parental drug and alcohol misuse, mental health issues and financial problems.
- Providing a timely and coordinated response to notifications and improving access to support services is important to helping families overcome the often chronic and co-occurring issues which lead to their children being at risk of harm and abuse.
- The Department provides child protection services across the State, including rural and remote communities. This presents significant challenges in recruiting and retaining suitably qualified staff, managing staff workloads and constraining the higher costs associated with operating in large geographic areas with small populations and limited support services.

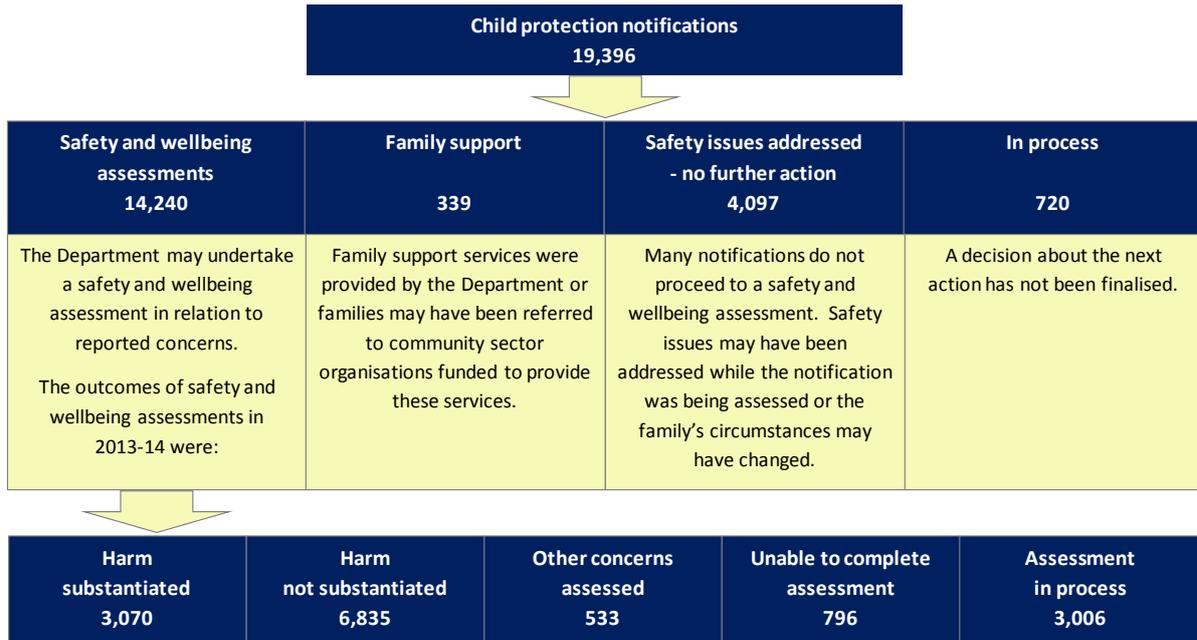


Responses to child protection notifications

Assessments of child protection notifications

- Figure 4 shows that of the 19,396 child protection notifications received, 14,240 were assessed as requiring a safety and wellbeing assessment. In 339 cases, families were referred to family support services and 4,097 notifications did not proceed to an assessment as safety issues had been addressed or there was no role for the Department. A further 720 notifications were under assessment at year end.

Figure 4: Action taken as a result of child protection notifications



- Of the 14,240 safety and wellbeing assessments commenced in 2013-14, child protection concerns were substantiated in 3,070 cases and not substantiated in 6,835 cases. In 533 cases, wellbeing concerns other than harm and abuse were found.
- The Department's *Signs of Safety Child Protection Practice Framework* places families in the centre of assessment, planning and responsibility for the safety of their children. Even when children must be removed for safety reasons, the Department works with the child's family to support sufficient change within the family environment to enable children to return home.
- Families of children assessed for protection concerns often require a range of family support services. In 2013-14, the Department provided 6,769 instances of family support services to 4,424 families, following a notification, during or after an assessment, or after some other contact with the Department. Families were also referred to appropriate community based services.

Outcomes of safety and wellbeing assessments

- Table 3 outlines the outcomes of safety and wellbeing assessments and the actions taken by the Department as a result of these assessments. The overall substantiation rate for assessments involving abuse and neglect was 29.4 per cent of completed assessments.
- Action taken after a safety and wellbeing assessment included:
 - 761 intervention actions, including applications to the Children's Court of Western Australia to bring a child into care; and
 - 2,884 family support services provided to assist families to address child safety concerns.



- In 6,753 cases, safety issues were addressed during the assessment and no further action was required. In 836 cases the Department was either unable to complete the assessment or the assessment was completed but no action was possible.

Table 3: Action taken as a result of safety and wellbeing assessments

Action taken after assessment	Assessment outcome					Total
	Substantiated	Not substantiated	Other concerns assessed	Unable to complete assessment	In process	
Intervention action	761	0	0	0	0	761
Child centred family support	1,064	896	217	0	0	2,177
Family support	209	453	45	0	0	707
Safety issues addressed – No further action	996	5,486	271	0	0	6,753
Action not possible	40	0	0	796	0	836
In process	0	0	0	0	3,006	3,006
Total	3,070	6,835	533	796	3,006	14,240

- Table 4 shows the outcome of the 21,062 assessed concerns in the 14,240 assessments. Emotional abuse was the concern substantiated most often, in 37 per cent of cases. This was followed by neglect (34 per cent), physical abuse (28 per cent) and sexual abuse (22 per cent).

Table 4: Outcome of assessed concerns

Outcome	Assessed concerns					Total
	Neglect ^(a)	Emotional abuse ^(b)	Physical abuse	Sexual abuse	Wellbeing concerns ^(c)	
Substantiated	1,299	1,509	904	652	0	4,364
Unsubstantiated	2,538	2,576	2,322	2,376	0	9,812
No concern	0	0	0	0	944	944
Concern	0	0	0	0	1,078	1,078
In process	987	981	701	656	283	3,608
Unable to complete ^(d)	296	345	242	293	80	1,256
Total	5,120	5,411	4,169	3,977	2,385	21,062

(a) Neglect includes 52 cases where no suitable relative or other adult could be located to care for a child.

(b) Emotional abuse includes psychological abuse.

(c) Wellbeing concerns may include homelessness, family and domestic violence, financial problems, parenting problems, parental substance abuse or parent/adolescent conflict. The recorded outcomes for wellbeing concerns are either "concern" or "no concern".

(d) Refers to circumstances such as a young person's refusal to engage with the Department's worker; or when a subject child or family has relocated during an assessment and their whereabouts were unknown.



Protection applications and orders

- Where abuse and harm has been substantiated, the Department will take action where it has been determined that the child's parents do not have the capacity to protect the child and the child is in need of protection. The Department may:
 - apply to the Children's Court of Western Australia for a warrant to take a child into provisional protection and care;
 - take a child into provisional protection and care without a warrant, if the child is at immediate and substantial risk of harm;
 - make a protection order application for a child; or
 - make an application for a violence restraining order on behalf of a child, if a child is at substantial risk of harm from exposure to family and domestic violence.
- The Court determines whether a child is in need of protection in accordance with section 28 of the *Children and Community Services Act 2004*. If the Court determines that a child is in need of protection, it may grant a protection order (supervision), protection order (time-limited), protection order (until 18) or a protection order (special guardianship).
- Table 5 shows the protection applications lodged and the protection orders granted in the year.

Table 5: Protection applications lodged and orders granted

Application/Order ^{(a) (b)}	
Applications lodged	1,398
Orders granted	1,165

(a) Refer to Table 33 and Table 34 in Appendix 3 for a regional breakdown of these figures.

(b) Some orders granted in the year may be the result of applications made in the previous years, or may not have been preceded by a protection application (such as interstate transfer, Immigration (Guardianship of Children) Act 1946 transfer and adoption orders).

(c) Protection applications and protection orders granted in the year may relate to safety and wellbeing assessments made in previous years.

Mandatory reporting of suspected child sexual abuse

- The Department's Mandatory Reporting Service received a total of 2,169 mandatory reports and 264 non-mandatory reports.
- Mandatory reports resulted in 2,537 child protection notifications, resulting in 1,925 safety and wellbeing assessments. To date, 25 per cent of the 1,555 finalised assessments resulted in harm to children being substantiated. The substantiation rate is likely to increase once all assessments are finalised.
- The Department reviewed its *Policy on Child Sexual Abuse* and strengthened its practice guidance in areas such as assessing grooming behaviours and responding to sexualised behaviours in children.
- The Mandatory Reporting Interagency Training Group have continued to deliver interagency state-wide training and information sessions to mandatory reporters and other professionals, to enhance the quality of reporting. The group is comprised of representatives from the Department, Department of Health, Department of Education, Department of Education Services and WA Police. Since 2009, there have been 219 information sessions held throughout the State with 4,581 participants.
- The Mandatory Reporting Interagency Training Group were finalists in the 2014 Constable Care Child Safety Awards, in the categories of "WA Child Safety Regional and Remote Program Award" and the "WA Government Department and Agency Child Safety Award".



Interagency collaboration to achieve better outcomes for at risk children and their families

- The Department continued to work with government and community sector organisations to enhance processes for identifying children who may be at risk and better support children and families involved in child protection cases. Key initiatives during the year are listed below.
- A range of Memoranda of Understanding (MoU) were developed with community drug and alcohol services with the aim of improving access to services for vulnerable individuals, particularly those with children who are at risk of harm.
- A MoU was signed by a number of State and Commonwealth government departments and family and domestic violence services for sharing information about high risk families.
- A Tripartite Schedule was agreed between the Department, WA Police and the Department of Corrective Services outlining processes for managing serious domestic violence offenders. This will include the capacity for the Department to register victims of family and domestic violence on the Victim Notification Register.
- Commonwealth Government funding for the Child Protection Income Management and Voluntary Income Management measures in existing locations was extended to 30 June 2015.
- The rollout of pre-birth and pre-hearing conferencing was extended to regional areas of WA in conjunction with the Department of Health.
- The Department and Legal Aid WA worked together to improve outcomes for Aboriginal children and their families by undertaking more pre-hearing conferences with parents and including appropriate extended and kinship family members to establish better safety for children.
- A joint commitment was made between the Department and Legal Aid WA to extend the roll out of *Signs of Safety* pre-hearing conferences in child protection proceedings to include regional courts.
- The Department, Legal Aid WA and lawyers in private practice incorporated *Signs of Safety* practice principles in legal documentation presented to the Children's Court of Western Australia to enable parents to clearly understand the Department's concerns about their children's safety.
- A three month pilot program commenced at Banksia Hill Detention Centre involving a collaborative working partnership to improve the management of joint clients in detention, including better transition planning for children in care exiting detention.
- The Department contributed to Integrated Offender Management Working Groups aimed at addressing youth at risk were commenced. These groups are a collaboration of agencies including the Departments of Housing, Corrective Services, Education, and the Metropolitan Youth Bail Service.
- MoUs developed or revised in 2013-14 included those with WA Police and the Departments of Education, Housing and Health.
- The MOU that supports the Family Links Program operating at Bandyup and Boronia Prisons was updated for the ongoing facilitation and safe management of children and infants residing with their mothers in prison or having contact, overnight or occasional visits.





Royal Commission into Institutional Responses to Child Sexual Abuse

- The Department has contributed to the work of the Royal Commission into Institutional Responses to Child Sexual Abuse by responding to notices to produce records and submissions to issues papers. The Department has also participated in roundtable meetings on preventing child sexual abuse in out-of-home care and the use of Working with Children Checks in WA.

Working with Children checks

- The Department administers the *Working with Children (Criminal Record Checking) Act 2004*, which aims to protect children from harm by:
 - deterring people with certain criminal records and behaviours of concern from applying to work with children;
 - preventing people with such criminal records from gaining positions of trust in certain paid and unpaid employment;
 - establishing standards for criminal record screening for working with children; and
 - contributing to awareness that keeping children safe is a whole-of-community responsibility.
- In 2013-14, 109,954 applications for Working with Children Check cards were received and 106,160 cards were issued. Over 307,500 people currently hold cards in WA, equating to approximately one in six adults.
- There were 69 negative notices issued in the year, effectively banning these people from child related work. To date, 448 people have been prohibited from engaging in child related work through the issue of negative notices, or as a result of the cancellation of cards.
- There are over 20,000 employers of people in child related work in WA. The Department worked closely with other government agencies, peak bodies and various community groups to promote the check as part of a broader range of child safety strategies. Customised education sessions were held for various community sectors, including sessions in the Kimberley and Wheatbelt regions.
- Significant work was done to assess the legislative impact of the recommendations resulting from the statutory review of the *Working with Children (Criminal Record Checking) Act 2004*.
- An enhanced Screening Application Assessment Management system was implemented in 2013-14.
- The Working with Children Screening Unit was a finalist in the Institute of Public Administration WA Achievement Awards in the category “Best Practice in Collaboration Between Government and Non-Government Organisations” for its collaborative work with the WA Sports Federation.



Child Protection Minister Hon Helen Morton MLC; Helen Cunningham, WA Sports Federation; and Sandie Van Soelen, Director, Working with Children at the Constable Care Child Safety Awards 2014



Child Protection Minister Helen Morton presenting an award at the 2014 Perth Airport Achiever Awards



OUTCOME

Children and young people in the Chief Executive Officer's care receive a high quality of care and have much improved life chances.

Service

Supporting children and young people in the Chief Executive Officer care.

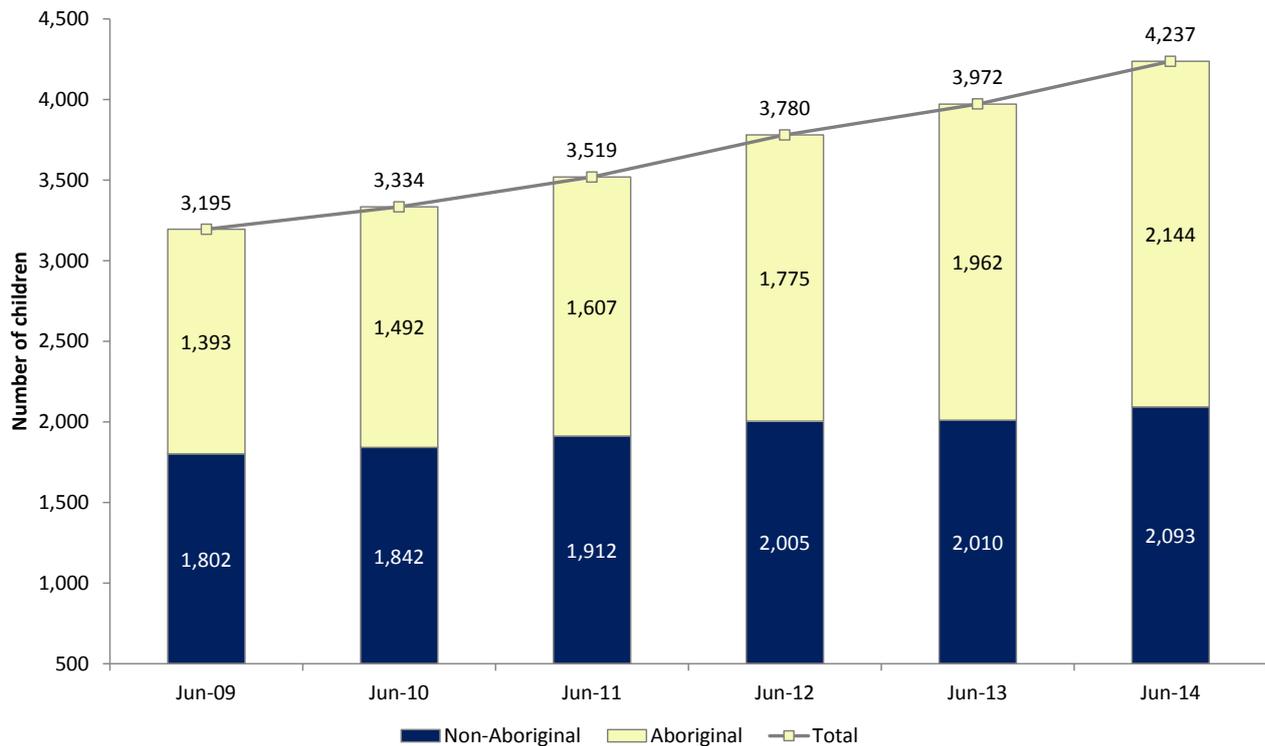


AGENCY PERFORMANCE: CHILDREN AND YOUNG PEOPLE IN CARE

Children and young people in care

- Using the *Signs of Safety Child Protection Practice Framework*, the Department works with vulnerable families to address child safety concerns, with the aim of keeping children with their family. Where there is not sufficient safety within the home, the Department fulfils its statutory responsibility to bring a child into care.
- Figure 5 shows that the number of children in care increased by 6.7 per cent in 2013-14. This growth excludes a further 423 children who left care to long term living arrangements with their carers under Court approved special guardianship orders.
- The annual rate of growth of children requiring out-of-home care has slowed in recent years, however the number of children requiring out-of-home care continued to increase. The number of Aboriginal children in care increased by nine per cent in 2013-14, while the number of non-Aboriginal children in care increased by four per cent.
- The slower rate of children requiring care is a result of the Department working with families using *Signs of Safety*. Another contributing factor has been the increased focus on finding more permanent care arrangements for children who are unlikely to return home, such as special guardianship orders.

Figure 5: Children in care at 30 June 2014



- Children in care range from new born babies to teenagers. 27 per cent of children in care were under the age of five years and 73 per cent were aged five and over.
- Over 2,600 children in care were living in the metropolitan area and over 1,600 children were living in regional areas of the State. Forty nine per cent of Aboriginal children in care were in regional, rural or remote communities across the State.



- Children and young people may be in care for a short period of time, or they may come in and out of care depending on their family circumstances. For a growing number of children, entrenched issues within their families, such as family violence, parental drug and alcohol and mental health issues leads to them remaining in long term care.
- Table 6 shows the length of time in care for children who were in care at 30 June.

Table 6: Children in care at 30 June 2014 by length of time in care ^(a)

Length of time in care	Children	Per cent
Less than 30 days	70	1.7%
30 days to less than 6 months	429	10.1%
6 months to less than 1 year	331	7.8%
1 year to less than 2 years	732	17.3%
2 years to less than 5 years	1,214	28.7%
5 or more years	1,461	34.4%
Total	4,237	100.0%

(a) Refer to Table 38 for a regional breakdown of these figures.

Out-of-home care placements

- The Department consults with the child, family members and others involved in the child's life to find the most appropriate placement for children requiring out-of-home care. The child may be placed with relatives, general foster carers or in family group homes or residential group homes operated by the Department or community sector organisations.
- Table 7 outlines the living arrangements for both Aboriginal and non-Aboriginal children in care at 30 June 2014. Over 40 per cent of children were placed with relatives other than their parents.

Table 7: Children in care at 30 June 2014 by living arrangement

Living arrangement	Aboriginal		Non-Aboriginal		Total	
	Children	Per cent ^(a)	Children	Per cent ^(a)	Children	Per cent ^(a)
Relative foster care	1,042	48.6	779	37.2	1,821	43.0
Departmental foster care	432	20.1	707	33.8	1,139	26.9
Community sector foster care	196	9.1	208	9.9	404	9.5
Community sector residential	164	7.6	113	5.4	277	6.5
Parent/former guardian	109	5.1	148	7.1	257	6.1
Unendorsed arrangement	106	4.9	58	2.8	164	3.9
Departmental residential	69	3.2	46	2.2	115	2.7
Independent living	2	0.1	13	0.6	15	0.4
Prospective adoption	2	0.1	11	0.5	13	0.3
Other	22	1.0	10	0.5	32	0.8
Total	2,144	100.0	2,093	100.0	4,237	100.0

(a) Percentage totals may not equal 100% due to rounding.

- In partnership with the community services sector, the Department commenced the development of a five year plan for out-of-home care. Strategies to facilitate greater stability and permanency for children in care and increasing involvement of the community services sector in out-of-home care provision will be incorporated into the plan.



- The development of enhanced contact centres is a two year project based on innovative practice in the Joondalup and Peel districts. Using the *Circle of Security* attachment learning model, the centres provide child and family friendly environments for contact visits and result in better experiences for children and parents.
- A review of the Department's permanency planning policy and practice guidance commenced to strengthen assessment, planning and timely decision making to enable children to either return to birth parents where it is safe to do so, or be placed in stable, long term care.
- Key achievements for the Home for Life Program included:
 - the merging of appropriate assessment processes for applicants who wish to be approved for both fostering and adoption;
 - an increase in the pool of available carers, with the majority of carers being available for children aged 0 – 5 years; and
 - the achievement of Court ordered permanent placements for three children.

Relative and general foster carers

- There were 835 foster carers approved by the Department, together with 437 foster carers approved by community sector organisations. Another 1,076 relative carers were approved to care for children within their extended family.
- Recruiting and retaining suitable carers is a challenge facing the Department for the foreseeable future, as more children enter care who are unable to be looked after within their extended families.
- The Department implemented innovative social media strategies with the aim of raising awareness of fostering in the Western Australian community and recruiting more carers. These included the development of a foster care recruitment Facebook page, the use of Google advertising to direct more enquiries about fostering to the Department and the production of an information video with foster carers to share their fostering experiences.
- The Department continued to engage with the wider Aboriginal community to increase the number of Aboriginal general foster carers, including local community events such as the Pilbara Recruitment week in May 2014.
- Carer support continued through the provision of recreation camps and respite care, as well as cultural day programs to assist in connecting Aboriginal children with their cultural heritage.
- The Department's *Foster Care Partnership* was consolidated, with further reforms to better support relative carers and grow the capacity of carers to provide stable and healing placements for children who have often experienced traumatic events in their lives prior to entering care.
- Assessment procedures for relative foster carers were revised to work with carers to build their capacity through learning and development.



Fostering staff provide information to potential foster carers at a local community event



Culturally and linguistically diverse (CALD) children and their families

- The Department completed a review of its *Culturally and Linguistically Diverse (CaLD) Services Framework* in December 2013.
- Staff capacity and confidence to engage and work with families from CaLD backgrounds, in particular those from refugee backgrounds, was enhanced by the provision of information, support, and practice resources. CaLD Practice Networks were promoted in key district offices to support learning, sharing resources and practice models for working effectively with CaLD families.
- A new CaLD training and information package was developed to assist foster carers caring for children of CaLD backgrounds.
- At year end, the Department held delegated guardianship responsibilities for seven unaccompanied humanitarian minors from Burma and Liberia.

Residential care services

- The Department has a range of residential care services for children and young people needing out-of-home care who cannot be accommodated with foster carers. Many services are run by community sector organisations.
- With over 260 beds in family group homes and residential group homes, most operated at near full capacity in the year. A few homes were maintained at low capacity to cater for urgent placements, particularly of large sibling groups.
- The *Residential Care (Sanctuary) Framework* continued to be implemented across all residential group homes, placing the Western Australian residential care system at the forefront of best practice therapeutic care. The Department worked towards obtaining *Sanctuary* certification for its residential care service by the end of 2014.

Children with high, complex needs and challenging behaviours

- A growing number of children and young people entering care need specialised care arrangements. There has been a 33 per cent average annual growth in these placements since 2011.
- Foster care or residential care arrangements are often not suitable placement options for children and young people with moderate to severe disability, or who exhibit challenging and unsafe behaviours that present risks to themselves and others in the community. Three programs cater for children and young people requiring high needs placements.
- The Transitional High Needs Program accommodates children and young people who pose a high risk to themselves and the community. Four funded community sector organisations provided services to 55 young people in 2013-14.
- The Specialised Fostering Program caters for children and sibling groups with high to complex needs that cannot be met through foster care arrangements, but who can live in a family setting. Nine community sector organisations supported 189 children and young people with complex needs.
- The Disability Placement Program accommodates children and young people with disability who are registered with the Disability Services Commission. As they become adults, they are assisted to transition to adult services provided by the Disability Services Commission. Eighty-nine children and young people were supported by eleven community sector organisations.



- Seventeen children were supported in the Young People with Exceptionally Complex Needs Program. This is an interagency program that supports the coordination of services required for young people with complex needs that cannot be adequately met through other programs.
- The Department operates the Kath French Secure Care Centre using a therapeutic, trauma informed model of care within the *Sanctuary Framework*. The Centre is a six bed facility that provides up to 21 days of intensive support for young people aged 12-18 years who present an extreme risk to themselves or others. There were 59 admissions to the Centre involving 39 young people.

Standards of care and care planning decisions

- The Department monitors the quality of its child protection and family support services, including services provided directly or by community sector organisations funded by the Department. Children in care, their families and their carers can also seek advice and information about a child's care, including independent scrutiny of care planning decisions.

Standards Monitoring

- The Standards Monitoring Unit assesses the provision of quality care by the Department and funded community sector organisations, as defined in *Better Care, Better Services: Standards for Children and Young People in Protection and Care*. Eight district offices were subject to monitoring reviews, with ten monitoring reviews conducted of residential care services and community sector placement services.

Duty of Care

- The Department responds to allegations of harm to a child by an approved carer by assessing the five competencies outlined in the *Children and Community Services Act 2004*.
- Investigations are undertaken by the Duty of Care Unit with relevant stakeholders, including district offices, community sector organisations, childFIRST and WA Police.
- Of the 4,945 children in care during the year, nine children (or 0.18 per cent) had a substantiated allegation of abuse, with their caregiver assessed as causing significant harm. This compares to nine children last year (0.19 per cent)².

Case Review Panel

- The Case Review Panel independently reviews planning decisions for children in care, such as the child's placement, contact arrangements with family or people who are significant to the child and services for the child. The best interests of the child who is the subject of the care planning decisions is the paramount consideration in panel deliberations.
- There were 35 applications for a review of a decision. Twenty four applications were lodged by a biological parent, two by a foster carer, six by maternal grandparents, two by paternal grandparents and one by a maternal aunt. The main reasons for appeal were placement and contact decisions.
- Nineteen hearings were held, with the care planning decisions made by the Department upheld in 16 cases and partially upheld in three cases. Twelve applications were withdrawn or did not meet the criteria for a hearing. Four hearings were pending at year end.

² Annual figures of children who were the subject of substantiated abuse in care in the previous ten year period range from two to 27 children.



Child participation and advocacy

- The Advocate for Children in Care supports children in care to have a say in decisions that affect their life and identifies and reports on the issues they are concerned about. The Advocate provides individual advocacy services for children in care and assists them to access formal complaints and appeals processes.
- The Advocate for Children in Care was contacted by, or on behalf of, 322 children and young people in care. Emerging themes included concerns about plans for leaving care, contact with family members, placement arrangements, decisions made by the Department and service delays.
- *Viewpoint* is an online, interactive questionnaire that gives children in care an opportunity to provide feedback about their views, wishes and experiences. Child protection workers invite and encourage children in care aged five to 17 years to use *Viewpoint* as the first step in participating in their care planning process.
- 1,094 children in care completed *Viewpoint* this year. The information from *Viewpoint* assisted the Department to better understand and meet the needs of individual children and to identify trends and themes for children in care across WA.
- A working group led by the Advocate for Children in Care has reviewed the existing *Viewpoint* questionnaire to align with national standards, with a focus on being more inclusive and engaging of Aboriginal and culturally and linguistically diverse children in care.

Perth Airport Achiever Awards 2013

- These awards recognise young people aged 15 to 25 years who are, or have been in care and are pursuing further education or training. In April 2014, 34 inspirational young Western Australians received Achiever Awards in three categories: University; Registered Training; and Apprenticeship or Traineeship. A departmental staff member was also recognised for furthering the educational outcomes for young people in care through the Rosie Devlin Award.



2014 Achiever Award winners with Hon Helen Morton MLC, Minister for Child Protection; Emma White, Acting Director General, Department for Child Protection and Family Support; and Fiona Lander, Perth Airport



Interagency collaboration to achieve better outcomes for children in care

- The Department and the Department of Health have developed an action plan in response to a review of the health care planning pathway for children in care. Improvements are underway to refine processes to provide a more efficient pathway for children in care.
- The Department continued its work on the pilot of delegated case management for children in long term, stable placements with community sector organisations. Nineteen children were case managed by Centrecare, Parkerville Children and Youth Care and Wanslea Family Services. A joint evaluation will inform the expansion of this pilot.
- The Volunteer Mentor Program connected 28 young people with an adult volunteer mentor for a minimum of 12 months, providing young people with a consistent role model who engages them in life skills, goal setting and recreational activities.
- The Foster Care Association continued to provide a valuable avenue of support and advocacy for foster carers and helped to inform the work to strengthen the *Foster Care Partnership*.
- The Department's Aboriginal Engagement and Coordination Directorate worked closely with the CREATE Foundation to promote and support Aboriginal children in care. The Department also assisted in trialling CREATE's leaving care kits for young people transitioning from care by disseminating 60 kits to young people turning 17 years of age.
- The Cabinet endorsed *Rapid Response Framework* aims to give children and young people in care prioritised access to government services. An interagency action plan was developed to address the complex health and educational needs of children in care.
- A working group was established between the Department and the Department of Health to guide the delivery of supports and services for early assessment and referral pathways for children with complex health needs (including mental health issues). Guidance and training was enhanced to assist staff to assess and respond to children and young people with mental health issues, such as suicidal thoughts and behaviours, and self-harm.
- Stronger partnerships with mental health agencies were developed to better connect children in care to appropriate services. Progress has been made with stronger agency protocols, regular local arrangements for case consultation and referral and improved access to the Bentley Adolescent Unit, particularly for children with severe, complex and persistent mental disorders.
- The Department of Education provides education assistance for children in care awaiting formal diagnosis of mental health issues, with an individual targeted intervention plan to support the child's engagement in school.
- Guidelines for staff and foster carers to contact the Department of Health's Acute Response Team when a child in care requires an immediate mental health assessment or support services were developed.
- Guidelines were strengthened to improve communication processes when children in care present at Princess Margaret Hospital.





Adoption services

- The Department provided a number of adoption services under the *Adoption Act 1994*. There were four local and nine inter-country adoptions, as well as 27 known adoptions, as shown in Table 8. Of the nine inter-country adoptions that occurred in 2013-14, children were adopted from China, the Philippines and Taiwan.

Table 8: Adoption orders granted by the Family Court or country of origin, by type of adoption

Type of adoption		2013-14	2012-13	2011-12	2010-11
Known adoptions	Carer	2	1	2	2
	Step-parent	18	13	10	7
	Adult	7	12	6	16
	<i>Sub-total known adoptions</i>	27	26	18	25
Unrelated placement adoptions	Local	4	6	3	4
	Inter-country	9	10	5	8
	<i>Sub-total</i>	13	16	8	12
Total adoption orders		40	42	26	37

- In WA, there have been over 22,000 adoptions since 1896, involving in excess of 110,000 parties and their relatives. The Department provided a range of post adoption services for people who have been adopted, as shown in Table 9.

Table 9: Post adoption information services

Services	2013-14	2012-13	2011-12	2010-11
Registrations where services were provided ^(a)	847	828	876	949
Provision of sensitive information	104	141	155	180
Duty enquiry by registered client	374	471	405	458
Messages	146	190	190	240
Outreaches	99	129	156	163
Death notifications	72	94	106	91

(a) Includes registrations made in previous years as services can be provided over time.

- Demand for these services is a result of greater individual interest in family history, the availability of information due to open adoption practices, and the 2013 'National Apology for Forced Adoptions' by the Australian Prime Minister.



The Peel Family and Domestic Violence Response Team - representatives from the Department, Western Australia Police and the Lucy Saw Centre are working collaboratively to increase victim safety and perpetrator accountability



OUTCOME

Families and individuals overcome their risks or crises and keep themselves and family members safe.

Service

Supporting individuals and families at risk or in crisis.



AGENCY PERFORMANCE: SUPPORTING INDIVIDUALS AND FAMILIES AT RISK

- The Department delivers a range of family support services that provide a safety net for individuals, children, young people and families who are experiencing a crisis in their lives.
- Early intervention and prevention services are an important strategy to prevent issues escalating to more serious safety concerns within families, particularly where children are involved.
- The Department's Crisis Care helpline, together with other helplines, are a critical contact point for many clients who are struggling to cope with their circumstances and are seeking assistance.
- The Department delivers family support services directly to clients during child protection cases, as well as referring clients to the Parent Support, Best Beginnings and Strong Families services.
- The majority of individual and family support services are provided by community sector organisations. In 2013-14, community sector organisations received \$98 million to deliver the following services to almost 103,000 people:
 - family and domestic violence support services;
 - homelessness services - accommodation and other support services;
 - at risk youth services;
 - financial counselling services;
 - tenancy support services; and
 - counselling and family mediation services.
- The Department also has responsibility for coordinating welfare support services to people affected by emergencies or natural disasters under State emergency management arrangements.

Family and domestic violence services

- In 2013-14, the Department provided funding of approximately \$21.7 million for the provision of 38 specialist family and domestic violence accommodation and support services.
- Family and Domestic Violence Response Teams operated in 17 locations across the State to provide coordinated responses to families experiencing family and domestic violence.
- The teams improved the safety of child and adult victims and increased perpetrator accountability through early and coordinated intervention following a police call out to a domestic violence incident. The teams operated in partnership with WA Police and community sector domestic violence services.
- Over 45,000 family and domestic violence incidents were responded to by WA Police, with incident reports assessed by the Department for potential child protection concerns. To cope with this demand, enhancements to the Department's client management system were implemented to streamline the reporting process and target services appropriately.

Homelessness services

- Family and domestic violence is the single largest cause of homelessness, as well as being a major underlying factor in many child protection cases.
- A limited affordable accommodation market in the metropolitan and some regional areas of the State has also contributed to a growing number of families and individuals facing homelessness.



- In WA, the Department provided funding for homelessness services through the *National Affordable Housing Agreement (NAHA)* and the *National Partnership Agreement on Homelessness (NPAH)*. Funding for specialist homelessness services was provided to 81 community sector organisations for a range of accommodation and support services for young people, women and children experiencing family and domestic violence, single adults and families.
- The number of beds and specialist homelessness services in Perth and regional areas was increased to meet this growing demand.
- A new homelessness referral and emergency assistance service commenced operation in 2014. Operated in the metropolitan area by Centrecare, the service aims to streamline responses for people who are homeless by improving their access to accommodation and support services.
- The Busselton Women's Refuge commenced operation in February 2014, supporting and accommodating women and children escaping domestic violence in the region.
- Foyer Oxford officially opened in March 2014, providing accommodation for almost 100 young people aged between 16 and 25 years, including young parents who were homeless or at risk of homelessness. Twenty per cent of places were available for young people with current or previous involvement in the child protection system.
- The Interim Night Shelter was officially opened in April 2014, accommodating up to eight chronically homeless men over the age of 18 years.
- A contract for the development of a new purpose built premises for the Interim Night Shelter for Tom Fisher House was also awarded. The new premises will have ten rooms and is due to open in 2015. This is a partnership between the State Government and the St Vincent de Paul Society.
- Construction of the Derby Aboriginal Short Stay Accommodation Service commenced. To be operated by Mercycare from August 2014, the facility was designed for Aboriginal people visiting Derby and will accommodate up to 54 people in both individual and family units.
- The Beacon, an inner city service providing accommodation and support to single men was opened in February 2014. The Beacon is operated by The Salvation Army and replaced Lentarra and Tanderra hostels. The previous capacity was increased by 25 beds to 102 beds.



February 2014 opening of The Beacon, operated by The Salvation Army

Family support networks

- Family Support Networks are a partnership between community sector services and the Department that provide a common entry point for families needing to access locally based family support services.
- The implementation of Family Support Networks has continued, with the establishment of two new sites in Mirrabooka and the Midwest. The Midwest Family Support Network was established in January 2014 with Parkerville Children and Youth Care as the lead agency. In May 2014, following significant local agency development, the Mirrabooka Family Support Network commenced operation, with MercyCare as the lead agency.
- The Armadale Family Support Network, established as the innovation site in April 2012, has supported 965 families (2,852 clients) in its first two years. An evaluation of the AFSN after



12 months concluded that the service had diverted families from the child protection system and engaged them with more appropriate support services at an earlier stage. The evaluation also identified opportunities to improve the network to enhance service delivery to clients.

- The Department, together with other community sector partners, have promoted the model throughout the State, including a presentation with Parkerville and MercyCare at the Western Australian Council of Social Service 2014 conference.

Financial assistance to struggling families

- The Hardship Utilities Grant Scheme (HUGS) enables people to pay their utility accounts and maintain connection to essential services, including electricity, water, and gas, and to avoid eviction. Approximately \$9.27 million was paid through 24,931 grants to eligible applicants.
- Table 10 outlines the support provided by funded financial counselling services in over 72,000 instances in the 2013 calendar year. Assistance included advice on creditor issues, budgeting, negotiation, maintenance of essential services and assistance with housing problems.

Table 10: Funded financial counselling by service provision – 2010 to 2013 ^(a)

Services provided	Instances			
	2013	2012	2011	2010
Budgeting advice and assistance	14,094	13,271	11,578	7,814
Negotiation with essential service providers ^(b)	14,364	11,249	11,249	6,143
Legal and other creditor issues	8,142	8,197	7,573	5,894
Emergency relief	5,138	6,556	5,921	5,030
Assistance to obtain entitlements	7,730	6,559	4,888	3,671
Negotiation	3,087	3,600	4,654	3,341
Referral to legal advice and other services	6,117	4,303	4,556	3,160
Housing issues	3,992	4,433	3,528	2,427
Information and assistance with bankruptcy	1,091	1,199	1,392	1,405
Application for No Interest Loans Scheme	778	1,028	862	1,072
Support to avoid eviction ^(c)	2,347	N/A	N/A	N/A
Other	5,871	3,917	3,839	3,289
Total	72,751	64,312	60,040	43,246

(a) Service data from funded services in the not-for-profit community sector is provided to the Department on a six-monthly basis. Data for January to June 2014 was not available at the time of publication.

(b) Excludes grants made under the Hardship Utilities Grant Scheme.

(c) Support to avoid eviction was a new category from 2013.

- The Department also provided financial assistance to at risk families facing homelessness, escaping family violence, needing help to cover bereavement expenses or requiring disaster relief. Tables 47 and 48 in Appendix 5 provide more information about financial assistance given to eligible clients.

At risk youth

- The Department's *At Risk Youth Strategy 2011-2014* provides strategic direction for targeted programs to high risk young people, with 16 identified actions.
- The strategy has seen improved responses to at risk youth through refinements to the Parent Support service. A refocus of the target group to older children with criminal or antisocial behaviour and truanting was consolidated during the year.



- Parent Support and Youth Justice services have created strong partnerships to work with young people engaged in criminal and antisocial behaviour. Parent Support child protection workers in regional districts have been co-located with local youth justice teams. Co-location has occurred across nine sites in the Goldfields, South West, Great Southern, Murchison, Pilbara, West Kimberley and East Kimberley. In the metropolitan districts, formal case consultation and joint case management have been established.
- Local coordination groups have been created that target at risk or offending young people. The Department, WA Police and Department of Education share information and identify and discuss options for working with young people at risk, including prolific and persistent offenders.
- The capacity of services for those young people who are most at risk expanded through further allocation of funds and retendering of all community youth services, with the Department funding 44 community sector organisations for services aimed at young people at risk. These services provided early intervention, diversional and recreational activities and case management to divert young people away from situations that may impact on their safety.
- In response to concerns for young people on the streets, targeted outreach was implemented in some communities. Operation SHARP responded to concerns for children and young people on the streets in Kununurra. WA Police and Department staff undertook regular operations during the year to identify young people on the street and follow-up with their families. Ongoing work with families is done through the Department's Parent Support services. Save the Children was funded to operate night patrols in the area three times a week. Operation SHARP included a funded youth service to provide at risk youth culturally appropriate diversionary and recreational activities.
- *Youth at Risk*, encompassing the Northbridge initiative and Operation Safe Places in Cannington, also focussed on responding to young people being on the streets late at night. It is collaboration between the WA Police, Mission Australia's Youth Beat Service and the Department's Crisis Care, with 124 contacts in 2013-14. All agencies demonstrated their ongoing commitment to the Department's *Youth at Risk Initiative* through the signing of a *Partnership Understanding Agreement 2013-2016*, which sets out the roles and responsibilities of each agency.

Parent Support service

- The Parent Support service provides up to six months of home visiting casework support to 'hard to reach' parents of school aged children involved in antisocial behaviour, criminal activity or truancy. The service focuses on increasing families' parenting capacity and establishing greater parental responsibility for young people's behaviour.
- There were 1,149 new referrals in 2013-14. A total of 1,585 cases received a service, including 514 cases from the previous year. The service's expansion in various regional locations has been welcomed by families dealing with a child or children where they are involved in truanting, criminal and/or anti-social activities.
- The Department and other government agencies work together with families on Responsible Parenting Agreements which address the problems for which the family has been referred to the service. In total, 983 Responsible Parenting Agreements were commenced in 2013-14.



Northam staff promoting Parent Support and Best Beginnings services



Report on the operation and effectiveness of the *Parental Support and Responsibility Act 2008*

- This report is provided in compliance with section 40 of the *Parental Support and Responsibility Act 2008*, which requires the Department to provide an annual report on the operation and effectiveness of the Act to an independent expert for review. In June 2014, Mr Terry Simpson BSW was appointed to undertake this task.
- The Department's Parent Support Service is responsible for administering the operations of the *Parental Support and Responsibility Act 2008*. Parent Support is a unique service targeted at working with parents who find it hard to ask for help, or who have had trouble working with other services, and as a result are often difficult to engage.
- Parent Support Workers provide up to six months of home visit-based support to families to help them better manage their child's behaviour through activities such as:
 - working with parents to improve their relationship with their child;
 - supporting parents to increase their parenting skills and confidence;
 - assisting parents to communicate with their child more effectively; and
 - helping parents to learn and implement new discipline techniques.

2013-14 operations

- No applications for a Responsible Parenting Order were made in 2013-14.
- There were 983 Responsible Parenting Agreements entered into by the Department for Child Protection and Family Support and 33 agreements entered into by the Department of Education (25 in the Perth metropolitan region and eight in country regions). No Responsible Parenting Agreements were entered into by the Department of Corrective Services.
- Feedback from the Department of Education noted that "Feedback from metropolitan public school principals indicates that Responsible Parenting Agreements were of assistance in improving student attendance and enhancing parental involvement, but that not all of the actions had been achieved for every agreement."
- Parent Support continued to demonstrate effectiveness in assisting parents to keep their children safe and promote their children's wellbeing. During 2013-14:
 - 30 per cent of parents who completed the service made significant changes which were reflected in positive outcomes for the child;
 - 51 per cent of parents who completed the service made some changes which resulted in some positive outcomes for the child; and
 - 19 per cent of parents did not make any gains.
- The joint-agency proposal to repeal the legislation and incorporate Responsible Parenting Agreements into the *Children and Community Services Act 2004* progressed during 2013-14 with drafting of the *Children and Community Services Legislation Amendment and Repeal Bill 2014*.



Independent Reviewer Comments

- These reviewer comments are provided in accordance with Section 40(3) of the *Parental Support and Responsibility Act 2008* (the Act). The objects of the Act are:
 - to acknowledge and support the primary role of parents in safeguarding and promoting the wellbeing of children; and
 - to support and reinforce the role and responsibility of parents to exercise appropriate control over the behaviour of their children.
- The Department's Parent Support Service is responsible for administering the operation of the Act through the development of agreements pursuant to the Act and the *Children and Community Services Act 2004*.
- Parent Support is a unique service targeted at working with parents who find it hard to ask for help, or who have had trouble working with other services, and as a result are often difficult to engage.
- The Department's report of the operations of the Act, prepared pursuant to section 40, provides an encouraging view of the Parent Support Service operations during 2013-14.
- It is notable that no applications for a Responsible Parenting Order were made in 2013-14. However, 983 agreements were entered into by the Department and 33 were entered into by the Department of Education. No agreements were made by the Department of Corrective Services.
- Both the feedback recorded from the Department of Education, and the relatively high percentage of parents (81%) reporting positive outcomes suggest the Parent Support Service is making a positive contribution to the functioning of hard to engage families.
- From the contents of the report it can be concluded that the Parent Support Service is a valuable adjunct to the work of both the Department for Child Protection and Family Support and the Department of Education.
- The annual report notes proposed legislative changes to repeal the *Parental Support and Responsibility Act 2008* and incorporate Responsible Parenting Agreements into the *Children and Community Services Act 2004*. These plans appear sensible given the context in which the success of this service is being achieved and the continuing lack of applications for Responsible Parenting Orders.

Terry Simpson BSW



Best Beginnings service

- Best Beginnings works with parents of infants to improve child health and wellbeing, parent wellbeing, family functioning and social connectedness.
- The program is delivered over two years and targets parents with risk factors such as teenage pregnancy, domestic violence and mental health issues. The program operates in partnership with the Department of Health and is also delivered by three community sector organisations.
- Referrals are largely received from the Department's child protection workers, health professionals and self-referrals, with referrals accepted ante-natally or before a baby is three months of age. In 2013-14, 533 new referrals were made to the service, with 773 families receiving a service.
- Best Beginnings work jointly with other teams across the Department where there are safety and wellbeing concerns. By intervening early, Best Beginnings aims to improve parenting capacity so parents can form a secure attachment to their children and improve their life outcomes. Parents are assisted to care safely for their children, often diverting them from the child protection system.
- New Best Beginning sites were established in Fitzroy Crossing and Newman, while staffing has increased in some regional districts including West Kimberley, Murchison and the South West.



Strong Families program

- The Strong Families program works hard to engage Aboriginal families and provides a service to a large number of Aboriginal families who need assistance to resolve complex or multiple issues. Government and community sector organisations are nominated by families to help them resolve family problems and develop their capacity to engage with these services.
- These families faced a range of issues related to parenting, housing, health, family and domestic violence, budgeting, children not attending school, and the use of alcohol and/or other drugs. In 2013-14, 429 families voluntarily participated in this interagency program and over 200 government and community sector organisations were actively involved in family meetings.
- The Strong Families program continued to consolidate its service delivery with the ongoing development of the Strong Families practice guidance and a strong emphasis on cultural security within practice.

Crisis care and other helplines

- The Department's Crisis Care operated 24 hours a day and received over 38,000 contacts from individuals and families seeking assistance from the Department.
- Crisis care provides a child protection response outside normal business hours, as well as information and counselling services for people across the State who are in crisis and need practical assistance, such as crisis accommodation.
- Other services include the:
 - Child Sexual Abuse Mandatory Reporting Service, a 24 hour service to respond to all mandatory reports of suspected child sexual abuse;
 - Family Helpline, a confidential counselling on issues affecting families and individuals;



- Men's and Women's Family and Domestic Violence helplines which provide professional counselling, support and referral services to both perpetrators and victims; and
 - temporary helplines such as the Emergency Helpline, the St Andrews Hostel Inquiry Helpline and the Speak Up Helpline.
- Crisis Care staff participate in the interagency Youth at Risk Service on Thursday, Friday and Saturday nights. The service identifies and engages with young people who are vulnerable and potentially at risk of harm, and is a collaborative operation with the WA Police, Mission Australia and the Nyoongar Patrol.
 - Table 11 shows the number of contacts received by Crisis Care and its key services in 2013-14.

Table 11: Crisis Care contacts in 2013-14

	Crisis care	Family/ Parenting helplines	Domestic violence helplines	Youth at risk service	Total
Contacts	28,318	5,010	4,770	124	38,222

Emergency management

- Under Western Australian Emergency Management arrangements, the Department is responsible for coordinating the provision of welfare support services to individuals and families affected by emergencies or natural disasters.
- Eight incidents required the Department to initiate an emergency response in the year:
 - Applecross/Belmont storms;
 - Gas explosion in a Lockridge unit complex;
 - Fire in the Shire of Toodyay;
 - Cyclone Christine in the State's Pilbara region;
 - Bushfire in the Perth's hills, including Parkerville, Stoneville and Mount Helena;
 - Fire in the City of Kwinana;
 - Bushfire in the southern suburbs of Banjup, Forrestdale, Atwell and Aubin Grove; and
 - Flooding due to monsoonal lows in the Kimberley and Pilbara regions.
- There were 1,855 individuals who were provided with immediate support including financial assistance, information and personal support, alternative accommodation and counselling.
- There was significant impact on the Parkerville/Stoneville/Mt Helena community resulting from the major bushfire. A community resilience project officer was appointed to assist affected community members during the recovery process.
- In conjunction with the State Welfare Emergency Committee, and with funding assistance from the Natural Disaster Resilience Program, the Department conducted a State Welfare Community Joint Communication and Collaboration Exercise Training. The purpose was to deliver a comprehensive training package that increased awareness, community resilience and capacity to deal with the welfare aspects of a significant emergency.
- Training was conducted in four locations across the Wheatbelt, Perth Hills, Goldfields and Broome. There were 370 participants, with an average of 25 agencies participating at each session.



Working together with government and community sector organisations

- The Department worked collaboratively with other government agencies to better connect vulnerable families with support services needed to overcome the crisis in their lives.
- The Department and the Drug and Alcohol Office (DAO) committed to the renewal of MoUs between districts and community drug service teams (CDSTs). The two agencies assisted districts and CDSTs in renewing and implementing MoUs to improve partnerships and joint work.
- The Department participated in the Infant and Child Mental Health Planning Group. The interagency group provides expert advice and a link to best practice, research, and local, national and international leading practitioners in early childhood, parenting, family support and infant and child mental health.
- The *Strong Families Partnership Agreement* was re-signed with service delivery partners for 2013-2015. The Agreement re-establishes the level of commitment and collaborative working relationships between all parties necessary to facilitate the requirements of the program.
- The Bilateral Schedule between the Department and the Department of Housing was reviewed. The Schedule allows information to be shared in cases where families with children receive a strike under the *Disruptive Behaviour Management Strategy (DBMS)* or on the commencement of eviction. The schedule also provides provisions so young people do not exit care into homelessness.
- Training was provided by Housing representatives to Department staff to increase understanding about the process of issuing strikes under the DBMS and to help identify how families can be better supported to avoid eviction from public housing.
- Findings from the report titled *A Review of Child Protection Income Management* released in March 2014 indicated that income management had helped many families improve their personal circumstances as well as having a broader impact on anti-social behaviour and violence in communities. The Department has worked with the Australian Government to introduce income management incrementally on a trial basis since November 2008 in the Perth metropolitan area, East Kimberley, West Kimberley and certain areas of the Goldfields.
- The Department worked in partnership with several advisory groups to achieve better collaboration with other government agencies and community sector organisations.
- The Child Safety Directors' Group coordinated responses and services to vulnerable children and young people and their families, including those who are in care and addressed systemic blockages in the delivery of services that promote child safety and wellbeing.
- The Community Sector Roundtable provides advice and information to improve outcomes and strengthen the relationship between the Department and the community services sector in relation to the funding and the provision of services. The group examining the macro level issues impacting on the out-of-home care system, further expansion and development of the Family Support Networks, self-directed service design and the integration of youth services.
- The Western Australian Council on Homelessness provides advice to the Minister for Child Protection and this year focussed on integrated responses from community sector organisations and government services, contributed to the development and implementation of State and regional homelessness action plans, and drove initiatives to reduce homelessness. Since its inception the Council has been involved in the development of the *Western Australian Homelessness State Plan 2010-2013: Opening Doors to Address Homelessness; Regional Homelessness Plan Discussion Papers* for each regional area in WA and regional plans to address homelessness in every country and metropolitan region in WA.



SIGNIFICANT ISSUES IMPACTING THE AGENCY

- Demand for child protection services continues to grow, demonstrated by a 13% average annual growth in child protection notifications over the last four years. The Department responds to this demand using its *Signs of Safety Child Protection Practice Framework*, which means that although over 19,000 notifications were received in 2013-14, only 1,026 children entered care.
- With WA police responding to over 45,000 domestic violence incidents and referring these reports to the Department, family and domestic violence is one of the most common underlying issues in child protection cases. The electronic information exchange of incident notifications from WA Police has been successfully integrated into the Department's client information system, enabling more timely responses to children exposed to family and domestic violence.
- Providing safe living arrangements to over 4,100 children and young people requiring care is a significant challenge for the Department, in partnership with the community services sector. In particular, there are over 300 children who exhibit challenging behaviours or who have complex needs and require individualised and intensive care. Constraining the costs of keeping these children safe is a significant challenge.
- Over 50 per cent of children in care are Aboriginal, despite representing only 5.5 per cent of the WA child population. The Department addresses the often complex health and education needs of this vulnerable group of children, and maintains their connection to country and culture.
- The recruitment and retention of foster carers remains a priority. The focus continues to be on placing children and young people with suitable relative carers and also considering more permanent arrangements such as adoption or special guardianship orders for children who are unlikely to return home.
- Maintaining contact with family is critical for children and young people in out-of-home care. Contact centres are being established to enhance the frequency and quality of contact arrangements and to assist in reunifying children with their families.
- The number of out-of-home care placements provided by the community services sector has grown by an average of 17 per cent each year since June 2010. Emergency placements in the metropolitan area and general placements in regional areas are a current focus for growth.
- A growing number of hard-to-reach families and youth 'on the streets' exhibit criminal and antisocial behaviour and may be affected by domestic violence, mental health issues, and alcohol and drug misuse. The Strong Families and Parent Support services work with other government agencies and the community services sector to provide coordinated responses which focus on improving family functioning, parenting capacity and child safety.
- With the successful integration of the Family Support Network in Armadale, two more networks have been established in Mirrabooka and the Mid-West region. The expansion of these networks is considered an effective strategy to reduce demand on statutory child protection services, improve integration of locally based services and more effectively meet the needs of at risk families.
- Homelessness and other support services continue to be affected by the constrained public and private rental market, with increased demand for crisis accommodation and tenancy support services.



DISCLOSURES AND LEGAL COMPLIANCE: INDEPENDENT AUDIT OPINION



Auditor General

INDEPENDENT AUDITOR'S REPORT

To the Parliament of Western Australia

DEPARTMENT FOR CHILD PROTECTION AND FAMILY SUPPORT

Report on the Financial Statements

I have audited the accounts and financial statements of the Department for Child Protection and Family Support.

The financial statements comprise the Statement of Financial Position as at 30 June 2014, the Statement of Comprehensive Income, Statement of Changes in Equity, Statement of Cash Flows, Schedule of Income and Expenses by Service, Schedule of Assets and Liabilities by Service, and Summary of Consolidated Account Appropriations and Income Estimates for the year then ended, and Notes comprising a summary of significant accounting policies and other explanatory information.

Director General's Responsibility for the Financial Statements

The Director General is responsible for keeping proper accounts, and the preparation and fair presentation of the financial statements in accordance with Australian Accounting Standards and the Treasurer's Instructions, and for such internal control as the Director General determines is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

Auditor's Responsibility

As required by the *Auditor General Act 2006*, my responsibility is to express an opinion on the financial statements based on my audit. The audit was conducted in accordance with Australian Auditing Standards. Those Standards require compliance with relevant ethical requirements relating to audit engagements and that the audit be planned and performed to obtain reasonable assurance about whether the financial statements are free from material misstatement.

An audit involves performing procedures to obtain audit evidence about the amounts and disclosures in the financial statements. The procedures selected depend on the auditor's judgement, including the assessment of the risks of material misstatement of the financial statements, whether due to fraud or error. In making those risk assessments, the auditor considers internal control relevant to the Department's preparation and fair presentation of the financial statements in order to design audit procedures that are appropriate in the circumstances. An audit also includes evaluating the appropriateness of the accounting policies used and the reasonableness of accounting estimates made by the Director General, as well as evaluating the overall presentation of the financial statements.

I believe that the audit evidence obtained is sufficient and appropriate to provide a basis for my audit opinion.

**Opinion**

In my opinion, the financial statements are based on proper accounts and present fairly, in all material respects, the financial position of the Department for Child Protection and Family Support at 30 June 2014 and its financial performance and cash flows for the year then ended. They are in accordance with Australian Accounting Standards and the Treasurer's Instructions.

Report on Controls

I have audited the controls exercised by the Department for Child Protection and Family Support during the year ended 30 June 2014.

Controls exercised by the Department for Child Protection and Family Support are those policies and procedures established by the Director General to ensure that the receipt, expenditure and investment of money, the acquisition and disposal of property, and the incurring of liabilities have been in accordance with legislative provisions.

Director General's Responsibility for Controls

The Director General is responsible for maintaining an adequate system of internal control to ensure that the receipt, expenditure and investment of money, the acquisition and disposal of public and other property, and the incurring of liabilities are in accordance with the *Financial Management Act 2006* and the Treasurer's Instructions, and other relevant written law.

Auditor's Responsibility

As required by the *Auditor General Act 2006*, my responsibility is to express an opinion on the controls exercised by the Department for Child Protection and Family Support based on my audit conducted in accordance with Australian Auditing and Assurance Standards.

An audit involves performing procedures to obtain audit evidence about the adequacy of controls to ensure that the Department complies with the legislative provisions. The procedures selected depend on the auditor's judgement and include an evaluation of the design and implementation of relevant controls.

I believe that the audit evidence obtained is sufficient and appropriate to provide a basis for my audit opinion.

Opinion

In my opinion, the controls exercised by the Department for Child Protection and Family Support are sufficiently adequate to provide reasonable assurance that the receipt, expenditure and investment of money, the acquisition and disposal of property, and the incurring of liabilities have been in accordance with legislative provisions during the year ended 30 June 2014.

Report on the Key Performance Indicators

I have audited the key performance indicators of the Department for Child Protection and Family Support for the year ended 30 June 2014.

The key performance indicators are the key effectiveness indicators and the key efficiency indicators that provide information on outcome achievement and service provision.

Director General's Responsibility for the Key Performance Indicators

The Director General is responsible for the preparation and fair presentation of the key performance indicators in accordance with the *Financial Management Act 2006* and the Treasurer's Instructions and for such controls as the Director General determines necessary to ensure that the key performance indicators fairly represent indicated performance.



Auditor's Responsibility

As required by the *Auditor General Act 2006*, my responsibility is to express an opinion on the key performance indicators based on my audit conducted in accordance with Australian Auditing and Assurance Standards.

An audit involves performing procedures to obtain audit evidence about the key performance indicators. The procedures selected depend on the auditor's judgement, including the assessment of the risks of material misstatement of the key performance indicators. In making these risk assessments the auditor considers internal control relevant to the Director General's preparation and fair presentation of the key performance indicators in order to design audit procedures that are appropriate in the circumstances. An audit also includes evaluating the relevance and appropriateness of the key performance indicators for measuring the extent of outcome achievement and service provision.

I believe that the audit evidence obtained is sufficient and appropriate to provide a basis for my audit opinion.

Opinion

In my opinion, the key performance indicators of the Department for Child Protection and Family Support are relevant and appropriate to assist users to assess the Department's performance and fairly represent indicated performance for the year ended 30 June 2014.

Independence

In conducting this audit, I have complied with the independence requirements of the *Auditor General Act 2006* and Australian Auditing and Assurance Standards, and other relevant ethical requirements.

Matters Relating to the Electronic Publication of the Audited Financial Statements and Key Performance Indicators

This auditor's report relates to the financial statements and key performance indicators of the Department for Child Protection and Family Support for the year ended 30 June 2014 included on the Department's website. The Department's management is responsible for the integrity of the Department's website. This audit does not provide assurance on the integrity of the Department's website. The auditor's report refers only to the financial statements and key performance indicators described above. It does not provide an opinion on any other information which may have been hyperlinked to/from these financial statements or key performance indicators. If users of the financial statements and key performance indicators are concerned with the inherent risks arising from publication on a website, they are advised to refer to the hard copy of the audited financial statements and key performance indicators to confirm the information contained in this website version of the financial statements and key performance indicators.

GLEN CLARKE
DEPUTY AUDITOR GENERAL
Delegate of the Auditor General for Western Australia
Perth, Western Australia

8 August 2014



DISCLOSURES AND LEGAL COMPLIANCE: KEY PERFORMANCE INDICATORS

Certification of key performance indicators

I hereby certify that the key performance indicators are based on proper records, are relevant and appropriate for assisting users to assess the Department for Child Protection and Family Support's performance, and fairly represent the performance of the Department for Child Protection and Family Support for the financial year ended 30 June 2014.

Emma White
Acting Accountable Authority
8 August 2014



Outcomes, services and performance information

- The Department is funded to provide a range of services to the Western Australian community, based on three key services. These services are aimed at meeting the broad outcomes agreed by Government, which contribute to meeting the government goal outlined below.

Figure 6: The Department's outcomes and services

Government Goal	Outcomes	Services
Greater focus on achieving results in key service delivery areas for the benefit of all Western Australians.	Children and young people needing protection are safe from abuse and harm	Protecting children and young people from abuse and harm
	Children and young people in the CEO's care receive a high quality of care and have much improved life chances	Supporting children and young people in the CEO's care
	Families and individuals overcome their risks or crises and keep themselves and family members safe	Supporting individuals/ families at risk or in crisis

- The key performance indicators outlined below measure how effective the Department is at achieving its desired outcomes and how efficiently it delivers its services. Several of the Department's key performance indicators are based on performance indicators reported nationally by Australian child protection jurisdictions.
- Results with a variance of 10 per cent or more compared to the target or prior year results are explained.



Key effectiveness indicators

Outcome: Children and young people needing protection are safe from abuse and harm

The Department's improved safety indicators are based on nationally reported indicators which are "...an indicator of governments' objective to reduce the risk of harm to children by appropriately assessing notifications of possible child protection"³.

Improved safety – Proportion of children not subject to a subsequent substantiation of harm within 12 months of a previous substantiation of harm			
	Year	Target	Result
	2013-14	95%	94%
	2012-13	95%	92%
	2011-12	95%	93%
	2010-11	95%	93%
<p>This indicator reflects the effectiveness of the Department's actions in preventing further harm as a result of child abuse and neglect by providing appropriate responses in cases where harm has been substantiated.</p>	<p>The indicator reports the proportion of children who were the subject of a substantiation of harm in the previous year and were not the subject of a subsequent substantiation of harm within the following 12 months.</p> <p>Targets for this indicator can be affected by factors beyond the Department's control when working with these families, and this is reflected in the target.</p> <p>The 2013-14 result represents improved performance compared to the previous year, in which the Department's performance was higher than other Australian child protection jurisdictions⁴.</p>		

Improved safety – Proportion of children not subject to a substantiation of harm 12 months after an assessment of harm that was unsubstantiated			
	Year	Target	Result
	2013-14	95%	95%
	2012-13	95%	95%
	2011-12	95%	96%
	2010-11	95%	94%
<p>This indicator measures the appropriateness of safety and wellbeing assessment outcomes in identifying risks to children, and the adequacy of the intervention undertaken to protect the children from harm in the future.</p>	<p>This indicator reports the proportion of children who were the subject of an assessment of harm that was unsubstantiated in the previous year and who were also not the subject of a substantiation of harm within the subsequent 12 months.</p> <p>Targets for this indicator can be affected by factors beyond the control of the Department when working with these families, and this is reflected in the target. The target was met in 2013-14.</p>		

³ Report on Government Services 2014 Volume F, Productivity Commission (page 15.57).

⁴ Report on Government Services 2014 Volume F, Productivity Commission (page 15.58).



Outcome: Children and young people in the CEO's care receive a high quality of care and have much improved life chances

Two of the most critical success factors that contribute to meeting this outcome are the provision of a stable placement for a child and comprehensive care planning that addresses a child's health, education, cultural, social and recreational needs, as well as providing safe living arrangements.

Proportion of children in the CEO's care with comprehensive care planning undertaken within set timeframes

	Year	Target	Result
	2013-14	85%	85%
	2012-13	85%	90%
<p>When children enter care, the Department seeks to reduce the impact of abuse and neglect and the resulting effects of trauma on child development.</p> <p>The care plan identifies the child's needs, including education, health, and cultural needs, and the steps or measures needed to address those needs.</p>	<p>This indicator reports on the proportion of children in care with comprehensive care planning completed within set timeframes. The indicator incorporates:</p> <ul style="list-style-type: none"> - children in care throughout the year who had a care plan completed in the last 12 months (excluding those children in provisional protection and care⁵), and - children who entered provisional protection and care and had a provisional care plan completed within seven days of entering care. <p>The target takes into account factors outside the Department's control which may impact on its ability to provide timely care planning for every child in the State.</p> <p>The target was achieved in 2013-14, although performance was lower than the previous year. Timely care planning is affected by the need to visit children across large geographical areas and engage with the child's carers, family and other professionals.</p>		

⁵ A child may be taken into provisional protection and care following the execution of a warrant or without a warrant. A child may also come into provisional protection and care where the Court makes an interim order for this purpose.

**Average number of placements per child in the CEO's care per year**

	Year	Target	Result
	2013-14	1.4	1.5
	2012-13	1.4	1.6
	2011-12	1.4	1.5
	2010-11	1.4	1.5

For children in care, stability of placement is an important indicator of quality care and contributes to improved life opportunities.

National and international research shows that stable placements are critical in achieving secure attachments, improved health and educational outcomes and the development of life skills.

This indicator reports the average number of distinct placements in a 12 month period experienced by children who have been in care for more than 12 months. It is based on the nationally reported indicator 'stability of placement'⁶.

The target is determined in recognition of the child's best interests being the paramount consideration when making placement decisions. Several placements may occur in the process of finding the most appropriate longer-term placement for the child.

Placement changes may also be required to respond to circumstances which may be outside of the Department's control, such as a foster carer no longer being able to care for a child placed with them, or a placement not being suitable to manage a young person's challenging behaviours.

The 2013-14 result did not meet the target, however the result represented improved performance compared to the previous year.

⁶ Report on Government Services 2014 Volume F, Productivity Commission (page 15.33-34).



Proportion of Aboriginal children in the CEO's care placed in accordance with the Aboriginal and Torres Strait Islander Child Placement Principle

	Year	Target	Result
	2013-14	80%	68%
	2012-13	80%	69%
	2011-12	85%	71%
	2010-11	85%	73%

This indicator is informed by national and international research on the importance for Aboriginal children who come into care to maintain a connection with family and culture.

This indicator shows the proportion of Aboriginal children in placements that met the first three of the four placement options under the Principle, outlined in section 12(2) of the *Children and Community Services Act 2004*. These include placements with the child's extended family, members of their community or other Aboriginal people or services, as a proportion of all Aboriginal children in the CEO's care.

The indicator is based on the nationally reported 'Placement in accordance with the Aboriginal Child Placement Principle'⁷. The target takes into account that the child's best interests are the paramount consideration when applying the Principle.

The result of 68 per cent in 2013-14 highlights the increasing number of Aboriginal children entering care and the challenges of recruiting Aboriginal foster carers.

The result is comparable to other Australian child protection jurisdictions, with a 69 per cent result achieved nationally in 2012-13 (based on latest available data).

⁷ Report on Government Services 2014 Volume F, Productivity Commission (page 15.39-41).



Outcome: Families and individuals overcome their risks or crises and keep themselves and family members safe

The following indicators use customer survey responses from at risk families and individuals accessing departmental and community sector services. The results are based on a customer perception survey, which is conducted each year between November and December⁸. The majority of surveys are distributed to clients by community sector organisations.

Clients who received a service, either directly from the Department or from community sector organisations funded by the Department, are provided with the opportunity to participate in the survey. Clients return the survey independently to the Department using reply paid envelopes. Data analysis of survey responses shows that survey results fairly represent the client population for this outcome.

The majority of clients surveyed are disadvantaged and/or vulnerable members of the community. The survey provides client feedback on the effectiveness of the support they have received to overcome the crisis in their lives.

Percentage of customers who report that they were supported to provide care and safety to their family members			
	Year	Target	Result
	2013-14	95%	94%
	2012-13	95%	94%
	2011-12	95%	94%
	2010-11	95%	92%
This is an indicator of clients' perceptions of the Department's effectiveness in assisting them to provide care and safety to their family members.		Note: The survey question had a six point response scale with two positive, two negative, one neutral and one not applicable. The indicator is expressed as the percentage of positive responses.	

Percentage of customers who report confidence to manage as a result of receiving services			
	Year	Target	Result
	2013-14	95%	90%
	2012-13	95%	90%
	2011-12	95%	91%
	2010-11	95%	88%
This is an indicator of how effectively the Department assisted customers to achieve self-reliance, as reflected in customers' level of confidence in their ability to manage well in the future.		Note: The survey question had a five point response scale with two positive and two negative ratings around a neutral midpoint. The indicator is expressed as the percentage of positive responses.	

⁸ The 2013-14 survey results have a confidence interval of ± 1.83 per cent at the 95 per cent confidence level. Other survey statistics include:

- Estimated population size: 78,029
- Customers invited to take part: 5,884
- Number of respondents: 2,775
- Response rate: 47.2 per cent



Percentage of customers who report that their needs were met as a result of using services			
	Year	Target	Result
<p>This indicator measures how effectively the Department met the needs of customers receiving family support services.</p> <p>Note: The survey question had a five point response scale with two positive and two negative ratings around a neutral midpoint. The indicator is expressed as the percentage of positive responses.</p>	2013-14	97%	96%
	2012-13	97%	97%
	2011-12	97%	97%
	2010-11	97%	96%

Key efficiency indicators

The Department’s efficiency indicators focus on the unit costs of key activities within its three services. The targets are revised annually during the Budget process.

Service: Protecting children and young people from abuse and harm

Average cost per child involved in child protection cases						
Year	Total cost		Children involved in child protection cases		Average cost per child	
	Target	Result	Target	Result	Target	Result
2013-14	\$122,507,363	\$120,422,175	18,522	17,929	\$6,614	\$6,717
2012-13	\$109,988,535	\$118,590,676	16,841	17,376	\$6,531	\$6,825
2011-12	\$103,768,292	\$105,707,208	13,826	16,368	\$7,505	\$6,458
2010-11	\$90,697,381	\$ 97,325,383	12,409	14,172	\$7,309	\$6,867

This indicator reports the average cost per child involved in a child protection initial inquiry, safety and wellbeing assessment and/or protection application that commenced during the year or that commenced in a prior year and was ongoing during 2013-14.



Average cost per 'Working with Children Check' activity						
Year	Total cost		Number of activities		Average cost per activity	
	Target	Result	Target	Result	Target	Result
2013-14	\$11,072,269	\$11,136,487	213,727	222,458	\$52	\$50
2012-13	\$10,195,166	\$11,647,512	186,786	220,265	\$55	\$53
<p>The <i>Working with Children (Criminal Record Checking) Act 2004</i> aims to improve the safety of children in the community by screening people who work with children and young people. It contributes to ensuring that people who have criminal records which indicate they may harm a child do not gain positions of trust with children in certain paid and unpaid employment or volunteer work.</p> <p>The indicator reflects the two main activities that incorporate a Working with Children Check – processing the initial application and undertaking screening activities. Screening activities occur at the application stage, with subsequent screenings undertaken to assess the ongoing validity of a person's Working with Children card.</p> <p>In 2013-14, 109,954 applications were completed. With over 300,000 people now holding a Working with Children card in Western Australia, an increased level of screening activity is occurring to re-assess notifications about new offences.</p>						

**Proportion of child safety and wellbeing assessments and an outcome recorded within 30 days**

Year	Target	Result
2013-14	50%	56%
2012-13	50%	59% *
2011-12	40%	59% *
2010-11	40%	48% *

This indicator is based on the nationally reported child protection indicator 'Response times'⁹. This reflects the Department's objective to minimise harm, or the likelihood of further harm, to a child by responding to child protection notifications and completing assessments in a timely manner.

This indicator reports the proportion of safety and wellbeing assessments completed within 30 days. While a short or decreasing length of time between recording a notification and completing an investigation is desirable, it is important that expediency does not undermine a thorough and accurate assessment.

Timely completion of assessments is influenced by a number of factors. This includes the time required to engage with at risk families, gather information and assess the often complex and multiple needs of these families, and undertake coordinated responses with other agencies. Performance may also be impacted by the challenges of undertaking child protection work across vast geographical areas, particularly in regional and remote areas.

The 2013-14 result exceeded the target.

* The previous years' results have been recalculated in line with a change in the calculation of the 30 day period. Prior to 2013-14, this indicator measured the days between making a decision that an assessment was required and the assessment completion. In 2013-14, the 30 day period was measured by comparing the days between the commencement and the completion of the assessment.

This more accurately reflects the timeliness of completing an assessment and aligns the Department's external key performance indicator with its internal performance measures, where the timeliness of commencing an assessment and the timeliness of completing an assessment are monitored separately.

This change was made as part of policy and technical changes in the Department's client information system that occurred in March 2014.

The revised methodology resulted in increased performance results compared to those reported in prior years, and compared to previously approved targets. The target for this indicator will be reviewed as a result of this change.

⁹ Report on Government Services 2014 Volume F, Productivity Commission (page 15.26).

**Service: Supporting children and young people in the CEO's care**

Average cost per child per day in the CEO's care						
Year	Total cost		Number of placement days provided		Average cost per child per day in the CEO's care	
	Target	Result	Target	Result	Target	Result
2013-14	\$283,299,803	\$287,650,924	1,485,256	1,491,667	\$191	\$193
2012-13	\$256,088,743	\$273,792,812	1,406,368	1,413,894	\$182	\$194
2011-12	\$233,450,679	\$250,187,117	1,278,769	1,333,642	\$183	\$188
2010-11	\$212,866,443	\$218,908,402	1,244,833	1,243,623	\$171	\$176

This indicator reports the average cost per child per day in the CEO's care. Expenditure includes the cost of case management, providing out-of-home care placements, foster carer subsidies and other support costs. These costs are required to address a child's health, education and other needs as detailed in their care plan, including maintaining a child's connection with their family through ongoing contact arrangements.

The increase in total expenditure from the previous year was predominately a result of the growth in the number of children and young people in the CEO's care.

Service: Supporting individuals/families at risk or in crisis

Average cost per client						
Year	Total cost		Number of clients		Average cost per client	
	Target	Result	Target	Result	Target	Result
2013-14	\$163,313,459	\$170,002,534	80,896	78,029	\$2,126	\$2,119
2012-13	\$158,162,872	\$156,596,227	77,548	79,286	\$2,040	\$1,975
2011-12	\$138,451,244	\$158,415,630	75,383	74,724	\$1,837	\$2,120
2010-11	\$127,295,532	\$134,116,023	70,688	70,348	\$1,801	\$1,906

Australian and international research indicates the individual and community-wide benefits of supporting families early when they seek help to overcome a significant issue or crisis in their lives.

This indicator reports the average cost per client, who was either supported by the Department or a community sector organisation funded by the Department.

Community sector organisations provided services to ninety per cent of these clients, which included the provision of homelessness services, family and domestic violence services and financial counselling. The Department's clients were supported through the Parent Support, Strong Families and Best Beginnings services, in addition to a range of other services.

Client data from services provided directly by the Department is based on the 2013-14 financial year. Client data for services provided by community sector organisations are based on the 2013 calendar year, due to extended reporting timeframes for these organisations to provide client data to the Department.

The increase in the total expenditure from the previous year was due to:

- the additional funding provided in 2013-14 to support the sustainability of community sector service delivery under the Sustainable Funding and Contracting with the NFP Sector Initiative (Component II), and
- the full-year operation of regional Responsible Parenting Services.



DISCLOSURES AND LEGAL COMPLIANCE: FINANCIAL STATEMENTS

Certification of financial statements

The accompanying financial statements of the Department for Child Protection and Family Support have been prepared in compliance with the provisions of the *Financial Management Act 2006* from proper accounts and records to present fairly the financial transactions for the financial year ended 30 June 2014 and the financial position as at 30 June 2014.

At the date of signing we are not aware of any circumstances which would render the particulars included in the financial statements misleading or inaccurate.

Philippa Beamish Burton
Chief Finance Officer
8 August 2014

Emma White
Acting Accountable Authority
8 August 2014



Financial Statements

Statement of Comprehensive Income for the year ended 30 June 2014

	Note	2014 (\$'000)	2013 (\$'000)
COST OF SERVICES			
Expenses			
Employee benefits expense	6	232,081	224,733
Supplies and services	7	55,840	61,215
Depreciation and amortisation expense	8	6,720	6,825
Accommodation expenses	9	27,334	28,350
Grants and subsidies	10	103,579	91,908
Funding for services	11	155,559	142,549
Loss on disposal of non-current assets	16	5	292
Other expenses	12	6,043	7,260
Total cost of services		587,161	563,132
Income			
Revenue			
User charges and fees	13	4,381	4,194
Commonwealth grants and contributions	14	36,693	35,176
Other revenue	15	3,446	2,140
Total revenue		44,520	41,510
Total income other than income from State Government		44,520	41,510
NET COST OF SERVICES		542,641	521,622
INCOME FROM STATE GOVERNMENT	17		
Service appropriation		530,891	496,781
Services received free of charge		2,397	1,892
Royalties for Regions Fund		13,723	8,557
Other funds received from State Government		430	4,543
Total income from State Government		547,441	511,773
SURPLUS/(DEFICIT) FOR THE PERIOD		4,800	(9,849)
OTHER COMPREHENSIVE INCOME			
Changes in asset revaluation surplus	32	(696)	1,518
Total other comprehensive income		(696)	1,518
TOTAL COMPREHENSIVE INCOME FOR THE PERIOD		4,104	(8,331)

See also the 'Schedule of Income and Expenses by Service'.

The Statement of Comprehensive Income should be read in conjunction with the accompanying notes.

**Statement of Financial Position as at 30 June 2014**

	Note	2014 (\$'000)	2013 (\$'000)
ASSETS			
Current Assets			
Cash and cash equivalents	33	8,432	11,603
Restricted cash and cash equivalents	18, 33	1,670	3,591
Receivables	19	2,627	2,681
Amounts receivable for services	20	0	1,600
Other current assets	21	1,626	2,751
Non-current assets classified as held for distribution to owners	22	2,402	0
Total Current Assets		16,757	22,226
Non-Current Assets			
Restricted cash and cash equivalents	18, 33	6,357	5,459
Amounts receivable for services	20	47,275	36,670
Property, plant and equipment	23, 26	102,189	97,559
Leasehold improvements	24, 26	11,532	7,174
Work in progress	25, 26	1,727	9,218
Intangible assets	28, 26	21,963	21,012
Total Non-Current Assets		191,043	177,092
TOTAL ASSETS		207,800	199,318
LIABILITIES			
Current Liabilities			
Payables	30	8,387	12,812
Provisions	31	43,983	42,690
Total Current Liabilities		52,370	55,502
Non-Current Liabilities			
Provisions	31	12,250	12,079
Total Non-Current Liabilities		12,250	12,079
TOTAL LIABILITIES		64,620	67,581
NET ASSETS		143,180	131,737
EQUITY			
Contributed equity	32	92,731	85,392
Reserves		73,982	74,678
Accumulated (deficit)		(23,533)	(28,333)
TOTAL EQUITY		143,180	131,737

See also the 'Schedule of Assets and Liabilities by Service'.

The Statement of Financial Position should be read in conjunction with the accompanying notes.

**Statement of Changes in Equity for the year ended 30 June 2014**

	Note	Contributed equity (\$'000)	Reserves (\$'000)	Accumulated Surplus/ (deficit) (\$'000)	Total equity (\$'000)
Balance at 1 July 2012	32	86,272	73,160	(18,484)	140,948
Restated balance at 1 July 2012		86,272	73,160	(18,484)	140,948
(Deficit)		0	0	(9,849)	(9,849)
Other comprehensive income		0	1,518	0	1,518
Total comprehensive income for the period		0	1,518	(9,849)	(8,331)
Transactions with owners in their capacity as owners:					
Distribution to owners		(880)	0	0	(880)
Total		(880)	0	0	(880)
Balance at 30 June 2013		85,392	74,678	(28,333)	131,737
Balance at 1 July 2013		85,392	74,678	(28,333)	131,737
Surplus		0	0	4,800	4,800
Other comprehensive income		0	(696)	0	(696)
Total comprehensive income for the period		0	(696)	4,800	4,104
Transactions with owners in their capacity as owners:					
Capital appropriations		8,586	0	0	8,586
Distribution to owners		(1,247)	0	0	(1,247)
Total		7,339	0	0	7,339
Balance at 30 June 2014		92,731	73,982	(23,533)	143,180

The Statement of Changes in Equity should be read in conjunction with the accompanying notes.

**Statement of Cash Flows for the year ended 30 June 2014**

	Note	2014 (\$'000)	2013 (\$'000)
CASH FLOWS FROM STATE GOVERNMENT			
Receipts			
Service appropriation	17	520,286	485,752
Capital appropriations	32	8,586	0
Holding account drawdowns		1,600	3,000
Royalties for Regions Fund		13,723	8,557
Other funds received from State Government		430	4,543
Net cash provided by State Government		544,625	501,852
Utilised as follows:			
CASH FLOWS FROM OPERATING ACTIVITIES			
Payments			
Employee benefits		(229,200)	(217,956)
Supplies and services		(54,328)	(58,338)
Accommodation		(27,255)	(28,324)
Grants and subsidies		(105,211)	(90,290)
Funding for services		(157,022)	(142,645)
GST payments on purchases		(31,445)	(29,262)
Other payments		(5,762)	(7,082)
Receipts			
User charges and fees		4,368	4,194
Commonwealth grants and contributions		36,446	35,176
GST receipts on sales		3,634	3,512
GST receipts from taxation authority		27,311	26,087
Other receipts		3,218	2,139
Net cash (used in) operating activities	33	(535,246)	(502,789)
CASH FLOWS FROM INVESTING ACTIVITIES			
Payments			
Purchase of non-current assets		(13,573)	(11,229)
Net cash (used in) investing activities		(13,573)	(11,229)
Net (decrease)/increase in cash and cash equivalents		(4,194)	(12,166)
Cash and cash equivalents at the beginning of period		20,653	32,819
CASH AND CASH EQUIVALENTS AT THE END OF PERIOD	33	16,459	20,653

The Statement of Cash Flows should be read in conjunction with accompanying notes.

Schedule of Income and Expenses by Service for the year ended 30 June 2014

	Supporting Children and Young People in the CEO's Care		Protecting Children and Young People from Abuse and Harm		Supporting Individuals/Families at Risk or in Crisis		TOTAL	
	2014	2013	2014	2013	2014	2013	2014	2013
	(\$'000)	(\$'000)	(\$'000)	(\$'000)	(\$'000)	(\$'000)	(\$'000)	(\$'000)
COSTS OF SERVICES								
Expenses								
Employee benefits expense	111,135	107,403	80,004	76,890	40,942	40,440	232,081	224,733
Supplies and services	21,277	24,427	22,462	24,007	12,101	12,781	55,840	61,215
Depreciation and amortisation expense	3,666	3,637	2,165	2,248	889	940	6,720	6,825
Accommodation expenses	13,267	13,842	10,307	10,646	3,760	3,862	27,334	28,350
Grants and subsidies	90,844	80,546	1,261	1,186	11,474	10,176	103,579	91,908
Funding for services	44,569	40,277	13,328	12,792	97,662	89,480	155,559	142,549
Loss on disposal of non-current assets	2	139	2	96	1	57	5	292
Other expenses	2,892	3,522	2,030	2,373	1,121	1,365	6,043	7,260
Total cost of services	287,652	273,793	131,559	130,238	167,950	159,101	587,161	563,132
Income								
User charges and fees	37	49	4,328	4,131	16	14	4,381	4,194
Commonwealth grants and contributions	-	-	-	-	36,693	35,176	36,693	35,176
Other revenue	1,170	822	850	457	1,426	861	3,446	2,140
Total income other than income from State Government	1,207	871	5,178	4,588	38,135	36,051	44,520	41,510
NET COST OF SERVICES	286,445	272,922	126,381	125,650	129,815	123,050	542,641	521,622
INCOME FROM STATE GOVERNMENT								
Service appropriation	285,999	264,452	125,158	120,773	119,734	111,556	530,891	496,781
Services received free of charge	1,291	1,007	565	460	541	425	2,397	1,892
Royalties for Regions Fund	1,526	1,571	1,696	1,725	10,501	5,261	13,723	8,557
Other funds received from State Government	-	-	-	-	430	4,543	430	4,543
Total income from State Government	288,816	267,030	127,419	122,958	131,206	121,785	547,441	511,773
Surplus/(deficit) for the period	2,371	(5,892)	1,038	(2,692)	1,391	(1,265)	4,800	(9,849)

The Schedule of Income and Expenses by Service should be read in conjunction with the accompanying notes.



Schedule of Assets and Liabilities by Service for the year ended 30 June 2014

	Supporting Children and Young People in the CEO's Care		Protecting Children and Young People from Abuse and Harm		Supporting Individuals/ Families at Risk or in Crisis		TOTAL	
	2014 (\$'000)	2013 (\$'000)	2014 (\$'000)	2013 (\$'000)	2014 (\$'000)	2013 (\$'000)	2014 (\$'000)	2013 (\$'000)
ASSETS								
Current Assets	7,204	8,844	4,922	6,036	4,631	7,346	16,757	22,226
Non-Current Assets	114,743	112,937	49,809	44,653	26,491	19,502	191,043	177,092
Total Assets	121,947	121,781	54,731	50,689	31,122	26,848	207,800	199,318
LIABILITIES								
Current Liabilities	23,866	25,867	19,059	18,139	9,445	11,496	52,370	55,502
Non-current Liabilities	5,441	4,898	4,642	3,620	2,167	3,561	12,250	12,079
Total Liabilities	29,307	30,765	23,701	21,759	11,612	15,057	64,620	67,581
NET ASSETS	92,640	91,016	31,030	28,930	19,510	11,791	143,180	131,737

The Schedule of Assets and Liabilities by Service should be read in conjunction with the accompanying notes.



**Summary of Consolidated Account Appropriations and Income Estimates for the year ended 30 June 2014**

	2014 Estimate (\$'000)	2014 Actual (\$'000)	Variance (\$'000)	2014 Actual (\$'000)	2013 Actual (\$'000)	Variance (\$'000)
DELIVERY OF SERVICES						
Item 74 Net amount appropriated to deliver services	526,273	530,459	4,186	530,459	496,365	34,094
Amount authorised by other statutes - Salaries and Allowances Act 1975	432	432	-	432	416	16
Royalties for Regions Fund	14,448	13,723	(725)	13,723	8,557	5,166
Total appropriations provided to deliver services	541,153	544,614	3,461	544,614	505,338	39,276
CAPITAL						
Item 157 Capital appropriation	10,586	8,586	(2,000)	8,586	-	8,586
GRAND TOTAL	551,739	553,200	1,461	553,200	505,338	47,862
Details Of Expenses by Service						
Supporting Children and Young People in the CEO's Care	283,300	287,652	4,352	287,652	273,793	13,859
Protecting Children and Young People from Abuse and Harm	133,580	131,559	(2,021)	131,559	130,238	1,321
Supporting Individuals/Families at Risk or in Crisis	172,547	167,950	(4,597)	167,950	159,101	8,849
Total cost of services	589,427	587,161	(2,266)	587,161	563,132	24,029
Less total income	(42,238)	(44,520)	2,282	(44,520)	(41,510)	(3,010)
Net cost of services	547,189	542,641	(4,548)	542,641	521,622	21,019
Adjustments ^(a)	(6,036)	1,973	8,009	1,973	(16,284)	18,257
Total appropriations provided to deliver services	541,153	544,614	3,461	544,614	505,338	39,276
Capital expenditure						
Purchase of non-current physical assets	15,893	13,573	(2,320)	13,573	11,229	2,344
Adjustments for other funding sources	(5,307)	(4,987)	320	(4,987)	(11,229)	6,242
Capital appropriations	10,586	8,586	(2,000)	8,586	-	8,586

(a) Adjustments comprise movements in cash balances and other accrual items such as receivables, payables and superannuation.

Note 38 'Explanatory statement' provides details of any significant variations between estimates and actual results for 2014 and between the actual results for 2014 and 2013.



Notes to the Financial Statements for the year ended 30 June 2014

1 Australian Accounting Standards

General

The Department's financial statements for the year ended 30 June 2014 have been prepared in accordance with Australian Accounting Standards. The term 'Australian Accounting Standards' includes Standards and Interpretations issued by the Australian Accounting Standards Board (AASB).

The Department has adopted any applicable new and revised Australian Accounting Standards from their operative dates.

Early adoption of standards

The Department cannot early adopt an Australian Accounting Standard unless specifically permitted by TI 1101 *Application of Australian Accounting Standards and Other Pronouncements*. There has been no early adoption of Australian Accounting Standards that have been issued or amended (but not operative) by the Department for the annual reporting period ended 30 June 2014.

2 Summary of significant accounting policies

a General Statement

The Department is a not-for-profit reporting entity that prepares general purpose financial statements in accordance with Australian Accounting Standards, the Framework, Statements of Accounting Concepts and other authoritative pronouncements of the AASB as applied by the Treasurer's instructions. Several of these are modified by the Treasurer's instructions to vary application, disclosure, format and wording.

The *Financial Management Act 2006* and the Treasurer's instructions impose legislative provisions that govern the preparation of financial statements and take precedence over Australian Accounting Standards, the Framework, Statements of Accounting Concepts and other authoritative pronouncements of the AASB.

Where modification is required and has had a material or significant financial effect upon the reported results, details of that modification and the resulting financial effect are disclosed in the notes to the financial statements.

b Basis of Preparation

The financial statements have been prepared on the accrual basis of accounting using the historical cost convention, except for land, buildings and leasehold improvement which have been measured at fair value.

The accounting policies adopted in the preparation of the financial statements have been consistently applied throughout all periods presented unless otherwise stated.

The financial statements are presented in Australian dollars and all values are rounded to the nearest thousand dollars (\$'000).

Note 3 'Judgements made by management in applying accounting policies' discloses judgements that have been made in the process of applying the Department's accounting policies resulting in the most significant effect on amounts recognised in the financial statements.



Notes to the Financial Statements for the year ended 30 June 2014

Note 4 'Key sources of estimation uncertainty' discloses key assumptions made concerning the future, and other key sources of estimation uncertainty at the end of the reporting period, that have a significant risk of causing a material adjustment to the carrying amounts of assets and liabilities within the next financial year.

c Reporting Entity

The reporting entity is solely comprised of the Department for Child Protection and Family Support.

Mission

The Department's mission is to protect and care for children and young people who are in need, and support families and individuals who are at risk or in crisis.

The Department is primarily funded by Parliamentary appropriations. The financial statements encompass all funds through which the Department controls resources to carry on its functions.

Services

The Department provides the following services:

Service 1: Supporting Children and Young people in the Chief Executive Officer's (CEO's) Care

Ensures that children and young people in the CEO's care receive a high quality of care and have much improved life chances.

Service 2: Protecting Children and Young People from Abuse and Harm

Ensures that children and young people needing protection are safe from abuse and harm.

Service 3: Supporting Individuals/Families at Risk or In Crisis

Ensures that families and individuals overcome their risks or crises and keep themselves and family members safe.

d Contributed Equity

AASB Interpretation 1038 *Contributions by Owners Made to Wholly-Owned Public Sector Entities* requires transfers in the nature of equity contributions, other than as a result of a restructure of administrative arrangements, to be designated by the Government (the owner) as contributions by owners (at the time of, or prior to transfer) before such transfers can be recognised as equity contributions. Capital appropriations have been designated as contributions by owners by TI 955 *Contributions by Owners made to Wholly Owned Public Sector Entities* and have been credited directly to Contributed equity.

The transfers of net assets to/from other agencies, other than as a result of a restructure of administrative arrangements, are designated as contributions by owners where the transfers are non-discretionary and non-reciprocal.

e Income

Revenue recognition

Revenue is recognised and measured at the fair value of consideration received or receivable. Revenue is recognised for the major business activities as follows:

Provision of services

Revenue is recognised by reference to the stage of completion of the transaction.



Notes to the Financial Statements for the year ended 30 June 2014

Service Appropriations

Service Appropriations are recognised as revenues at fair value in the period in which the Department gains control of the appropriated funds. The Department gains control of appropriated funds at the time those funds are deposited to the bank account or credited to the 'Amounts receivable for services' (holding account) held at Treasury.

Net Appropriation Determination

The Treasurer may make a determination providing for prescribed receipts to be retained for services under the control of the Department. In accordance with the determination specified in the 2013-2014 Budget Statements, the Department retained \$44.52 million in 2014 (\$41.51 million in 2013) from the following:

- Proceeds from fees and charges;
- Commonwealth specific purpose grants and contributions;
- State Government grants and contributions; and
- Other departmental revenue.

Grants, donations, gifts and other non-reciprocal contributions

Revenue is recognised at fair value when the Department obtains control over the assets comprising the contributions, usually when cash is received.

Other non-reciprocal contributions that are not contributions by owners are recognised at their fair value. Contributions of services are only recognised when a fair value can be reliably determined and the services would be purchased if not donated.

Royalties for Regions funds are recognised as revenue at fair value in the period in which the Department obtains control over the funds. The Department obtains control of the funds at the time the funds are deposited into the Department's bank account.

Gains

Realised or unrealised gains are usually recognised on a net basis. These include gains arising on the disposal of non-current assets and some revaluations of non-current assets.

f Property, Plant and Equipment and Leasehold Improvements

Capitalisation/Expensing of assets

Items of property, plant and equipment and leasehold improvement costing \$5,000 or more are recognised as assets and the cost of utilising assets is expensed (depreciated) over their useful lives. Items of property, plant and equipment and leasehold improvement costing less than \$5,000 are immediately expensed direct to the Statement of Comprehensive Income (other than where they form part of a group of similar items which are significant in total).

Initial recognition and measurement

Property, plant and equipment and leasehold improvement are initially recognised at cost. For items of property, plant and equipment and leasehold improvement acquired at no cost or for nominal cost, the cost is the fair value at the date of acquisition.

Subsequent measurement

Subsequent to initial recognition as an asset, the revaluation model is used for the measurement of land, buildings and leasehold improvement and historical cost for all other property, plant and equipment. Land and buildings are carried at fair value less accumulated depreciation (buildings only) and accumulated impairment losses. All other items of property, plant and equipment are stated at historical cost less accumulated depreciation and accumulated impairment losses.



Notes to the Financial Statements for the year ended 30 June 2014

Where market-based evidence is available, the fair value of land and buildings is determined on the basis of current market buying values determined by reference to recent market transactions. When buildings are revalued by reference to recent market transactions, the accumulated depreciation is eliminated against the gross carrying amount of the asset and the net amount restated to the revalued amount.

In the absence of market-based evidence, fair value of land and buildings is determined on the basis of existing use. This normally applies where buildings are specialised or where land use is restricted. Fair value for existing use buildings is determined by reference to the cost of replacing the remaining future economic benefits embodied in the asset, i.e. the depreciated replacement cost. Where the fair value of buildings is determined on the depreciated replacement cost basis, the accumulated depreciation is eliminated against the gross carrying amount of the asset and the net amount restated to the revalued amount. Fair value for restricted use land is determined by comparison with market evidence for land with similar approximate utility (high restricted use land) or market value of comparable unrestricted land (low restricted use land).

Land and buildings are independently valued annually by the Western Australian Land Information Authority (Valuation Services) and recognised annually to ensure that the carrying amount does not differ materially from the asset's fair value at the end of the reporting period.

Leasehold improvements are carried at historical cost less accumulated depreciation and accumulated impairment losses.

The most significant assumptions and judgements in estimating fair value are made in assessing whether to apply the existing use basis to assets and in determining estimated economic life. Professional judgement by the valuer is required where the evidence does not provide a clear distinction between market type assets and existing use assets.

Derecognition

Upon disposal or derecognition of an item of property, plant and equipment and leasehold improvement any revaluation surplus relating to that asset is retained in the asset revaluation surplus.

Asset Revaluation Reserve

The asset revaluation surplus is used to record increments and decrements on the revaluation of non-current assets as described in note 23 'Property, plant and equipment'.

Depreciation

All non-current assets having a limited useful life are systematically depreciated over their estimated useful lives in a manner that reflects the consumption of their future economic benefits.

Depreciation is calculated using the straight line method, using rates which are reviewed annually. Estimated useful lives for each class of depreciable asset are:

Buildings	25 years
Office machines, furniture and equipment	5 years
Computer equipment	4 years



Notes to the Financial Statements for the year ended 30 June 2014

Leasehold improvements are depreciated on a straight line basis over the life of the lease or the life of the asset, whichever is less.

Land is not depreciated.

g Intangible Assets

Capitalisation/Expensing of assets

Acquisitions of intangible assets costing \$5,000 or more and internally generated intangible assets costing \$50,000 or more are capitalised. The cost of utilising the assets is expensed (amortised) over their useful lives. Costs incurred below these thresholds are immediately expensed directly to the Statement of Comprehensive Income.

Intangible assets are initially recognised at cost. For assets acquired at no cost or for nominal cost, the cost is their fair value at the date of acquisition. The Department does not have any intangible assets with an indefinite useful life.

The cost model is applied for subsequent measurement requiring the asset to be carried at cost less any accumulated amortisation and accumulated impairment losses.

Amortisation for intangible assets with finite useful lives is calculated for the period of the expected benefit (estimated useful life which is reviewed annually) on the straight line basis. All intangible assets controlled by the Department have a finite useful life and zero residual value.

The expected useful lives for each class of intangible asset are:

Computer software	3-15 years
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Computer software

Software that is an integral part of the related hardware is recognised as property, plant and equipment. Software that is not an integral part of the related hardware is recognised as an intangible asset. Software costing less than \$5,000 is expensed in the year of acquisition.

h Impairment of Assets

Property, plant and equipment, leasehold improvement and intangible assets are tested for any indication of impairment at the end of each reporting period. Where there is an indication of impairment, the recoverable amount is estimated. Where the recoverable amount is less than the carrying amount, the asset is considered impaired and is written down to the recoverable amount and an impairment loss is recognised. Where an asset measured at cost is written down to recoverable amount, an impairment loss is recognised in profit or loss. Where a previously revalued asset is written down to recoverable amount, the loss is recognised as a revaluation decrement in other comprehensive income. As the Department is a not-for-profit entity, unless a specialised asset has been identified as a surplus asset, the recoverable amount is the higher of an asset's fair value less costs to sell and depreciated replacement cost.

The risk of impairment is generally limited to circumstances where an asset's depreciation is materially understated, where the replacement cost is falling or where there is a significant change in useful life. Each relevant class of assets is reviewed annually to verify that the accumulated depreciation/amortisation reflects the level of consumption or expiration of the asset's future economic benefits and to evaluate any impairment risk from falling replacement costs.



Notes to the Financial Statements for the year ended 30 June 2014

Intangible assets with an indefinite useful life and intangible assets not yet available for use are tested for impairment at the end of each reporting period irrespective of whether there is any indication of impairment. The Department does not have any such intangible assets for the reporting period.

The recoverable amount of assets identified as surplus assets is the higher of fair value less costs to sell and the present value of future cash flows expected to be derived from the asset. Surplus assets carried at fair value have no risk of material impairment where fair value is determined by reference to market-based evidence. Where fair value is determined by reference to depreciated replacement cost, surplus assets are at risk of impairment and the recoverable amount is measured. Surplus assets at cost are tested for indications of impairment at the end of each reporting period.

i Non-current assets (or disposal groups) classified as held for distribution to owners

Non-current assets (or disposal groups) held for distribution to owners are recognised at the lower of carrying amount and fair value less costs to distribute, and are disclosed separately from other assets in the Statement of Financial Position. Assets classified as held for distribution to owners are not depreciated or amortised.

All Crown land holdings are vested in the Department by the Government. The Department of Lands (DoL) is the only agency with the power to sell Crown land. The Department transfers the Crown land and any attached buildings to DoL when the land becomes available for distribution.

j Leases

The Department holds operating leases for motor vehicles, residential care facilities, head office and a number of branch office buildings. Operating leases are expensed on a straight line basis over the lease term as this represents the pattern of benefits derived from the leased properties.

The Department has no finance lease commitments at this time.

k Financial Instruments

In addition to cash, the Department has two categories of financial instrument:

- Receivables; and
- Financial liabilities measured at amortised cost.

Financial instruments have been disaggregated into the following classes:

Financial Assets

- Cash and cash equivalents
- Restricted cash and cash equivalents
- Receivables
- Amounts receivable for services

Financial Liabilities

- Payables

Initial recognition and measurement of financial instruments is at fair value which normally equates to the transaction cost or the face value. Subsequent measurement is at amortised cost using the effective interest method.

The fair value of short-term receivables and payables is the transaction cost or the face value because there is no interest rate applicable and subsequent measurement is not required as the effect of discounting is not material.



Notes to the Financial Statements for the year ended 30 June 2014

l Cash and Cash Equivalents

For the purpose of the Statement of Cash Flows, cash and cash equivalent (and restricted cash and cash equivalent) assets comprise cash on hand which are subject to insignificant risk of changes in value.

m Accrued Salaries

Accrued salaries [see note 30 'Payables'] represent the amount due to staff but unpaid at the end of the financial year. Accrued salaries are settled within a fortnight of the financial year end. The Department considers the carrying amount of accrued salaries to be equivalent to its fair value.

The accrued salaries suspense account [See note 18 'Restricted cash and cash equivalents'] consists of amounts paid annually into a suspense account over a period of 10 financial years to largely meet the additional cash outflow in each eleventh year when 27 pay days occur instead of the normal 26. No interest is received on this account.

n Amounts Receivable for Services (Holding Account)

The Department receives funding on an accrual basis. The appropriations are paid partly in cash and partly as an asset (holding account receivable). The holding account receivable balance, resulting from service appropriation funding is accessible on the emergence of the cash funding requirement to cover leave entitlements and asset replacement.

o Receivables

Receivables are recognised at original invoice amount less an allowance for any uncollectible amounts (i.e. impairment). The collectability of receivables is reviewed on an ongoing basis and any receivables identified as uncollectible are written off against the allowance account. The allowance for uncollectible amounts (doubtful debts) is raised when there is objective evidence that the Department will not be able to collect the debts. The carrying amount is equivalent to fair value as it is due for settlement within 30 days.

p Payables

Payables are recognised at the amounts payable when the Department becomes obliged to make future payments as a result of a purchase of assets or services. The carrying amount is equivalent to fair value, as settlement is generally within 30 days.

q Provisions

Provisions are liabilities of uncertain timing or amount and are recognised where there is a present legal or constructive obligation as a result of a past event and when the outflow of resources embodying economic benefits is probable and a reliable estimate can be made of the amount of the obligation. Provisions are reviewed at the end of each reporting period.

Provisions - employee benefits

All annual leave and long service leave provisions are in respect of employees' services up to the end of the reporting period.



Notes to the Financial Statements for the year ended 30 June 2014

Annual Leave

The liability for annual leave that is expected to be settled within 12 months after the end of the reporting period is recognised and measured at the undiscounted amounts expected to be paid when the liability is settled.

Annual leave that is not expected to be settled wholly within 12 months after the end of the reporting period and is therefore considered to be other long-term employee benefits'. The annual leave liability is recognised and measured at the present value of amounts expected to be paid when the liabilities are settled using the remuneration rate expected to apply at the time of settlement.

When assessing expected future payments consideration is given to expected future wage and salary levels including non-salary components such as employer superannuation contributions, as well as the experience of employee departures and periods of service. The expected future payments are discounted using market yields at the end of the reporting period on national government bonds with terms to maturity that match, as closely as possible, the estimated future cash outflows.

The provision for annual leave is classified as a current liability as the Department does not have an unconditional right to defer settlement of the liability for at least 12 months after the end of the reporting period.

Long service leave

The liability for long service leave that is expected to be settled within 12 months after the end of the reporting period is recognised and measured at the undiscounted amounts expected to be paid when the liability is settled.

Long service leave is not expected to be settled wholly within 12 months after the end of the reporting period is recognised and measured at the present value of amounts expected to be paid when the liabilities are settled using the remuneration rate expected to apply at the time of settlement.

When assessing expected future payments consideration is given to expected future wage and salary levels including non salary components such as employer superannuation contributions, as well as the experience of employee departures and periods of service. The expected future payments are discounted using market yields at the end of the reporting period on national government bonds with terms to maturity that match, as closely as possible, the estimated future cash outflows.

Unconditional long service leave provisions are classified as current liabilities as the Department does not have an unconditional right to defer settlement of the liability for at least 12 months after the end of the reporting period. Pre-conditional and conditional long service leave provisions are classified as non-current liabilities because the Department has an unconditional right to defer the settlement of the liability until the employee has completed the requisite years of service.

Sick Leave

Liabilities for sick leave are recognised when it is probable that sick leave paid in the future will be greater than the entitlement that will accrue in the future.



Notes to the Financial Statements for the year ended 30 June 2014

Past history indicates that on average, sick leave taken each reporting period is less than the entitlement accrued. This is expected to continue in future periods. Accordingly, it is unlikely that existing accumulated entitlements will be used by employees and no liability for unused sick leave entitlements is recognised. As sick leave is non-vesting, an expense is recognised in the Statement of Comprehensive Income for this leave as it is taken.

Deferred Leave

The provision for deferred leave relates to Public Service employees who have entered into an agreement to self-fund an additional 12 months leave in the fifth year of the agreement. The provision recognises the value of salary set aside for employees to be used in the fifth year. This liability is measured on the same basis as annual leave. Deferred leave is reported as a current provision as employees can leave the scheme at their discretion at any time.

Purchased Leave

The provision for purchased leave relates to Public Service employees who have entered into an agreement to self-fund up to an additional 10 weeks leave per calendar year. The provision recognises the value of salary set aside for employees and is measured at the undiscounted amounts expected to be paid when the liabilities are settled.

Superannuation

The Government Employees Superannuation Board (GESB) and other funds administer public sector superannuation arrangements in Western Australia in accordance with legislative requirements. Eligibility criteria for membership in particular schemes for public sector employees varies according to commencement and implementation dates.

Eligible employees contribute to the Pension Scheme, a defined benefit pension scheme closed to new members since 1987, or the Gold State Superannuation Scheme (GSS), a defined benefit lump sum scheme closed to new members since 1995.

The GSS is a defined benefit scheme for the purposes of employees and whole-of-government reporting. However, it is a defined contribution plan for agency purposes because the concurrent contributions (defined contributions) made by the Department to GESB extinguishes the agency's obligations to the related superannuation liability.

The Department has no liabilities under the Pension Scheme or the GSS. The liabilities for the unfunded Pension Scheme and the unfunded GSS transfer benefits attributable to members who transferred from the Pension Scheme, are assumed by the Treasurer. All other GSS obligations are funded by concurrent contributions made by the Department to the GESB.

Employees commencing employment prior to 16 April 2007 who were not members of either the Pension Scheme or the GSS became non-contributory members of the West State Superannuation Scheme (WSS). Employees commencing employment on or after 16 April 2007 became members of the GESB Super Scheme (GESBS). From 30 March 2012, existing members of the WSS or GESBS and new employees became able to choose their preferred superannuation fund. The Department makes concurrent contributions to GESB or other funds on behalf of employees in compliance with the Commonwealth Government's Superannuation Guarantee (Administration) Act 1992. Contributions to these accumulation schemes extinguish the Department's liability for superannuation charges in respect of employees who are not members of the Pension Scheme or GSS.

The GESB makes all benefit payments in respect of the Pension Scheme and GSS, and is recouped from the Treasurer for the employer's share. See also note 2(r) 'Superannuation expense'.



Notes to the Financial Statements for the year ended 30 June 2014

Provisions - other

Employment on-costs

Employment on-costs, including workers' compensation insurance, are not employee benefits and are recognised separately as liabilities and expenses when the employment to which they relate has occurred. Employment on-costs are included as part of 'Other expenses' and are not included as part of the Department's 'Employee benefits expense'. The related liability is included in 'Employment on-costs provision'. See also note 12 'Other expenses' and note 31 'Provisions'.

r Superannuation Expense

Superannuation expense is recognised in the profit or loss of the Statement of Comprehensive Income and comprises of employer contributions paid to the GSS (concurrent contributions), the WSS, the GESBS, or other superannuation fund. The employer contribution paid to the GESB in respect of the GSS is paid back into the Consolidated Account by the GESB.

s Assets and services received free of charge or for nominal cost

Assets or services received free of charge or for nominal cost that the Department would otherwise purchase if not donated are recognised as income at the fair value of the assets or services where they can be reliably measured. A corresponding expense is recognised for services received. Receipts of assets are recognised in the Statement of Financial Position.

Assets or services received from other State Government agencies are separately disclosed under Income from State Government in the Statement of Comprehensive Income.

t Comparative Figures

Comparative figures are, where appropriate, reclassified to be comparable with the figures presented in the current financial year.

3 Judgements made by management in applying accounting policies

The preparation of financial statements requires management to make judgements about the application of accounting policies that have a significant effect on the amounts recognised in the financial statements. The Department evaluates these judgements regularly.

Operating lease commitments

The Department has entered into a number of leases for buildings for branch office accommodation. Some of these leases relate to buildings of a temporary nature and it has been determined that the lessor retains substantially all the risks and rewards incidental to ownership. Accordingly, these leases have been classified as operating leases.

Intangible Asset

The Department has capitalised development costs of a client management system (Assist). This is recognised as an internally generated intangible asset. The amortisation and estimated useful life reflects the pattern in which the asset's future economic benefits are expected to be consumed by the Department.

4 Key sources of estimation uncertainty

Key estimates and assumptions concerning the future are based on historical experience and various other factors that have a significant risk of causing a material adjustment to the carrying amount of assets and liabilities within the next financial year.



Notes to the Financial Statements for the year ended 30 June 2014

Long Service Leave

Several estimations and assumptions used in calculating the Department's long service leave provision include expected future salary rates, discount rates, employee retention rates and expected future payments. Changes in these estimations and assumptions may impact on the carrying amount of the long service leave provision.

5 Disclosure of changes in accounting policy and estimates

Initial application of an Australian Accounting Standard

The Department has applied the following Australian Accounting Standards effective for annual reporting periods beginning on or after 1 July 2013 that impacted on the Department.

AASB 13 *Fair Value Measurement*

This Standard defines fair value, sets out a framework for measuring fair value and requires additional disclosures for fair value measurements for non-financial assets and liabilities. There is no financial impact.

AASB 119 *Employee Benefits*

This Standard supersedes AASB 119 (October 2010), making changes to the recognition, presentation and disclosure requirements.

The Department assessed employee leave patterns to determine whether annual leave is a short-term or other long-term employee benefit. The resultant discounting of annual leave liabilities that were previously measured at the undiscounted amounts is not material.

AASB 1048 *Interpretation of Standards*

This Standard supersedes AASB 1048 (June 2012), enabling references to the Interpretations in all other Standards to be updated by reissuing the service Standard. There is no financial impact.

AASB 2011-8 *Amendments to Australian Accounting Standards arising from AASB 13 [AASB 1, 2, 3, 4, 5, 7, 9, 2009-11, 2010-7, 101, 102, 108, 110, 116, 117, 118, 119, 120, 121, 128, 131, 132, 133, 134, 136, 138, 139, 140, 141, 1004, 1023 & 1038 and Int 2, 4, 12, 13, 14, 17, 19, 131 & 132]*

This Standard replaces the existing definition and fair value guidance in other Australian Accounting Standards and Interpretations as the result of issuing AASB 13 in September 2011. There is no financial impact.

AASB 2011-10 *Amendments to Australian Accounting Standards arising from AASB 119 (September 2011) [AASB 1, 8, 101, 124, 134, 1049 & 2011-8 and Int 14]*

This Standard makes amendments to other Australian Accounting Standards and Interpretations as a result of issuing AASB 119 in September 2011. The resultant discounting of annual leave liabilities that were previously measured at the undiscounted amounts is not material.



Notes to the Financial Statements for the year ended 30 June 2014

AASB 2012-2 *Amendments to Australian Accounting Standards – Disclosures – Offsetting Financial Assets and Financial Liabilities [AASB 7 & 132]*

This Standard amends the required disclosures in AASB 7 to include information that will enable users of an entity's financial statements to evaluate the effect or potential effect of netting arrangements, including rights of set-off associated with the entity's recognised financial assets and recognised financial liabilities, on the entity's financial position. There is no financial impact.

AASB 2012-5 *Amendments to Australian Accounting Standards arising from Annual Improvements 2009-11 Cycle [AASB 1, 101, 116, 132 & 134 and Int 2]*

This Standard makes amendments to the Australian Accounting Standards and Interpretations as a consequence of the annual improvements process. There is no financial impact.

AASB 2012-6 *Amendments to Australian Accounting Standards – Mandatory Effective Date of AASB 9 and Transition Disclosures [AASB 9, 2009-11, 2010-7, 2011-7 & 2011-8]*

This Standard amends the mandatory effective date of AASB 9 Financial Instruments to 1 January 2015 (instead of 1 January 2013). Further amendments are also made to numerous consequential amendments arising from AASB 9 that will now apply from 1 January 2015. There is no financial impact.

AASB 2012-9 *Amendment to AASB 1048 arising from the Withdrawal of Australian Int 1039*

The withdrawal of Int 1039 *Substantive Enactment of Major Tax Bills in Australia* has no financial impact for the Authority during the reporting period and at balance date. Measurement of tax assets and liabilities continues to be measured in accordance with enacted or substantively enacted tax law pursuant to AASB 112.46-47.

AASB 2012-10 *Amendments to Australian Accounting Standards – Transition Guidance and Other Amendments [AASB 1, 5, 7, 8, 10, 11, 12, 13, 101, 102, 108, 112, 118, 119, 127, 128, 132, 133, 134, 137, 1023, 1038, 1039, 1049 & 2011-7 and Int 12]*

The Standard introduces a number of editorial alterations and amends the mandatory application date of Standards for not-for-profit entities accounting for interests in other entities. There is no financial impact.

AASB 2013-9 *Amendments to Australian Accounting Standards – Conceptual Framework, Materiality and Financial Instruments.*

Part A of this omnibus Standard makes amendments to other Standards arising from revisions to the Australian Accounting Conceptual Framework for periods ending on or after 20 December 2013. Other Parts of this Standard become operative in later periods. There is no financial impact for Part A of the Standard.



Notes to the Financial Statements for the year ended 30 June 2014

Future impact of Australian Accounting Standards not yet operative

The Department cannot early adopt an Australian Accounting Standard unless specifically permitted by TI 1101 *Application of Australian Accounting Standards and Other Pronouncements*. Consequently, the Department has not applied early any of the following Australian Accounting Standards that have been issued that may impact the Department. Where applicable, the Department plans to apply these Australian Accounting Standards from their application date.

		Operative for reporting periods beginning on/after
Int 21	<i>Levies</i> This Interpretation clarifies the circumstances under which a liability to pay a government levy imposed should be recognised. There is no financial impact for the Department at reporting date.	1 Jan 2014
AASB 9	<i>Financial Instruments</i> This Standard supersedes AASB 139 <i>Financial Instruments: Recognition and Measurement</i> , introducing a number of changes to accounting treatments. The mandatory application date of this Standard was amended to 1 January 2018 by AASB 2014-1 <i>Amendments to Australian Accounting Standards</i> . The Department has not yet determined the application or the potential impact of the Standard.	1 Jan 2018
AASB 10	<i>Consolidated Financial Statements</i> This Standard, issued in August 2011, supersedes AASB 127 <i>Consolidated and Separate Financial Statements and Int 112 Consolidation – Special Purpose Entities</i> , introducing a number of changes to accounting treatments. Mandatory application was deferred by one year for not-for-profit entities by AASB 2012-10 <i>Amendments to Australian Accounting Standards – Transition Guidance and Other Amendments</i> . The adoption of the new Standard has no financial impact for the Department as it doesn't impact accounting for related bodies and the Department has no interests in other entities.	1 Jan 2014

**Notes to the Financial Statements for the year ended 30 June 2014**

AASB 11	<i>Joint Arrangements</i>	1 Jan 2014
	<p>This Standard, issued in August 2011, supersedes AASB 131 <i>Interests in Joint Ventures</i>, introduces new principles for determining the type of joint arrangement that exists, which are more aligned to the actual rights and obligations of the parties to the arrangement.</p> <p>Mandatory application of the Standard was deferred by one year for not-for-profit entities by AASB 2012-10. There is no financial impact for the Department as the Department does not have any joint arrangements.</p>	
AASB 12	<i>Disclosure of Interests in Other Entities</i>	1 Jan 2014
	<p>This Standard, issued in August 2011, supersedes disclosure requirements under AASB 127 <i>Consolidated and Separate Financial Statements</i>, AASB 128 <i>Investments in Associates</i> and AASB 131 <i>Interests in Joint Ventures</i>.</p> <p>Mandatory application was deferred by one year for not-for-profit entities by AASB 2012-10. There is no financial impact.</p>	
AASB 14	<i>Regulatory Deferral Accounts</i>	1 Jan 2016
	<p>The Department has not yet determined the application or the potential impact of the Standard.</p>	
AASB 127	<i>Separate Financial Statements</i>	1 Jan 2014
	<p>This Standard, issued in August 2011, supersedes requirements under AASB 127 <i>Consolidated and Separate Financial Statements</i>, removing the consolidation requirements of the earlier standard whilst retaining accounting and disclosure requirements for the preparation of separate financial statements. Mandatory application was deferred by one year for not-for-profit entities by AASB 2012-10. There is no financial impact.</p>	
AASB 128	<i>Investments in Associates and Joint Ventures</i>	1 Jan 2014
	<p>This Standard supersedes AASB 128 <i>Investments in Associates</i>, introducing a number of clarifications for the accounting treatments of changed ownership interest.</p> <p>Mandatory application was deferred for not-for-profit entities by AASB 2012-10. The adoption of the new Standard has no financial impact for the Department as it does not hold investments in associates and the accounting treatments for joint operations is consistent with current practice.</p>	

**Notes to the Financial Statements for the year ended 30 June 2014**

AASB 1031	<i>Materiality</i>	1 Jan 2014
	<p>This Standard supersedes AASB 1031 (February 2010), removing Australian guidance on materiality not available in IFRSs and refers to guidance on materiality in other Australian pronouncements. There is no financial impact.</p>	
AASB 1055	<i>Budgetary Reporting</i>	1 Jul 2014
	<p>This Standard specifies the nature of budgetary disclosures in the general purpose financial statements of not-for-profit entities within the General Government Sector. The Department will be required to disclose additional budgetary information and explanations of major variances between actual and budgeted amounts, though there is no financial impact.</p>	
AASB 2009-11	<i>Amendments to Australian Accounting Standards arising from AASB 9 [AASB 1, 3, 4, 5, 7, 101, 102, 108, 112, 118, 121, 127, 128, 131, 132, 136, 139, 1023 & 1038 and Int 10 & 12]</i>	1 Jan 2015
	<i>[modified by AASB 2010-7]</i>	
AASB 2010-7	<i>Amendments to Australian Accounting Standards arising from AASB 9 (December 2010) [AASB 1, 3, 4, 5, 7, 101, 102, 108, 112, 118, 120, 121, 127, 128, 131, 132, 136, 137, 139, 1023 & 1038 and Int 2, 5, 10, 12, 19 & 127]</i>	1 Jan 2015
	<p>This Standard makes consequential amendments to other Australian Accounting Standards and Interpretations as a result of issuing AASB 9 in December 2010. AASB 2012-6 amended the mandatory application date of this Standard to 1 January 2015. The Department has not yet determined the application or the potential impact of the Standard.</p>	
AASB 2011-7	<i>Amendments to Australian Accounting Standards arising from the Consolidation and Joint Arrangements Standards [AASB 1, 2, 3, 5, 7, 9, 2009-11, 101, 107, 112, 118, 121, 124, 132, 133, 136, 138, 139, 1023 & 1038 and Int 5, 9, 16 & 17]</i>	1 Jan 2014
	<p>This Standard gives effect to consequential changes arising from the issuance of AASB 10, AASB 11, AASB 127 <i>Separate Financial Statements</i> and AASB 128 <i>Investments in Associates and Joint Ventures</i>. For not-for profit entities it applies to annual reporting periods beginning on or after 1 January 2014. The Department has not yet determined the application or the potential impact of the Standard.</p>	

**Notes to the Financial Statements for the year ended 30 June 2014**

AASB 2012-3	<i>Amendments to Australian Accounting Standards – Offsetting Financial Assets and Financial Liabilities [AASB 132]</i>	1 Jan 2014
	<p>This Standard adds application guidance to AASB 132 to address inconsistencies identified in applying some of the offsetting criteria, including clarifying the meaning of “currently has a legally enforceable right of set-off” and that some gross settlement systems may be considered equivalent to net settlement.</p> <p>The model Authority does not routinely hold financial assets and financial liabilities that it intends to settle on a net basis, therefore there is no financial impact.</p>	
AASB 2013-3	<i>Amendments to AASB 136 – Recoverable Amount Disclosures for Non-Financial Assets.</i>	1 Jan 2014
	<p>This Standard introduces editorial and disclosure changes. There is no financial impact.</p>	
AASB 2013-4	<i>Amendments to Australian Accounting Standards – Novation of Derivatives and Continuation of Hedge Accounting [AASB 139]</i>	1 Jan 2014
	<p>This Standard permits the continuation of hedge accounting in circumstances where a derivative, which has been designated as a hedging instrument, is novated from one counterparty to a central counterparty as a consequence of laws or regulations. The Department does not routinely enter into derivatives or hedges, therefore there is no financial impact.</p>	
AASB 2013-8	<i>Amendments to Australian Accounting Standards – Australian Implementation Guidance for Not-for-Profit Entities – Control and Structured Entities [AASB 10, 12 & 1049].</i>	1 Jan 2014
	<p>The amendments, issued in October 2013, provide significant guidance to clarify whether determine whether a not-for-profit entity controls another entity when financial returns aren’t a key attribute of the investor’s relationship. The Standard has no financial impact in its own right, rather the impact results from the adoption of the amended AASB 10.</p>	

**Notes to the Financial Statements for the year ended 30 June 2014**

AASB 2013-9	<i>Amendments to Australian Accounting Standards – Conceptual Framework, Materiality and Financial Instruments.</i>	1 Jan 2014 1 Jan 2017
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This omnibus Standard makes amendments to other Standards arising from the deletion of references to AASB 1031 in other Standards for periods beginning on or after 1 January 2014 (Part B), and, defers the application of AASB 9 to 1 January 2017 (Part C). The application date of AASB 9 was subsequently deferred to 1 January 2018 by AASB 2014-1. The Department has not yet determined the application or the potential impact of AASB 9, otherwise there is no financial impact for Part B.

AASB 2014-1	<i>Amendments to Australian Accounting Standards</i>	1 Jul 2014 1 Jul 2015 1 Jul 2016 1 Jul 2018
	The Department has not yet determined the application or the potential impact of the Standard	

	2014 (\$'000)	2013 (\$'000)
6 Employee benefits expense		
Wages and salaries ^(a)	212,540	205,833
Superannuation - defined contribution plans ^(b)	19,541	18,900
	232,081	224,733

(a) Includes the value of the fringe benefit to the employee plus the fringe benefits tax component, leave entitlements including superannuation contribution component.

(b) Defined contribution plans include West State, Gold State, GESB and other eligible funds.

Employment on-costs expenses, such as workers' compensation insurance, are included at note 12 'Other expenses'. Employment on costs liability is included at note 31 'Provisions'.

7 Supplies and services		
Communications	4,110	4,159
Consultants and contractors	21,353	25,517
Consumables	3,686	4,218
Facilities	153	97
Leased equipment	547	562
Motor vehicle costs	6,292	6,981
Staffing costs	13,206	12,814
Training	1,807	1,779
Travel	2,257	3,171
Other	2,429	1,917
	55,840	61,215

**Notes to the Financial Statements for the year ended 30 June 2014**

	2014 (\$'000)	2013 (\$'000)
8 Depreciation and amortisation expense		
<u>Depreciation</u>		
Buildings	1,868	1,799
Office machines, furniture and equipment	570	583
Computer equipment	670	784
Leasehold improvements	1,662	1,899
Total depreciation	4,770	5,065
<u>Amortisation</u>		
Intangible assets	1,950	1,760
Total amortisation	1,950	1,760
Total depreciation and amortisation	6,720	6,825
9 Accommodation expenses		
Lease rentals	15,829	15,655
Repairs and maintenance - buildings	3,396	4,053
Insurance - general	2,747	2,639
Minor works	886	1,809
Cleaning, gardening, security, rates and taxes	2,302	2,262
Power, water and gas	2,174	1,932
	27,334	28,350
10 Grants and subsidies		
Bereavement assistance	986	850
Natural disaster assistance	77	138
Case support costs	18,459	18,240
Children's and leaving care subsidies	44,135	39,218
Granted capital	1,235	458
Hardship utilities grant scheme	8,425	7,447
High needs placements program	29,473	24,331
Other	789	1,226
	103,579	91,908
11 Funding for services		
Services for the safety, support and wellbeing of children and young people in care of the CEO	44,569	39,324
Services to assess concerns about the wellbeing of children and young people and respond appropriately, including child protection investigations, the provision of intensive support services and applications for court orders	13,328	12,792
Services to support at-risk individuals and families to overcome crisis and to reduce risk	97,662	90,433
	155,559	142,549

**Notes to the Financial Statements for the year ended 30 June 2014**

	2014 (\$'000)	2013 (\$'000)
12 Other expenses		
Repairs and maintenance - equipment	83	133
Doubtful debts expense	237	198
Employment on-costs ^(a) (see note 6 "Employee benefits expense")	5,554	6,769
Audit fees	169	160
	6,043	7,260
(a) Includes workers' compensation insurance and other employment on-costs. The on-costs liability associated with the recognition of annual and long service leave liability is included at note 31 'Provisions'. Superannuation contributions accrued as part of the provision for leave are employee benefits and are not included in employment on-costs.		
13 User charges and fees		
Adoption fees	35	45
Criminal records screening	0	6
Working with children screening fees	4,327	4,129
Other	19	14
	4,381	4,194
14 Commonwealth grants and contributions		
<u>Recurrent</u>		
National Affordable Housing Agreement	21,802	21,211
National Partnership Agreement - Homelessness	14,544	13,752
Unaccompanied Humanitarian Minors	29	45
Indian Ocean Territories Service Delivery Program	318	168
	36,693	35,176
15 Other revenue		
Contributions by officers to the Executive Motor Vehicle Scheme	118	120
Rebates and reimbursements ^(a)	1,435	381
Miscellaneous	1,893	1,639
	3,446	2,140

(a) The 2013-14 balance for rebates and reimbursements increased due to the return of funds related to prior years, in particular \$750,000 relating to the return of the Ministerial Fund from WA No Interest Loans Network Inc.

Miscellaneous gains (\$1.893m) includes recoups from other agencies and contribution funding for the Financial Counselling Program - Rental Accommodation Fund.

**Notes to the Financial Statements for the year ended 30 June 2014****16 Net gain/(loss) on disposal of non-current assets**

	Proceeds from disposal		Carrying cost of assets		Net (loss) on disposal	
	2014 (\$'000)	2013 (\$'000)	2014 (\$'000)	2013 (\$'000)	2014 (\$'000)	2013 (\$'000)
Buildings	0	0	0	264	0	(264)
Office machines, furniture & equipment	0	0	5	21	(5)	(21)
Leasehold improvements	0	0	0	7	0	(7)
	0	0	5	292	(5)	(292)

2014 (\$'000)	2013 (\$'000)
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17 Income from State Government

Appropriation received during the period:

Service Appropriation ^(a)Amount receivable for services ^(a)

520,286

485,752

10,605

11,029

530,891

496,781

Services received free of charge from other State government agencies during the financial period:

Determined on the basis of the following estimates provided by agencies: ^(b)

Building Management & Works - Leasing Services

383

328

Building Management & Works - Maintenance Services

872

712

Department of Finance - Government Accommodation Fit-out Depreciation

0

240

Department of Finance - Integrated Procurement Services

220

213

State Solicitor's Office - Legal Services

895

381

Landgate - Land Information & Valuation Services

27

18

2,397

1,892

Royalties for Regions Fund:

Regional Community Services Account ^(c)

13,723

8,557

Other funds received from State Government:

Natural Disaster Relief ^(d)

318

3,917

Kalgoorlie Aboriginal Visitors Accommodation Facility

0

626

Aboriginal Community Critical Response Fund

112

0

430

4,543

547,441

511,773

(a) Service appropriations fund the net cost of services delivered. Appropriation revenue comprises a cash component and a receivable (asset). The receivable (holding account) comprises the depreciation expense for the year and any agreed increase in leave liability during the year.

(b) Assets or services received free of charge or for nominal cost are recognised as revenue at fair value of the assets and/or services that can be reliably measured and which would have been purchased if they were not donated. Contributions of assets or services in the nature of contributions by owners are recognised direct to equity.

**Notes to the Financial Statements for the year ended 30 June 2014****17 Income from State Government (continued)**

(c) This is a sub-fund within the over-arching 'Royalties for Regions Fund'. The recurrent funds are committed to projects and programs in WA regional areas.

(d) Natural disaster relief was notably higher in the prior year. This was largely due to \$3.5m in disaster relief claims for the Kimberley floods.

2014 (\$'000)	2013 (\$'000)
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18 Restricted cash and cash equivalentsCurrent

Royalties for Regions Fund ^(a)	1,603	961
National Affordable Housing Agreement ^(b)	0	779
National Partnership Agreement - Homelessness ^(b)	0	510
Indian Ocean Territories Service Delivery Program ^(c)	67	0
East Kimberley Family & Domestic Violence Hub ^(d)	0	1,341
	1,670	3,591

Non-Current

Accrued salaries suspense account ^(e)	6,357	5,459
	8,027	9,050

(a) These unspent funds are committed to projects and programs in WA regional areas.

(b) Unspent funds committed to providing affordable accommodation and homelessness services.

(c) Funds held for the provision of Child Protection Programs for the Indian Ocean Territories.

(d) Funds held for the provision of services in reducing family and domestic violence in and around the East Kimberley.

(e) Amount held in the suspense account is only to be used for the purpose of meeting the 27th pay in a financial year that occurs every 11 years.

See also Note 33 'Notes to the Statement of Cash Flow'.

**Notes to the Financial Statements for the year ended 30 June 2014****19 Receivables**

	Gross		Provision for Doubtful Debts		Net	
	2014 (\$'000)	2013 (\$'000)	2014 (\$'000)	2013 (\$'000)	2014 (\$'000)	2013 (\$'000)
<u>Receivables</u>						
Foster subsidy	187	170	82	107	105	63
Salary overpayments	97	111	80	32	17	79
Workers compensation	379	631	0	0	379	631
Other	722	918	132	45	590	873
GST recoverable	1,536	1,035	0	0	1,536	1,035
Total Current	2,921	2,865	294	184	2,627	2,681

2014 (\$'000)	2013 (\$'000)
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Reconciliation of changes in the allowance for impairment of receivables:

Balance at start of period	184	167
Doubtful debts expense recognised in the income statement	237	198
Amounts written off during the period	(127)	(181)
Balance at end of period	294	184

The Department does not hold any collateral or other credit enhancements as security for receivables.

20 Amounts receivable for services

Current	0	1,600
Non-current	47,275	36,670
	47,275	38,270

Represents the non-cash component of service appropriations. It is restricted in that it can only be used for asset replacement or payment of leave liability.

21 Other current assets

Prepayments	1,474	2,655
Other ^(a)	152	96
	1,626	2,751

(a) Prepaid cards

**Notes to the Financial Statements for the year ended 30 June 2014**

	2014 (\$'000)	2013 (\$'000)
22 Non-current assets classified as held for distribution to owners		
<u>Crown land</u>		
Opening Balance	0	0
Assets reclassified as held for distribution to owners	1,467	0
Closing balance	1,467	0
<u>Crown buildings</u>		
Opening Balance	0	0
Assets reclassified as held for distribution to owners	935	0
Closing balance	935	0
	2,402	0

Various properties have been identified as Crown land and buildings for future distribution to owners. The Department of Lands is the only agency with the power to sell Crown land. The land is transferred to the Department of Lands for sale and the Department accounts for the transfer as a distribution to owner. The Department anticipates that all land and buildings held for distribution to owners in the closing balance will be disposed of in the next reporting period.

See also note 2(i) non-current assets (or disposal groups) classified as held for distribution to owners.

23 Property, plant and equipment

<u>Land</u>		
At fair value ^(a)	50,766	50,365
	50,766	50,365
<u>Buildings</u>		
At fair value ^(a)	49,631	46,003
Accumulated depreciation	(222)	(1,558)
	49,409	44,445
<u>Office machines, furniture and equipment</u>		
At cost	4,373	4,247
Accumulated depreciation	(2,954)	(2,610)
	1,419	1,637
<u>Computer equipment</u>		
At cost	4,665	4,589
Accumulated depreciation	(4,070)	(3,477)
	595	1,112
	102,189	97,559

**Notes to the Financial Statements for the year ended 30 June 2014**

2014 (\$'000)	2013 (\$'000)
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23 Property, plant and equipment (continued)

- (a) Land and buildings were revalued as at 1 July 2013 by the Western Australian Land Information Authority (Valuation Services). The valuations were performed during the year ended 30 June 2014 and recognised at 30 June 2014. In undertaking the revaluation, fair value was determined by reference to market values for land: \$24,236,000 (2013: \$20,146,300); current use for land: \$18,386,000 (2013: \$11,155,700); market values for buildings: \$23,716,200 (2013: \$16,461,000) and current use for buildings: \$12,751,458 (2013: \$12,117,700). For the remaining balance, fair value of land and buildings was determined on the basis of comparison with market evidence for land with low level utility (high restricted use land).

Information on fair value measurements is provided in Note 27.

24 Leasehold improvements

At cost	23,359	17,339
Accumulated depreciation	(11,827)	(10,165)
	11,532	7,174

25 Work in progress

At cost:		
Office accommodation and upgrades	1,664	119
Hostels and group homes	40	8,241
Assist system development	0	175
Working With Children Screening Application and Assessment Management System	23	683
	1,727	9,218

Notes to the Financial Statements for the year ended 30 June 2014

26 Reconciliation of property, plant & equipment, leasehold improvements and work in progress

Reconciliations of the carrying amounts of property, plant, equipment, leasehold improvements and works in progress at the beginning and end of the current financial period are set out in the table below.

2014	Land (\$'000)	Buildings (\$'000)	Office machines, furniture and equipment (\$'000)	Computer equipment (\$'000)	Leasehold improvements (\$'000)	Intangible Assets (\$'000)	Work in progress^(b) (\$'000)	Total (\$'000)
Carrying amount at start of period	50,365	44,445	1,637	1,112	7,174	21,012	9,218	134,963
Additions	1,310	10,268	357	153	6,020	2,901	10,620	31,629
Transfers ^(a)	(1,091)	(156)	0	0	0	0	(18,111)	(19,358)
Disposals	0	0	(5)	0	0	0	0	(5)
Classified as held for distribution to owners	(1,467)	(935)	0	0	0	0	0	(2,402)
Revaluation increments/(decrements)	1,649	(2,345)	0	0	0	0	0	(696)
Depreciation	0	(1,868)	(570)	(670)	(1,662)	(1,950)	0	(6,720)
Carrying amount at end of period	50,766	49,409	1,419	595	11,532	21,963	1,727	137,411



Notes to the Financial Statements for the year ended 30 June 2014

26 Reconciliation of property, plant & equipment, leasehold improvements and work in progress (continued)

Reconciliations of the carrying amounts of property, plant, equipment, leasehold improvements and works in progress at the beginning and end of the current financial period are set out in the table below.

	Land (\$'000)	Buildings (\$'000)	Office machines, furniture and equipment (\$'000)	Computer equipment (\$'000)	Leasehold improvements (\$'000)	Intangible Assets (\$'000)	Work in progress ^(b) (\$'000)	Total (\$'000)
2013								
Carrying amount at start of period	49,482	42,595	1,694	1,728	7,872	22,772	4,070	130,213
Additions	300	3,858	547	168	1,209	0	9,459	15,541
Transfers ^(a)	(398)	(482)	0	0	0	0	(4,311)	(5,191)
Disposals	0	(264)	(21)	0	(8)	0	0	(293)
Revaluation increments/(decrements)	981	537	0	0	0	0	0	1,518
Depreciation	0	(1,799)	(583)	(784)	(1,899)	(1,760)	0	(6,825)
Carrying amount at end of period	50,365	44,445	1,637	1,112	7,174	21,012	9,218	134,963

(a) The Department of Lands is the only agency with the power to sell Crown land. The land is transferred to the Department of Lands for sale and the Department accounts for the transfer as a distribution to owner. Includes expenditure transferred out of work in progress to non-current assets or relevant expenditure accounts.

(b) The work in progress includes transfers due to capitalisation of assets.

Information on fair value measurements is provided in Note 27.

**Notes to the Financial Statements for the year ended 30 June 2014****27 Fair Value Measurements**

Assets measured at fair value:	Level 1	Level 2	Level 3	Fair value At end of period
2014	(\$'000)	(\$'000)	(\$'000)	(\$'000)
Non-current assets classified as held for distribution to owners (Note 22)	0	2,402	0	2,402
Land (Note 23)	0	31,629	19,137	50,766
Buildings (Note 23)	0	35,616	13,793	49,409
	0	69,647	32,930	102,577

There were no transfers between Levels 2 and 3 during the period.

Valuation techniques to derive Level 2 fair values

Level 2 fair values of Non-current assets held for distribution to owners, Land and Buildings (Office Accommodation) are derived using the market approach. Market evidence of sales prices of comparable land and buildings (office accommodation) in close proximity is used to determine price per square metre.

Non-current assets held for distribution to owners have been written down to fair value less costs to sell.

Fair value has been determined by reference to market evidence of sales prices of comparable assets.

Fair value measurements using significant unobservable inputs (Level 3)

2014	Land (\$'000)	Buildings (\$'000)
Fair Value at start of period	18,946	15,319
Additions	0	206
Revaluation increments/(decrements) recognised in Other Comprehensive Income	466	(1,013)
Disposals	(275)	(85)
Depreciation Expense	0	(634)
Fair Value at end of period	19,137	13,793

Total gains or losses for the period included in profit or loss, under 'Other Gains'

0	0
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Change in unrealised gains or losses for the period included in profit or loss for assets held at the end of the reporting period

0	0
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Valuation processes

There were no changes in valuation techniques during the period.

Transfers in and out of a fair value level are recognised on the date of the event or change in circumstances that caused the transfer. Transfers are generally limited to assets newly classified as non-current assets held for sale as Treasurer's instructions require valuations of land, buildings and leasehold improvements to be categorised within Level 3 where the valuations will utilise significant Level 3 inputs on a recurring basis.

**Notes to the Financial Statements for the year ended 30 June 2014****27 Fair Value Measurements (continued)**

Fair value for existing use specialised buildings is determined by reference to the cost of replacing the remaining future economic benefits embodied in the asset, i.e. the depreciated replacement cost. Depreciated replacement cost is the current replacement cost of an asset less accumulated depreciation calculated on the basis of such cost to reflect the already consumed or expired economic benefit, or obsolescence, and optimisation (where applicable) of the asset. Current replacement cost is generally determined by reference to the market-observable replacement cost of a substitute asset of comparable utility and the gross project size specifications.

Fair value for restricted use land is based on market value, by either using market evidence of sales of comparable land that is unrestricted less restoration costs to return the site to a vacant and marketable condition (low restricted use land), or, comparison with market evidence for land with low level utility (high restricted use land).

Significant Level 3 inputs used by the Department are derived and evaluated as follows:

Historical cost per square metre floor area (m²)

The costs of constructing specialised buildings with similar utility are extracted from financial records of the Department, then indexed by movements in CPI.

Consumed economic benefit/obsolescence of asset

These are estimated by the Western Australian Land Information Authority (Valuation Services).

Selection of land with restricted utility

Fair value for restricted use land is determined by comparison with market evidence for land with low level utility. Relevant comparators of land with low level utility are selected by the Western Australian Land Information Authority (Valuation Services).

Information about significant unobservable inputs (Level 3) in fair value measurements

Description and fair value as at 30 June 2014 (\$'000)	Valuation technique(s)	Unobservable inputs	Range of unobservable inputs (weighted average)	Relationship of unobservable inputs to fair value
Land (\$19,137)	Market Approach	Selection of land with similar approximate utility	\$0.85 - \$898 per m ² (\$322 per m ²)	Higher value of similar land increases estimated fair value.
Buildings (\$13,793)	Depreciated Replacement Cost	Consumed economic benefit/obsolescence of asset	0.68% - 3% per year (2.11% per year)	Greater consumption of economic benefit or increased obsolescence lowers fair value.
		Historical cost per square metre floor area (m ²)	\$365 - \$6,631 per m ² (\$1,709 per m ²)	Higher historical cost per m ² increases fair value.

**Notes to the Financial Statements for the year ended 30 June 2014**

2014 (\$'000)	2013 (\$'000)
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27 Fair Value Measurements (continued)

Reconciliations of the opening and closing balances are provided in Notes 23 and 26.

Basis of Valuation

In the absence of market-based evidence, due to the specialised nature of some non-financial assets, these assets are valued at Level 3 of the fair value hierarchy on an existing use basis. The existing use basis recognises that restrictions or limitations have been placed on their use and disposal when they are not determined to be surplus to requirements. These restrictions are imposed by virtue of the assets being held to deliver a specific community service.

28 Intangible assetsComputer software

At cost

Accumulated amortisation

30,503	27,602
(8,540)	(6,590)
21,963	21,012

29 Impairment of assets

There were no indications of impairment to property, plant and equipment, leasehold improvements or intangible assets at 30 June 2014.

The Department held no goodwill or intangible assets with an indefinite useful life during the reporting period. At the end of the reporting period there were no intangible assets not yet available for use.

All surplus assets at 30 June 2014 have either been classified as assets held for distribution to owners or written-off.

30 PayablesCurrent

Accounts payables

Accrued expenses

Accrued salaries ^(a)

739	3,451
1,976	4,790
5,672	4,571
8,387	12,812

(a) Amounts owing for seven working days from 20 June to 30 June 2014 (2013: six working days)

**Notes to the Financial Statements for the year ended 30 June 2014**

	2014 (\$'000)	2013 (\$'000)
31 Provisions		
<u>Current</u>		
Employee benefits provision		
Annual leave ^(a)	16,754	17,323
Leave loading	1,350	1,104
Long service leave ^(b)	24,149	22,491
Annual leave travel concession	220	198
Time off in lieu	177	154
Public holidays	442	506
Purchased leave	216	216
Deferred Leave ^(c)	45	83
	43,353	42,075
Other provisions		
Employment on-costs ^(d)	630	615
	630	615
	43,983	42,690
<u>Non-current</u>		
Employee benefits provision		
Long service leave ^(b)	12,031	11,852
Deferred Leave ^(c)	34	45
	12,065	11,897
Other provisions		
Employment on-costs ^(d)	185	182
	185	182
	12,250	12,079
 (a) Annual leave liabilities have been classified as current as there is no unconditional right to defer settlement for at least 12 months after the end of the reporting period. Assessments indicate that actual settlement of the liabilities is expected to occur as follows:		
Within 12 months of the end of the reporting period	14,823	14,552
More than 12 months after the end of the reporting period	1,931	2,772
	16,754	17,324
 (b) Long service leave liabilities have been classified as current where there is no unconditional right to defer settlement for at least 12 months after the end of the reporting period. Assessments indicate that actual settlement of the liabilities is expected to occur as follows:		
Within 12 months of the end of the reporting period	6,433	10,796
More than 12 months after the end of the reporting period	29,747	23,547
	36,180	34,343

**Notes to the Financial Statements for the year ended 30 June 2014**

	2014 (\$'000)	2013 (\$'000)
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31 Provisions (continued)

- (c) Deferred salary scheme liabilities have been classified as current where there is no unconditional right to defer settlement for at least 12 months after the reporting period. Actual settlement of the liabilities is expected to occur as follows:

Within 12 months of the end of the reporting period	45	83
More than 12 months after the end of the reporting period	34	45
	79	128

- (d) The settlement of annual and long service leave liabilities gives rise to the payment of employment on-costs including workers' compensation insurance. The provision is the present value of expected future payments. The associated expense, apart from the unwinding of the discount (finance cost), is disclosed in note 12 'Other Expenses'.

Movements in Other Provisions

Movements in each class of provisions during the financial year, other than employee benefits, are set out below.

Employee on-cost provision

Carrying amount at start of period	797	535
Additional provisions recognised	815	797
Payments/other sacrifices of economic benefits	(797)	(535)
Carrying amount at end of period	815	797

32 Equity

The Government holds the equity interest in the Department on behalf of the community. Equity represents the residual interest in the net assets of the Department. The asset revaluation surplus represents that portion of equity resulting from the revaluation of non-current assets.

Contributed equity

Balance at the start of period	85,392	86,272
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Contributions by owners

Capital appropriation	8,586	0
Total contributions by owners	8,586	0

Distributions to owners

Transfer of net assets to other agencies

Land and buildings transferred to the Department of Lands (formerly Department of Regional Development and Lands)	(1,247)	(300)
Land transferred to Ngadju Aboriginal Corporation	0	(10)
Land and buildings transferred to the Department of Local Government and Communities (formerly Department for Communities)	0	(570)
Total distributions to owners	(1,247)	(880)

Balance at end of period	92,731	85,392
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**Notes to the Financial Statements for the year ended 30 June 2014**

	2014 (\$'000)	2013 (\$'000)
32 Equity (continued)		
Reserves		
<u>Asset revaluation surplus</u>		
Balance at the start of the period	74,678	73,160
Net revaluation increments/(decrements)		
Land	1,649	981
Buildings	(2,345)	537
Balance at end of period	73,982	74,678
Accumulated surplus/(deficit)		
Balance at the start of the period	(28,333)	(18,484)
Result for the period	4,800	(9,849)
Balance at end of period	(23,533)	(28,333)
Total equity at end of period	143,180	131,737

33 Notes to the Statement of Cash Flow**Reconciliation of cash**

Cash at the end of the financial year as shown in the Statement of Cash Flows is reconciled to the related items in the Statement of Financial Position as follows:

Cash and cash equivalents (see note 2(l))	8,432	11,603
Restricted cash and cash equivalents (see note 2(l) & 18)	8,027	9,050
	16,459	20,653

Reconciliation of net cost of services to net cash flows provided by/(used in) operating activities

Net cost of services	(542,641)	(521,622)
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Non-cash items

Depreciation and amortisation expense (note 8)	6,720	6,825
Doubtful debts expense (note 12)	237	198
Resources received free of charge (note 17)	2,397	1,892
Net loss on sale of property, plant and equipment (note 16)	5	292
Adjustment for other Non-Cash Items	54	0

(Increase)/decrease in assets

Current receivables ^(a)	318	59
Current prepayments	1,125	(1,195)

**Notes to the Financial Statements for the year ended 30 June 2014**

	2014 (\$'000)	2013 (\$'000)
33 Notes to the Statement of Cash Flow (continued)		
Increase/(decrease) in liabilities		
Current payables ^(a)	(4,425)	4,046
Current provisions	1,293	6,515
Non-current provisions	171	(136)
Change in GST in receivables/payables ^(b)	(500)	337
Net cash provided by/(used in) operating activities	(535,246)	(502,789)

(a) Note that the Australian Taxation Office (ATO) receivable/payable in respect of GST and the receivable/payable in respect of the sale/purchase of non-current assets are not included in these items as they do not form part of the reconciling items.

(b) This is the net GST paid/received, i.e. cash transactions.

34 Services provided free of charge

During the period the following services were provided to other agencies free of charge for functions outside the normal operations of the Department:

Department of Local Government and Communities - Corporate Support	1,034	1,885
	1,034	1,885

35 Commitments**Capital expenditure commitments**

Capital expenditure commitments, being contracted capital expenditure additional to the amounts reported in the financial statements, are payable as follows:

- Within 1 year	180	1,319
	180	1,319

The capital commitments include amounts for:

Construction of Women's Centre	180	1,319
	180	1,319

Non-cancellable operating lease commitments

Commitments for minimum lease payments are payable as follows:

- Within 1 year	9,113	9,855
- Later than 1 year and not later than 5 years	18,559	20,673
- Later than 5 years	3,047	4,867
	30,719	35,395

The Department leases its motor vehicle fleet and certain office premises. The lease expenditure is expensed as it is incurred. Motor vehicle leasing arrangements are under the terms of the State Fleet Funding Facility Contract administered by State Fleet - State Supply Commission.

**Notes to the Financial Statements for the year ended 30 June 2014**

	2014 (\$'000)	2013 (\$'000)
35 Commitments (continued)		
Other expenditure commitments - consumables		
- Within 1 year	2,136	697
	2,136	697
Total Commitments	33,035	37,411

36 Contingent liabilities and contingent assets
Contingent liabilities

The Department's policy is to disclose as a contingency any obligations which may arise due to special circumstances or events. At the date of this report the Department is not aware of any material future obligations, except for the following:

There are currently a number of legal cases pending for which the outcomes are not certain. The State Solicitor's Office has estimated that a total amount of \$3,357,467 may be payable as compensation to claimants at some future point in time. While this is acknowledged as a contingent liability of the Department, it has yet to be determined whether the Department will ultimately be responsible for funding the actual amounts paid as compensation, if any.

Liability for payments to Riskcover for adjustments in insurance cover in relation to Workers' compensation and motor vehicle Performance Adjustments.

3,357	6,098
939	1,765
4,296	7,863

Contingent assets

A rebate from Riskcover for adjustments of insurance cover premiums in relation to the Motor Vehicle adjustment for 2012/13 is estimated at \$343,701.

37 Events occurring after the end of the reporting period

There were no events occurring after the end of the reporting period.

38 Explanatory statement

Significant variations between estimates and actual results for income and expense as presented in the financial statement titled 'Summary of Consolidated Account Appropriations and Income Estimates' are shown below.

Significant variations are considered to be those greater than 10 per cent or \$5 million.

**Notes to the Financial Statements for the year ended 30 June 2014****38 Explanatory statement (continued)****Total appropriation to deliver services**Significant variances between estimate and actual for 2014

No significant variance in Total appropriation to deliver services.

Significant variances between actual results for 2014 and 2013

Significant variance in total appropriation to deliver services is as follows:

	2014	2013	Variance
	Actual	Actual	
	(\$'000)	(\$'000)	(\$'000)
Total appropriation to deliver services	544,614	505,338	39,276

The \$39.3 million variance is primarily a result of the following approved increases in the Department's 2014 total appropriation to deliver services:

- An additional \$14.8 million to address the anticipated growth in demand for child protection and family support services;
- \$6.3 million to support the sustainability of Not-For-Profit (NFP) service delivery under the Sustainable Funding and Contracting with NFP Sector Initiative (Component II);
- \$5.5 million for provision of one-off Voluntary Severance Scheme in 2014; and
- \$5 million to fund the full-year operation of regional Responsible Parenting Services (RPS) following the successful implementation of RPS in regional locations.

Capital ContributionSignificant variances between estimate and actual for 2014

Significant variance in capital appropriation is as follows:

	2014	2013	Variance
	Actual	Actual	
	(\$'000)	(\$'000)	(\$'000)
Capital appropriation	10,586	8,586	(2,000)

The decrease in capital contribution was due to the \$2.0 million transfer of capital funds to the Housing Authority in 2014 for the construction of a new domestic violence accommodation facility.

Significant variances between actual results for 2014 and 2013

Significant variance in capital appropriation is as follows:

	2014	2013	Variance
	Actual	Actual	
	(\$'000)	(\$'000)	(\$'000)
Capital appropriation	8,586	0	8,586

The variance is primarily due to the commencement of approved capital projects during the year, including the relocation and refurbishments of service delivery accommodation in Midland, Armadale and South Hedland.

**Notes to the Financial Statements for the year ended 30 June 2014****38 Explanatory statement (continued)****Service expenditure**Significant variances between actual results for 2014 and 2013

Significant variance in service expenditure is as follows:

	2014 Actual (\$'000)	2013 Actual (\$'000)	Variance (\$'000)
Supporting Children and Young People in the CEO's Care	287,652	273,793	13,859

The increased expenditure in 2014 was primarily a result of the increased costs associated with the growth in the number of children and young people in the CEO's care, for which the Department has received additional growth funding during the year.

	2014 Actual (\$'000)	2013 Actual (\$'000)	Variance (\$'000)
Supporting Individuals/Families at Risk or in Crisis	167,950	159,101	8,849

The variance is predominately due to the additional costs to support the sustainability of the NFP sector service delivery under the Sustainable Funding and Contracting with the NFP Sector Initiative (Component II) as well as the full-year operation of regional Responsible Parenting Services.

39 Financial instruments**(a) Financial Risk Management Objectives and Policies**

Financial instruments held by the Department are cash and cash equivalents, restricted cash and cash equivalents receivables and payables. The Department has limited exposure to financial risks. The Department's overall risk management program focuses on managing the risks identified below.

Credit risk

Credit risk arises when there is the possibility of the Department's receivables defaulting on their contractual obligations resulting in financial loss to the Department.

The maximum exposure to credit risk at the end of the reporting period in relation to each class of recognised financial assets in the table at note 39(c) is the gross carrying amount of those assets inclusive of any allowance for impairment as shown 'Financial instruments disclosures' and note 19 'Receivables'.

Credit risk associated with the Department's financial assets is minimal because the main receivable is the amounts receivable for services (holding account). In addition, receivable balances are monitored on an ongoing basis with the result that the Department's exposure to bad debts is minimal. At the end of the reporting period there were no significant concentrations of credit risk.

**Notes to the Financial Statements for the year ended 30 June 2014**

2014 (\$'000)	2013 (\$'000)
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39 Financial instruments (continued)Liquidity risk

Liquidity risk arises when the Department is unable to meet its financial obligations as they fall due. The Department is exposed to liquidity risk through its trading in the normal course of business. The Department has appropriate procedures to manage cash flows including drawdowns of appropriations by monitoring forecast cash flows to ensure that sufficient funds are available to meet its commitments.

Market risk

Market risk is the risk that changes in market prices such as foreign exchange rates and interest rates will affect the Department's income or the value of its holdings of financial instruments. The Department does not trade in foreign currency and is not materially exposed to other price risks. The Department is not exposed to interest rate risk because all other cash and cash equivalents and restricted cash are non-interest bearing, and have no borrowings.

(b) Categories of Financial Instruments

In addition to cash, the carrying amounts of each of the following categories of financial assets and financial liabilities at the end of the reporting period are as follows:

Financial Assets

Cash and cash equivalents	8,432	11,603
Restricted cash and cash equivalents	8,027	9,050
Receivables ^(a)	48,660	40,100

Financial Liabilities

Financial liabilities measured at amortised cost	8,387	12,812
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(a) The amount of receivables excludes GST recoverable from the ATO (statutory receivable).

(c) Financial Instrument disclosuresCredit Risk

The following tables details the Department's maximum exposure to credit risk, and the ageing analysis of financial assets. The Department's maximum exposure to credit risk at the end of the reporting period is the carrying amount of financial assets as shown below. The table discloses the ageing of financial assets that are past due but not impaired and impaired financial assets.

The Department does not hold any collateral as security or other credit enhancements relating to the financial assets it holds.

The Department does not hold any financial assets that had to have their terms renegotiated that would have otherwise resulted in them being past due or impaired.

Notes to the Financial Statements for the year ended 30 June 2014**39 Financial instruments (continued)****Ageing analysis of financial assets**

	Carrying amount (\$'000)	Not past due and not impaired (\$'000)	<u>Past due but not impaired</u>				Impaired financial assets (\$'000)
			Up to 1 month (\$'000)	1-3 months (\$'000)	3 months to 1 year (\$'000)	1-5 years (\$'000)	
2014							
Cash and cash equivalents	8,432	8,432	0	0	0	0	0
Restricted cash and cash equivalents	8,027	8,027	0	0	0	0	0
Receivables ^(a)	1,385	217	146	98	89	541	294
Amounts receivable for services	47,275	47,275	0	0	0	0	0
	65,119	63,951	146	98	89	541	294
2013							
Cash and cash equivalents	11,603	11,603	0	0	0	0	0
Restricted cash and cash equivalents	9,050	9,050	0	0	0	0	0
Receivables (a)	1,830	283	262	258	282	560	184
Amounts receivable for services	38,270	38,270	0	0	0	0	0
	60,753	59,206	262	258	282	560	184

(a) The amount of receivables excludes GST recoverable from the ATO (statutory receivable).

Notes to the Financial Statements for the year ended 30 June 2014**39 Financial instruments (continued)**Liquidity Risk

The following table details the Department's contractual maturity analysis of financial assets and financial liabilities.

Maturity analysis of financial assets and financial liabilities

	Carrying amount (\$'000)	Interest Rate Exposure			Nominal amount (\$'000)	Maturity Dates		
		Fixed interest rate (\$'000)	Variable interest rate (\$'000)	Non-interest bearing (\$'000)		Up to 1 month (\$'000)	1-3 months (\$'000)	3 months to 1 year (\$'000)
2014								
<u>Financial Assets</u>								
Cash and cash equivalents	8,432	0	0	8,432	8,432	8,432	0	0
Restricted cash and cash equivalents	8,027	0	0	8,027	8,027	8,027	0	0
Receivables ^(a)	1,385	0	0	1,385	1,385	1,385	0	0
Amounts receivable for services	47,275	0	0	47,275	47,275	47,275	0	0
	65,119	0	0	65,119	65,119	65,119	0	0
<u>Financial Liabilities</u>								
Payables	8,387	0	0	8,387	8,387	8,387	0	0
	8,387	0	0	8,387	8,387	8,387	0	0

*Notes to the Financial Statements for the year ended 30 June 2014***39 Financial instruments (continued)****Maturity analysis of financial assets and financial liabilities (continued)**

	Carrying amount (\$'000)	Interest Rate Exposure			Nominal amount (\$'000)	Maturity Dates		
		Fixed interest rate (\$'000)	Variable interest rate (\$'000)	Non-interest bearing (\$'000)		Up to 1 month (\$'000)	1-3 months (\$'000)	3 months to 1 year (\$'000)
2013								
<u>Financial Assets</u>								
Cash and cash equivalents	11,603	0	0	11,603	11,603	11,603	0	0
Restricted cash and cash equivalents	9,050	0	0	9,050	9,050	9,050	0	0
Receivables ^(a)	1,830	0	0	1,830	1,830	1,830	0	0
Amounts receivable for services	38,270	0	0	38,270	38,270	36,670	0	1,600
	60,753	0	0	60,753	60,753	59,153	0	1,600
<u>Financial Liabilities</u>								
Payables	12,812	0	0	12,812	12,812	12,812	0	0
	12,812	0	0	12,812	12,812	12,812	0	0

(a) The amount of receivables excludes GST recoverable from the ATO (statutory receivable).

Fair values

All financial assets and liabilities recognised in the Statement of Financial Position, whether they are carried at cost or fair value, are recognised at amounts that represent a reasonable approximation of fair value unless otherwise stated in the applicable notes.

**Notes to the Financial Statements for the year ended 30 June 2014****40 Remuneration of senior officers**Remuneration

The number of senior officers whose total fees, salaries, superannuation, non-monetary benefits and other benefits for the financial year fall within the following bands are:

\$	2014	2013
50,001 – 60,000 ^(a)	1	0
100,001 – 110,000 ^(a)	1	0
180,001 – 190,000	0	1
190,001 – 200,000	0	2
200,001 – 210,000	4	0
210,001 – 220,000	1	3
230,001 – 240,000	0	1
240,001 – 250,000	1	0
290,001 – 300,000	1	0
410,001 – 420,000 ^(b)	0	1
	2014	2013
	(\$'000)	(\$'000)
Base remuneration and superannuation	1,894	1,721
Annual leave and long service leave accruals	(216)	56
Other benefits	61	82
Total remuneration of senior officers	1,739	1,859

(a) In 2013-14 two senior officers resided in these remuneration bands due to part-year occupancy and total remuneration being below \$180,000. In 2012-13 no senior officers resided in these remuneration bands due to full-year occupancy.

(b) The senior officer that resided in this remuneration band in 2012-13 ceased employment with the Department in 2013-14.

The total remuneration includes the superannuation expense incurred by the Department in respect of senior officers.

No senior officers are members of the Pension Scheme.

41 Remuneration of auditor

Remuneration payable to the Auditor General for the financial year is as follows:

Auditing the accounts, financial statements and key performance indicators	169	167
Auditing Royalties for Regions	5	2
	174	169

**Notes to the Financial Statements for the year ended 30 June 2014**

2014 (\$'000)	2013 (\$'000)
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42 Special Purpose AccountsSpecial Purpose Account section 16(1)(c) of FMA**Trust Statement No 3**

Community Services Trust

The purpose of the account is to hold monies in trust for children under the care of the Department and such other monies as are received from any other person or organisation for the provision of amenities in departmental facilities which house and for such other children specific purposes as directed by the donors.

Balance at the start of the period	201	158
Receipts	568	572
Payments	(575)	(529)
Balance at the end of the period	194	201

Trust Statement No 27

Children and Young People in Chief Executive Officer's Care Private Cash Account

The purpose of the account is to hold private funds on behalf of individual children under the guardianship of the Director General, Department for Child Protection.

Balance at the start of the period	191	183
Receipts	62	90
Payments	(31)	(82)
Balance at the end of the period	222	191

Trust Statement

Child Protection Trust Moneys

The purpose of the account is to enable the Director General to hold moneys in trust as deemed necessary.

Balance at the start of the period	199	195
Receipts	6	8
Payments	(205)	(4)
Balance at the end of the period	0	199

**Notes to the Financial Statements for the year ended 30 June 2014**

	2014 (\$'000)	2013 (\$'000)
42 Special Purpose Accounts (continued)		
<u>Special Purpose Account section 16(1)(d) of FMA</u>		
Trust Statement No 28		
Indian Ocean Territories Service Delivery Program		
The purpose of the account is to hold funds received from the Commonwealth for funding for the Indian Ocean Territories Service Delivery Program.		
Balance at the start of the period	0	84
Receipts	318	168
Payments	(251)	(252)
Balance at the end of the period	67	(0)
43 Related Bodies		
The Department did not have any related bodies during the financial period.		
44 Affiliated Bodies		
The Department did not have any affiliated bodies during the financial period.		
45 Supplementary financial information		
(a) Write-offs		
During the financial year, \$130,000 (2013: \$187,000) was written off the Department's asset register under the authority of:		
The Accountable Authority		
Salary overpayments	10	7
Subsidy overpayments (foster carers)	111	169
Petty cash	1	
Other	8	11
	130	187
(b) Gifts of public property		
Gifts of public property provided by the Department	2	4

**DISCLOSURES AND LEGAL COMPLIANCE: OTHER****Ministerial directives**

- There were no ministerial directives issued in 2013-14.

Pricing policies

- The Department charges for goods and services rendered on a partial cost recovery basis. Fees and charges were determined in accordance with the Department of Treasury's *Costing and Pricing Government Services: Guidelines for Use by Agencies in the Western Australian Public Sector*.

Expenditure on advertising, market research, polling and direct mail

- Section 175ZE of the *Electoral Act 1907* requires public agencies to report details of expenditure to organisations providing services in relation to advertising, market research, polling, direct mail and media advertising. Table 12 shows the Department's expenditure in 2013-14.

Table 12: Expenditure on advertising, market research, polling and direct mail

Category	Organisation	Amount
Media advertising organisations	Adcorp Australia	\$41,618
	The Brand Agency	\$12,333
	Imatec Digital	\$790
	Marsh Agencies	\$1,722
	Media Monitoring	\$22,215
	Redwave Media Ltd	\$540
	Sensis Melbourne	\$280
	WA Newspapers	\$288
	Waringarri Media	\$664
Advertising agencies	Nil	Nil
Direct mail organisations	Nil	Nil
Polling organisations	Nil	Nil
Market research organisations	Nil	Nil
Total		\$80,450

Major capital projects

- The following office accommodation expansion and upgrade projects were completed in 2013-14:
 - Busselton office;
 - Geraldton office;
 - Jibson (Port Hedland) office;
 - Karratha office;
 - Kununurra office;
 - McCall (Cottesloe) office;
 - Midland (Cale House) office;
 - Northam office;
 - Roebourne office; and
 - Working with Children office.
- The following residential care facility projects were completed in 2013-14:
 - Kalgoorlie residential care facility;
 - Newman family group home;
 - Port Hedland residential care facility;
 - Wyndham family group home.



- Information technology projects completed in 2013-14 were:
 - enhancement of the FuSioN system for family support networks;
 - streamlining of the Department's client information system, Assist;
 - integration of domestic violence incident report information from WA Police into Assist;
 - development of a new Freedom of Information database;
 - upgrades performed to improve searching and response times in the Department's electronic document management system; and
 - communication tools implemented to enable messaging between staff and with external clients.

Disability access and inclusion plan

- The Department is committed to ensuring that people with disability, their families and their carers have full and equal access to all services and facilities. In 2013-14, the Department:
 - developed and implemented a *Disability Access and Inclusion Plan* for 2013–2017;
 - continued the delivery of *Disability Access and Inclusion Plan* implementation strategies;
 - entered into a MOU with the Disability Services Commission regarding services to children with disability who are in care;
 - rectified the majority of the Department's buildings that had disability barriers; and
 - introduced new strategies for people with disability to have the same opportunities as other people to obtain and maintain employment.

Substantive equality

- The Department reviewed, revised and implemented key policy frameworks related to substantive equality. Two new strategies, the *Aboriginal Recruitment and Retention Strategy* and the *Aboriginal Learning and Development Strategy* were developed as part of the *Aboriginal Services Framework*.
- The *Cultural and Linguistically Diverse (CaLD) Services Framework* was updated with a revised edition launched in December 2013.
- The review and implementation of these documents contributed to the ongoing development of the Department's workforce capacity, knowledge and competence to work effectively with Aboriginal and CaLD children and families, and support the Department's ongoing commitment to the implementation of the *Substantive Equality Framework*.

Compliance with public sector standards and ethical codes

- In accordance with section 31(1) of the *Public Sector Management Act 1994*, the Department is required to comment on the extent to which it has complied with public sector standards, codes of ethics and any relevant code of conduct.
- Policies and procedures associated with the Public Sector Standards, the Code of Ethics and the Department's Code of Conduct are accessible to all employees via the Department's Intranet. The codes of ethics and conduct are communicated to new employees through the Department's online corporate induction program and face to face local induction sessions, and are also reflected in the Department's strategic plan.
- Monitoring of recruitment and employment activities is managed by Human Resources, and included a review of all selection processes to ensure compliance with the Public Sector Standards across the Department. Recruitment, selection and appointment training sessions were conducted and references provided to increase staff member's understanding of compliance requirements.

**Employee misconduct**

- The Integrity Services Unit investigates suspected breaches of discipline and makes inquiries into matters involving suspected employee misconduct. The Unit also has delegated responsibility for notifying the Corruption and Crime Commission of suspected misconduct and notifying police of matters involving potential criminality.
- Compliance with the *Public Sector Code of Ethics* and the Department's *Code of Conduct* was monitored in part through the receipt and management of complaints and reports about employee misconduct. Table 13 outlines misconduct allegations and improvement actions in the year and Table 14 provides information on the outcomes of discipline investigations.

Table 13: Misconduct allegations and improvement actions

Misconduct type	Allegations received	Improvement actions completed ^(a)
Personal behaviour ^(b)	112	19
Communication and information	15	6
Fraudulent or corrupt behaviour	14	1
Use of public resources	6	1
Record keeping and use of information	20	3
Conflict of interest and gifts and benefits	7	4
Reporting suspected breaches of the code	0	0
Total	174	34

(a) Improvement actions include the Department's Local Management Resolution process, which is a managerial approach taken to resolve low level or minor allegations of misconduct. Completed improvement actions include cases commenced in the previous year.

(b) Personal behaviour includes inappropriate physical contact, threatening behaviour and unprofessional conduct.

Table 14: Discipline investigations

Misconduct type	Allegations	Outcomes ^(c)		
		Substantiated	Not substantiated /No further action	Resigned/ contract ended ^(a)
Personal behaviour ^(b)	87	15	72	3
Communication and information	10	0	10	0
Fraudulent or corrupt behaviour	5	0	5	0
Use of public resources	6	3	3	0
Record keeping and use of information	10	1	9	1
Conflict of interest and gifts and benefits	3	0	3	0
Reporting suspected breaches of the code	0	0	0	0
Total	121	19	102	4

(a) In most cases, a discipline process is suspended upon the employee's resignation or contract completion.

(b) Personal behaviour includes inappropriate physical contact, threatening behaviour and unprofessional conduct.

(c) Finalised outcomes may relate to allegations made in prior years.

**Complaints management**

- The Department's Complaints Management Unit liaises with internal work units and external stakeholders, such as the State Ombudsman, Foster Care Association of Western Australia, Family Inclusion Network of Western Australia and the Commissioner for Children and Young People.
- The Unit received 573 pre-complaint enquiries and provided 144 complaints kits. Table 15 provides a breakdown of complaints statistics.

Table 15: Complaints statistics

Complaint recipient	Action initiated			Total
	Locally managed response	Centrally managed response	State Ombudsman ^(a)	
Minister	24	4	0	28
Director General	7	2	1	10
Complaints Management Unit	348	81	0	429
District office/work unit	30	0	0	30
Total	409	87	1	497

(a) When complaints cannot be resolved locally or centrally, information is provided to the complaint about the role of the State Ombudsman.

- The average time to complete locally managed complaint investigations was 27 days and 53 days to complete centrally managed investigations. One complaint progressed to formal investigation by the State Ombudsman, and 90 general State Ombudsman enquiries were received.



Employment and industrial relations

- At 30 June 2014, the Department employed 2,727 permanent, fixed term and casual employees. Table 16 provides further details of FTE and staff distribution across each directorate.

Table 16: FTE levels and staff numbers at 30 June 2014

Location	Actual average FTE usage	Number of staff at 30 June 2014						Total
		Full time			Part time			
		Perm- anent	Fixed term	Casual	Perm- anent	Fixed term	Casual	
Aboriginal Engagement and Coordination	5.8	6	0	0	0	0	0	6
Accommodation and Care Services	300.7	228	21	79	32	5	0	365
Community and Business Services	247.2	201	38	109	25	5	0	378
Country Services	752.2	559	75	34	153	18	0	839
Metropolitan Services	802.8	595	72	0	253	32	0	952
Office of the Director General	7.7	7	0	0	0	0	0	7
Policy and Learning	90.7	77	5	0	23	2	0	107
Service Standards and Contracting	68.5	58	3	0	12	0	0	73
Total	2,275.6	1,731	214	222	498	62	0	2,727

Staff attraction and retention

- The Department's *Workforce and Diversity Plan 2013-2017* identified a number of key workforce strategies and initiatives to build upon the skills and capabilities of the current workforce and attract and retain future skilled workers from diverse backgrounds. The following achievements focus on the key strategic priority of "Attracting and Retaining a Skilled Workforce."
- An Aboriginal Employment Register was maintained that allows for people to express their interest in working for the Department and facilitate matching when relevant vacancies arise.
- Through the Aboriginal Cadetship Program, the Department supported Aboriginal university students studying a qualification relevant to child protection work. The program, which started in 2010 with four cadets, has eight enrolled cadets, with a 100 per cent retention rate. Cadets are also offered part time positions with the Department to assist them to gain experience whilst studying.
- A country attraction and retention survey was conducted to better understand the reasons behind employees living and working in certain areas. Fourteen recommendations were made and these will be implemented over the next two years.
- Innovative strategies were developed for hard to fill locations and positions in country areas, which included a mobility program allowing employees to transfer to a country office with a guaranteed return to a metropolitan location.



- Innovative recruitment strategies were explored to improve the targeted attraction and recruitment of quality candidates. The use of social media, such as LinkedIn, Facebook and Twitter is being explored to attract staff and remain in contact with past staff for re-engagement purposes.
- The Department participated in the public sector Aboriginal Traineeship Program. There were four trainees of which three were working in country areas. The program is a great opportunity for young Aboriginal people to work in the Department and learn about the many different career paths available. The Department provided ongoing learning opportunities and mentoring to help trainees progress in their chosen field.

Learning and development

- The *People Development Framework* encompasses the 70:20:10 model that promotes work based learning (70 per cent), supports collaborative learning and networking (20 per cent), and places formal learning (10 per cent) as a foundation to improve individual practice and organisational operation.
- The Department has established Learning and Development Networks (LDNs) to promote collaborative learning and networking. The LDNs are groups of staff who identify themselves as 'leaders of learning', sharing learning resources, ideas and responsibilities. Almost 500 'leaders of local learning' participated in LDN learning initiatives in their work units.
- Formal learning pathways include comprehensive induction, orientation and advanced learning for all staff, as well as supporting individual staff to qualify for specified calling positions, commencing with the Diploma of Child, Youth and Family Intervention.
- The Department's Learning and Development Centre delivered 326 induction, orientation, extension and accredited programs, attended by 3,700 staff and 400 partner agency staff. Videoconferencing and e-Learning were enhanced to promote blended learning and to share learning resources across the State.
- The social work student placement program attracted 44 university students who undertook a field placement in metropolitan and county district offices.
- Over 50 funded partner agencies participated in 11 regionally based courses and 44 courses in the metropolitan area.
- With the support of partner agencies, 22 new orientation and extension programs were delivered, including a new program on managing child protection cases through the Children's Court of Western Australia.
- A Festival of Learning involving 300 participants was held to showcase best practice in child protection.
- A total of 39 training programs in the *Signs of Safety Child Protection Practice Framework* were provided to almost 1,200 staff and 100 community services sector staff.
- A seminar featuring Dr Michael Ungar, the Killam Professor of Social Work at Dalhousie University, was hosted in partnership with the Commissioner for Children and Young People. The seminar focussed on how to develop resilience amongst young people at risk.
- Seven new online learning programs were launched, with topics including "Induction on line", "Relative care", "Safe sleeping", "Subsidies", "Accountable and ethical decision making", "Role of a responsible adult" and "Family and domestic violence".



- A traineeship for the Diploma of Child, Youth and Family Intervention was implemented with 30 enrolments. Twenty two staff graduated in the Diploma of Child, Youth and Family Intervention.
- Leadership development programs were established, including “Leadership Essentials”, “Leadership and Change Management”, “Residential Care Shift Leaders Program” and “Regional Leadership”.
- A series of *Sanctuary* workshops were held to promote the trauma-informed model of care.
- The Learning and Development Centre expanded services in November 2013 to include foster carer learning. The foster carer learning team delivered 45 workshops which were attended by 518 foster carers and 357 staff. From 2014, foster carers will have access to an additional 18 workshops, and 11 e-Learning opportunities and now have their own learning pathway.

Equal opportunity and valuing diversity

- The Department is committed to providing a supportive and inclusive workplace that values diversity and equal opportunity for all employees. In 2013, the Department developed its *Workforce and Diversity Plan 2013-2017*. The Plan outlines a framework of sustainable workforce strategies to support the delivery of high quality child protection and family support services.
- A key priority was building the diversity of the workforce. This included the development of the Department’s equity and diversity target plan to 2017 together with initiatives to improve attraction and retention of employees from diverse groups. Table 17 shows the total number of employees within each equal employment opportunity diversity group at 30 June 2014.

Table 17: Employees by equal employment opportunity group

Year	Total workforce	Employees				
		Women	Culturally diverse people	Aboriginal people	People with disability	Young people (<25 years)
30 June 2014	2,727	2,219	298	233	32	137
30 June 2013	2,721	2,195	287	249	35	156
30 June 2012	2,773	2,227	282	268	37	191
30 June 2011	2,616	2,087	256	242	40	206

- Table 18 shows each diversity group as a proportion of the total workforce. A high proportion of the Department’s employees are women, representing over 80 per cent of the workforce. Aboriginal employees represent 8.5 per cent and employees from other culturally diverse backgrounds represent 10.9 per cent of the total workforce.

Table 18: Comparison of diversity groups as a percentage of total employees

Year	Representation				
	Women	Culturally diverse people	Aboriginal people	People with disability	Young people (<25 years)
Target	N/A	10.7	10.0	1.5	5.9
30 June 2014	81.4	10.9	8.5	1.2	5.0
30 June 2013	80.7	10.5	9.2	1.3	5.7
30 June 2012	80.3	10.2	9.7	1.3	6.9



- Table 19 indicates the equity index levels for each diversity group. The equity index measures the extent to which employees from diversity groups are distributed evenly through the salary levels of the Department. An equity index of 100 is optimal. An index below 100 indicates distribution at the lower salary levels, whereas an index above 100 indicates distribution at the high salary levels in comparison to the general workforce.

Table 19: Comparison of diversity groups equity index

Year	Equity index			
	Women	Culturally diverse people	Aboriginal people	People with disability
Target	87	107	68	130
30 June 2014	89	108	57	129
30 June 2013	86	110	64	147
30 June 2012	88	114	68	135

- Table 20 indicates the number of women in management tiers two and three and Table 21 shows the proportion of women in management tiers two and three, as a percentage of total employees.

Table 20: Number of women in management

Year	Women		
	Tier two ^(a)	Tier three ^(b)	Total
30 June 2014	4	33	37
30 June 2013	4	30	34
30 June 2012	4	30	34

(a) Tier two positions report to the Director General.

(b) Tier three positions report to tier two positions.

Table 21: Percentage of women in management

Year	Women		
	Tier two	Tier three	Total
Target	N/A	N/A	58%
30 June 2014	57%	58%	58%
30 June 2013	57%	58%	58%
30 June 2012	57%	55%	55%

Occupational safety, health and injury management

- In line with the *Occupational Safety and Health Act 1984*, the Department aims to maintain a safe and healthy work environment and exercise a duty of care to ensure employees, clients and visitors within the Department's premises are not exposed to hazards.
- The Department has an Occupational Safety and Health (OSH) policy, workers' compensation and injury management policies and other policies covering OSH systems, risk management, hazards, and investigations. Executive commitment to OSH and Injury Management was demonstrated by:
 - the monitoring of quarterly OSH performance reports;
 - the monitoring of workers' compensation and injury management performance reports;
 - the prioritisation and commitment to funding of facilities;



- providing training and equipment; and
 - the support of annual OSH and injury management initiatives.
- The Department conducted an Internal OSH compliance audit in 2013 which reviewed its workplace environments, systems, processes and activities. Seventeen areas for improvement were identified with 14 items having been reviewed and completed.
 - The Department actively supported and maintained a consultative environment in which its employees, safety and health representatives, managers and other stakeholders worked together to continually improve occupational safety and health practices and resolve issues in the workplace. OSH is encouraged as a standing agenda item at team meetings across the organisation, and monthly *Safety News* publications are circulated to all staff.
 - New initiatives included the roll out of “Dealing with Aggression” training for frontline staff and the formation of the Family and Domestic Violence Working Group.
 - The Department has a formal commitment to consultation with employees, evidenced by the OSH Steering Committee Terms of Reference and quarterly OSH Steering Committee meetings. The purpose of the Committee is to direct and communicate workplace health and safety activities by positively influencing cultural change.
 - There were 106 elected occupational safety and health representatives. Mandatory five-day training and two-day refresher courses were provided for these officers. There were also 33 Wellness Champions, with a continued commitment to increasing this number in 2014-15.
 - The Department received a total of 65 workers’ compensation claims in 2013-14. Of these, 72 per cent related to physical injury and 27 per cent related to psychological injury. Almost half the claims were lodged by secure care or residential care group home staff. Table 22 outlines key occupational safety and health, and workers compensation indicators.

Table 22: Occupational health and safety, and workers’ compensation

Indicator	Actual		Target	Target achieved
	2012-13	2013-14		
Number of fatalities	0	0	0	✓
Lost time injury/disease incidence rate ^(a)	2.37	2.21	10% reduction (2.13)	✗ - 6.75% reduction achieved
Lost time injury severity rate ^(b)	45.45	26	10% reduction (40.9)	✓
Percentage of injured workers returned to work within:				✓ - 80% target applicable for returned to work within 26 weeks
13 weeks	73.8%	75.0%		
26 weeks	78.6%	81.8%	80% or more	
Percentage of managers trained in occupational safety and health, and injury management responsibilities	2.6%		80% or more	✗

(a) Incidence rate is the number of lost time injury/disease claims lodged where one day/shift or more was lost from work, divided by the number of employees, multiplied by 100.

(b) Severity rate is the number of severe injuries divided by the number of lost time injury/disease claims, multiplied by 100.



Record keeping plans

- The *State Records Commission Standards, Standard 2, Principle 6* requires government agencies to have a record keeping plan. The following information is provided as part of this requirement.
- The Department's recordkeeping plan was reviewed during 2013-14 and an amended plan submitted to the State Records Commission. The State Records Commission formally approved the amended plan on 6 December 2014.
- During 2013-14, the roll out of the Objective electronic records and document management system (EDRMS) was completed for administrative records in the Department's offices throughout the State. All of the Department's client and administrative records are now managed as part of the Objective EDRMS.
- Training in the Objective EDRMS was provided to 473 case workers and administrative staff across the Department in 2013-14. The Department also operated an online recordkeeping awareness training program for its staff. The program covers staff obligations, rights and responsibilities under the *State Records Act 2000*.

Table 23: Recordkeeping awareness training

Year	Total staff enrolled
2013-14	122
2012-13 ^(a)	230

(a) The larger number of staff enrolled in the recordkeeping awareness training in the 2012-13 period was due to the concurrent Objective EDRMS rollout at the Department's head office in this period.

- Onsite and remote training was also provided to case workers at departmental offices throughout the State as part of the File Divider Folder and Search Education project. Between December 2013 and June 2014, approximately 200 case workers were directly trained through onsite visits or video conferencing. The training enhanced case workers abilities to more efficiently browse and search for client information held on virtual client files in the Objective EDRMS.
- The Department continued to work with staff to ensure appropriate standards of record keeping within virtual client and administrative files were maintained. Ongoing audits were conducted to confirm appropriate record keeping practices were followed.

Family and other information

- The Department provided historical family and personal information to Aboriginal people, former state wards, and British and Maltese child migrants. Table 24 shows details of the types of family and personal information applications made.

Table 24: Applications for family information

Application type	Completed 2013-14	Completed 2012-13
Family history sheet	92	71
Proof of Aboriginality	89	96
Proof of date of birth	90	102
Public Trustee ^(a)	59	110
Total	330	379

(a) The significant decrease in applications during the 2013-14 period was due to a change of procedure at the Public Trustee resulting in a decreased number of applications received by the Department.



- In May 2014, the Department took over the management of 14,000 records from Ngala Mothercraft Home, with records dating from 1959 to 1980.
- Under the *Freedom of Information Act 1992*, the Department is required to release information following appropriate requests by members of the public. The Department accepted 248 new applications for access to information, of which 30 were subsequently withdrawn. Applications took an average of 30 days to process, which is within the government requirement of no more than 45 days.

Advisory group remuneration

Adoption Applications Committee

- The functions of the Adoption Applications Committee are outlined in Section 13 of the *Adoptions Act 1994*. They include considering the suitability of people who apply to adopt children and to approving such persons as prospective adoptive parents.

Table 25: Adoption Applications Committee membership

Adoption Applications Committee				
Position	Name	Type of remuneration*	Period of membership	Gross/actual remuneration
Chair	Joanne Eggleston	Per meeting and reading time	Since 2008	\$11,100
Deputy Chair	Margaret Van Keppel	Per meeting and reading time	Since 1995	\$8,448
Member	Deborah Foster-Gaitskell	Per meeting and reading time	Since 2004	\$6,468
Member	Kerry Sommerville-Brown	Per meeting and reading time	Since 2008	\$8,177
Member	Annette Bilic	Per meeting and reading time	Since 2004	\$8,580
Member Department staff	Eduardo Farate	Per meeting and reading time	Since 2010	Nil
Member Department staff	Diane Scarle	Per meeting and reading time	Since 2013	Nil
Member Department staff	Brenda Yelland	Per meeting and reading time	Since 2012	Nil
Total:				\$42,773

**Case Review Panel**

- The Case Review Panel is an independent panel established to review the Department's care planning decisions for children in care. Panel members' names have not been published.

Table 26: Case Review Panel membership

Case Review Panel				
Position	Name	Type of remuneration*	Period of membership	Gross/actual remuneration
Chair	Withheld	Full day hearing \$1,400 Half day hearing \$920	3 years to March 2015	\$21,000
Deputy Chair	Withheld	Full day hearing \$1,400 Half day hearing \$920	3 years to March 2015	\$920
Deputy Chair	Withheld	Full day hearing \$1,400 Half day hearing \$920	3 years to March 2015	\$1,400
Member 1	Withheld	Full day hearing \$920 Half day hearing \$600	3 years to March 2015	\$3,680
Member 2	Withheld	Full day hearing \$920 Half day hearing \$600	3 years to March 2015	\$4,600
Member 3	Withheld	Full day hearing \$920 Half day hearing \$600	3 years to March 2015	\$4,280
Member 4	Withheld	Full day hearing \$920 Half day hearing \$600	3 years to March 2015	\$5,520
Member 5	Withheld	Full day hearing \$920 Half day hearing \$600	3 years to March 2015	\$7,040
Member 6	Withheld	Full day hearing \$920 Half day hearing \$600	3 years to September 2016	\$5,520
				Total: \$53,960

**Child Safety Directors' Group**

- The aim of the Child Safety Directors' Group is to ensure that all relevant state government agencies work together to protect and support vulnerable children and their families.
- The Group comprises senior officers from a range of State government agencies and is chaired by the Department's Director General. The Group is accountable to each of the agencies' respective Ministers and Directors General.

Table 27: Child Safety Directors' Group membership

Child Safety Directors' Group				
Position	Name	Type of remuneration	Period of membership	Gross/actual remuneration
Chair	Emma White Acting Director General	Nil	Commenced 31 March 2014	Nil
Chair	Terry Murphy Former Director General	Nil	Ceased 28 March 2014	Nil
Member	Kay Benham	Nil	Ongoing	Nil
Member	Glen Feeny	Nil	Ongoing	Nil
Member	Mark Brown	Nil	Ongoing	Nil
Member	Steve Altham	Nil	Ongoing	Nil
Member	Andrew Salter	Nil	Ongoing	Nil
Member	Eric Dillon	Nil	Ongoing	Nil
Member	Ian Thomas	Nil	Ongoing	Nil
Member	Maria Osmond	Nil	Ongoing	Nil
Member	Jennifer McGrath	Nil	Ongoing	Nil
Member	Myra Browne	Nil	Ongoing	Nil
Member	Yvonne Patterson	Nil	Ongoing	Nil
Member	Philip Aylward	Nil	Ongoing	Nil
Member	Ron Chalmers	Nil	Ongoing	Nil
Member	Karen Webster	Nil	Ongoing	Nil
				Total: Nil

**Community Sector Roundtable**

- The Community Sector Roundtable is an advisory body that reports directly to the Director General. The Roundtable provides advice and information to improve outcomes and strengthen the relationship between the Department and the community services sector in relation to the funding and provision of services. Its terms of reference are to:
 - foster positive and effective working relationships between the Department and the community services sector;
 - identify creative and innovative solutions that will lead to improved service delivery; and
 - provide advice on policy and practice in relation to funding arrangements between the Department and the sector in relation to child protection, children and young people in care and individual and family support services.

Table 28: Community Sector Roundtable membership

Community Sector Roundtable				
Position	Name	Type of remuneration	Period of membership	Gross/actual remuneration
Chair	Basil Hanna	Nil	July 2012 – June 2015	Nil
Deputy Chair	Irina Cattalini	Nil	July 2013 – June 2016	Nil
Member	Ian Carter	Nil	July 2012 – June 2015	Nil
Member	Mick Geaney	Nil	July 2012 – June 2015	Nil
Member	Neil Hamilton	Nil	July 2011 – June 2014	Nil
Member	Tricia Murray	Nil	July 2011 – June 2014	Nil
Member	Ashley Reid	Nil	July 2013 – June 2016	Nil
Member	Veronica Rodenburg	Nil	July 2013 – June 2016	Nil
Member	Melissa Perry	Nil	July 2011 – June 2014	Nil
Member	Tony Pietropiccolo	Nil	July 2011 – June 2014	Nil
Member	Martine Pitt	Nil	July 2013 – June 2016	Nil
Member	Steve Glew	Nil	Ongoing	Nil
Member	Kay Benham	Nil	Ongoing	Nil
Member	Cheryl Barnett	Nil	Ongoing	Nil
Ex-officio	Emma White	Nil	Ongoing	Nil
				Total: Nil

**Ministerial Advisory Council on Child Protection**

- The Ministerial Advisory Council on Child Protection was reformed in June 2014 and met on one occasion. The Council is an advisory body to the Minister on child protection matters. Its terms of reference are:
 - to provide the Minister for Child Protection with expert advice on child protection policies and practices in WA;
 - to identify current and emerging child protection issues that impact on children and young people in care and their families; and
 - to undertake other tasks requested by the Minister.

Table 29: Ministerial Advisory Council on Child Protection membership

Ministerial Advisory Council on Child Protection				
Position	Name	Type of remuneration	Period of membership	Gross/actual remuneration
Chair	Michael Board	\$13,400 per annum	3 years to 31 March 2016	\$13,400
Deputy Chair	Kay Hallahan	Full day \$300 Half day \$200	3 years to 31 March 2016	\$200
Member	Andrew Turnell	Full day \$300 Half day \$200	3 years to 31 March 2016	\$200
Member	Dawn Wallam	Full day \$300 Half day \$200	3 years to 31 March 2016	\$200
Member	Tricia Murray	Full day \$300 Half day \$200	3 years to 31 March 2016	\$200
Member	Donna Chung	Full day \$300 Half day \$200	3 years to 31 March 2016	\$200
Member	Aisha Dixon	Full day \$300 Half day \$200	3 years to 31 March 2016	\$200
Member	Fay Alford	Full day \$300 Half day \$200	3 years to 31 March 2016	\$200
Member (Department staff)	Kay Benham	Not applicable	3 years to 31 March 2016	Not applicable
				Total: \$14,800

**Western Australian Council on Homelessness**

- The Western Australian Council on Homelessness was established as an advisory body to Government on homelessness issues. The Council's terms of reference are to:
 - drive strategies and initiatives to reduce homelessness;
 - contribute to the development and implementation of state and regional homelessness action plans, ensuring integrated responses across the sector, including non-government and government mainstream services, to ensure a more connected and responsive service system; and
 - drive the implementation of initiatives under the three key strategies of early intervention and prevention; improving and expanding services; and breaking the cycle of homelessness.

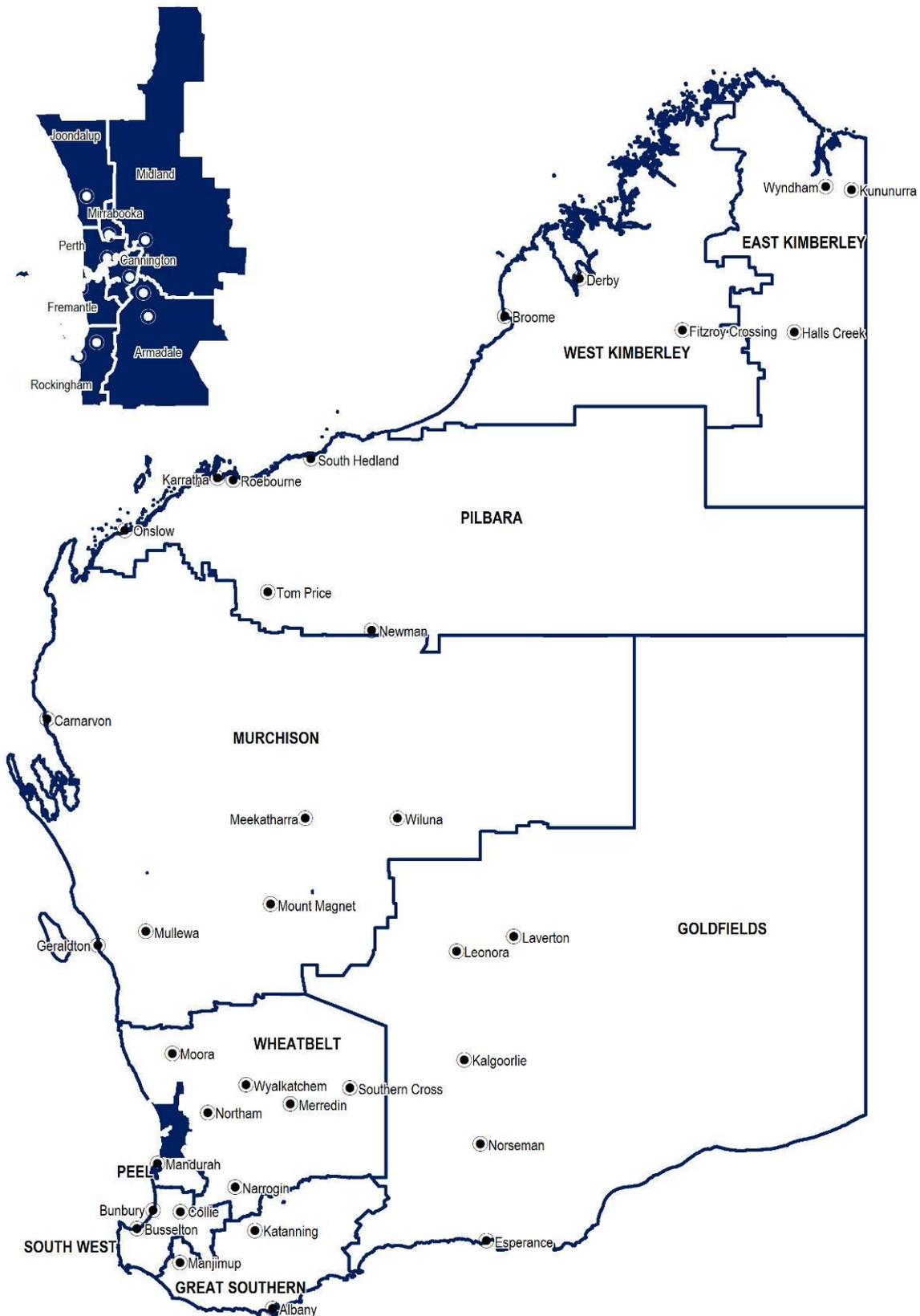
Table 30: Western Australian Council on Homelessness membership

Western Australian Council on Homelessness				
Position	Name	Type of remuneration	Period of membership	Gross/actual remuneration
Independent Chair	Stanley Jeyaraj	Annual	April 2012 - December 2014	\$6,700
Academic representative	Paul Flatau	Not applicable	February 2010 - December 2013	\$0
Community representative	Kedy Kristal	Per meeting	April 2012 - December 2014	\$1,000
Community representative	Nanette Williams	Per meeting	February 2010 - December 2013	\$1,000
Community representative	Kathleen Gregory	Per meeting	Feb 2010 - December 2013	\$0
Community representative	Tony Pietropiccolo	Per meeting	February 2010 - December 2013	\$800
Community representative	Ross Kyrwood	Per meeting	February 2010 - December 2013	\$600
Government representative	Steve Glew	Not applicable	February 2010 - December 2013	\$0
Government representative	James Hunter	Not applicable	April 2012 - December 2014	\$0
Government representative	Genevieve Errey	Not applicable	April 2012 - December 2014	\$0
Government representative	Judi Morris	Not applicable	February 2010 - December 2013	\$0
Government representative	Ian Giles	Not applicable	February 2013 - December 2014	\$0
Government representative	Richard Aspinall	Not applicable	February 2010 - December 2013	\$0
Total:				\$10,100



APPENDICES

Appendix 1: Map of metropolitan and country districts, and office locations





Office locations

Central office

189 Royal Street, East Perth WA 6004
PO Box 6334, East Perth WA 6892
Tel (08) 9222 2555
Freecall 1800 622 258
TTY (08) 9325 1232
www.cpfs.wa.gov.au

Advocate for Children in Care

Tel (08) 9222 2518
Freecall 1800 460 696

Complaints Management Unit

Tel (08) 9222 2594
Freecall 1800 013 311

Crisis Care

Tel (08) 9223 1111
Freecall 1800 199 008

Family Helpline

Tel (08) 9223 1100
Freecall 1800 643 000

Fostering and Adoption Services

McCall Centre, 2 Curtin Avenue, Cottesloe WA 6011
PO Box 644, Cottesloe WA 6911
Tel (08) 9286 5200
Freecall 1800 182 178

Metropolitan offices

Armadale district office

145 Jull Street, Armadale WA 6112
Tel (08) 9497 6555

Gosnells office

88 Lissiman Street, Gosnells WA 6110
Tel (08) 9498 9300

Cannington district office

Cnr Grose Avenue/Lake Street,
Cannington WA 6107
Tel (08) 9351 0888

Fremantle district office

25 Adelaide Street, Fremantle WA 6160
Tel (08) 9431 8800

Joondalup district office

8 Davidson Terrace, Joondalup WA 6027
Tel (08) 9301 3600

Freedom of information

PO Box 6334, East Perth WA 6892
Tel (08) 6217 6381/(08) 6217 6388
Email foi@cpfs.wa.gov.au
Freecall 1800 622 258

Learning and Development Centre

363 Oxford Street, Mount Hawthorn WA 6016
Tel (08) 9222 6000

Mandatory reporting of child abuse

Freecall 1800 708 704

Men's Domestic Violence Helpline

Tel (08) 9223 1199
Freecall 1800 000 059

Psychology Services

Tel (08) 9222 2763

Women's Domestic Violence Helpline

Tel (08) 9223 1188
Freecall 1800 007 339

Working with Children Screening Unit

PO Box 1262, West Perth WA 6872
Tel (08) 6217 8100
Freecall 1800 883 979
www.checkwwc.wa.gov.au

Midland district office

Cale House, Level 1
52 The Crescent, Midland WA 6056
Tel (08) 9274 9411

Mirrabooka district office

8 Sudbury Road, Mirrabooka WA 6061
Tel (08) 9344 9666

Perth district office

190 Stirling Street, Perth WA 6000
Tel (08) 9214 2444

Rockingham district office

8 Leghorn Street, Rockingham WA 6168
Tel (08) 9527 0100

Kwinana office

165 Gilmore Avenue, Kwinana WA 6167
Tel (08) 9411 4600



Country offices

East Kimberley

East Kimberley district office (Kununurra)
Cnr Konkerberry Drive and Messmate Way,
Kununurra WA 6743
Tel (08) 9168 0333

Halls Creek office
71 Thomas Street, Halls Creek WA 6770
Tel (08) 9168 6114

Wyndham office
Lot 994 Great Northern Highway,
Wyndham WA 6740
Tel (08) 9161 3500

Goldfields

Goldfields district office (Kalgoorlie)
56 Boulder Road, Kalgoorlie WA 6430
Tel (08) 9022 0700

Laverton office
6 Laver Place, Laverton WA 6440
Tel (08) 9088 2900

Kalgoorlie office (Parenting Services)
82 Millen Street, Boulder WA 6430
Tel (08) 9022 0700 (calls to Kalgoorlie office)

Leonora office
Lot 40, Cnr Tower and Rajah Streets,
Leonora WA 6438
Tel (08) 9037 2300

Esperance office
86b Windich Street, Esperance WA 6450
Tel (08) 9083 2566

Great Southern

Great Southern district office (Albany)
25 Duke Street, Albany WA 6330
Tel (08) 9841 0777

Katanning office
25 Amherst Street, Katanning WA 6317
Tel (08) 9821 6500

Albany Office (Parenting Services)
Unit 2 and 4, 2 Barnesby Drive, Albany WA 6330
Tel (08) 9845 7900

Manjimup office
Lot 432 South West Highway, Manjimup WA 6258
Tel (08) 9771 6000

Murchison

Murchison district office (Geraldton)
1st Floor, 45 Cathedral Avenue, Geraldton WA 6530
Tel (08) 9965 9500

Mount Magnet office
Lot 124 Laurie Street, Mt Magnet WA 6638
Tel (08) 9981 1104 (calls to Meekatharra office)

Carnarvon office
1st Floor, 6 Robinson Street Carnarvon WA 6701
Tel (08) 9941 7222

Mullewa office
12 Main Road, Mullewa WA 6630
Tel (08) 9961 1004

Meekatharra office
Lot 83 Main Street, Meekatharra WA 6642
Tel (08) 9981 1104

Wiluna office
Lot 1466 Wotton Street, Wiluna WA 6646
Tel (08) 9981 7097

Peel

Peel district office (Mandurah)
Cnr Tuckey and Sutton Streets, Mandurah WA 6210
Tel (08) 9583 6688



Pilbara

Pilbara district office (South Hedland)

Cnr Brand/Tonkin Streets, South Hedland WA
6722
Tel (08) 9160 2400

Onslow office

32 Third Avenue, Onslow WA 6710
Tel (08) 9184 3900

Karratha office

Cnr Searipple/Welcome Roads, Karratha WA 6714
Tel (08) 9185 0200

Roebourne office

Lot 37 Sholl Street, Roebourne WA 6718
Tel (08) 9182 0500

Newman office

Cnr Newman Drive/Abydos Way,
Newman WA 6753
Tel (08) 9175 4600

Tom Price/Paraburdoo office

Lot 247 Poinciana Street, Tom Price WA 6751
Tel (08) 9188 0100

South West

South West district office (Bunbury)

80 Spencer Street, Bunbury WA 6230
Tel (08) 9722 5000

Collie office

68 Wittenoom Street, Collie WA 6225
Tel (08) 9734 1699

Busselton office

8–10 Prince Street, Busselton WA 6280
Tel (08) 9752 5600

West Kimberley

West Kimberley district office (Broome)

19 Coghlan Street, Broome WA 6725
Tel (08) 9193 8400

Derby office

17 Nevill Street, Derby WA 6728
Tel (08) 9193 3700

Broome office (Parenting Services)

19 Coghlan Street, Broome WA 6725
Tel (08) 9193 8400

Fitzroy Crossing office

Cnr Fallon Road/Flynn Drive,
Fitzroy Crossing WA 6765
Tel (08) 9193 9800

Wheatbelt

Wheatbelt district office (Northam)

303 Fitzgerald Street, Cnr Gairdner Street,
Northam WA 6401
Tel (08) 9621 0400

Moora office

49 Dandaragan Street, Moora WA 6510
Tel (08) 9653 0100

Merredin office

113 Great Eastern Highway, Merredin WA 6415
Tel (08) 9041 6900

Narrogin office

Government Building, Park Street,
Narrogin WA 6312
Tel (08) 9881 0123

Southern Cross office

11a Antares Street, Southern Cross WA 6426
Tel (08) 9041 6900 (calls to Merredin office)



Appendix 2: Funded community sector organisations

The Department funded the following 169 community sector organisations in 2013-14:

55 Central Inc

- o Street To Home, Supportive Housing Services
- o 55 Central

Aboriginal Alcohol & Drug Service (AADS) Inc

- o Wooree Miya Refuge

Aboriginal Evangelical Fellowship Family and Youth Services Inc

- o Ebenezer Home

Adoption Jigsaw WA Inc

- o Adoption Jigsaw

Adoption Research & Counselling Service Inc

- o Adoption Research and Counselling Service

Agencies for South West Accommodation Inc trading as Accordwest

- o Tier One Family Group Home Services Metropolitan Areas And Short Stay Family Group Homes
- o Tier One Family Group Home Services Country Areas
- o Private Rental Tenancy Support Service Initiative - South West Region
- o Housing Support Workers, Corrective Services Adult Initiative - South West Region
- o Homelessness Accommodation Support Worker - South West Region
- o Capes Accommodation Support and Advocacy Service – (CASA)
- o Bunbury Accommodation Service – (BAS)
- o ASWA Youth Accommodation Support Service

Albany Halfway House Association Inc

- o Housing Support Workers, Mental Health Initiative - Great Southern Region

Albany Youth Support Association Inc

- o Young House
- o Albany Youth Outreach

Allambee Counselling Inc

- o Peel Child Sexual Abuse Treatment Service

Anglicare WA Inc

- o Y-SHAC Youth Supported Housing and Crisis Accommodation
- o Yes! Housing and Yes! Housing Young Parents
- o Teenshare
- o Supported Tenancy Anglicare Rockingham – (STAR)
- o South West District Financial Counselling Services
- o Public Tenancy Support Service - South West Metropolitan
- o Public Tenancy Support Service - South West
- o Private Rental Tenancy Support Services Initiative - Great Southern Region
- o Parent Adolescent Counselling Service – (PACS)
- o Metropolitan/Peel Financial Counselling Services
- o Kinway Family Counselling Service - Wyndham/Kununurra
- o Kalgoorlie Accommodation Support Service – (KASS)
- o Indigenous Child Sexual Abuse Response Service - Marooloo



- o Housing Support Workers, Drug and Alcohol Initiative - South West Metropolitan Area
- o Housing Support Worker, Drug and Alcohol Initiative - Peel
- o Homelessness Accommodation Support Worker - South West Metropolitan Area
- o Homelessness Accommodation Support Worker - Great Southern Region
- o Great Southern District Financial Counselling Services
- o Goldfields Family and Domestic Violence Coordinated Response Service
- o Fremantle Anglicare Stabilising Tenancies (FAST)
- o Foyer Oxford
- o East Kimberley Family and Domestic Violence Coordinated Response Service
- o Domestic Violence Outreach Initiative - Great Southern Region
- o Domestic Violence Advocacy Support Service - Katanning
- o Children's Domestic Violence Counselling Service - Albany
- o Child Support Worker, Domestic Violence - Great Southern Region
- o Child Sexual Abuse Therapy Service - Perth
- o Anglicare Great Southern Child Sexual Abuse Therapeutic Service
- o Anglicare Family Housing
- o Anglicare Domestic Violence Counselling Service – Karratha and Albany
- o Albany Family Violence Service

Australian Red Cross Society (WA Division)

- o Red Cross Soup Patrol Service
- o Private Rental Tenancy Support Service Initiative - North West Metropolitan
- o Kalgoorlie Aboriginal Visitors Accommodation Facility
- o Housing Support Worker, Mental Health Initiative - Goldfields
- o Homelessness Accommodation Support Worker - Goldfields
- o Australian Red Cross (WA) Financial Counselling Service

Avon Youth Community and Family Services Incorporated

- o Wheatbelt Accommodation and Support Services for Young People
- o Services For Young People At Risk - Moora
- o Public Tenancy Support Services - Wheatbelt

Balga Detached Youth Work Project Inc

- o Mobile Youth and Family Education Support Service

Bega Garnbirringu Health Services Incorporated

- o Rough Sleeper, Assertive Outreach - Remote Initiative - Kalgoorlie
- o Aboriginal Homeless and Fringe Dweller Support Service

Bloodwood Tree Association Incorporated

- o Hedland Homeless Support Service

Blue Sky Community Group Inc

- o Lockridge Financial Counselling Service

Broome Community Information Resource Centre and Learning Exchange

- o Broome C.I.R.C.L.E. Financial Counselling Service

Broome Youth Support Group Association Incorporated

- o Broome Youth Support Group

Burdekin - Youth in Action Incorporated

- o Burdekin Youth in Action



Calvary Youth Services Mandurah Inc

- o Calvary Youth Services Mandurah

Carnarvon Family Support Service Inc

- o Public Tenancy Support Service Murchison - Carnarvon
- o Gascoyne Women's Refuge
- o Carnarvon Sexual Assault Response Service
- o Carnarvon Financial Counselling Service

Carnarvon Medical Services Aboriginal Corporation

- o Mungullah Practical In Home Support Service

Centacare Kimberley Association Inc

- o Housing Support Worker, Mental Health - Kimberley
- o Broome Homeless Drop-In Centre

Central Agcare Inc

- o Central Agcare Family Counselling Service

Centrecare Inc

- o Tier One Family Group Home Services Metropolitan Area Family Group Homes
- o SKY (NPAH)
- o SKY
- o Public Tenancy Support Service - South East Metropolitan
- o Private Rental Advocacy and Support Service (PRASS)
- o Parent Teen Link Counselling Service
- o Indigenous Family Program
- o Housing Support Workers, Drug and Alcohol Initiative - South West Region
- o Housing Support Workers, Corrective Services - Men
- o Homelessness Accommodation Support Worker - South East Metropolitan Area
- o Homelessness Accommodation Support Worker - North West Metropolitan Area
- o Homeless Assessment and Referral Service (Metropolitan Area)
- o Goldfields Financial Counselling Service
- o Goldfields Family and Domestic Violence Counselling and Support Service
- o Goldfields Child Sexual Abuse Therapeutic Service
- o Family and Domestic Violence Counselling and Education Program
- o Djooraminda Intensive Family Support Services
- o Djooraminda
- o Counselling for Adolescents and Parents – (CAP)
- o Centrecare Youth Support Service
- o Centrecare Goldfields Youth Support Service – (GYSS)
- o Centrecare Family Accommodation Service – (CFAS)
- o Bunbury Counselling and Family Support

Child Migrants Trust Inc

- o Child Migrants Trust Perth

Chrysalis Support Services Inc

- o Relationships and Family Violence Counselling and Advocacy Service
- o Domestic Violence Outreach Initiative - Murchison Region
- o Chrysalis House Women's Refuge
- o Child Sexual Assault Counselling Service



City of Belmont

- o City of Belmont Youth and Family Service

City of Busselton

- o Busselton Women's Refuge

City of Canning

- o Supported Accommodation Services for Young People - Canning City of Canning Youth Accommodation Service

City of Cockburn

- o Cockburn Youth Outreach
- o City of Cockburn Coolbellup Financial Counselling Service
- o City of Cockburn Atwell Financial Counselling Service

City of Fremantle

- o Warrawee Women's Refuge
- o Fremantle Community Legal Centre

City of Greater Geraldton

- o Mullewa Youth Service

City of Joondalup

- o Joondalup Financial Counselling Service

City of Kwinana

- o Kwinana Detached Youth Service

City of Rockingham

- o Rockingham Outreach Youth Service

City of Stirling

- o Stirling Women's Refuge
- o Safe At Home Initiative - North East Metropolitan
- o City of Stirling Financial Counselling Service

City of Wanneroo

- o Wanneroo Financial Counselling Service
- o City of Wanneroo North Zone Youth Services

Communicare Inc

- o Safe At Home Perpetrator Response
- o Communicare Financial Counselling Service
- o Communicare Breathing Space
- o Communicare Armadale Information and Referral Service (CAIRS)
- o Building a Balance

CREATE Foundation Limited

- o Create Foundation Western Australian Service

Dungeon Youth Centre Inc

- o Dungeon Youth Centre



Eastern Region Domestic Violence Services Network Inc

- o Koolkuna Women's Refuge
- o Koolkuna Domestic Violence Advocacy Service
- o Family and Domestic Violence Coordinated Response Service - Midland

Escare Inc

- o Esperance Financial Counselling Service
- o Escare Youth Service

Esperance Crisis Accommodation Service Inc

- o Esperance Crisis Accommodation Service

Family Inclusion Network of Western Australia Inc

- o Family Inclusion Network Support Service

Financial Counsellors' Association of Western Australia Inc

- o Financial Counsellors' Association Of Western Australia

Foothills Information & Referral Service Inc

- o FIRS Financial Counselling Service

Forgotten Australians Coming Together Inc

- o Tuart Place

Foster Care Association Of WA Inc

- o Information, Advice and Support Service

Foundation Housing Limited

- o Street to Home, Supportive Housing Services

Foundations Care Ltd

- o General Foster Care Services - Regional Areas

Fremantle Multicultural Centre Inc

- o Homelessness Accommodation Support Worker - South West Metropolitan Area
- o Fremantle Multicultural Centre Support For Children Who Are Homeless in Family Situations Service
- o Crisis Accommodation for Refugees and Migrants

Fusion Australia Ltd

- o Fusion Student Household Service
- o Cameliers Guesthouse

Gawooleng Yawoodeng Aboriginal Corporation

- o Kununurra Crisis Accommodation Centre

Geraldton Regional Community Education Centre Association Inc

- o Geraldton Family Counselling Service
- o Geraldton Family and Youth Support Service (GFYSS)



Geraldton Resource Centre Inc

- o Private Rental Accommodation Casework – (PRAC)
- o Housing Support Workers, Corrective Services Initiative Murchison - Geraldton
- o Homelessness Accommodation Support Worker Murchison - Geraldton
- o Geraldton Financial Counselling Service

Goldfields Women's Refuge Association Inc

- o Goldfields Women's Refuge - Finlayson House
- o Domestic Violence Outreach Initiative - Goldfields Region

Gosnells Community Legal Centre Inc

- o Gosnells Financial Counselling Service

Health Agencies of the Yilgarn Inc

- o Hay Youth Activities Program

Hedland Women's Refuge Inc

- o Hedland Women's Refuge

In Town Centre Incorporated

- o Shoe String Cafe

Incest Survivors Association Inc

- o Child Sexual Abuse Treatment Service (Perth Metropolitan Area)

Jacaranda Community Centre Inc

- o Jacaranda Financial Counselling Service

Jewish Care WA (Inc)

- o Rae Lenny Shalom House

Jigalong Community Inc

- o Jigalong Family Safety Program

Jobs South West Inc

- o Youth South West Warren Blackwood
- o Youth South West
- o Busselton and Margaret River Youth Service

Joongari House \ Wyndham Family Support Inc

- o Wyndham Financial Counselling Service

Jungarni-Jutiya Indigenous Corporation

- o Ngarrkalem Baarmard Financial Counselling Service - Halls Creek

Kalumburu Aboriginal Corporation

- o Kalumburu Youth Service
- o Kalumburu Family Safety Project

Katanning Regional Emergency Accommodation Centre

- o Katanning Regional Emergency Accommodation Service



Kimberley Aboriginal Law and Culture Centre (Aboriginal Corporation)

- o Kimberley Aboriginal Law and Culture Centre Services for Young People - Fitzroy Valley
- o Kimberley Community Legal Services Inc
- o Public Tenancy Support Services - Kununurra
- o Financial Counselling Services - Kununurra

Kwinana Early Years Services Incorporated

- o Kwinana Early Years Services

Lamp Inc

- o Housing Support Workers, Mental Health Initiative - South West Region

Life Without Barriers

- o Warren Blackwood Emergency Accommodation Centre in Manjimup
- o Tier One Family Group Home Services Country Areas
- o General Foster Care Services - Regional Areas
- o General Foster Care
- o At Risk Youth Accommodation Service

Lifestyle Solutions (Aust) Ltd

- o Tier One Family Group Home Services Country Areas

MacKillop Family Services Ltd

- o General Foster Care Services - Regional Areas

Marnin Bowa Dumbara Aboriginal Corporation

- o Homelessness Accommodation Support Worker (Kimberley - Derby)
- o Family & Domestic Violence Support & Outreach Service
- o Derby Family Healing Centre

Marninwarantikura Fitzroy Women's Resource Centre Aboriginal Corporation

- o Fitzroy Women's Shelter

Marnja Jarndu Women's Refuge Inc

- o Marnja Jarndu Women's Domestic Violence Service

Marra Worra Worra Aboriginal Corporation

- o Fitzroy Financial Counselling Service

Mawarnkarra Health Service

- o Munga Tharndu Maya Women's Refuge

Mercy Community Services Incorporated

- o Tier One Family Group Home Services Metropolitan Areas and Short Stay Family Group Homes
- o Mirrabooka Family Support Network - Lead Agency
- o Mercy Placement Services
- o Mercy Community Services Youth Services
- o Intensive Family Support Services
- o Homelessness Accommodation Support Worker - North East Metropolitan Area
- o Derby Aboriginal Short Stay Accommodation Service

Midland Information, Debt & Legal Advocacy Service Inc

- o MIDLAS Financial Service



Mission Australia

- o Youth Accommodation and Support Service & Support Service for Young Parents in Specialist Homelessness Services for Young People
- o Public Tenancy Support Services Murchison - Meekatharra
- o Public Tenancy Support Services - North West Metropolitan
- o Open Doors
- o Navig8
- o Murchison Family and Domestic Violence Coordinated Response Service
- o Mission Australia Family Support and Accommodation Service
- o Meekatharra Family and Domestic Violence Service
- o Inner City/Northbridge At Risk Youth Service
- o Housing Support Workers, Drug and Alcohol Initiative - North West and South East Metropolitan
- o Homelessness Accommodation Support Worker - South East Metropolitan Area
- o Financial Counselling Service for Young People

Moorditch Gurlongga Association Inc

- o Coolabaroo Housing Service

Multicultural Services Centre of Western Australia Inc

- o Private Rental Tenancy Support Services Initiative - Culturally and Linguistically Diverse
- o Multicultural Housing Services Program
- o Multicultural Children Support Service

Nardine Wimmin's Refuge

- o Nardine Wimmin's Refuge

Narrogin Community Support Association Inc

- o Narrogin Financial Counselling Service

Newman Women's Shelter Inc

- o Newman Women's Shelter
- o Ngaanyatjarra Pitjantjatjara Yankunytjatjara Women's Council Aboriginal Corporation
- o Ngaanyatjarra Pitjantjatjara Yankunytjatjara Women's Council Domestic Violence Service

Ngala Family Services

- o Overnight Stay Service

Ngaringga Ngurra Aboriginal Corporation

- o Ngaringga Ngurra Safe House

Ngnowar Aerwah Aboriginal Corporation

- o Ngnowar Aerwah Safe House

Ngunga Group Women's Aboriginal Corporation

- o Derby Financial Counselling Information and Support Service

Nintirri Centre Inc

- o Karijini Family Violence and Prevention Service

Nirrumbuk Aboriginal Corporation

- o Broome Youth Accommodation Service



Northern Districts Community Support Group Inc

- o Morawa Family Counselling Service

Nyoongar Patrol System Inc

- o Nyoongar Patrol Youth Outreach

Orana House Inc

- o Orana Women's Refuge

Parkerville Children and Youth Care Incorporated

- o Tier One Family Group Home Services Metropolitan Area Family Group Homes
- o Tier One Family Group Home Services Country Areas
- o Therapeutic Family Service (Wheatbelt Region)
- o Therapeutic Care Program - Children
- o Support Development of a Secondary Family Support Network in the Murchison District
- o Support for Young Women Leaving Child Protection Services
- o Support and Counselling Services – (SACS)
- o Armadale Family Support Network – Lead Agency
- o Parent's and Children's Therapeutic Service
- o Moving Out Moving On (Including Penny Jones House)
- o Intensive Family Support Services
- o Belmont Youth Program
- o Armadale Youth Accommodation Service

Pat Thomas House Inc

- o Peel Domestic Violence Advocacy and Support Service
- o Pat Thomas Memorial Community House
- o Domestic Violence Outreach Initiative - Peel Region

Patricia Giles Centre Inc

- o Safe At Home Initiative - North West Metropolitan
- o Patricia Giles Counselling Centre - incorporating Services for Women and Children
- o Patricia Giles Centre - (Incorporating Rebecca West House)
- o Homelessness Accommodation Support Worker - North West Metropolitan Area
- o Family and Domestic Violence Coordinated Response Service - Joondalup and Mirrabooka

Peel Community Development Group Inc

- o Street Net Service - Peel Region

Peel Youth Services Incorporated

- o Peel Youth Programme

Perth Asian Community Centre Inc

- o Perth Asian Community Centre

Perth Inner City Youth Service Inc

- o Household Network

Pilbara Community Legal Service Inc

- o Roebourne Financial Counselling Service
- o Public Tenancy Support Service - Roebourne
- o Public Tenancy Support Service - Newman
- o Newman Financial Counselling Service



- o Karratha Financial Counselling Service
- o Housing Support Worker: Drug and Alcohol Initiative - Pilbara
- o Homelessness Accommodation Support Worker - Pilbara

Hedland Financial Counselling Service

- o Domestic Violence Outreach Initiative - Pilbara Region
- o Domestic Violence Advocacy and Victim Support Service

Relationships Australia (Western Australia) Inc

- o Family Abuse Integrated Response – (FAIR)

Rise Network Inc

- o Rise Network Inc - Youth Services
- o Kira House
- o Housing Support Workers, Mental Health Initiative - Swan/Joondalup

Roberta Jull Community Care Association Inc

- o Minnawarra House Youth and Family Counselling Service

Ruah Community Services

- o Street to Home, Assertive Outreach Services
- o Safe At Home Initiative - South East Metropolitan
- o Ruah Tenancy Support
- o Ruah Refuge
- o Ruah Centre
- o Housing Support Workers, Mental Health Initiative - Royal Perth, Graylands, Sir Charles Gardiner, Armadale and Bentley hospitals
- o Housing Support Workers, Corrective Services - Women
- o Family and Domestic Violence Coordinated Response Service - Armadale and Cannington
- o Anawim Women's Refuge

Salvation Army (WA) Property Trust

- o The Salvation Army Morley Financial Counselling Service
- o The Salvation Army Balga Financial Counselling Service
- o Street To Home Supportive Housing Services
- o Salvation Army Morley Community Youth Service
- o Salvation Army Men's Homelessness Services
- o Salvation Army Karratha Women's Refuge
- o Salvation Army Graceville Centre
- o Salvation Army Crossroads West Transitional Support Service - Moving to Independence
- o Salvation Army Crossroads West Transitional Support Service - Leaving Care Service
- o Karratha Youth Accommodation Service
- o Kalgoorlie Emergency Accommodation and Referral Service
- o Geraldton Family Crisis Centre
- o Crossroads West Oasis House Residential Service
- o Crossroads West Landsdale House Residential Service
- o Crossroads West Kalgoorlie Boulder Youth Accommodation Service
- o Bunbury Family Crisis Centre
- o Balga Family Accommodation Service

Save the Children Australia as Trustee for Save the Children Australia Trust

- o Broome Helping Young People Engage (HYPE) Program
- o Kununurra Night Patrol and Youth Service



Share & Care Community Services Group Inc

- o Homemaker Program
- o Wheatbelt Family and Domestic Violence Coordinated Response Service
- o Waminda House Women's Refuge
- o The Men's Lodge
- o Share and Care Outreach Support and Counselling Service
- o Share and Care Emergency Accommodation Service
- o Share & Care Wheatbelt Financial Counselling Services
- o Safe At Home Initiative - Wheatbelt
- o Homelessness Accommodation Support Worker - Wheatbelt
- o Djookanka House
- o Child Support Worker, Domestic Violence - Wheatbelt Region

Shire of Ashburton

- o Onslow Youth Service

Shire of Carnarvon

- o Carnarvon Youth Service

Shire of Denmark

- o Denmark Youth Support Service

Shire of Derby/West Kimberley

- o Derby Youth Service

Shire of Dundas

- o Norseman Youth Support Service

Shire of Halls Creek

- o Halls Creek Youth Service

Shire of Katanning

- o Katanning Youth Support Service

Shire of Laverton

- o Laverton Youth Support Service

Shire of Leonora

- o Leonora Youth Support Service

Shire of Meekatharra

- o Meekatharra Youth Service

Shire of Moora

- o Moora Youth Program

Shire of Mundaring

- o Parent Adolescent Counselling Service

Shire of Wyndham East Kimberley

- o Wyndham Youth Services for Young People at Risk
- o East Kimberley Youth Service for Young People At Risk



Short Term Accommodation for Youth Inc

- o STAY

South Coastal Women's Health Services Association Inc

- o Family Abuse Advocacy Support Team – (AAST)

South West Counselling Inc

- o South West Counselling Service

South West Emergency Care for Children Inc

- o South West Emergency Care for Children

South West Refuge Inc

- o South West Refuge
- o Safe At Home Initiative - South West Region

Southcare Inc

- o Southcare Financial Counselling Service

Southern Agcare Inc

- o Mobile Family Counselling Service

St Bartholomew's House Inc

- o Street To Home, Supportive Housing Services
- o Homeless and Transitional Support Services
- o Barts Plus

St Patrick's Community Support Centre Ltd

- o Youth Place
- o Street To Home, Supportive Housing Services (The Sister's Place)
- o Street To Home, Assertive Outreach Services
- o St Patrick's Meals and Day Centre
- o St Patricks Accommodation and Support Services
- o Housing Support Workers, Mental Health Initiative - Fremantle/Rockingham

St Vincent De Paul Society WA Inc

- o Acute Homeless Night Shelter - 'Tom Fisher House'

Stand By Me Youth Service (WA) Inc

- o Stand By Me Youth Service

Starick Services Inc

- o The Centre for Safety and Wellbeing
- o The Centre for Community
- o Laverton Crisis Intervention Service (LCIS)

Sussex Street Community Law Service Inc

- o Sussex Street Financial Counselling Service

Swan City Youth Service Incorporated

- o Swan City Youth Service



Swan Emergency Accommodation Inc

- o Swan Emergency Accommodation and Support Services
- o Swan Emergency Accommodation - Youth
- o Housing Support Workers, Drug and Alcohol Initiative - North East Metropolitan Area
- o Homelessness Accommodation Support Worker - North East Metropolitan Area

The Federation of Western Australian Police and Community Youth Centres Inc

- o Collie PCYC Safe Sanctuary

The Lucy Saw Centre Association Inc

- o The Centre for the Prevention & Intervention of Domestic & Family Violence
- o Safe At Home Initiative - South West Metropolitan
- o Family and Domestic Violence Coordinated Response Service - Fremantle, Rockingham and Peel

The Roman Catholic Bishop of Geraldton Centacare Family Services

- o Exmouth Financial Counselling Service
- o Exmouth Family Counselling Service

The Spiers Centre Inc

- o The Spiers Centre Financial Counselling Service

Tom Price Youth Support Association Inc

- o Tom Price Youth Centre
- o Tom Price and Paraburdoo Youth Centres

Town of Bassendean

- o Bassendean Youth Service

Uniting Church in Australia Property Trust (WA)

- o Mandurah/Peel Financial Counselling Service

UnitingCare West

- o Wyn Carr House - incorp Fremantle Regional Indigenous Family Violence Service
- o UnitingCare West Tranby Day Centre
- o UnitingCare West Child and Family Treatment Service
- o UnitingCare West Accommodation and Support Services
- o Tier One Family Group Home Services Metropolitan Areas and Short Stay Family Group Homes
- o Street To Home, Assertive Outreach Services
- o Intensive Family Services
- o Futures
- o Creditcare Perth City Service
- o Creditcare Maylands Service
- o Creditcare Fremantle Financial Counselling Service

Victoria Park Youth Accommodation Inc

- o Victoria Park Youth Accommodation Service

WA No Interest Loans Network Inc

- o No Interest Loan Service



Wanslea Family Services Incorporated

- o Wanslea Foster Care Service
- o Preparation for Leaving Care and After Care Services - Peel and Rockingham Service
- o Intensive Family Support Services

Waratah Support Centre (South West Region) Inc

- o Waratah Family Abuse Intervention Service
- o Waratah Children's Domestic Violence Counselling Service
- o Kids and Teens Waratah Child Sexual Abuse Therapeutic Service
- o Family and Domestic Violence Coordinated Response Service - Southwest

Westaus Crisis and Welfare Service Inc

- o Westaus Accommodation Advocacy and Support Peel – (WAASP)
- o Homelessness Accommodation Support Worker - Peel Region

Wheatbelt Agcare Community Support Services Inc

- o Wheatbelt Agcare Family Counselling Service

William Langford Community House Inc

- o William Langford Financial Counselling Service

Wirraka Maya Health Service Aboriginal Corporation

- o Indigenous Healing Service

Women's Council for Domestic and Family Violence Service (WA) Inc

- o Keeping Kids Safe
- o Women's Council for Domestic and Family Violence Service - Statewide

Women's Health Care Association Inc

- o Multicultural Women's Advocacy Service
- o Multicultural Kids In Focus
- o Family and Domestic Violence Coordinated Response Service - Perth
- o Domestic Violence Advocacy Support (DVAS) Central

Yaandina Family Centre Inc

- o Yaandina Child and Family Counselling Service
- o Roebourne Youth Service
- o Karratha and Roebourne Youth Services

YMCA of Perth Youth and Community Services Inc

- o Y-Time Youth Service
- o LYNKS Counselling/Streetsyde Service

Yorganop Association Incorporated

- o Yorganop Placement Service

Yorgum Aboriginal Corporation

- o Counselling Service for Aboriginal Children Experiencing Family Violence
- o Child Sexual Abuse Therapeutic Service for Aboriginal People



Youth Futures WA Inc

- o Youth Futures
- o Housing Support Worker, Corrective Services - Juvenile Services
- o Homelessness Accommodation Support Worker - North West Metropolitan area

Youth Involvement Council Inc

- o Youth Accommodation Program
- o Lawson Street Youth Centre

Youth Legal Service Inc

- o Financial Counselling Service for Young People - Metropolitan area

Zonta House Refuge Association Inc

- o Zonta House Refuge Association

**Appendix 3: Other performance information – Child protection****Responses to child protection concerns****Table 31: Department's responses to child protection notifications, by district**

District	Safety and wellbeing assessment	Family support	Safety issues addressed / No further action ^(a)	In process	Total
Armadale	905	3	300	44	1,252
Cannington	1,344	6	97	16	1,463
Crisis Care	914	3	135	106	1,158
East Kimberley	304	24	130	11	469
Fremantle	563	28	290	29	910
Goldfields	567	14	192	30	803
Great Southern	791	17	212	7	1,027
Joondalup	628	61	314	17	1,020
Midland	1,097	0	174	244	1,515
Mirrabooka	776	1	178	21	976
Murchison	648	8	195	15	866
Peel	662	1	232	38	933
Perth	631	16	257	8	912
Pilbara	875	17	264	13	1,169
Rockingham	1,506	9	362	21	1,898
South West	753	22	319	68	1,162
West Kimberley	489	26	128	25	668
Wheatbelt	778	83	317	7	1,185
Other work units ^(b)	9	0	1	0	10
Total	14,240	339	4,097	720	19,396

(a) A referral to a community sector or other support organisation may have occurred prior to this, which contributed to the specific safety issue being addressed.

(b) Other work units include Head Office, and Metropolitan Services Support.

**Outcomes of safety and wellbeing assessments****Table 32: Outcomes of safety and wellbeing assessments, by district**

District	Inter-vention action	Child centred family support	Family support	Safety issues addressed - No further action	Action not possible	In process	Total
Armadale							
Substantiated	63	33	0	53	0	0	149
Not substantiated	0	67	1	367	0	0	435
Other concerns assessed	0	17	2	26	0	0	45
In process	0	0	0	0	0	230	230
Unable to complete	0	0	0	0	46	0	46
<i>Total</i>	<i>63</i>	<i>117</i>	<i>3</i>	<i>446</i>	<i>46</i>	<i>230</i>	<i>905</i>
Cannington							
Substantiated	73	104	0	47	4	0	228
Not substantiated	0	144	10	618	0	0	772
Other concerns assessed	0	17	0	23	0	0	40
In process	0	0	0	0	0	242	242
Unable to complete	0	0	0	0	62	0	62
<i>Total</i>	<i>73</i>	<i>265</i>	<i>10</i>	<i>688</i>	<i>66</i>	<i>242</i>	<i>1,344</i>
Crisis Care							
Substantiated	44	26	3	154	3	0	230
Not substantiated	0	35	4	504	0	0	543
Other concerns assessed	0	6	1	3	0	0	10
In process	0	0	0	0	0	110	110
Unable to complete	0	0	0	0	21	0	21
<i>Total</i>	<i>44</i>	<i>67</i>	<i>8</i>	<i>661</i>	<i>24</i>	<i>110</i>	<i>914</i>
East Kimberley							
Substantiated	19	29	5	29	0	0	82
Not substantiated	0	24	7	85	0	0	116
Other concerns assessed	0	18	4	10	0	0	32
In process	0	0	0	0	0	65	65
Unable to complete	0	0	0	0	9	0	9
<i>Total</i>	<i>19</i>	<i>71</i>	<i>16</i>	<i>124</i>	<i>9</i>	<i>65</i>	<i>304</i>



District	Inter-vention action	Child centred family support	Family support	Safety issues addressed - No further action	Action not possible	In process	Total
Fremantle							
Substantiated	42	57	10	35	0	0	144
Not substantiated	0	29	25	239	0	0	293
Other concerns assessed	0	6	1	7	0	0	14
In process	0	0	0	0	0	95	95
Unable to complete	0	0	0	0	17	0	17
<i>Total</i>	<i>42</i>	<i>92</i>	<i>36</i>	<i>281</i>	<i>17</i>	<i>95</i>	<i>563</i>
Goldfields							
Substantiated	18	37	5	49	0	0	109
Not substantiated	0	32	5	195	0	0	232
Other concerns assessed	0	19	3	15	0	0	37
In process	0	0	0	0	0	161	161
Unable to complete	0	0	0	0	28	0	28
<i>Total</i>	<i>18</i>	<i>88</i>	<i>13</i>	<i>259</i>	<i>28</i>	<i>161</i>	<i>567</i>
Great Southern							
Substantiated	36	44	11	41	3	0	135
Not substantiated	0	60	43	313	0	0	416
Other concerns assessed	0	6	4	24	0	0	34
In process	0	0	0	0	0	141	141
Unable to complete	0	0	0	0	65	0	65
<i>Total</i>	<i>36</i>	<i>110</i>	<i>58</i>	<i>378</i>	<i>68</i>	<i>141</i>	<i>791</i>
Joondalup							
Substantiated	60	151	60	45	1	0	317
Not substantiated	0	17	59	124	0	0	200
Other concerns assessed	0	13	2	5	0	0	20
In process	0	0	0	0	0	64	64
Unable to complete	0	0	0	0	27	0	27
<i>Total</i>	<i>60</i>	<i>181</i>	<i>121</i>	<i>174</i>	<i>28</i>	<i>64</i>	<i>628</i>
Midland							
Substantiated	67	108	10	96	15	0	296
Not substantiated	0	34	5	288	0	0	327
Other concerns assessed	0	1	0	1	0	0	2
In process	0	0	0	0	0	451	451
Unable to complete	0	0	0	0	21	0	21
<i>Total</i>	<i>67</i>	<i>143</i>	<i>15</i>	<i>385</i>	<i>36</i>	<i>451</i>	<i>1,097</i>



District	Inter- vention action	Child centred family support	Family support	Safety issues addressed - No further action	Action not possible	In process	Total
Mirrabooka							
Substantiated	39	60	37	62	3	0	201
Not substantiated	0	39	51	260	0	0	350
Other concerns assessed	0	0	4	12	0	0	16
In process	0	0	0	0	0	155	155
Unable to complete	0	0	0	0	54	0	54
<i>Total</i>	<i>39</i>	<i>99</i>	<i>92</i>	<i>334</i>	<i>57</i>	<i>155</i>	<i>776</i>
Murchison							
Substantiated	19	63	2	37	0	0	121
Not substantiated	0	66	9	259	0	0	334
Other concerns assessed	0	16	4	12	0	0	32
In process	0	0	0	0	0	132	132
Unable to complete	0	0	0	0	29	0	29
<i>Total</i>	<i>19</i>	<i>145</i>	<i>15</i>	<i>308</i>	<i>29</i>	<i>132</i>	<i>648</i>
Peel							
Substantiated	21	23	4	63	3	0	114
Not substantiated	0	10	3	237	0	0	250
Other concerns assessed	0	12	2	28	0	0	42
In process	0	0	0	0	0	208	208
Unable to complete	0	0	0	0	48	0	48
<i>Total</i>	<i>21</i>	<i>45</i>	<i>9</i>	<i>328</i>	<i>51</i>	<i>208</i>	<i>662</i>
Perth							
Substantiated	41	38	15	32	0	0	126
Not substantiated	0	45	67	221	0	0	333
Other concerns assessed	0	4	0	1	0	0	5
In process	0	0	0	0	0	101	101
Unable to complete	0	0	0	0	66	0	66
<i>Total</i>	<i>41</i>	<i>87</i>	<i>82</i>	<i>254</i>	<i>66</i>	<i>101</i>	<i>631</i>
Pilbara							
Substantiated	52	65	4	69	2	0	192
Not substantiated	0	54	10	325	0	0	389
Other concerns assessed	0	27	7	41	0	0	75
In process	0	0	0	0	0	177	177
Unable to complete	0	0	0	0	42	0	42
<i>Total</i>	<i>52</i>	<i>146</i>	<i>21</i>	<i>435</i>	<i>44</i>	<i>177</i>	<i>875</i>



District	Inter-vention action	Child centred family support	Family support	Safety issues addressed - No further action	Action not possible	In process	Total
Rockingham							
Substantiated	37	102	24	50	3	0	216
Not substantiated	0	111	55	772	0	0	938
Other concerns assessed	0	6	0	3	0	0	9
In process	0	0	0	0	0	193	193
Unable to complete	0	0	0	0	150	0	150
Total	37	219	79	825	153	193	1,506
South West							
Substantiated	43	51	8	57	0	0	159
Not substantiated	0	18	24	289	0	0	331
Other concerns assessed	0	2	2	30	0	0	34
In process	0	0	0	0	0	187	187
Unable to complete	0	0	0	0	42	0	42
Total	43	71	34	376	42	187	753
West Kimberley							
Substantiated	48	50	2	36	2	0	138
Not substantiated	0	29	7	110	0	0	146
Other concerns assessed	0	15	0	1	0	0	16
In process	0	0	0	0	0	179	179
Unable to complete	0	0	0	0	10	0	10
Total	48	94	9	147	12	179	489
Wheatbelt							
Substantiated	39	23	9	40	1	0	112
Not substantiated	0	82	68	275	0	0	425
Other concerns assessed	0	32	9	29	0	0	70
In process	0	0	0	0	0	112	112
Unable to complete	0	0	0	0	59	0	59
Total	39	137	86	344	60	112	778
Other work units ^(a)							
Substantiated	0	0	0	1	0	0	1
Not substantiated	0	0	0	5	0	0	5
Other concerns assessed	0	0	0	0	0	0	0
In process	0	0	0	0	0	3	3
Unable to complete	0	0	0	0	0	0	0
Total	0	0	0	6	0	3	9
Total	761	2,177	707	6,753	836	3,006	14,240

(a) Other work units include Head Office and Metropolitan Services Support.

**Protection applications and orders****Table 33: Protection applications lodged, by district**

District	Applications
Armadale	129
Cannington	139
East Kimberley	42
Fremantle	79
Goldfields	60
Great Southern	59
Joondalup	107
Midland	106
Mirrabooka	97
Murchison	79
Peel	62
Perth	105
Pilbara	59
Rockingham	85
South West	80
West Kimberley	60
Wheatbelt	49
Other work units	1
Total	1,398

Table 34: Protection orders granted, by district ^(a)

District	Orders
Armadale	118
Cannington	112
East Kimberley	32
Fremantle	74
Goldfields	59
Great Southern	45
Joondalup	92
Midland	98
Mirrabooka	109
Murchison	49
Peel	55
Perth	73
Pilbara	34
Rockingham	74
South West	64
West Kimberley	32
Wheatbelt	45
Total	1,165

(a) Orders granted in the financial year may relate to applications made in previous years.



Appendix 4: Other performance information – Children and young people in care

Children in care

Table 35: Children and young people in care at 30 June 2014, by district

District	Aboriginal	Non-Aboriginal	Total
Armadale	191	249	440
Cannington	198	155	353
East Kimberley	112	0	112
Fremantle	122	143	265
Goldfields	148	37	185
Great Southern	102	87	189
Joondalup	116	190	306
Midland	163	187	350
Mirrabooka	126	206	332
Murchison	124	52	176
Peel	42	165	207
Perth	93	162	255
Pilbara	169	3	172
Rockingham	73	197	270
South West	102	165	267
West Kimberley	178	4	182
Wheatbelt	84	81	165
Fostering/Adoption	1	10	11
Total	2,144	2,093	4,237

Table 36: Age of children in care at 30 June 2014

Age group	Aboriginal		Non-Aboriginal		Total ^(a)	
	Children	Per cent	Children	Per cent	Children	Per cent
Less than 1 year	88	4.1%	86	4.1%	174	4.1%
1 to 4 years	516	24.1%	460	22.0%	976	23.0%
5 to 9 years	737	34.4%	635	30.3%	1,372	32.4%
10 to 14 years	595	27.8%	595	28.4%	1,190	28.1%
15 years and older	208	9.7%	317	15.1%	525	12.4%
Total	2,144	100%	2,093	100.0%	4,237	100.0%

(a) Refer to Table 37 for a regional breakdown of these figures.

**Table 37: Age of children and young people in care at 30 June 2014, by district**

District	Less than 1 year	1 to 4 years	5 to 9 years	10 to 14 years	15 to 18 years	Total
Armadale	13	85	143	127	72	440
Cannington	17	95	121	92	28	353
East Kimberley	4	34	42	27	5	112
Fremantle	11	57	92	75	30	265
Goldfields	6	41	71	52	15	185
Great Southern	6	41	54	65	23	189
Joondalup	16	69	113	78	30	306
Midland	17	83	112	93	45	350
Mirrabooka	15	76	94	96	51	332
Murchison	4	45	64	41	22	176
Peel	5	36	73	68	25	207
Perth	10	62	74	74	35	255
Pilbara	11	46	53	46	16	172
Rockingham	10	66	82	71	41	270
South West	9	58	79	86	35	267
West Kimberley	6	45	65	44	22	182
Wheatbelt	8	33	39	55	30	165
Fostering/Adoption	6	4	1	0	0	11
Total	174	976	1,372	1,190	525	4,237

Table 38: Children and young people in care, by length of time in care and by district

District	Less than 30 days	30 days to less than 6 months	6 months to less than 1 year	1 year to less than 2 years	2 years to less than 5 years	5 or more years	Total
Armadale	4	43	27	74	94	198	440
Cannington	6	42	22	72	85	126	353
East Kimberley	1	12	9	13	41	36	112
Fremantle	1	30	12	33	94	95	265
Goldfields	1	9	12	43	79	41	185
Great Southern	3	19	15	25	52	75	189
Joondalup	6	31	34	43	109	83	306
Midland	1	36	45	67	88	113	350
Mirrabooka	3	25	13	59	104	128	332
Murchison	1	24	4	27	70	50	176
Peel	3	18	7	39	70	70	207
Perth	5	20	24	28	82	96	255
Pilbara	5	37	14	32	38	46	172
Rockingham	12	24	18	52	88	76	270
South West	15	21	19	74	62	76	267
West Kimberley	3	16	33	34	22	74	182
Wheatbelt	0	15	21	15	36	78	165
Fostering/Adoption	0	7	2	2	0	0	11
Total	70	429	331	732	1,214	1,461	4,237

**Children entering care during the year****Table 39: Age of children entering care at 30 June 2014**

Age group	Children	Per cent
Less than 1 year	248	24.2%
1 to 4 years	281	27.4%
5 to 9 years	253	24.7%
10 to 14 years	198	19.3%
15 years and older	46	4.5%
Total	1,026	100.0%

Children leaving care during the year**Table 40: Age of children upon leaving care ^(a)**

Age group	Children	Per cent
Less than 1 year	35	4.9%
1 to 4 years	148	20.8%
5 to 9 years	174	24.4%
10 to 14 years	146	20.5%
15 years and older	209	29.4%
Total	712	100.0%

Table 41: Age of children and young people upon leaving care, by district

District	Less than 1 year	1 to 4 years	5 to 9 years	10 to 14 years	15 to 18 years	Total
Armadale	4	9	9	8	21	51
Cannington	4	13	11	11	22	61
Crisis Care	1	2	1	1	2	7
East Kimberley	1	5	7	5	5	23
Fremantle	1	8	8	12	15	44
Goldfields	1	2	6	4	11	24
Great Southern	1	7	10	10	7	35
Joondalup	0	8	6	15	13	42
Midland	0	10	17	11	15	53
Mirrabooka	3	10	13	6	21	53
Murchison	2	8	10	13	6	39
Peel	1	8	14	8	10	41
Perth	4	13	15	12	15	59
Pilbara	2	5	6	6	6	25
Rockingham	3	16	11	8	17	55
South West	2	7	12	4	13	38
West Kimberley	0	0	7	2	2	11
Wheatbelt	2	11	8	10	8	39
Fostering/Adoption	3	6	3	0	0	12
Total	35	148	174	146	209	712

**Table 42: Children who left care by length of time in care ^{(a) (b)}**

Length of time in care	Children	Per cent
Less than 30 days	130	18.3%
30 days to less than 6 months	71	10.0%
6 months to less than 1 year	54	7.6%
1 year to less than 2 years	89	12.5%
2 years to less than 5 years	203	28.5%
5 or more years	165	23.2%
Total	712	100.0%

(a) Refer to Table 43 for a regional breakdown of these figures.

(b) Where children have experienced more than one period of care in 2013-14, the length of time of the most recent period of care is used.

Table 43: Children and young people who left care by length of time in care, by district

District	Less than 30 days	30 days to less than 6 months	6 months to less than 1 year	1 year to less than 2 years	2 years to less than 5 years	5 or more years	Total
Armadale	7	8	2	4	14	16	51
Cannington	10	5	6	11	14	15	61
Crisis Care	7	0	0	0	0	0	7
East Kimberley	3	5	1	3	8	3	23
Fremantle	5	2	3	8	14	12	44
Goldfields	3	0	1	5	10	5	24
Great Southern	8	4	0	4	14	5	35
Joondalup	6	3	1	7	12	13	42
Midland	11	2	6	9	16	9	53
Mirrabooka	6	10	3	2	14	18	53
Murchison	9	4	2	5	6	13	39
Peel	6	5	1	8	16	5	41
Perth	9	7	14	4	12	13	59
Pilbara	10	1	1	1	8	4	25
Rockingham	15	5	3	8	16	8	55
South West	11	5	2	3	6	11	38
West Kimberley	0	0	0	1	1	9	11
Wheatbelt	4	1	2	6	20	6	39
Fostering/Adoption	0	4	6	0	2	0	12
Total	130	71	54	89	203	165	712

**Appendix 5: Other performance information – Individuals and families at risk or in crisis****Parent Support, Best Beginnings and Strong Families cases****Table 44: Parent support cases, by district**

District	Cases
Armadale	55
Cannington	59
East Kimberley	90
Fremantle	60
Goldfields	146
Great Southern	69
Joondalup	85
Midland	55
Mirrabooka	61
Murchison	168
Peel	58
Perth	73
Pilbara	204
Rockingham	73
South West	78
West Kimberley	95
Wheatbelt	156
Total	1,585

Table 45: Best Beginnings cases, by district

District	Cases
Armadale	71
Cannington	55
East Kimberley	25
Fremantle	67
Goldfields	40
Great Southern	16
Joondalup	40
Midland	79
Mirrabooka	34
Murchison	29
Peel	45
Perth	49
Pilbara	9
Rockingham	79
South West	58
West Kimberley	27
Wheatbelt	50
Total	773

**Table 46: Strong Families cases, by district**

District	Cases
Armadale	38
Cannington	25
East Kimberley	24
Fremantle	22
Goldfields	18
Great Southern	41
Joondalup	31
Midland	28
Mirrabooka	26
Murchison	28
Peel	6
Perth	15
Pilbara	28
Rockingham	24
South West	31
West Kimberley	27
Wheatbelt	17
Total	429

**Financial assistance****Table 47: Instances of financial assistance provided to individuals and families**

Assistance type	Instances of assistance ^(a)	People assisted
Accommodation	812	667
Food	510	471
Bereavement assistance	275	272
Transport	164	153
Clothing	32	30
Furniture	16	16
Medical/optical	11	11
Other	153	142

(a) Persons can be assisted more than once during the year, so the instances of assistance can be greater than the number of persons who receive assistance for that assistance type. Persons can also receive assistance in more than one category, so the total number of people assisted is significantly less than the total number of instances of assistance.

Table 48: Instances of financial assistance provided to individuals and families by district ^(a)

District	Family crisis program	Bereavement assistance
Armadale	33	11
Cannington	21	3
Crisis Care	811	0
East Kimberley	29	40
Fremantle	89	9
Goldfields	16	26
Great Southern	87	8
Joondalup	18	2
Midland	24	16
Mirrabooka	27	19
Murchison	70	34
Peel	44	5
Perth	45	11
Pilbara	23	12
Rockingham	31	5
South West	99	6
West Kimberley	26	58
Wheatbelt	72	10
Total	1,565	275

(a) The Department's financial assistance policy was revised in 2013-14, resulting in a significant reduction in the number and instances of financial assistance provided in the year.



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